

5. Recommendations

For the management, financing and delivery of outpatient services in public district hospitals to be effectively improved in terms of equity and sustainability:

- 5.1 Public district hospitals should run themselves for more autonomy.
- 5.2 There must be strict supervision over user fees collection and expenditure.
- 5.3 Essential supplies and equipment should be in place on a regular basis and these should be properly controlled.
- 5.4 Staff salaries should be increased taking into consideration risks they are exposed to during work.
- 5.5 *Dishonest staff should be fired immediately.
- 5.6 Only caring staff should be appointed.
- 5.7 Since chronic diseases are too expensive to treat, sufferers must contribute part of the total cost.
- 5.8 The used charging system should reflect both the buying price(s) per supply dispensed and the type of disease attended.
- 5.9 Number of outpatient services charged for should be increased.
- 5.10 Budget allocated to public district hospitals should be increased.
- 5.11 Exemptions should be granted on proven grounds.

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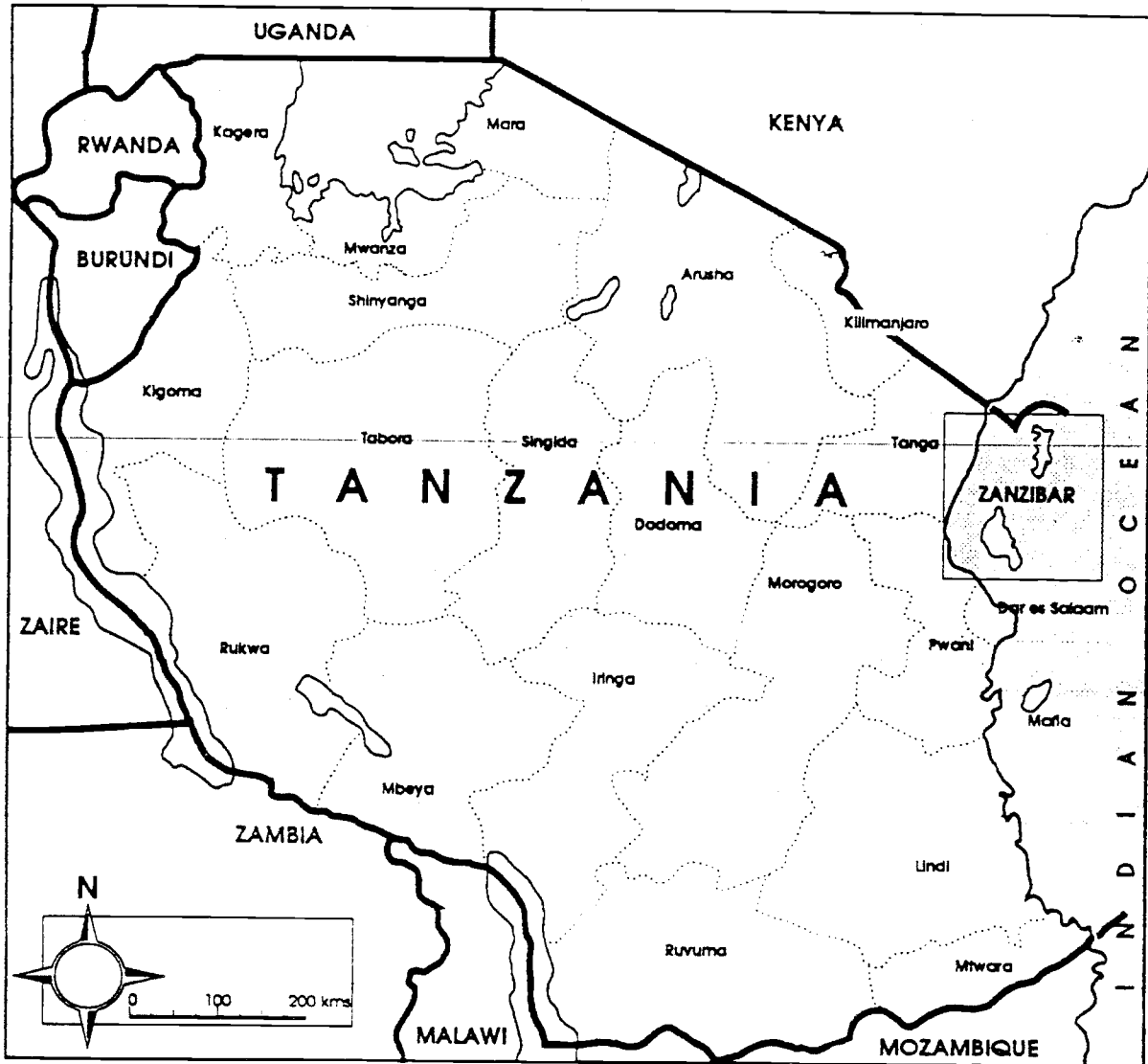
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Appendix A: Tanzania and Regional Boundaries



