

Coboconk, Ontario
KOM-1K0
Phone #705-454-1161
DL#L0517-62936-65630
SIN#482-903-754

File Disposition

Enter Investigation Details (Date, Time, and Action taken):

Introduction:

On Monday July 30, 2001, at 09:55 AM, Phyliss LaPlante attended the Toronto Prize Office to redeem a Super 7 ticket with Encore valued at \$250,000.00. During the completion of the Claim Form, it was learned that Phyliss LaPlante is an employee of Coby Milk & Variety and this store sells and redeems on-line and passive lottery tickets. Due to the OLGC's "Insider Win" policy an inquiry into the purchase and validation of this winning Super 7 ticket was commenced.

Monday July 30, 2001

At approximately 10:10 AM, the writer entered the Major Winner's Room with Suzy Tan, Toronto Prize Office Supervisor, to speak with Phyliss LaPlante. The following account was given by Phyliss LaPlante of the circumstances surrounding the purchase and validation of this winning Super 7 ticket.

Phyliss LaPlante stated that she does not work at Coby Milk & Variety, but she does sometimes help out at the store. A search of the LAMS system showed that Mrs. LaPlante is a contact person for the store.

Mrs. LaPlante stated that she does not remember where she purchased the winning Super 7 ticket. She said that she has been to Oshawa, Belleville and Toronto and she buys lottery tickets everywhere. She said that she uses her own numbers and sometimes she will buy Quick Picks.

Suzy Tan informed Mrs. LaPlante that the winning ticket was for the July 13 draw, therefore, she could only have purchased the ticket between Saturday July 07 - Friday July 13. Mrs. LaPlante said that she goes to Fenelon Falls quite frequently. Ms. Tan hinted to Mrs. LaPlante that the ticket was purchased in Fenelon Falls. Ms. Tan asked Mrs. LaPlante if she could narrow down the days she was there from Saturday July 07 - Friday July 13. Mrs. LaPlante said that she could not remember.

Mrs. LaPlante stated that on Friday July 27, 2001, between 6:00 - 7:00 PM, she personally validated the winning Super 7 ticket at Coby Milk & Variety. She stated that she did not purchase any other tickets at this time, but she may have validated a Lotto 6/49 free play ticket. She could not remember if the store was busy at this time. A TMIR shows there were other transactions at this time.

Phyliss LaPlante stated that she was not aware of the Insider Win policy.

At this point, Mrs. LaPlante was asked to think about the purchase and validation details and provide us with other selection slips and we would contact her the next day.

Tuesday July 31, 2001

At approximately 11:30 AM, the writer and Ms. Tan contacted Mrs. LaPlante and she stated that she had 1 selection slip and another set of numbers she plays:

06,08,10,20,30,31

She stated that these numbers represent her birthday and her husband's birthday. She also provided a selection slip with the following numbers:

05,15,23,25,40,45

01,05,13,17,31,47

Mrs. LaPlante stated that she still could not recall where she purchased the winning ticket.

Mrs. LaPlante was asked to expand on the validation of the winning Super 7 ticket. Mrs. LaPlante stated that she found the winning Super 7 ticket in her purse on Friday July 27, 2001. She said that she scanned the Super 7 ticket at Coby Milk and Variety between 6:00 - 7:00 PM. She said that there may have been a customer in the store that had won a free ticket, but she could not remember who the customer was. Mrs. LaPlante stated that another clerk was in the store balancing Sears catalogue items, however, that clerk was not aware that Mrs. LaPlante had won \$250,000.00.

Ms. Tan advised Mrs. LaPlante that another OLGC associate will visit her store to complete the interview.

TICKET INFORMATION:

GAME:	Super 7
WAGER:	\$1.00 (Free Play)
CONTROL #:	8279-0720-5406-0839
LOCATION OF PURCHASE:	Westside Jug City 109 Lindsay St. KOM-1N0 Fenelon Falls, Ontario Phone #705-887-4786 Retailer On-line #7285 Retailer Off-line #230397
DATE OF PURCHASE:	Friday July 13, 2001
TIME OF PURCHASE:	1:43:48 PM
METHOD OF SELECTION:	Quick Pick
SELECTIONS:	09,17,20,27,30,35,44 03,05,10,12,24,25,29 06,07,08,11,25,29,34 Encore:942981
NUMBER OF DRAWS PLAYED:	One

VALIDATION INFORMATION

VALIDATING RETAILER:	Coby Milk & Variety - 3806
VALIDATION DATE:	Friday July 27, 2001
VALIDATION TIME:	6:16:45 PM
PRIZE VALUE:	\$250,000.00

At approximately 10:35 PM, the writer obtained a TMIR with the following parameters:

