The Evolving Role of the Federal CIO

GTEC 2006

Ken Cochrane, CIO

Chief Information Officer Branch
October 23, 2006

Agenda

Why it is important for us to **work together** and **Act as One.**
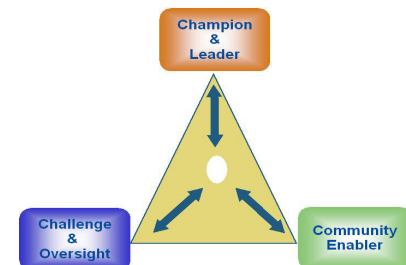
Agenda

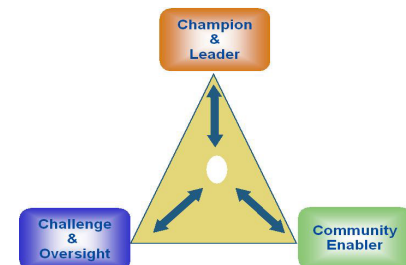The **role of the Federal CIO** and

how it **needs to evolve.**

Agenda

How the **Federal CIO** should be **a leverage point** to **foster and advance our collective efforts and capabilities** in a number of key areas.

Champion & Leader

Challenge & Oversight

Community Enabler

Treasury Board of Canada Secretariat

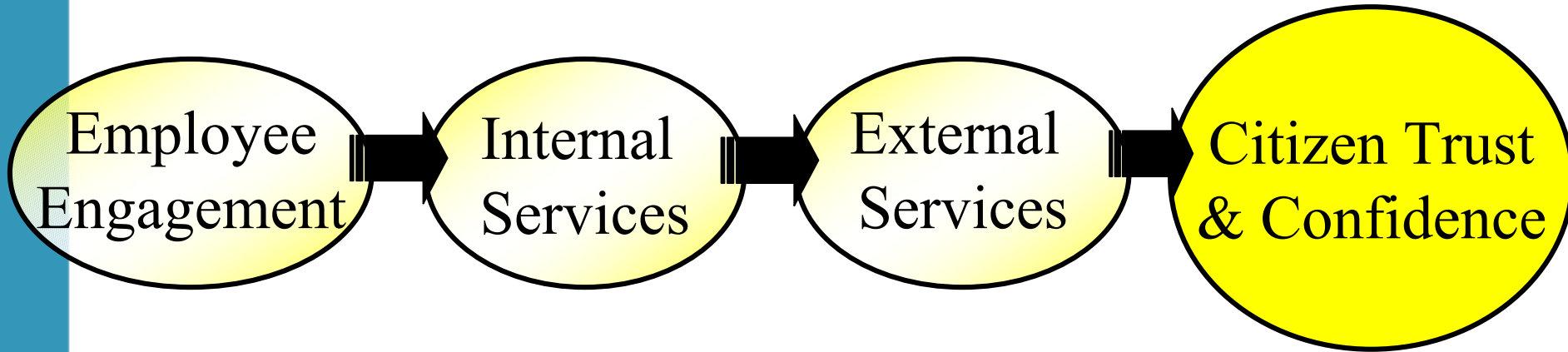Secrétariat du Conseil du Trésor du Canada

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Canadians Expect:

- We are **Learning and Adjusting** to changing times

- Act with **Integrity**

- Are **Fiscally Responsible**

- Always seek **Efficiency**

- Strive for **Innovations**

Champion & Leader

Challenge & Oversight

Community Enabler

Trust and Confidence in the Public Service

Employee Engagement → Internal Services → External Services → Citizen Trust & Confidence

HR Transformation — Service Transformation

Champion & Leader

Challenge & Oversight

Community Enabler

Treasury Board of Canada Secretariat Secrétariat du Conseil du Trésor du Canada
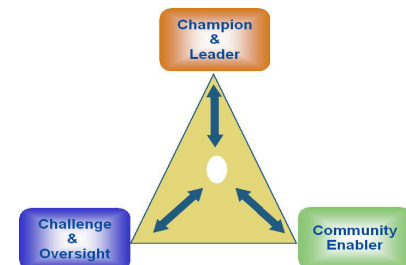
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Trust and Confidence in the Public Service

"the fact of the matter is that the democratic values, the ethic of serving the public good, the professionalism, non-partisanship and commitment that characterize the Public Service of Canada underpins its role as a fundamental national institution"

