

# Welcome to Toronto Pearson International Airport

## YOUR GUIDE TO THE TERMINALS, SHOPS & SERVICES



## Welcome to Toronto Pearson International Airport

This Terminal Guide will help you to navigate our three terminals, where you'll find all of the dining, shopping and facilities you need to make your trip enjoyable. Take the time to discover Canadian goods, savour a cup of coffee while you watch your aircraft come to the gate, or relax in a comfy lounge. As Canada's busiest airport, we handled 28.9 million passengers in 2000. By the year 2020, the number of passengers travelling through Pearson Airport is expected to reach 50 million. To support this growth, the Greater Toronto Airports Authority is in the midst of a \$4.4 billion redevelopment program.

While you visit us, you will notice that construction is well underway on a new terminal, which will eventually replace Terminals 1 and 2. The GTAA is also continuing work on the airside and on a new cargo area. Behind the scenes, our utilities and airport support systems are growing to keep up with operations. During this time of change, the GTAA strives to make your airport experience one you won't soon forget.

### LESTER B. PEARSON INTERNATIONAL AIRPORT

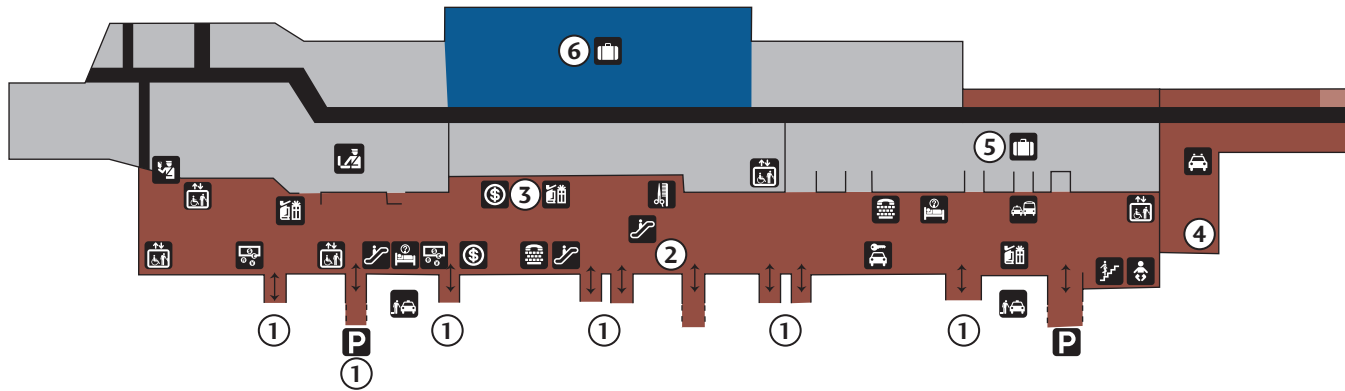
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# ARRIVALS

## LEGEND

- PUBLIC AREA
- SECURITY AREA



- ① ENTRANCE & EXIT
- ② TRAVELLERS AID
- ③ LOST AND FOUND
- ④ OFFSITE CAR RENTAL PICK-UP
- ⑤ DOMESTIC BAGGAGE CLAIM
- ⑥ TRANSBORDER BAGGAGE CLAIM

- ATM
- CANADA CUSTOMS
- CAR RENTAL
- CHANGE ROOMS
- CURRENCY EXCHANGE
- BAGGAGE CLAIM
- ELEVATORS
- ESCALATORS
- GROUND TRANSPORTATION

- HAIR SALON
- HOTEL RESERVATIONS
- IMMIGRATION
- PARKING
- POLICE STATION
- RETAIL
- STAIRS
- TAXI/LIMO
- TTY PHONES

- Security screening areas are identified with green flashing lights
- Washrooms and Telephones are located throughout the Terminal