RETAILER:	Coby Milk & Variety - 3806
DATE:	Thursday July 05, 2001
START TIME:	4:00:00 PM
END TIME:	4:10:00 PM
TRANSACTION TYPES:	All types

The above noted TMIR indicates the original Super 7 ticket was purchased on Thursday July 05, 2001, at 4:07:22 PM, at Coby Milk & Variety. This Super 7 ticket was validated at Jug City in Fenelon Falls on Friday July 13, 2001, at 1:43:48 PM, and won a free play. This Super 7 free play was the \$250,000.00 winning ticket. Details are listed below:

Transaction #1 Original Ticket:

Time: 4:07:22 PM
Game: Super 7
Wager: \$4.00
Number of Draws Played: One
Method Of Selection: Manual
Selections: 01,03,05,22,24,29,36
02,09,19,22,24,28,36
06,07,12,15,23,29,41
06,07,13,40,41,43,45
02,13,24,30,31,33,35
02,04,18,19,29,44,47

On Friday August 03, 2001, at 10:30 AM, the writer obtained a TMIR with the following parameters:

RETAILER: Westside Jug City - 7285
DATE: Friday July 13, 2001
START TIME: 1:38:00 PM
END TIME: 1:48:00 PM
TRANSACTION TYPES: All types

The above noted TMIR indicates that this Super 7 ticket was purchased at 1:43:48 PM. The TMIR also shows seven additional transactions including the winning ticket purchase at this time. Details are listed below:

Transaction # 1:

Time: 1:43:02 PM
Game: Super 7
Wager: \$3.00
Number of Draws Played: One
Method Of Selection: Manual
Selections: 02,19,22,24,26,35
10,14,24,33,34,40,47
14,16,23,39,41,43,45
Encore:624733

Transaction # 2:

Time: 1:43:31 PM
Game: Super 7
Validation: Free ticket

Transaction #3 Winning ticket:

Time: 1:43:48 PM
Game: Super 7
Wager: \$1.00 (Free Play)
Number of Draws Played: One
Method Of Selection: Quick Pick
Selections: 09,17,20,27,30,35,44
03,05,10,12,24,25,29
06,07,08,11,25,29,34
Encore:942981

Transaction # 4:

Time: 1:44:13 PM
Game: Lotto 6/49
Validation: Free ticket

Transaction # 5:

Time: 1:44:25 PM
Game: Lotto 6/49
Wager: \$2.00
Number of Draws Played: One
Method Of Selection: Quick Pick
Selections: 09,13,16,27,36,43
Encore:462808

Transaction # 6:

Time: 1:44:37 PM
Game: Lotto 6/49
Validation: Not a winner

Transaction # 7:

Time: 1:44:45 PM
Game: Super 7
Validation: Not a winner

Transaction # 8:

Time: 1:45:01 PM
Game: Super 7
Validation: Not a winner

**Note: Transaction #1 appears to be Mrs. LaPlante's regular numbers.
Transaction # 2 is a Super 7 free ticket claim.
Transaction # 3 is the winning free play Super 7 Encore ticket.
Transactions # 4,5,6,7 and 8 may belong to Mrs. LaPlante or another customer.**

At approximately 10:35 PM, the writer obtained a TMIR with the following parameters:

RETAILER: Coby Milk & Variety - 3806
DATE: Friday July 27, 2001
START TIME: 6:11:00 PM
END TIME: 6:21:00 PM
TRANSACTION TYPES: All types

The above noted TMIR indicates the winning Super 7 ticket was validated at 06:16:53 PM. The TMIR also shows four additional transactions including the winning ticket validation at this time. Details are listed below:

Transaction #1:

Time: 6:15:44 PM
Game: Lotto 6/49
Wager: \$5.00
Number of Draws Played: One
Method Of Selection: Quick Pick
Selections: 05,10,20,26,45,47
09,15,26,35,37,43
01,09,12,17,21,39
04,05,13,14,24,47
Encore:026294

Transaction # 2:

Time: 6:16:23 PM
Game: Super 7
Validation: Free ticket

Transaction #3:

Time: 6:16:38 PM
Game: Super 7
Wager: \$3.00
Number of Draws Played: One
Method Of Selection: Quick Pick
Selections: 07,18,21,23,25,27,31
12,19,29,32,37,38,44
02,10,27,30,31,38,45
Encore:168050

Transaction # 4: Winning Ticket

Time: 6:16:53 PM
Game: Super 7 - Encore
Validation: Winning ticket of \$250,000.00

Transaction #5:

Time: 6:18:07 PM
Game: Super 7
Wager: \$5.00
Number of Draws Played: One
Method Of Selection: Manual
Selections: 02,09,19,22,24,28,36
03,08,14,22,31,34,42
05,09,25,27,30,39,43
03,10,23,34,35,36,43
05,13,18,28,29,31,41
03,05,07,15,16,25,38
Encore:989109

Note: Transaction #1(Lotto 6/49) may belong to another customer, while transactions #2-5 appear to belong to Mrs. LaPlante.

