



**Measurement
Canada**

An Agency of
Industry Canada

**Mesures
Canada**

Un organisme
d'Industrie Canada

STATEMENT OF COMPLAINT LOAD SURVEY (30)

REQUESTOR

Investigation requested by				Service Type		Case No.
Purchaser	Owner	Tenant	Contractor (Utility)	Electricity	Gas	
Reason(s) for complaint (explain in detail)					Billing Period(s) in Question (Attach a copy of bills for the period)	
Describe any actions by your utility to address your concern					Date of Communication with Utility (yyyy-mm-dd)	

PURCHASER / ACCOUNT DATA

Purchaser's Name	Utility Name	Account No.
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Mailing Address

City	Province	Postal Code	Home Telephone No.	Business Telephone No.
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IMPORTANT: RIGHT TO WITNESS

Would you like to be present or represented at any meter test performed during this investigation? Yes No **(Meter may not be tested at the service location). You will receive the investigation conclusions in writing.**

Signature _____ Date (yyyy-mm-dd)

DWELLING INFORMATION (Residential)

Type of Dwelling			
Single-family detached	Single-family semi-detached	Multi-tenant dwelling	
No. of Rooms	No. of Occupants	Area of the dwelling	How many square feet or m ² (including basement)
	Adults ▶ Children ▶		

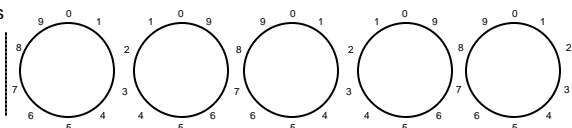
ENERGY SOURCE (Residential / Industrial or Commercial)

Heating	Gas	Electricity	Oil	Dual energy	Heat pump
Water	Gas	Electricity	Oil	Other	
Range	Gas	Electricity	Other		

METER READING (Residential / Industrial or Commercial)

IMPORTANT - Draw the exact position of your meter pointers or write the readings displayed by the meter

Display Positions	Date of Reading				Meter No.
Reading	Meter Location (if different)				



GAS CONSUMPTION

Units	Consumption	Number of Units	Your Consumption
Natural Gas Water Heater (43000 btu/hr)	20 x 100 f ³ or 57 m ³	x	=
Natural Gas Stove (20000 btu/hr)	5 x 100 f ³ or 14 m ³	x	=
Natural Gas Furnace A (150000 btu/hr)	200 x 100 f ³ or 565 m ³	x	=
Natural Gas Dryer (22000 btu/hr)	3 x 100 f ³ or 8 m ³	x	=
Consumption for Summer Period	Total of YOUR Water Heater, Stove and Dryer consumption		
Consumption for Winter Period	Total of Summer Consumption + YOUR Furnace		

SUMMER PERIOD (Electricity Consumption for 30 days)

Electrical Appliances	Consumption in KWh	Number of Appliances	Your Consumption
Insulated Water Heater	500	x	=
Central Air Conditioner	480	x	=
Window-Mounted Air Conditioner	225	x	=
Freezer	100	x	=
Range	100	x	=
Frost-Free Refrigerator (2 doors)	150	x	=
Ordinary Refrigerator (1 door)	75	x	=
Dryer (3 hours / week)	80	x	=
Electronic Filter	100	x	=
Pool Filter (3/4 HP Engine)	500	x	=
Small and Lighting Appliances	150	x	=
Heat Pump (Air Conditioning) Number of tons	400	x	=
Consumption for Summer Period			TOTAL "A" = Kwh

WINTER PERIOD (Electricity Consumption)

Electrical Baseboard Heating	Consumption in KWh	Number of Units	Your Consumption
2 - Feet Long (500 watts)	150	x	=
3 - Feet Long (750 watts)	225	x	=
4 - Feet Long (1000 watts)	300	x	=
5 - Feet Long (1250 watts)	375	x	=
5 1/2 - Feet Long (1500 watts)	450	x	=
7 - Feet Long (2000 watts)	600	x	=
8 1/2 - Feet Long (2500 watts)	750	x	=
Central Heating Electric Furnace			
12 KW record 3600			
15 KW record 4500			
15 KW with heat pump record 2250		x	=
18 KW record 5400			
20 KW record 6000			
20 KW with heat pump record 3000			
30 KW record 9000			
Heat Pump (Heating) Number of tons	500	x	=
Block Heater for Car	450	x	=
Oil Furnace Burner	300	x	=
			TOTAL "B" = Kwh

Consumption for the Winter Period Total "A" +Total "B" -Air Conditioning and / or Pool Filter Consumption Kwh

MEASUREMENT CANADA DOES NOT CHARGE FEES FOR THIS INVESTIGATION BUT YOUR UTILITY MAY ASSESS A SERVICE CHARGE FOR REMOVAL OF METER FROM SERVICE FOR TESTING. CONTACT YOUR UTILITY FOR MORE INFORMATION.