SOURCE (77)

Appendix B: Number of Health Facilities by Region and Ownership: Tanzania Mainland

REGION	HOSPITALS					HEALTH CENTRES					DISPENSARIES				
	A	B	C	D	TOTAL	A	B	C	D	TOTAL	A	B	C	D	TOTAL
Arusha	7	7	-	-	14	11	-	-	-	11	115	39	18	8	180
Coast	4	1	1	-	6	10	-	-	-	10	90	8	15	-	113
Dar es Salaam	4	6	1	2	13	4	-	2	-	6	66	27	42	11	146
Dodoma	5	1	-	-	6	16	1	-	-	17	148	21	3	-	172
Iringa	5	6	2	-	13	16	-	-	-	16	91	44	4	2	141
Kagera	1	9	1	-	11	12	-	-	-	12	132	13	-	-	145
Kigoma	3	2	-	-	5	10	-	-	-	10	94	14	1	-	109
Kilimanjaro	5	7	1	-	13	13	3	-	1	17	93	37	5	-	135
Lindi	4	3	-	-	7	12	-	-	-	12	88	8	4	-	100
Mara	3	4	-	-	7	11	-	-	-	11	92	25	4	2	123
Mbeya	5	6	-	-	11	17	-	-	-	17	149	24	10	3	186
Morogoro	4	4	3	-	11	16	-	-	-	16	131	38	12	2	183
Mtwara	3	2	-	-	5	13	-	-	-	13	99	13	-	-	112
Mwanza	4	7	-	-	11	26	-	-	-	26	204	24	7	3	238
Rukwa	2	1	-	-	3	11	1	-	-	12	73	15	-	-	88
Ruvuma	2	5	-	-	7	13	-	-	-	13	93	35	1	-	129
Shinyanga	5	2	-	-	7	18	-	-	-	18	143	31	2	-	176
Singida	2	4	-	-	6	11	1	-	-	12	97	32	-	-	129
Tabora	4	3	-	-	7	10	1	-	-	11	84	21	1	-	106
Tanga	5	5	-	2	12	15	-	-	-	15	136	16	46	5	203
TOTAL	77	85	9	4	175	265	7	2	1	275	2218	385	175	36	2914

KEY TO OWNERSHIP: A = Government Health Facilities including Referral Hospitals

B = Voluntary Health Facilities

C = Parastatal Health Facilities

D = Other Health Facilities

Appendix C: Country Disease Summary from District Reports for 1990

NAME OF DISEASES	ITS OCCURRENCE IN %
Diarrhoeal diseases	7.32
Malaria	31.52
Measles	0.16
Acute poliomyelitis	0.00
Whooping cough	0.02
Neonatal tetanus	0.01
Adult tetanus	0.01
Intestinal worms	4.20
Skin diseases	3.19
Nutritional disorders	0.69
Anaemia	1.34
Normal pregnancy, minor complication	1.21
Complication of pregnancy at child birth and pueparium	0.29
Gonorrhoea	1.62
Upper respiratory infection	11.61
Pneumonia	4.99
Accidents including burns, fractures	2.24
Schistosomiasis	0.55
Eye diseases	4.03
Ear diseases	1.15
Mental disorder	0.25
All other diagnosed diseases	14.38
Symptoms and ill-defined conditions	9.22
TOTAL	100

SOURCE: [79)]

Appendix D : Outpatients and Inpatients Attendance in '000' per Type of Health Facility 1980 - 1994

