RECOMMENDED STEPS

Sustaining the partnership

- Establish joint responsibilities and approval procedures for communications strategies and materials
- Establish approach for obtaining client feedback and measures of stakeholder satisfaction
- Identify contacts in partner organizations and appropriate communications channels and methods
- Obtain commitments from partners to communicate effectively (perhaps jointly) the details of the partnership and related expectations
- □ Maintain focus and try not to lose sight of the fundamental objectives of the initiative
- Set realistic and achievable goals that recognize political and organizational realities and resource limitations
- Maintain the flexibility to innovate and respond quickly to emergent opportunities and avoid too much formality and control
- □ Find ways to recognize the commitment of those involved