# DEPARTURES

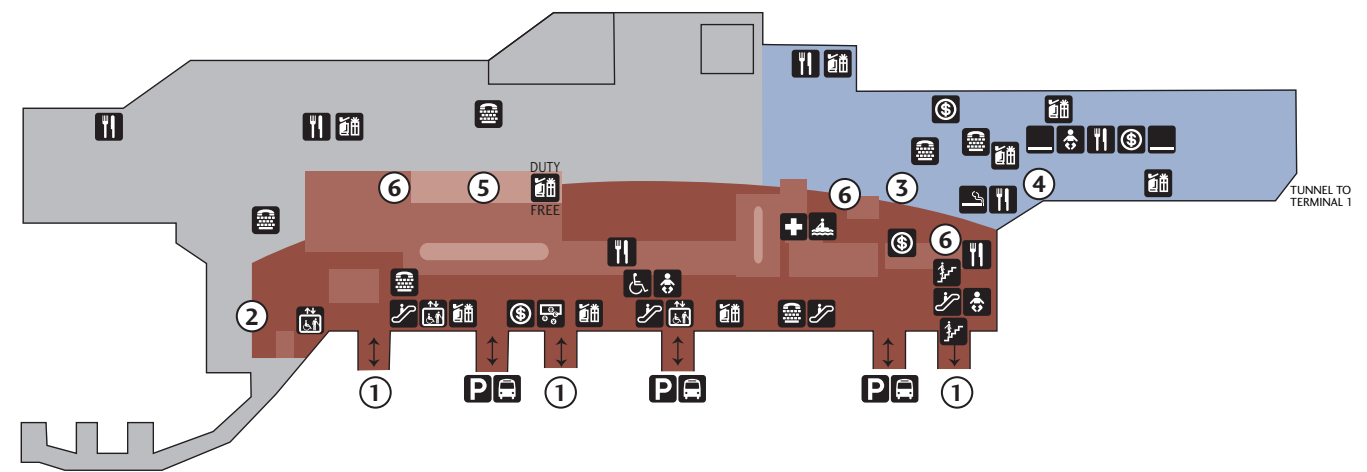
## LEGEND

- SECURITY AREA
- U.S. PRE-CLEARANCE
- PUBLIC AREA

- ① ENTRANCE & EXIT
- ② GROUP CHECK IN
- ③ LCBO
- ④ PLAY AREA
- ⑤ U.S. INSPECTIONS
- ⑥ SECURITY CHECKPOINT

- ACCESSIBLE WASHROOMS
- ATM
- CHANGE ROOMS
- CHIRO, MASSAGE, MEDICAL CLINIC
- CURRENCY EXCHANGE
- DUTY FREE
- ELEVATORS
- ESCALATORS

- FOOD & BEVERAGE
- INTERTERMINAL SHUTTLE BUS
- MOVING SIDEWALK
- PARKING
- RETAIL
- SMOKING AREA
- STAIRS
- TTY PHONES

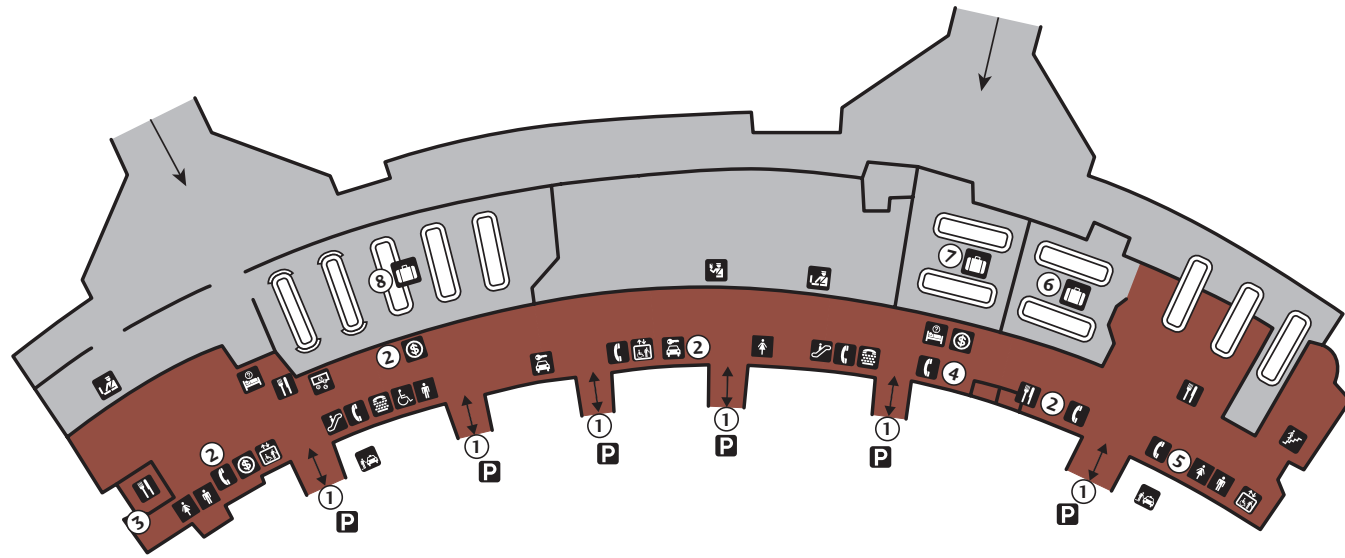


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# ARRIVALS

## LEGEND

- SECURITY AREA
- PUBLIC AREA



- |                     |                      |                    |
|---------------------|----------------------|--------------------|
| ① ENTRANCE & EXIT   | ACCESSIBLE WASHROOMS | HOTEL RESERVATIONS |
| ② COURTESY PHONE    | ATM                  | IMMIGRATION        |
| ③ LOCKERS           | CANADA CUSTOMS       | MEN'S WASHROOM     |
| ④ TRAVELLERS AID    | CAR RENTAL           | PARKING            |
| ⑤ LOST AND FOUND    | CURRENCY EXCHANGE    | PHONES             |
| ⑥ BAGGAGE CLAIM "A" | BAGGAGE CLAIM        | STAIRS             |
| ⑦ BAGGAGE CLAIM "B" | ELEVATORS            | TAXI/LIMO          |
| ⑧ BAGGAGE CLAIM "C" | ESCALATORS           | TTY PHONES         |
|                     | FOOD & BEVERAGE      | WOMEN'S WASHROOM   |

# DEPARTURES

## LEGEND

- SECURITY AREA
- PUBLIC AREA

- |                       |                           |                  |
|-----------------------|---------------------------|------------------|
| ① ENTRANCE & EXIT     | ACCESSIBLE WASHROOMS      | MEN'S WASHROOM   |
| ② COURTESY PHONE      | ATM                       | NURSERY          |
| ③ SHERATON HOTEL      | BAGGAGE CLAIM             | PARKING          |
| ④ SECURITY CHECKPOINT | CHAPEL                    | PHONES           |
|                       | CURRENCY EXCHANGE         | POLICE STATION   |
|                       | ELEVATORS                 | RETAIL           |
|                       | ESCALATORS                | TTY PHONES       |
|                       | FOOD & BEVERAGE           | U.S. CUSTOMS     |
|                       | INTERTERMINAL SHUTTLE BUS | U.S. IMMIGRATION |
|                       | MEDICAL CLINIC            | WOMEN'S WASHROOM |

