

THE WORKERS' COMPENSATION BOARD
MEETING OF THE BOARD OF DIRECTORS
MINUTES

DATE: August 22, 2006

PLACE: The Workers' Compensation Board
12th Floor Board Room
Jarvis Building
9925 - 107 Street
Edmonton, Alberta

TIME: 8:30 a.m.

BOARD MEMBERS

David Carpenter, Chair
Guy Kerr, President & Chief Executive Officer *
Timothy Brower, Member
James Kallal, Member
Willard Kirkpatrick, Member
Fauzia Lalani, Member
Mark McCullough, Member
Donald Oborowsky, Member
Tom Shields, Member
Norbert Van Wyk, Member

SECRETARIAT

Douglas R. Mah, Secretary and General Counsel *

ALSO PRESENT

Dieter Brunsch, Vice President, Customer Service & Risk Management *
Ron Helmhold, Chief Financial Officer *
Wendy King, Vice President, Customer Service & Disability Management *
Roxy Shulha-McKay, Vice President, Employee & Corporate Services *
Jim Wheadon, Vice President, Communications & Information Management *
Dave Lawson, Chief Investment Officer **
Dirk Smith, Director, Program Development & Risk Management ***
Jeff Smith, Manager, Employer Contact Center ***
Sheila Szabo, Executive and Board Liaison *

* excused for item 10

** attended for items 6(c)(i), (ii) and (iii)

*** attended for item 7

The Chair called the meeting to order at 8:30 a.m.

1. **Agenda**

The agenda as distributed was approved.

2. (a) **Minutes of the Meeting of June 27, 2006**

MOTION
2006/07/19

It was moved that,

"The minutes of the meeting of June 27, 2006 be hereby adopted."

CARRIED

(b) **Website Summary of the June 27, 2006 Meeting**

The website summary of the June 27, 2006 meeting was accepted as distributed.

(c) **Action Required List**

The action required list was received for information.

(d) **Activities and Opportunities in 2006**

The activities and opportunities list was received for information.

3. **Business Arising from the Minutes of June 27, 2006**

There was no business arising from the minutes of the June 27, 2006 meeting.

4. **Report of the Chair**

The Chair reported on the following:

- resignation of John Malthouse and the process for recruiting a replacement
- continuing discussions with the Industry Task Force with regard to employer appeals advisors
- upcoming Meredith lectures in Edmonton and Calgary
- committee assignments
- Board of Directors' retreat on September 6, 7 and 8, 2006

5. **Report of the President**

The President reported on the following:

Current Issues

- dividend distribution

- economy and impact on staffing
- government in transition

Government Relations

- volume down in MLA inquiries
- upcoming legislative session
- legislative changes in other jurisdictions

External Communications

- media activity
- upcoming premium rate announcement

Stakeholder Relations

- discussions with the Industry Task Force

Other Issues

- claim duration
- transaction year claims costs
- claim volume
- rate group change for long term care industry
- Dispute Resolution and Decision Review Body volumes decreasing
- certificate of recognition

(a) Corporate Scorecard – 2006 Second Quarter

The Chief Financial Officer and the Vice Presidents of Customer Service and Disability Management, Customer Service and Risk Management and Communications and Information Management reviewed the 2006 second quarter results for the corporate scorecard.

(b) Monthly Reports

The Chief Financial Officer reviewed the financial status results as at July 31, 2006.

6. Committee Chair Reports**(a) Policy Committee**

The committee had nothing to report.

(b) Audit Committee

The committee had nothing to report.

(c) **Finance Committee**

The Chief Investment Officer joined the meeting for items 6(c)(i), (ii) and (iii).

(i) **Investment Management Strategic Plan**

MOTION
2006/07/20

It was moved that,

"The Board of Directors approve the Investment Management Strategic Plan (2006-2008)."

CARRIED

(ii) **Annual Investment Policy Review**

MOTION
2006/07/21

It was moved that,

"The Board of Directors approve amendments to the Investment Policy, effective October 1, 2006."

CARRIED

(iii) **2nd Quarter 2006 Investment Performance Report**

The report was received for information.

The committee chair provided a report on the committee's recent activities.

(d) **Governance Committee**

The committee chair provided a report.

(e) **Human Resources and Compensation Committee**

The committee had nothing to report.

7. **Customer Self Service Program**

The Vice President, Customer Service and Risk Management, the Director of Program Development and Risk Management and the Manager of the Employer Contact Center made a presentation.

8. **New Business**

There was no new business.

9. **Meeting Evaluation**

An evaluation form was distributed.

The Chair excused senior management from the meeting for item 10.

10. **In Camera**

The Board of Directors held an *in camera* session.

There being no further business, the meeting ended at 11:20 a.m.

CHAIR

SECRETARY