



CONTROLLED GOODS PROGRAM

NEWSLETTER 3 – FALL 2003

PWGSC's newsletter on current developments in the Controlled Goods Program affecting Canadian business.

New Telephone Number

The new CGP Call Centre telephone number is **1 866 368-4646**. You can reach agents toll-free Monday to Friday from 8:00 a.m. to 5:00 p.m. Eastern Time. The former toll-free number will remain active for a period of time and if dialled will direct your call to the new telephone number.

New Mailing Address

CONTROLLED GOODS PROGRAM
C/O CENTRAL MAIL ROOM
PLACE DU PORTAGE PHASE III OB3
11 LAURIER ST GATINEAU
3RD FLOOR
2745 IRIS STREET
OTTAWA ON K1A 0S5

Export and Import Permits

Please note that businesses registered with the CGP must also obtain permits from the Department of Foreign Affairs and International Trade to export and/or import certain controlled goods.

Visitor Applications

Please allow two weeks for processing. Please note that it is the Designated Official's responsibility to ensure that the information on the application is accurate.

Outreach

Contact the Call Centre at 1 866 368-4646 to make an appointment with a representative. Representatives will be in British Columbia in late September and Montreal in early October. As our office is located in the National Capital Region, representatives are available year-round in this region for appointments.



CGP Web site

In May of this year Designated Officials were informed that their name and telephone number would be removed from the *Registration Search* page of the CGP Web site unless consent was received to disclose this information. If you would like this information to reappear on the Web site and you have not already done so, please forward your authorization via facsimile to (613) 948-1722 or e-mail to ncr.cgp@pwgsc.gc.ca.

We invite you to visit the newly redesigned *Contact Us* page of the Web site, which includes better navigation options along with an improved format. We have also equipped this Web site page with a *Tell Us What You Think* form, which provides a venue for you to submit comments on what you liked or did not like about our Web site and Call Centre, as well as offer suggestions on improvements.

Visit the Web site at www.cgp.gc.ca as your primary source for information on the CGP.

Future Features

In the next issue there will be information on redesigned application forms and renewing your registration, as well as information on upcoming CGP events and further Web site updates.



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