HEALTH FACILITY TYPE	YEAR														
	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94
OUTPATIENTS IN '000'															
Hospitals including special hospitals	33768	35254	38779	42304	45829	49357	52121	55040	57580	60790	64006	66818	69753	72688	75623
Rural H/Centres	12973	13115	14427	15739	17051	18376	19938	21633	23700	25600	27500	29405	31442	33479	35516
Dispensaries excluding parastatal and private dispensaries	60628	62645	63909	65173	66437	67706	69873	72109	75100	78160	81208	83691	86229	88777	91325
INPATIENTS IN '000'															
Hospitals including special hospitals	922	925	927	929	931	936	962	989	1020	1340	1660	1825	2007	2189	2371
Rural H/Centre	275	279	285	289	295	310	327	346	350	398	437	463	490	517	504
Dispensaries excluding parastatal and private dispensaries	178	180	183	186	189	193	199	206	250	226	226	203	323	343	363

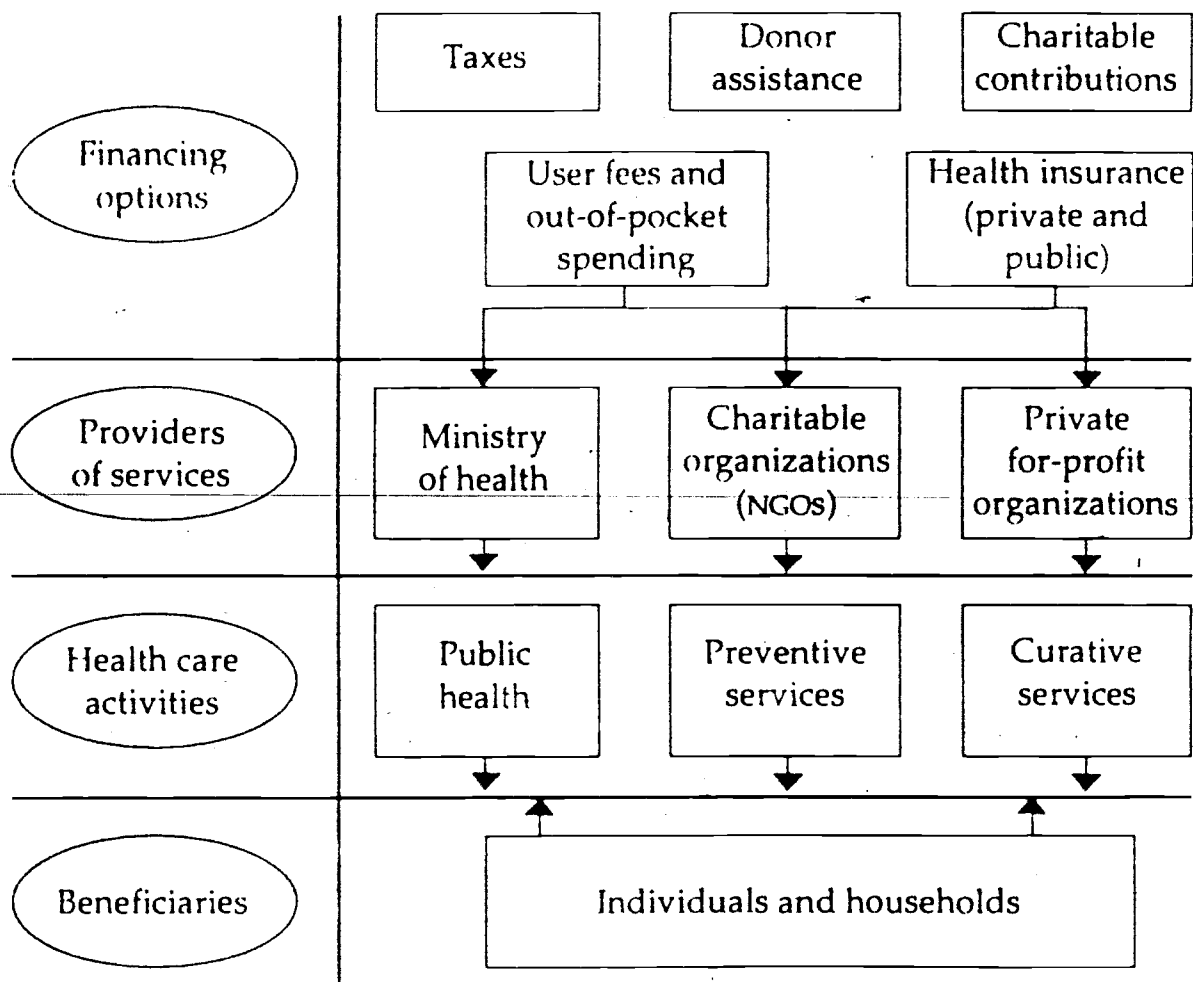
SOURCE: [80.81]