Transaction # 2 is a Super 7 free ticket claim.

Transaction # 3 is a Super 7 wager from the above free play. Mrs. LaPlante stated that she had won a free play on this ticket and she had this ticket in her possession. A TMIR confirms this.

Transaction # 4 is the winning Super 7 Encore ticket.

Transaction # 5 is a Super 7 wager. The selections (#02,09,19,22,24,28,36) on this ticket are similar to other selections she plays. Mrs. LaPlante provided an Ontario 49 ticket with the same numbers and a TMIR for Friday July 13, 2001, (the date of the original purchase of the winning Super 7 Encore ticket) shows the same selections played on a Super 7 ticket.

CONCERNS

Mrs. LaPlante could not recall the purchase information and she was vague on the validation information.

Selections #02,09,19,22,24 were played on four separate dates and are played regularly, however, Mrs. LaPlante could not recall playing them and she did not provide them as significant numbers.

The above selections ties many tickets together, including the \$250,000 winning Super 7 ticket, however, Mrs. LaPlante stated that she never plays these selections.

It is possible that Mrs. LaPlante is cashing this ticket on behalf of another consumer.

Chris Cooney
Wednesday August 1, 2001

2:00 PM

Suzy Tan contacted Christopher Cooney and explained the concerns regarding this Insider Win file. Ms. Tan asked Christopher Cooney to meet with Phyliss LaPlante at Coby Milk in Coboconk on Thursday August 2, 2001. Ms. LaPlante will be working at Colby Milk until 10:00 am.

5:45 PM

Emilio Molinaro faxed Christopher Cooney all information regarding this claim.

Thursday August 2, 2001

8:20 AM

Christopher Cooney attended Colby Milk and met with Phyliss LaPlante and her husband Scott LaPlante. Christopher Cooney explained the reason for this visit and asked Ms. LaPlante if she was able to recall any more details surrounding the purchase of this Super 7 ticket. Ms. LaPlante explained that she cannot expand on the purchase details as she cannot remember the small details. Ms. LaPlante further explained that she is a very busy person at this time of the year as she works at Colby Milk in the morning, assists with a Sears catalogue store next door and she will then travel to Whitby to work at another job. This is in addition to spending time with her family.

Christopher Cooney advised Phyliss and Scott LaPlante that the winning Encore ticket they presented was a "free play" ticket. DLGC records indicate that this ticket was generated after a winning Super 7 ticket was validated. The number selections on that Super 7 ticket were a manual selection, and these number selections have appeared on other lottery tickets that have been generated at Colby Milk. Christopher Cooney asked Phyliss and Scott LaPlante if they play a regular set of numbers? Phyliss LaPlante replied

that she has some selection slip that she plays on an occasional basis. Christopher Cooney viewed this slip and it contained the same number selections that Ms. LaPlante had faxed to Suzy Tan on Tuesday July 31, 2001.

Christopher Cooney asked Ms. LaPlante if she plays other numbers on a regular basis and she had trouble recalling but, she did provide more selection slips that were her father's (now deceased) and her mother in-laws (now deceased). These slips did not contain the same number sequence on the Super 7 ticket.

Christopher Cooney asked Ms. LaPlante if she has any lottery tickets in her possession and if she plays any other games besides Super 7 and Lotto 6/49? Ms. LaPlante retrieved her purse and after rummaging through the contents, she found an Ontario 49 ticket. The Ontario 49 ticket had the same number selections as the Super 7 that was validated, that in turn, generated the winning Encore ticket. The Ontario 49 ticket was purchased at Jug City, Fenelon Falls, a retailer Ms. LaPlante frequents. Ms. LaPlante provided the writer a photocopy of the Ontario 49 ticket and this ticket was for the July 28, 2001 draw. The numbers in question are 02, 09, 19, 22, 24 . These numbers have been generated on July 5, July 13, July 27 and July 28, 2001, including the Super 7 ticket that was redeemed, which resulted in the winning "free play" with Encore ticket being generated.

The writer asked Ms. LaPlante who she obtained these numbers and she reported that these are the same numbers her father had played. Ms. LaPlante does not know the meaning of these numbers and she plays them on a casual basis.

