



Survey Results (Included Responses)

NEB Workshop Survey

Report created on: Wednesday, June 22, 2005 1:58:00 PM

The results of your survey are displayed below. If your survey includes text responses, click the "View" button to read individual results. To exclude a particular response, click the Included Responses button. You can then view the set of individual responses that are currently included and select those you wish to exclude. Results below contain only Included responses

EXCLUDE BLANK RESPONSES

Launch Date 06/09/2005 - 10:06 AM
 Modified Date
 Close Date 06/20/2005 - 9:25 AM
 Email Invites 0
 Visits 142
 Partials 0
 Completes 107

Go to Individual Complete Responses:

Show respondent's emails.

INCLUDED RESPONSES

EXCLUDED RESPONSES

Included Respondents: 107
 Excluded Respondents: 0

- [Cross Tabulate](#)
Cross reference multiple questions
- [Download Results](#)
Receive results in spreadsheet format

Responses: Completes only Partials only Completes & Partials

Logistics

Please choose a number from 1 to 5, with 1 being strongly disagree and 5 being strongly agree to indicate the level of agreement with the following statements:

| | 1 Strongly Disagree | 2 | 3 | 4 | 5 Strongly Agree | N/A |
|--|---------------------------|-----------|-----------|-----------|------------------------|---------|
| <i>The top percentage indicates total respondent ratio; the bottom number represents actual number of respondents selecting the option</i> | | | | | | |
| 1. I received information about the Workshop (card, letter of invitation, information on NEB Web site) in a timely manner. | 3% 3 | 3% 3 | 7% 8 | 28% 30 | 55% 59 | 4% 4 |
| 2. The Workshop was held at a reasonable location to allow me to participate. | 1% 1 | 3% 3 | 1% 1 | 20% 21 | 75% 80 | 1% 1 |
| 3. The venue was appropriate for the Workshop. | 1% 1 | 6% 6 | 2% 2 | 27% 29 | 64% 68 | 0% 0 |
| 4. It was appropriate to hold the Workshop over a three day period. | 5% 5 | 8% 9 | 15% 16 | 37% 39 | 34% 36 | 1% 1 |
| 5. The session length (1.5 hours) was appropriate. | 4% 4 | 11% 12 | 6% 6 | 44% 47 | 36% 38 | 0% 0 |
| 6. Overall, I was satisfied with the logistics (location, dates, session length) of the | 1% 1 | 7% 7 | 8% 8 | 44% 44 | 40% 40 | 0% 0 |

Workshop. 1 7 9 47 43 0

2. How frequently should the NEB Workshop be held?

| | Number of Responses | Response Ratio |
|--|---------------------|----------------|
| Never | 0 | 0% |
| Every 12 months | 28 | 26% |
| Every 18 months | 36 | 34% |
| As needed | 31 | 29% |
| VIEW Other, Please Specify | 12 | 11% |
| Total | 107 | 100% |

3. Which location would you prefer?

| | Number of Responses | Response Ratio |
|--|---------------------|----------------|
| Calgary airport area | 2 | 2% |
| Calgary Stampede grounds | 1 | 1% |
| Calgary city centre | 97 | 92% |
| South Calgary | 0 | 0% |
| VIEW Other, Please Specify | 5 | 5% |
| Total | 105 | 100% |

If the Board could reserve a block of rooms at a specific hotel, would you stay at that hotel?

4.

| | Number of Responses | Response Ratio |
|--------------|---------------------|----------------|
| Yes | 34 | 34% |
| No | 65 | 66% |
| Total | 99 | 100% |

[VIEW](#) 45 Responses

If a fee to cover the cost of food services (continental breakfast, coffee breaks and lunch) was charged, would you still attend?

5.

| | Number of Responses | Response Ratio |
|--------------|---------------------|----------------|
| Yes | 86 | 83% |
| No | 17 | 17% |
| Total | 103 | 100% |

[VIEW](#) 28 Responses

If the NEB was only able to offer one food service per day due to budget constraints, which food service would you prefer?