Appendix E: Number of Health Facilities in Tanzania Mainland: 1990-1995

YEAR	TYPE OF HEALTH FACILITY			TOTAL
	Hospitals	Health Centres	Dispensaries	
1990	173	276	2840	3289
1991	174	276	2851	3301
1992	174	276	2858	3308
1993	175	276	3014	3465
1994	175	276	3014	3465
1995	183	291	3286	3760

SOURCE: [82]

Appendix F: Sources of Financing in a Typical Health Care System



SOURCE (83)

Appendix G: 'Cost Sharing Implementation in Public Hospitals in Tanzania by Type of Service, Service Description, Facility Level and Charge in US \$*

Type of Service charged	Description	Referral Hospitals	Regional Hospitals	District Hospitals
1. Consultation	Grade I & II	0.86	0.52	0.34
	Grade III	0.52	0.34	0.26
2. Drug for outpatient	-	0.07	0.07	0.07
3. Medical Examination for:				
3.1 Students	-	0.86	0.86	0.86
3.2 Civil Servants	-	2.59	2.59	2.59
3.3 Special Examination test	-	5.17	5.17	5.17
3.4 Workman's compensation	-	5.17	5.17	5.17
3.5 Medical Board	-	17.24	17.24	17.24
4. Gate toll for:				
4.1 Motor vehicles	-	0.17	0.17	0.17
4.2 Motor bikes	-	0.07	0.07	0.17
4.3 Bicycles	-	0.03	0.03	0.07
				0.03
5. Mortuary Fees for:				
5.1 Post-mortem	-	1.72	1.72	1.72
5.2 Storage	-	0.34	0.34	0.34
6. Hospitalization fees for:				
6.1 Grade I	Daily fee excluding food, drugs, laboratory services, or other tests	3.45	2.59	1.72
6.2 Grade II		1.72	1.29	0.86
6.3 Grade III	For the whole period of admission including food, drugs, and laboratory services or other tests	0.86	0.52	0.26

7. Other Services:				
7.1 Laboratory and eye tests	Grade I & II	1.72	1.72	-
7.2 General major surgery	Grade I & II	25.86	25.86	-
7.3 General minor surgery	Grade I & II	5.17	5.17	-
7.4 Major Ophthalmology	Grade I & II	25.86	25.86	-
7.5 Minor Ophthalmology	Grade I & II	3.45	3.45	-
7.6 Major ENT	Grade I & II	12.93	12.93	-
7.7 Minor ENT	Grade I & II	2.59	2.59	-
7.8 Major Orth/Trauma	Grade I & II	25.86	25.86	-
7.9 Minor Orth/Trauma	Grade I & II	5.17	5.17	-
7.10 Major Neurosurgery	Grade I & II	68.97	68.97	-
7.11 Minor Neurosurgery	Grade I & II	17.24	17.24	-
7.12 Major Urosurgery	Grade I & II	13.79	13.79	-
7.13 Minor Urosurgery	Grade I & II	5.17	5.17	-
7.14 Major Obst/Gynaec.	Grade I & II	25.86	25.86	-
7.15 Minor Obs/Gynaec.	Grade I & II	6.90	6.90	-
7.16 Normal delivery	Grade I & II	0.69	0.52	0.17
8. Foreigners fees for:				
8.1 Consultation	-	20	20	20
8.2 Appointment Consultation	-	20	20	20
8.3 Hospitalization	-	30	30	30
8.4 Ordinary laboratory tests	-	10	10	10
8.5 Special tests	-	50-200	50-200	50-200
8.6 Major Surgery	-	200-2000	200-2000	200-2000
8.7 Minor surgery	-	50	50	50
8.8 Mortuary	-	100	100	100
8.9 Post-mortem	-	30	30	30

NB: Please, note that some of the 'other services' are not delivered by public district hospitals.

* Original user fees in Tshs. were converted in US \$ at the exchange rate of 580 Tshs. per US \$.

SOURCE: [84]

Appendix H: **HEALTH FACILITY QUESTIONNAIRE**

NOTE: Dear health professional, may you answer **ALL APPLICABLE** questions according to given instructions.

