



Canadian Nuclear
Safety Commission

Commission canadienne
de sûreté nucléaire

Dispute Resolution Mechanism for Regulatory Activity Assignments



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Dispute Resolution Mechanism for Regulatory Activity Assignments
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For more information on the Canadian Nuclear Safety Commission's Cost Recovery Program,
contact:

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This dispute resolution mechanism addresses complaints regarding regulatory activity assignments through the line management in the Canadian Nuclear Safety Commission (CNSC) Operations Branch. For instance, it would include disputes over the assignment of CNSC resources and the base and variable hour values in formula fee calculations.

1. Any licensee wishing to dispute the regulatory activities assigned to them by CNSC staff under the *Cost Recovery Fees Regulations* should contact the Director General responsible for their licensed facility or activity, orally or in writing, to discuss the issue.

CNSC Directors General are responsible for licensed facilities/activities as listed below:

<ul style="list-style-type: none"> • Bruce Nuclear Generating Stations • Darlington Nuclear Generating Station • Gentilly-2 Nuclear Generating Station • Pickering Nuclear Generating Stations • Point Lepreau Nuclear Generating Station 	<p>Ian Grant granti@cnsccsn.gc.ca</p>
<ul style="list-style-type: none"> • Nuclear Substance and Radiation Devices • Class II Facilities and Dosimetry Services • Packaging and Transport 	<p>Ramzi Jammal jammalr@cnsccsn.gc.ca</p>
<ul style="list-style-type: none"> • Uranium Mines and Mills • Nuclear Research and Test Establishments (e.g. Atomic Energy of Canada Ltd.) • Non-Power reactors (e.g. SLOWPOKE Reactors, MAPLE Reactors) • Class I Particle Accelerators (e.g. TRIUMF) • Fusion Facilities • Processing Facilities (e.g. MDS Nordion) • Waste and Decommissioning 	<p>Barclay Howden howdenb@cnsccsn.gc.ca</p>

2. If the issue is not resolved to the licensee’s satisfaction by the appropriate Director General, the licensee will be asked to document the issue and submit it for consideration to:

Ken Pereira
 Executive Vice-President,
 Operations Branch
pereirak@cnsccsn.gc.ca

The Executive Vice-President, Operations Branch, will investigate the issue and give the licensee an opportunity to present its case in person or in writing. Following this, the Executive Vice-President, will respond in writing to the licensee.

This process only applies to the assignment of regulatory activities, not to the administration of fees ([Dispute Resolution Mechanism for Fee Administration](#)).

General inquiries on the CNSC Cost Recovery Program can be directed to Ivy Taudien at finance@cnsccsn.gc.ca.