6.

| | Number of Responses | Response Ratio |
|-----------|---------------------|----------------|
| breakfast | | |

















| | | |
|---|-----|------|
| | 2 | 2% |
| coffee breaks  | 56 | 52% |
| lunch  | 49 | 46% |
| Total | 107 | 100% |

7. Comments about logistics:

[VIEW](#) 28 Responses

Presentations

8. The three most valuable presentations I attended were:

| | Number of Responses | Response Ratio |
|--|---------------------|----------------|
| NEB 101: Who Is the NEB?  | 9 | 9% |
| Natural Justice: What is it and why should you care?  | 5 | 5% |
| Smart Regulation  | 13 | 13% |
| Goal-Oriented Regulation – What Is It and Why Is It Important?  | 24 | 24% |
| A New Regulatory Model - Submerged Pipeline Regulations. Part I and II  | 9 | 9% |
| Operations and Maintenance Activities on NEB Act Regulated Pipelines  | 11 | 11% |
| Improving the Onshore Pipeline Regulations 1999. Part I and II  | 15 | 15% |
| The NEB's Web Site: Making the Leap to E-business!  | 1 | 1% |
| NEB's GIS and National Pipeline Network (NPN) Initiatives  | 8 | 8% |
| Quality Management Systems and Integrated Compliance: Managing Quality and Focusing on What Matters.  | 8 | 8% |
| Environmental Hot Topics – Kick off  | 15 | 15% |
| What Makes an Effective Environmental Protection Plan?  | 19 | 19% |
| NEB Filing Manual: Environmental Assessment – Questions and Feedback  | 21 | 21% |
| What's Up at Canadian Pipeline Environment Committee (CPEC)  | 0 | 0% |
| Environmental Performance Indicators  | 11 | 11% |
| New Approaches at Fisheries and Oceans Canada (DFO)  | 8 | 8% |

| | | |
|--|----|-----|
| Environmental Hot Topics- Wrap-up | 3 | 3% |
| Reporting of incidents and events. Introduction of a draft guidance document. Part I and II | 11 | 11% |
| NEB Safety Performance Reporting. Part I and II | 7 | 7% |
| NEB Oversight of Integrity Management Activities – Overview, Learnings, Next Steps | 7 | 7% |
| Integrity Performance Indicators – An Examination of Performance Indicators Developed by Companies, Industry Associations and Regulators | 16 | 16% |
| Unanswered Questions Related to Integrity Management | 2 | 2% |
| Emergency Preparedness and Response (EPR) Programs: Audit Findings 2001 – 2004 | 8 | 8% |
| Regulating Security Management | 2 | 2% |
| Changing Emergency Management Landscape and New Initiatives at the NEB. Part I and II | 10 | 10% |
| Emergency Exercises: Oil Facilities | 3 | 3% |
| Emergency Exercises: Gas Facilities | 4 | 4% |
| Socio-Economics in the NEB Filing Manual | 11 | 11% |
| Negotiation Strategies – How to Reach Better Agreements With Less Board Involvement | 7 | 7% |
| Landowner Engagement Towards Regulatory Improvement – Building on Our Experiences | 13 | 13% |
| Aboriginal Engagement – What Could It Be for the NEB? | 12 | 12% |

9. The three least valuable presentations I attended were:

| | Number of Responses | Response Ratio |
|--|---------------------|----------------|
| NEB 101: Who Is the NEB? | 16 | 27% |
| Natural Justice: What is it and why should you care? | 6 | 10% |
| Smart Regulation | 3 | 5% |
| Goal-Oriented Regulation – What Is It and Why Is It Important? | 1 | 2% |
| A New Regulatory Model - Submerged Pipeline Regulations. Part I and II | 4 | 7% |
| Operations and Maintenance Activities on NEB Act Regulated Pipelines | 2 | 3% |
| Improving the Onshore Pipeline Regulations 1999. Part I and II | 2 | 3% |

