



Chief Information Officer (CIO) Sector

Quick Facts

- The CIO Sector employs more than 700 employees across the country.
- There are more than 1,400 radio base stations, 10,000 mobile radios and 11,000 portable radios in active use across the RCMP.
- Operational systems handle crime scene occurrences, intelligence gathering, criminal cases, investigations and tactical logistics.

Overview

The CIO Sector, located at RCMP Headquarters in Ottawa, evolved from the Informatics Directorate, which was created in the early 1970s, to support technological developments and to accommodate changes to the RCMP strategic direction.

The CIO Sector is responsible for the RCMP's Information Management and Information Technology (IM/IT) program.

The program includes all information necessary to carry out the RCMP's mandate, as well as the systems used to access, communicate, record, share and manage this information. It also incorporates all manual and computer-based systems, wireless and wireline communications.

The CIO Sector supports an extensive client base due to its over-arching and functional responsibility for the RCMP's IM/IT program.

Clients include all RCMP employees, as well as the Canadian law enforcement community, criminal justice partners and agencies.

CIO Sector Branches

The Office of the CIO

The Office of the CIO comprises the CIO, an executive officer and an administrative assistant. This office serves as the coordination and control point for the CIO to ensure he has the necessary information to relay to senior executives and partner agencies on the RCMP's IM/IT program, as well as can make recommendations and informed decisions regarding the IM/IT program.

CIO Secretariat

As a point of coordination for, and support to all areas of the Sector, the CIO Secretariat is essential to ensuring effective management, program planning, policy development, communications, oversight and administrative services.

Infrastructure Engineering and Development (IED)

Infrastructure Engineering and Development is responsible for ensuring an efficient, effective and sustainable IM/IT infrastructure (i.e., client devices, network, services, etc.) for the RCMP.

IM/IT Business Solutions

IM/IT Business Solutions is responsible for identifying and meeting various business needs for information systems, including applications development, information management enterprise architecture and special initiatives.

Systems Operations

Systems Operations is responsible for ensuring the continuous and effective operation and maintenance of IM/IT networks, servers and application systems, including the CPIC system.

Regional Informatics

In addition to the IM/IT personnel working in the CIO Sector in Ottawa, there are Informatics personnel spread throughout the Force at a regional level to provide local Informatics services in RCMP divisions.

Regional Informatics Officers (RIOs) manage and provide direction to the RCMP's Informatics program in their region. They are responsible for three disciplines: Information Technology (IT), Information Management (IM) and Operational Support (OS). RIOs report to the Deputy Commissioner in their regions.

For more information, please visit www.rcmp-grc.gc.ca.