Kevin Lynch
Clerk of the Privy Council
September, 2006

Management in Government

Strategic Objective

Management Excellence
Government is well managed and accountable and resources are allocated to achieve results

Areas of Focus

Management Oversight

Expenditure Management

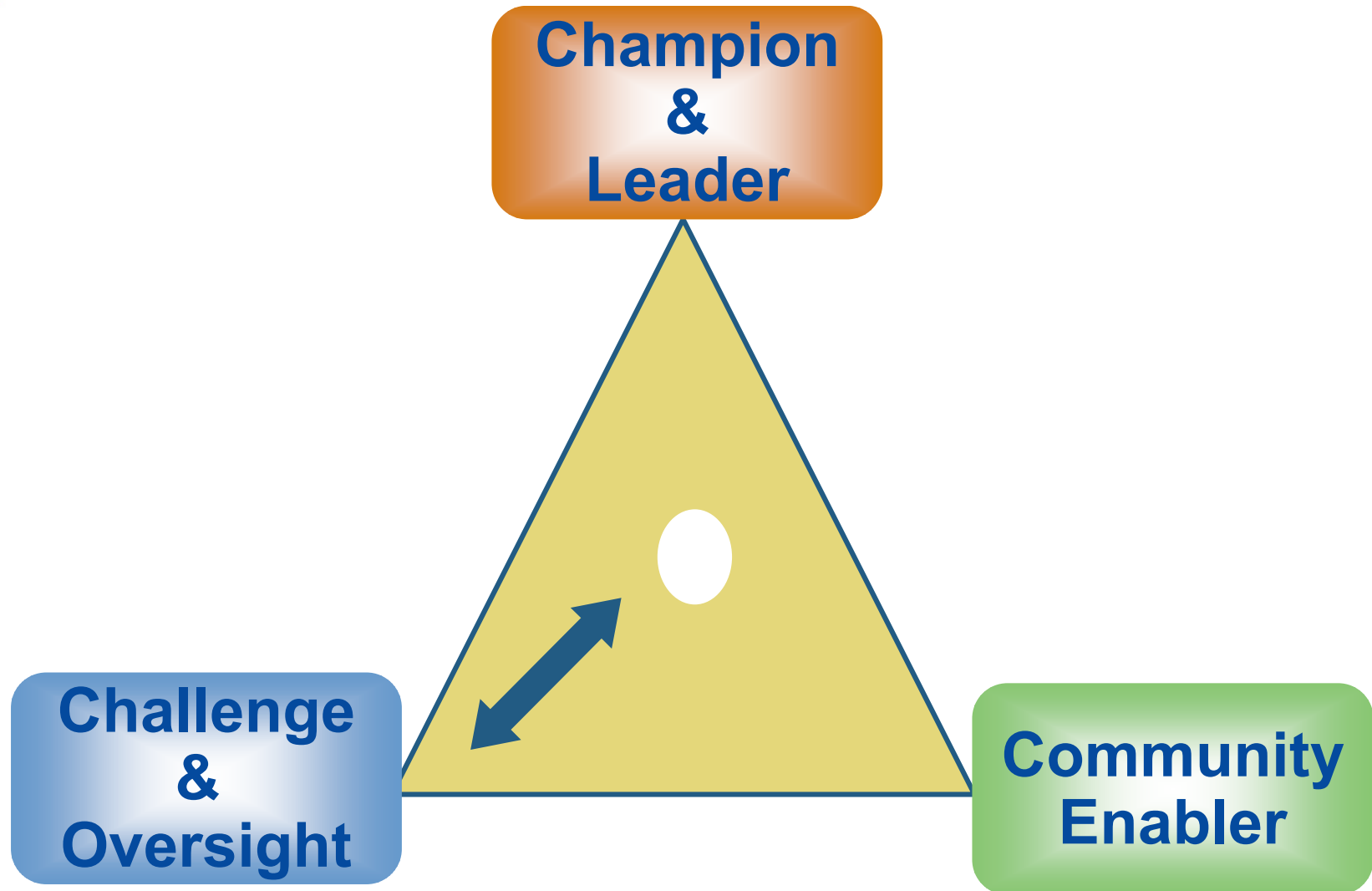**Key Enablers**

Service Transformation

Public Service Renewal

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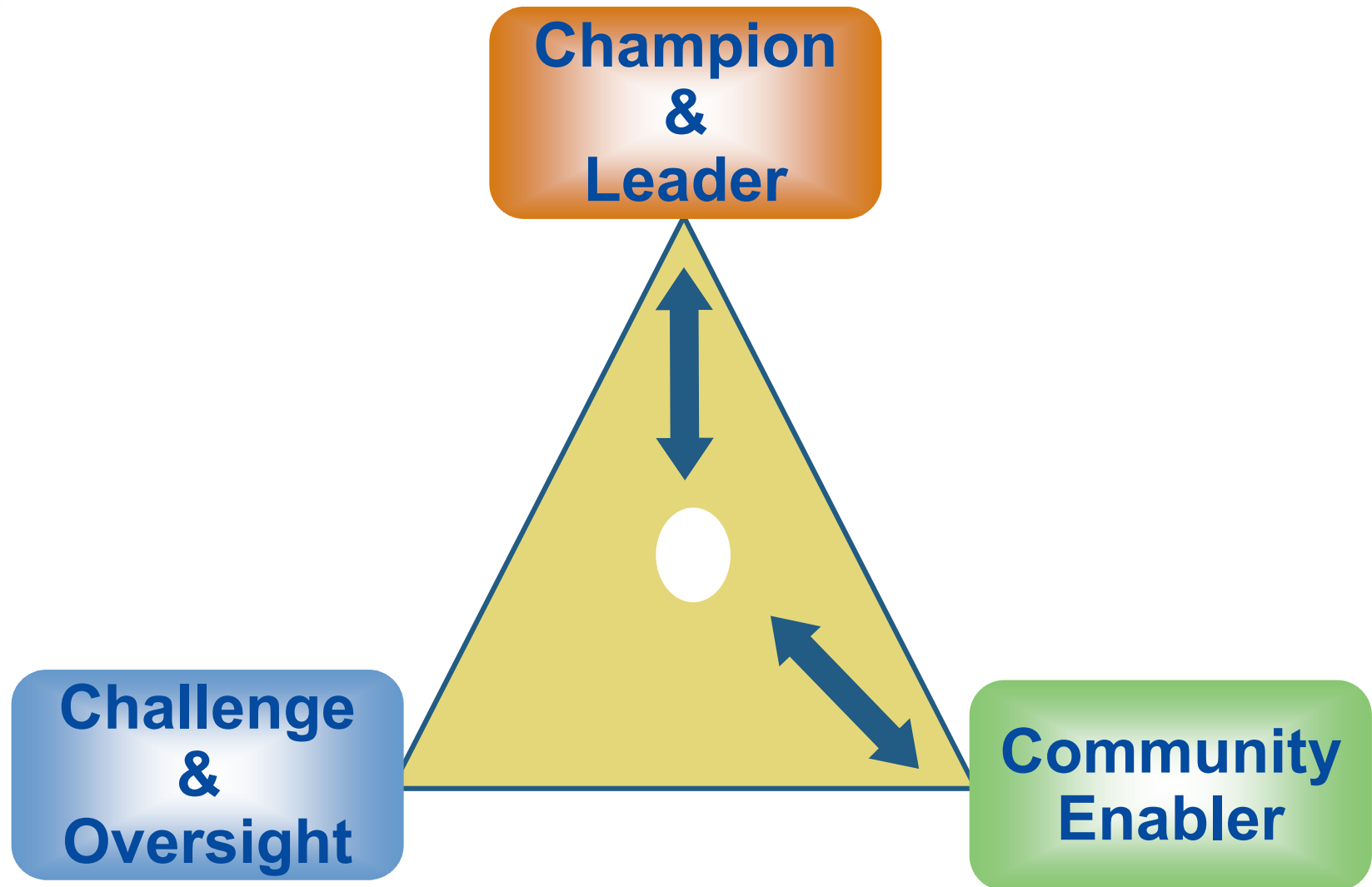Secrétariat du Conseil du Trésor du Canada

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Scope of CIO Branch

- IM
- IT
- Privacy
- Security
- Accessibility
- Fed / Prov & International Cooperation

- Oversight
- Service Delivery
- Community Development
- Enterprise Architecture
- Access to Information

CIOB – Balancing Many Hats

Champion & Leader

Challenge & Oversight

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CIOB – Balancing Many Hats

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100-Day Plan Launched in July 2006

- Is the CIO Branch running efficiently?

- Are we engaged effectively with departmental clients and the many communities?

- Are we working on the right things?