Day/Month/Year

Questionnaire Number

Name of Hospital

Type of Hospital

Title of the Health Professional

CIRCLE OR FILL IN ANSWERS

I. BACKGROUND INFORMATION

1. Your Sex
 - 01 Male
 - 02 Female

2. Your Age (completed years)
 - 01

3. Your highest educational qualification
 - 01 No formal education
 - 02 Primary education
 - 03 Secondary education
 - 04 Post secondary education -certified

4. Your highest professional qualification
 - 01

II. COST SHARING IMPLEMENTATION MANAGEMENT

5. Were there prior preparations for the cost sharing implementation team in this hospital before implementing this policy?
- 01 Yes
02 No
6. Who decided on the user fee structure you are using?
- 01
7. Are these rates fixed since you began to implement the policy of cost sharing?
- 01 Yes
02 No
8. If Yes, who has the right to revise them?
- 01
9. Which outpatient services do you deliver in this hospital?
- 01
02
03
04
05
06
07
08
10. Which services among these are charged for and how much is the charge per service?

Service	Charge in Tshs.
01	
02	
03	
04	

05

06

07

08

09

010

11. Do you allocate any share to outpatient services you mentioned from revenues generated through user fees?
- 01 Yes
 - 02 No
12. If No, which other sources of funds do you use to finance them?
- 01
 - 02
 - 03
13. Have you had an instance where an outpatient was unable to pay for sought care?
- 01 Yes
 - 02 No
14. If Yes, which corrective measure(s) were taken?
- 01
 - 02
15. For outpatients exempted from paying the user fees, does the granted exemption affect the type of care sought by the patient?
- 01 Yes
 - 02 No
16. In your opinion which changes should be made in order to improve the existing exemption mechanism?
- 01

17. How do you compare the quality of outpatient services in this hospital now and before 1994?
- C1 Improved
 - 02 Remained constant
 - 03 Decreased
18. If, in your opinion, the quality of outpatient services have improved, which indicator(s) do you use to measure the noted improvement?
- 01
 - 02
19. If, in your opinion, the quality of outpatient services has either remained constant or it has decreased, which are the contributing factors?
- 01
 - 02
 - 03
20. For each factor, you have mentioned, which ways do you propose should be used to solve it?
- | Factor | Proposed solution(s) |
|--------|----------------------|
| 01 | 001 |
| | 002 |
| 02 | 001 |
| | 002 |
| 03 | 001 |
| | 002 |

III OUTPATIENT SERVICES MANAGEMENT

21. How many staff do you have by category?

Category	Number of Staff
01 Medical Officer(s)	
02 Assistant Medical Officer(s)	
03 Nurses	
04 Pharmacist(s)	
05 Laboratory Technician(s)	
06 Radiologist(s)	

- 07 Health Officer(s)
 - 08 Health Services Secretary(ies)
 - 09 Medical Records Officer(s)
-

22. What was the annual staffing position in this hospital before 1994?

- 01 It was on increase
- 02 It remained constant
- 03 It was on decrease

23. What has been the annual staffing position in this hospital after 1994?

- 01 It has been on increase
- 02 It has remained constant
- 03 It has been on decrease

24. Are your staff satisfied with their work schedule?

- 01 Yes
- 02 No

25. If no, explain why?

01

26. In order to improve the situation, which corrective measure(s) should be taken?

- 01
- 02

27. Which was the physical facilities position in this hospital in 1993?

Facility type	Number	
	Required	Actual
01 Beds		
02 MCH Vaccines		
03 Essential drugs		
04 Laboratory(ies)		
05 Blood bank(s)		

- 06 X-ray section(s)
- 07 Theatre(s)
- 08 Inpatient ward(s)
- 09 Kitchen(s)
- 10 Laundry(ies)
- 011 Technical capentry(ies)
- 012 Tailoring work shop(s)
- 013 Mortuary(ies)
- 014 Motorcycle(s)
- 015 Motorvehicle(s)

28. Which is the physical facilities position in this hospital now?

Facility type	Number Required	Actual
01 Beds		
02 MCH veccines		
03 Essential drugs		
04 Laboratory(ies)		
05 Blood bank(s)		
06 W-ray section(s)		
07 Theatre(s)		
08 Inpatient ward(s)		
09 Kitchen(s)		
010 Laundry(ies)		
011 Technical capentry(ies)		
012 Tailoring workshop(s)		
013 Mortuary(ies)		
014 Motorcycle(s)		
015 Motorvehicle(s)		