| | | |
|--|----|-----|
| The NEB's Web Site: Making the Leap to E-business! | 3 | 5% |
| NEB's GIS and National Pipeline Network (NPN) Initiatives | 2 | 3% |
| Quality Management Systems and Integrated Compliance: Managing Quality and Focusing on What Matters. | 5 | 8% |
| Environmental Hot Topics – Kick off | 9 | 15% |
| What Makes an Effective Environmental Protection Plan? | 3 | 5% |
| NEB Filing Manual: Environmental Assessment – Questions and Feedback | 4 | 7% |
| What's Up at Canadian Pipeline Environment Committee (CPEC) | 10 | 17% |
| Environmental Performance Indicators | 12 | 20% |
| New Approaches at Fisheries and Oceans Canada (DFO) | 10 | 17% |
| Environmental Hot Topics- Wrap-up | 5 | 8% |
| Reporting of incidents and events. Introduction of a draft guidance document. Part I and II | 4 | 7% |
| NEB Safety Performance Reporting. Part I and II | 6 | 10% |
| NEB Oversight of Integrity Management Activities – Overview, Learnings, Next Steps | 2 | 3% |
| Integrity Performance Indicators – An Examination of Performance Indicators Developed by Companies, Industry Associations and Regulators | 5 | 8% |
| Unanswered Questions Related to Integrity Management | 7 | 12% |
| Emergency Preparedness and Response (EPR) Programs: Audit Findings 2001 – 2004 | 2 | 3% |
| Regulating Security Management | 3 | 5% |
| Changing Emergency Management Landscape and New Initiatives at the NEB. Part I and II | 0 | 0% |
| Emergency Exercises: Oil Facilities | 1 | 2% |
| Emergency Exercises: Gas Facilities | 1 | 2% |
| Socio-Economics in the NEB Filing Manual | 1 | 2% |
| Negotiation Strategies – How to Reach Better Agreements With Less Board Involvement | 2 | 3% |
| Landowner Engagement Towards Regulatory Improvement – Building on Our Experiences | 4 | 7% |
| Aboriginal Engagement – What | | |

Could It Be for the NEB?

6

10%

Please choose a number from 1 to 5, with 1 being strongly disagree and 5 being strongly agree to indicate the level of agreement with the following statements:

The top percentage indicates total respondent ratio; the bottom number represents actual number of respondents selecting the option

| | 1 Strongly Disagree | 2 | 3 | 4 | 5 Strongly Agree | N/A |
|--|---------------------------|-----------|-----------|-----------|------------------------|---------|
| 1. The quality of the presentations was good. | 1% 1 | 5% 5 | 23% 24 | 55% 58 | 17% 18 | 0% 0 |
| 2. The facilitators of the presentations did a good job. | 0% 0 | 6% 6 | 17% 18 | 55% 59 | 22% 24 | 0% 0 |
| 3. The format of the presentations made it easy to participate. | 1% 1 | 7% 7 | 10% 11 | 55% 58 | 27% 29 | 0% 0 |
| 4. I was able to raise new issues and concerns during the session. | 0% 0 | 11% 12 | 12% 13 | 40% 42 | 30% 32 | 7% 7 |
| 5. The NEB will take recommendations from the sessions into consideration. | 2% 2 | 12% 13 | 28% 30 | 36% 39 | 14% 15 | 7% 8 |
| 6. Overall, I am satisfied with the information presented in the Workshop. | 2% 2 | 11% 12 | 17% 18 | 52% 56 | 18% 19 | 0% 0 |

11. Comments about presentations:

[VIEW](#) 37 Responses

General

Please choose a number from 1 to 5, with 1 being strongly disagree and 5 being strongly agree to indicate the level of agreement with the following statements:

The top percentage indicates total respondent ratio; the bottom number represents actual number of respondents selecting the option

| | 1 Strongly Disagree | 2 | 3 | 4 | 5 Strongly Agree | N/A |
|--|---------------------------|-----------|-----------|-----------|------------------------|---------|
| 1. The NEB Workshop was a good use of my time. | 2% 2 | 11% 12 | 13% 14 | 51% 54 | 23% 24 | 0% 0 |
| 2. I plan to attend the next NEB Workshop. | 1% 1 | 8% 8 | 17% 18 | 43% 45 | 31% 33 | 0% 0 |

13. General Comments:

[VIEW](#) 29 Responses

Demographics

14. I am a member of the following group or organization:

| | Number of Responses | Response Ratio |
|---|---------------------|----------------|
| Pipeline company  | 36 | 35% |
| Oil and Gas producer  | 8 | 8% |
| Electricity company | 2 | 2% |
| Government agency or department  | 29 | 28% |
| Special Interest Group | 0 | 0% |
| Law firm | 2 | 2% |
| Consultant  | 19 | 18% |
|  Other, Please Specify  | 7 | 7% |
| Total | 103 | 100% |

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