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CIOB – Refocusing the Agenda – 100 Day Plan

Develop Approaches

Assess & Consult

Execute Strategies

June-July

- What works?
- What does not work?

July-Sept

- From Policy to Delivery
- Identify TOP Initiatives

Sept-Oct

- Share Initiatives
- Execute

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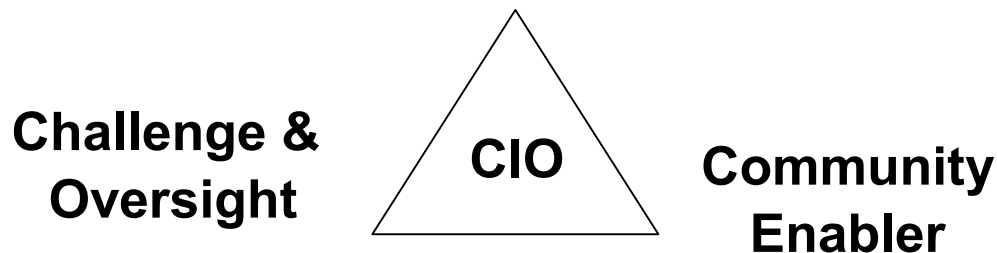
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Feedback from Consultation

5 Main Categories:

1. Leadership
2. Relationships
3. CIOB internal Alignment
4. Leveraging the Communities
5. Oversight

Organizing to Succeed…

Champion & Leader

Challenge & Oversight **CIO** **Community Enabler**

Community Engagement

Progress Tracking   **Performance Metrics**

Initiatives   **Core Business**

Project A	Project B	Project C	Policy Dev & Support	Stewardship & Alignment

CIOB Initiatives

Strengthened Operations

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**External Services
Internal Services
ID Management
G & Cs
IT Security**

Challenge & Oversight
**Improved Oversight
Policy Suite Renewal
EMS Support**

Community Enabler
**IM Program
Relationship Management
Community Development
Community Engagement**

Strengthened Operations

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- **External Services**
  - Service Inventories
  - My Account Approach
  - Citizen Research & Analysis
- **Internal Services**
  - Service Agreement / CAS Strategy / IT SSO
- **Identity (ID) Management**
  - Principles / Framework / Lexicon
- **Grants & Contributions (G&Cs)**
  - Whole of Government Approach
- **Information Technology (IT) Security**
  - IT Security Strategy
  - Management of IT Security (MITS) - Ongoing

Champion & Leader

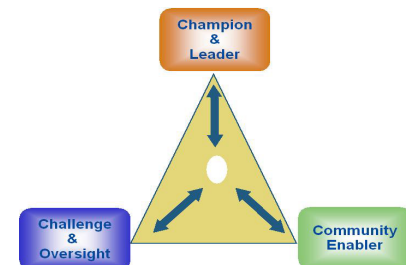Challenge & Oversight

Community Enabler
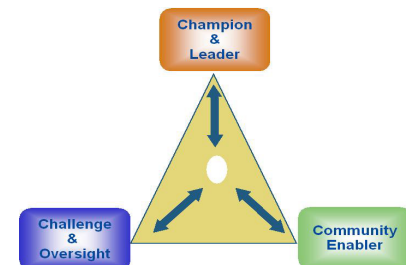
Challenge & Oversight

- **Improved Oversight**
  - Enhanced Management Framework (EMF)
    - Capacity Checks / Outcomes / Third Party Reviews
  - Project Management (PM) Oversight
    - Assessment Underway
  - Treasury Board (TB) Submission Process
    - Assessment Planned
- **Policy Suite Renewal**
  - Standards / Directives / Guidelines
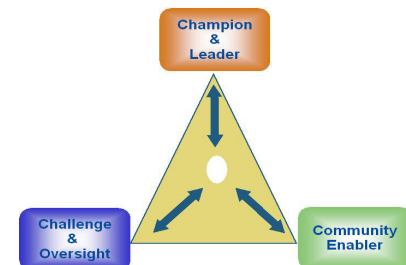 - Engagement / Consultation / Implementation Strategy

Community Enabler

- **Information Management (IM) Program**
  - Libraries & Archives Partnership
  - DM Roundtables
  - Record Management Task Force
  - Build IM Practice
- **Relationship Management**
  - Management of CIOB Relationships
- **Community Development**
  - Role of Organizational Readiness Office (ORO)
  - Extend Communities of Practice (i.e. Project Managers)
- **Community Engagement**
  - Committee Reviews
    - Strategies / Mandates / Gaps

