

This process begins with the dealer calling the call centre to get the factor to be used to reverse the redemption. These transactions are allowed 3 months after the date of the original redemption. Trades must be entered by 12:00 PM in order to settle the same business day.

To request the Reversal of Redemption interest factor call 1.888.646.2626. To inquire on the status of a trade call 1.613.782.7709.