

PMRA Compliance Program

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Health
Canada

Santé
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2003 CESD report/PMRA response

► Recommendation:

To determine compliance levels and target activities more efficiently, the Agency should implement measurement and reporting procedures that will give it reliable and timely information about user compliance

2003 CESD report/PMRA response

- ▶ PMRA Response:
 - Revise existing approach to help to efficiently target Agency compliance programs and activities to reach desired outcomes
 - Develop approach to measurement and reporting on compliance [collaborate with other provincial, national and international authorities]

Compliance Improvement since 2003

- ▶ Revised Compliance Policy document
 - ◆ Risk management principles
 - ◆ Identification and selection of compliance programs
 - ◆ Delivery of appropriate and effective enforcement responses

Selecting the right tool from the Continuum

CONFORMITY CONTINUUM

CONFORMITY THROUGH EDUCATION			FACILITATING CONFORMITY		RESPONSES TO NON-CONFORMITY		
Publications	Communication	Advocacy	Monitoring	Voluntary Compliance	Suasion	Consent	Adversarial
Information bulletins	Speeches	Interventions	Information Centre	Advisory opinions	Information contacts	Negotiated settlements	Prosecutions
Enforcement guidelines	Seminars	Representations	Prenotification	Pre-market assessment	Information letters	Consent orders	Tribunal applications
Annual report	Trade shows	Policy development	Targeted inspections	Advance ruling certificates	Warning letters	Consent prohibition orders	Product seizures
News releases	Web site	Liaison	Marketplace contacts	Corporate compliance programs	Compliance meetings	Undertakings	Contested prohibition orders
Discussion papers	Media contacts	Partnerships	Practitioner contacts	Voluntary codes		Corrective notices	Injunctions
Reports	Videos	Research	Consultations			Voluntary product recalls	
Pamphlet series							
GENERAL APPLICATION				SPECIFIC APPLICATION			

Striking a balance

- ▶ Compliance Promotion
- ▶ Monitoring to Verify Compliance
 - ◆ Randomized monitoring
- ▶ Selective inspection to address specific compliance problems
- ▶ Enforcement of violations, when appropriate

Measuring Results/Outcomes of Compliance

- ▶ Immediate outcomes- affecting/changing attitudes and behaviour
 - ◆ Knowledge
 - ◆ Will/Intent
 - ◆ Capacity/ability
- ▶ Intermediate outcomes – compliance within key sectors
- ▶ Final outcomes – reduced risks from pesticides

National Compliance Strategy – where are we going?

- ▶ Ground cutting work – shared challenges
- ▶ Will include guiding principles on how to strike an effective balance while achieving outcomes. Uses:
 - ◆ Strategic and operational planning
 - ◆ Developing partnerships and coordinating efforts
 - ◆ Make effective use of the tools on the continuum
- ▶ Map out a path to describe how what we do is achieving results

2006 National Pesticides Compliance Program

- ▶ 13 planned programs
 - ◆ 7 monitoring
 - 4 national: Registrants, Vendors, OUI, Lawn Care Industry
 - 3 regional: Grape, Head Lettuce, Blueberry
 - ◆ 6 compliance promotion/sector consultations
 - 4 national: Custom Ground Sprayers, Textile sector, Consultants, Barley
 - 2 regional: PHI and REI, Aerial Applicators