



## Five Key Messages

- The majority of Stakeholders clearly articulated a need for change. There is an urgency to move into action
- When considering changes, the protection of vulnerable parties is critical in maintaining the high level of confidence held by consumers
- Stakeholders identified a need to adopt a shared accountability framework for system integrity
  - Development and approval of standards through stakeholder consensus with MC endorsement
  - Testing and approval of meter devices by accredited independent third parties approved by MC
  - Moving towards self regulation may require a transformation by all stakeholders with commitment and leadership
  - Measurement Canada could serve as a facilitator and a driver behind system change
  - Measurement Canada should enhance its role in monitoring, enforcement, and dispute resolution
  - Measurement Canada may need to acquire new competencies to be an effective facilitator of system change



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- Stakeholders are willing to assume more accountability for the integrity of the system (manufacturing to consumption)
  - Stakeholders want additional scope of Alternative Service Delivery (ASD) possibilities exist in the areas of:
    - Meter Testing, Calibration, Certification and Inspection
    - Verification (and Re-verification)
    - Test Board Certification
- Stakeholders share responsibility in the Protection of Vulnerable Parties
  - Stakeholders identified an enhanced Measurement Canada Enforcement role (sub-metering)
  - Measurement Canada should hold overall system accountability to ensure adequate safeguards
  - Self-accountability by Industry is an evolutionary process to be monitored by demonstrated acceptable performance



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- Measurement Canada could be the change agent
  - Measurement Canada needs to:
    - Provide continuity during the change process
    - Serve as a champion of change
    - Demonstrate leadership throughout the change process by action
    - MC should be accountable to stakeholders by demonstrating progress towards shared accountability