

Workshop Summaries

Time	Summary	Presenter
9:00am to 10:15am	<p>Workshop A1 – Values and Ethics (Bilingual)</p> <p>The purpose of this session is to increase awareness of the <i>Values and Ethics Code for the Public Service</i>, including the way in which the Code applies to public service employees, application of the principles of the Code and the roles, responsibilities and avenues of resolution that exist with respect to the Code.</p> <p>Upon completion, the participants will:</p> <ul style="list-style-type: none"> • be conversant with the four families of Public Service values • understand the context that gave rise to the Code • be aware of how the Code applies in various specific cases • understand the implications the Code has for them as public servants • understand the roles, responsibilities and avenues of resolution associated with the Code. <p>A learning video featuring real-life case scenarios will be viewed and discussed.</p>	<p>Bonny Berger Office of Values and Ethics</p>
9:00am to 10:15am	<p>Workshop A2 - Information Management (English)</p> <p>According to the new <i>Management of Government Information Policy</i>, “Information is a valuable asset that the Government of Canada must manage as a public trust on behalf of Canadians. Effective information management makes government programs and service delivery more efficient, supports transparency, collaboration across organizations, and informed decision-making in government operations, and preserves historically valuable information.”</p> <p>Speakers will discuss some of the information management initiatives currently undertaken by the federal government, the impact of these initiatives on access to information and privacy, and the role of the ATIP Office with respect to these initiatives.</p>	<p>Julia Goodman Library and Archives of Canada Alexa Brewer Treasury Board Secretariat</p>
10:30am to 11:45am	<p>Session B1 – Privacy and Security – Achieving a Balance (English)</p> <p>This workshop will provide participants with differing views on the government’s privacy framework, enhanced security measures and legislation since 9/11, and the impact of such changes on the privacy of Canadians. Participants will hear opposing viewpoints from a privacy advocate and from an expert who believes that the government still respects privacy and protects personal information that is collected and used during security activities.</p>	<p>To be confirmed</p>

<p>10:30am to 11:45am</p>	<p>Session B2 - Case Study – Dealing with Harassment Complaints The speaker will give a short presentation on the <i>Harassment Policy</i> and on harassment complaints and investigations. He will present a scenario that demonstrates problems that arise during the harassment complaint process with regard to the disclosure of personal information. The scenario will present legal, policy and practical problems that participants can discuss and attempt to resolve. Participants will learn to identify some of the difficult issues raised by requests for personal information related to harassment complaints, and will leave the session with a better understanding of individuals’ rights to personal information under the <i>Harassment Policy</i> and the <i>Privacy Act</i>.</p> <p>The session will be offered twice during the day. The morning session will be offered in French and the afternoon session will be in English.</p>	<p>Ghislain St. Jacques Datatip</p>
<p>1:30pm to 2:45pm</p>	<p>Session C1 - Case Study – Dealing with Harassment Complaints The speaker will give a short presentation on the <i>Harassment Policy</i> and on harassment complaints and investigations. He will present a scenario that demonstrates problems that arise during the harassment complaint process with regard to the disclosure of personal information. The scenario will present legal, policy and practical problems that participants can discuss and attempt to resolve. Participants will learn to identify some of the difficult issues raised by requests for personal information related to harassment complaints, and will leave the session with a better understanding of individuals’ rights to personal information under the <i>Harassment Policy</i> and the <i>Privacy Act</i>.</p> <p>The session will be offered twice during the day. The morning session will be offered in French and the afternoon session will be in English.</p>	<p>Ghislain St. Jacques Datatip</p>
<p>1:30pm to 2:45pm</p>	<p>Session C2 – Best Practices – OIC Service Standards and Complaint Investigations (Bilingual) This workshop will be given in bilingual format and will provide ATIP practitioners with a short outline of the OIC Service Standards, OIC complaint investigation procedures, and suggested best practices for ATIP officers “to work by” when processing requests and handling complaints. The workshop will inform participants about the current OIC investigative process, the most common types of complaints received by the OIC, and will suggest the best means of avoiding complaints. This workshop promises to leave participants with a working knowledge and understanding of the OIC’s approach to the investigative process.</p>	<p>Dan Dupuis Sharon Nadeau Larry Kearley Office of the Information Commissioner</p>

<p>3:00pm to 4:15pm</p>	<p>Workshop D1 – Identity Theft (English) An experienced representative of the RCMP’s Major Frauds and Identity Theft, Commercial Crime Branch, will make a presentation on fraud, focussing on identity theft and the use of stolen personal information. The speaker will also discuss the impact on government when personal information that could be used for identity theft is compromised or stolen from government computers, databases or hard copy files, and the precautions that you can take to protect your own personal information and that government officials could take to prevent identity theft.</p>	<p>Lou Morissette, RCMP</p>
<p>3:00pm to 4:15pm</p>	<p>Workshop D2 – Using the ATIA – A Perspective from the Media and Academia (English) Information released pursuant to the ATIP legislation is regularly reported in the media or results in questions posed in the House of Commons. However, it is often unclear whether or not the disclosure of records has been of any use to the requester.</p> <p>Participants will hear the views of the panel members regarding each of the following:</p> <ol style="list-style-type: none"> 1. Views on how the <i>Access to Information Act</i> has been of benefit to the panel members in each of their respective profession. 2. Experiences where actions taken by ATIP officials have been of assistance to the panel members in finding records or information that they were looking for, in getting to the bottom of an issue. 3. Views on how the <i>Access to Information Act</i> rates when compared with information that panel members have received from other sources that they rely upon in their professions. 4. Suggestions of panel members on measures that ATIP officials can take to improve service to the public. 	<p>Moderator: Stephen Bindman Department of Justice</p> <p>Panelists: Jim Bronskill Anne Rees</p>