29. Do patients purchase prescribed drugs from within?

- 01 Yes
- 02 No

30. If no, where do they purchase them?
- 01 Public pharmacies
 - 02 Private pharmacies
31. How do you compare the management of outpatient services in this hospital now and before 1994?
- 01 Improved
 - 02 Remained constant
 - 03 Decreased
32. If, in your opinion, the management of outpatient services has improved, which indicator(s) do you use to measure the noted improvement?
- 01
 - 02
 - 03
33. If, in your opinion, the management of outpatient services has either remained constant or it has decreased, which are the contributing factors?
- 01
 - 02
 - 03
34. For each factor, you have mentioned, which measures do you propose should be taken to solve it?
- | Factor | Proposed Solution(s) |
|---------------|-----------------------------|
| 01 | 001 |
| | 002 |
| 02 | 001 |
| | 002 |
| 03 | 001 |
| | 002 |

IV. OUTPATIENT SERVICES FINANCING

35. Which sources of finance do you use to fund outpatient services in this hospital?
- 01
 - 02
 - 03
 - 04

36. How much share has been contributed by each source between 1991/92 and 1994/95?

Source	Contribution Made by Each Source by Year			
	1991/92	1992/93	1993/94	1994/95

01
02
03
04

37. In the light of available sources of finance, how do you compare the financing position of outpatient services now and before 1994?

- 01 Improved
- 02 Remained constant
- 03 Decreased

38. If, in your opinion, the financing position of outpatient services has improved in this hospital, which indicator(s) do you use to measure the noted improvement?

01
02

39. If, in your opinion, the financing position of outpatient service has either remained constant or it has decreased, which are the contributing factors?

01
02
03

40. For each factor, you have mentioned, which measures should be taken to solve it?

Factor	Proposed Solution(s)
--------	----------------------

01	001
	002

02	001
	002
03	001
	002

V. OUTPATIENT SERVICES DELIVERY

V.1 CURATIVE SERVICES DELIVERY

41. What was the annual outpatients attendance for basic curative services by sex between 1992 and 1995?

Year	Attendance by Sex		Total
	Male	Female	
1992			
1993			
1994			
1995			

42. In your opinion how do you compare the delivery of basic curative services in this hospital now and before 1994?

- 01 Improved
- 02 Remained constant
- 03 Decreased

43. If, in your opinion, the delivery of basic curative services has improved, which indicator(s) do you use to measure the noted improvement?

- 01
- 02

44. If, in your opinion, the delivery of basic curative services has either remained constant or it has decreased which are the contributing factors?

- 01

02

03

45. For each factor, you have mentioned, which measures should be taken to solve it?

Factor	Proposed Solution(s)
01	001
	002
02	001
	002
03	001
	002

V.2 PREVENTIVE SERVICES DELIVERY

46. What was the annual number of homes delivered with health education between 1992 and 1995?

Year	Number of Homes Visited
1992	
1993	
1994	
1995	

47. What was the annual number of underfives whose growth rate was monitored using the growth chart between 1992 and 1995?

Year	Number of Underfives Whose Growth was Monitored Using the Growth Chart
1992	
1993	
1994	
1995	

48. What was the annual number of pregnant women received antenatal care during pregnancy between 1992 and 1995?

Year	Number of Women Received Antenatal Care During Pregnancy
1992	
1993	
1994	
1995	

49. In your opinion how do you compare the delivery of these preventive services in this hospital now and before 1994?
- 01 Improved
 - 02 Remained constant
 - 03 Decreased

50. If, in your opinion, the delivery of these preventive services has improved, which indicator(s) do you use to measure the noted improvement?
- 01
 - 02

51. If, in your opinion, the delivery of these preventive services has either remained constant or it has decreased which are the contributing factors?
- 01
 - 02
 - 03

52. For each factor, you have mentioned which measures should be taken to solve it?

Factor	Proposed Solution(s)
01	001
	002
02	001
	002
03	001
	002

THANK YOU FOR ANSWERING THESE QUESTIONS

Appendix I: OUTPATIENT QUESTIONNAIRE

NOTE: Dear patient, may you answer ALL APPLICABLE questions according to given instructions.

