CATSA WELCOMES INDEPENDENT REVIEWER'S RECOMMENDATIONS ON UNIFORM SECURITY

The Canadian Air Transport Security Authority (CATSA) has accepted recommendations an independent audit firm made in reviewing the Authority's uniform program.

In its <u>response</u> to the review, the Authority has implemented several measures to ensure that the uniform program remains secure, cost-efficient, and effective in communicating CATSA's presence to air travellers.

New measures are in effect for the termination of a screening officer's employment. The contractor must promptly remove the employee from CATSA's uniform database, collect all CATSA-branded uniform items, either reissue or destroy them, and certify that the procedures have been followed. Contractors will be fined for non-compliance.

When one screening security provider replaces another, the departing contractor has clearly defined procedures to follow under the new Uniform Transition Plan. The stepby-step actions will ensure an orderly changeover and help protect the integrity of the uniform database.

Future uniform design changes will look at simplifying the uniform wherever possible.

Additional measures include the creation of a network by CATSA, its screening contractors and uniform supplier to improve co-operation, facilitate training, exchange information and resolve problems. As well, the new Security Identity and Time Tracking System provides another tool for contractors to ensure that only on-duty screening officers can access a screening point.

CATSA has already moved to implement improved compliance with screening contractors. CATSA conveyed its concerns to screening providers last November and has accounted for the 4,600 CATSA-branded uniform items noted in <u>Deloitte's report</u>.

CATSA realizes that the loss of uniform items can be perceived by the travelling public as a security risk and have taken measures to improve its control of uniform items and in particular those bearing the CATSA logo. While CATSA has improved control of its uniform items, it is only one of many layers of security at Canadian airports.