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Challenge & Oversight

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The Top 3

- Identity Management

- Information Management Practice
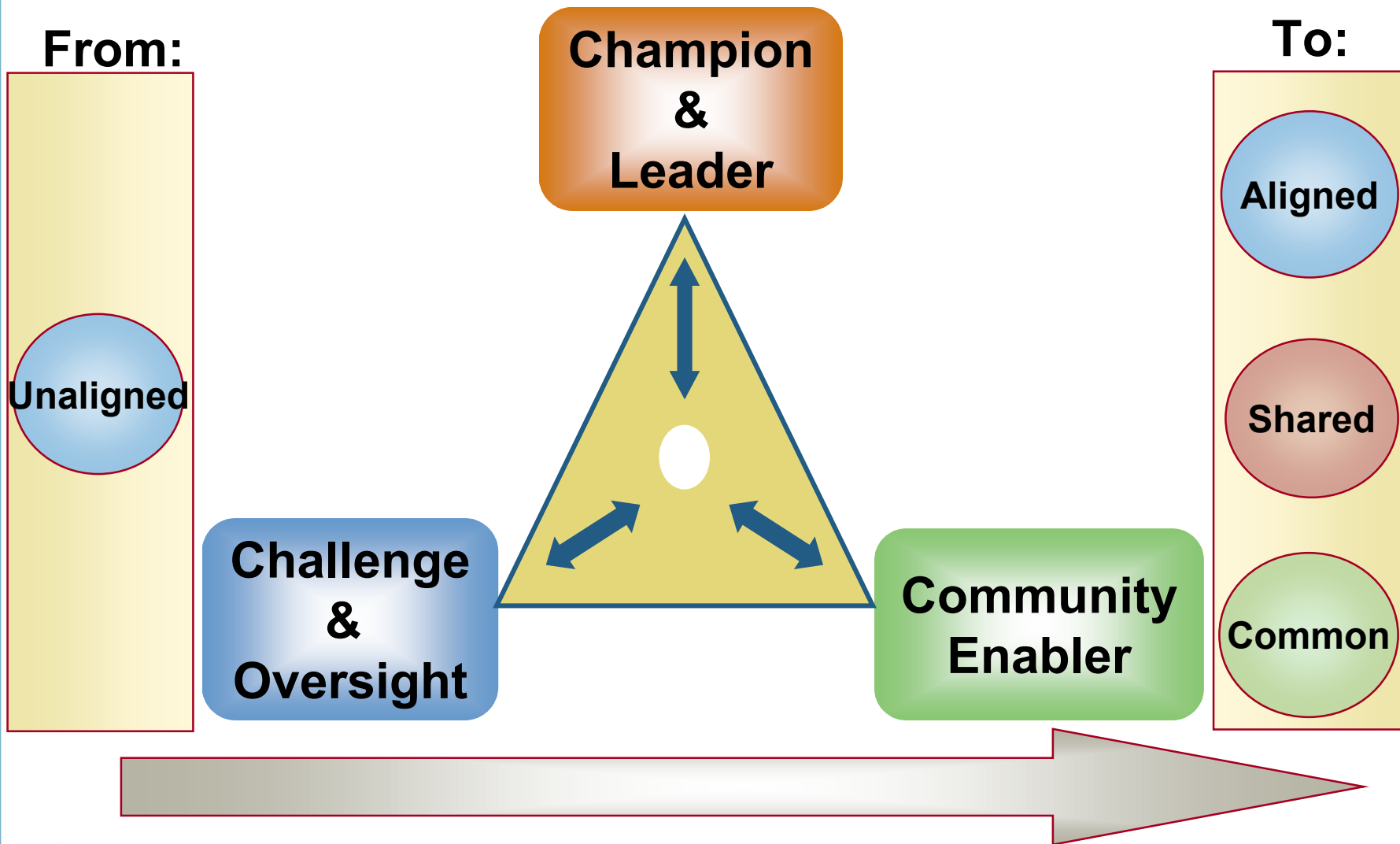
- Improved Oversight

Importance of an Engaged CIO Branch

- Focused Leadership

- Community Engagement

- A Solid Vision

Achieving Management Excellence through… "Acting as One"

From:

To:

Champion & Leader

Unaligned

Challenge & Oversight

Community Enabler

Aligned

Shared

Common

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