Day/Month/Year

Questionnaire Number

Name of Hospital

Type of Hospital

CIRCLE OR FILL IN ANSWERS

I. BACKGROUND INFORMATION

1. Your sex
 - 01 Male
 - 02 Female
2. Your age (completed years)
 - 01
3. Your marital status
 - 01 Single
 - 02 Married
 - 03 Divorced
 - 04 Separated
 - 05 Widowed
 - 06 Cohabiting
4. Your highest educational qualification
 - 01 No formal education
 - 02 Primary education
 - 03 Secondary education
 - 04 Post secondary education
5. Your occupational status
 - 01 Full time salaried employee
 - 02 Business

- 03 Self-employed
 - 04 Part-timer
 - 05 Peasant
 - 06 Housewife
6. If you are married, state your spouse's occupational status
- 01 Full time salaried employee
 - 02 Business
 - 03 Self-employed
 - 04 Part-timer
 - 05 Peasant
 - 06 Unemployed
7. If you are the head of your household, on average how much money do you earn monthly?
- 01 5,000 to 30,000/=
 - 02 30,000 to 55,000/=
 - 03 55,000 to 80,000/=
 - 04 Over 80,000/=

II. UTILIZATION OF OUTPATIENT SERVICES

8. How far is this hospital from your home?
- 01 kilometers
9. Which means of transport did you use?
- 01
10. Why did you decide to come to this hospital?
- 01
11. Were laboratory investigations carried out before you were written medicine(s)
- 01 Yes
 - 02 No
12. Were you told by the services provider who attended you what disease you were suffering from?
- 01 Yes
 - 02 No
13. Did you get all the drugs you were prescribed?
- 01 Yes
 - 02 No

14. If Yes, how much money did you pay in total in order to get the care you were seeking for?
01
15. If No, explain why you did not get the drugs?
01
16. Were you satisfied with the care you received?
01 Yes
02 No
17. If no, explain why?
01
18. In your opinion, how do you rate the amount you spent in getting the care you were seeking for?
01 Affordable
02 Unaffordable
03 Uncertain
19. Which method did you use to raise the amount you spent?
01
20. Are you still willing to seek for your care in this hospital?
01 Yes
02 No
21. If Yes, explain why?
01 Price are affordable
02 Delivered services are of good quality
03 Other reason (specify)
22. If delivered services are of good quality, which indicator(s) do you use to measure the noted quality?
01
02
23. Have you ever postponed seeking for care because you were unable to pay?
01 Yes
02 No
24. If Yes, which alternative did you make instead?
01
25. Did you pay for the sought care?
01 Yes
02 No
26. If you did not pay, explain why?

01

27. Following the introduction of cost sharing in public district hospitals, what is your perception on the following:

27.1 **Quality of delivered outpatient services in these hospitals?**

01 Improved

02 Remained constant

03 Decreased

27.1.1 If the quality of delivered outpatient services has either remained constant or decreased, explain why?

01

27.1.2 In your opinion, what should be done to ensure an improved quality of delivered outpatient services

01

27.2 **Accessibility to delivered outpatient services in these hospitals?**

01 Improved

02 Remained constant

03 Decreased

27.2.1 If accessing delivered outpatient services has either remained constant or decreased, explain why?

01

27.2.2 In your opinion, what should be done to maximize accessibility to delivered outpatient services?

01

27.3 **Equity of delivered outpatient services in these hospitals?**

01 Improved

02 Remained constant

03 Decreased

27.3.1 If the equity of delivered outpatient services has either remained constant or decreased, explain why?

01

27.3.2 In your opinion, what should be done to ensure delivered outpatient services are equitable?

01

28. In case there is an increase on user fees, will you be willing to pay more fees?

01 Yes

02 No

THANK YOU FOR ANSWERING THESE QUESTIONS

Appendix J: **HOUSEHOLD HEAD QUESTIONNAIRE**

NOTE: Dear household head, may you answer **ALL APPLICABLE** questions according to given instructions.

Day/Month/Year

Questionnaire Number

Name of Hospital

Type of Hospital

CIRCLE OR FILL IN ANSWERS

1. BACKGROUND INFORMATION

1. Your sex
 - 01 Male
 - 12 Female
2. Your age (completed years)
 - 01
3. Your marital status
 - 01 Single
 - 02 Married
 - 03 Divorced
 - 04 Separated
 - 05 Widowed
 - 06 Cohabiting
4. Your highest educational qualification
 - 01 No formal education
 - 02 Primary education
 - 03 Secondary education
 - 04 Post secondary education - certified
5. Your occupational status
 - 01 Full time salaried employee
 - 02 Business
 - 03 Self-employed
 - 04 Part-timer

- 05 Peasant
- 06 Housewife
- 6. If you are married, state your spouse's occupational status
 - 01 Full time salaried employee
 - 02 Business
 - 03 Self-employed
 - 04 Part-timer
 - 05 Peasant
 - 06 Unemployed
- 7. On average, how much money does your household earn monthly?
 - 01 5,00 to 30,000/=
 - 02 30,000 to 55,000/=
 - 03 55,000 to 80,000/=
 - 04 Over 80,000/=

II. UTILIZATION OF OUTPATIENT SERVICES

- 8. How far is the nearest hospital from your home?
 - 01 kilometres
- 9. Do you normally go there?
 - 01
- 10. If yes, which means of transport do you normally use to go there?
 - 01
- 11. Why do you normally go to this hospital?
 - 01
- 12. When was your last visit to this hospital after the introduction of cost sharing in public district hospitals?
 - 01 Day/Month/Year
- 13. Were laboratory investigations carried out before you were written medicine(s)?
 - 01 Yes
 - 02 NO
- 14. Were you told by the services provider who attended you what disease you were suffering from?
 - 01 Yes
 - 02 No

15. Did you get all the drugs you were prescribed?
01 Yes
02 No
16. If yes how much money did you pay in total in order to get the care you were seeking for?
01
17. If no, explain why you did not get the drugs?
01
18. Were you satisfied with the care you received?
01 Yes
02 No
19. If no, explain why?
01
20. In your opinion, how do you rate the amount you spent in getting the care you were seeking for?
01 Affordable
02 Unaffordable
21. Which method did you use to raise the amount you spent?
01
22. Are you still willing to seek for your care in that hospital?
01 Yes
02 No
23. If yes, explain why?
01 Prices are affordable
02 Delivered services are of good quality
03 Other reason (specify)
24. If delivered services are of good quality, which indicator(s) do you use to measure the quality?
01
02
25. Had you ever postponed seeking for care because you were unable to pay?
01 Yes
02 No
26. If yes, which alternative did you make instead?
01

27. Did you pay for the sought care?
- 01 Yes
 - 02 No
28. If you did not pay, explain why?
- 01
29. Following the introduction of cost sharing in public district hospitals, what is your perception on the following:
- 29.1 **Quality of delivered outpatient services in these hospitals?**
- 01 Improved
 - 02 Remained constant
 - 03 Decreased
- 29.1.1 If the quality of delivered outpatient services has either remained constant or decreased, explain why?
- 01
- 29.2 **Accessibility to delivered outpatient services in these hospitals?**
- 01 Improved
 - 02 Remained constant
 - 03 Decreased
- 29.2.1 If accessing delivered outpatient services has either remained constant or decreased, explain why?
- 01
- 29.2.2 In your opinion, what should be done to maximise accessibility to delivered outpatient services?
- 01
- 29.3 **Equity of delivered outpatient services in these hospitals?**
- 01 Improved
 - 02 Remained constant
 - 03 Decreased
- 29.3.1 If the equity of delivered outpatient services has either remained constant or decreased, explain why?
- 29.3.2 In your opinion, what should be done to ensure delivered outpatient services are equitable?
- 01
30. In case there is an increase on user fees, will you be willing to pay more fees?
- 01 Yes
 - 02 No

THANK YOU FOR ANSWERING THESE QUESTIONS

Appendix K: **Public District Hospitals selected from Morogoro and Tanga regions by Amount collected through Cost Sharing during 1994 in US \$**

REGION	H(1)	AMOUNT COLLECTED IN US \$	H(2)	AMOUNT COLLECTED IN US \$
Morogoro	Kilosa	1,807.5	Mahenge	1,720
Tanga	Handeni	5,015.48	Korogwe	4,454.22

- SOURCE:
- Morogoro and Bombo Regional Medical Officers Offices
 - National Bank of Commerce, City Branch

NOTE:

- H(1) and H(2) are code numbers used to stand for actual names of selected public district hospitals.
- Also it should be noted that the above public district hospitals were selected depending on data which was available at Regional level during data collection.
- The exchange rate used throughout this work was of the 10 August 1996 where 1 US \$ = 580 Tshs.