Notes:

Phyllis LaPlante did not seem to understand the importance of providing this information, even though it was explained numerous times. Ms. LaPlante appeared not to grasp the fact that the Ontario 49 ticket she provided was an important piece of information.

Phyllis LaPlante was unable to add more information regarding purchase and validation of the winning Encore ticket or other tickets she had in her possession.

9:38 AM

The writer contacted Suzy Tan and Emilio Molinaro and briefed them on the visit with Phyllis LaPlante.

12:15 PM

The writer faxed a copy of the Ontario 49 ticket to Suzy Tan.

Friday August 03, 2001

At approximately 11:00 AM, Suzy Tan called Mrs. LaPlante and advised her that a Statutory Declaration will be prepared for her to sign.

Ms. Tan asked Mrs. LaPlante if she was cashing this ticket for another individual, or if the ticket belonged to another customer. Mrs. LaPlante said "No".

Tuesday August 07, 2001

At approximately 2:30 PM, the writer conducted a G-Guard ticket verification on this ticket and all appeared in order.

Tuesday August 14, 2001

At 09:50 AM, the writer viewed an E-mail message from Accounts Receivable - Ann Seaton. Mrs. Seaton reported that this retailer's account is in good standing and this account has no money owing to the OLGC.

At 09:55 AM, the writer checked the Investigations Tracking and History databases for the names "Phyliss LaPlante", and "Coby Milk & Variety". The results of these searches were negative.

At 10:00 AM, the writer viewed a search that was conducted of the OLGC's Winner's files for the name "Phyliss LaPlante" (any prize of \$300 or more). The result of this search discovered no previous wins.

Suzy Tan advised the writer that she has received a signed statutory of declaration form from Phyliss LaPlante.

No further information regarding this Super 7 ticket has surfaced nor have any additional claims been presented to the OLGC in regards to this ticket. While there are some concerns with the information from the claimant, there is nothing to indicate that this \$250,000.00 winning Super 7 Encore ticket is not the property of Phyliss LaPlante.

Thursday September 13, 2001

10:41 am

Robert Edmonds faxed to Investigations a document containing hand drawings and some bullet point form notes. This fax did not contain any information that can be followed-up upon.

3:00 pm

The writer called Robert Edmonds and asked him to send the writer all the information he had concerning the lottery ticket in question, including the time and date of purchase.

Friday September 14, 2001

12:57 pm

Robert Edmonds faxed to Investigations, a "July 2001" calendar. This calendar contained no information pertaining to the purchase and validation of the lottery ticket in question.

Friday January 4, 2002

Robert Edmonds's son, Don Edmonds contacted the Carrie Avey and was asked about the status of this file. Ms. Avey accessed the file and advised Don Edmonds that the documents that Robert Edmonds has provided to date is not usefull and no information can be followed-up as no accurate data has been provided.

Tuesday January 8, 2002

2:50 pm

Don Edmonds, contacted the writer and he reported that he has more information to this file he would like to add. Don Edmonds was asked to write down all of the information about the purchase and validation of the lottery ticket in question. Once completed, this information should be signed by Robert Edmonds and sent to the writer's attention.

Don Edmonds reported that he contacted the OPP on Monday January 7, 2001 and he provided the police with the writer's cellular phone number. Don Edmonds advised that the OPP may be contacting the writer within the week. In the ensuing conversation, Don Edmonds reported that his father told him that he called the OLG on August 1, 2001 to report that he may have not received the correct prize payout from Colby Milk. The writer asked Don Edmonds to place all information he can retrieve and place this into a written statement.

In the ensuing conversation the writer advised Don Edmonds as the OLG has already paid this prize, no additional Encore prize would be paid if they presented sufficient evidence showing the lottery ticket in question was owned by Robert Edmonds. Don Edmonds was advised that he may want to consider legal counsel.

3:35 pm

The writer checked the ONYX database and found no entries pertaining to a customer complaint had been entered. In addition, it appears that OLG Investigations was not aware of any possible improper prize payout complaint, until after this prize was paid.

Note: this file has been re-opened.

Friday January 11, 2002

10:00 am

The writer attended 4120 Yonge Street and obtained a statement faxed by Don Edmonds on Wednesday January 9, 2002. A copy of this statement is attached to this report.

11:50 am

The writer faxed a copy of this statement to Prize Office Investigator Emilio Molinaro and Prize Office Supervisor Suzy Tan, as they were involved with this prize claim.

12:45 pm

The writer contacted Don Edmonds and advised him that the OLG has received the written statement. Mr. Edmonds was further advised the OPP have not contacted the OLG as of this date. Mr. Edmonds advised he reported this occurrence OPP Sgt. Casey, from the Lindsey detachment, telephone number (705) 324-6741.

2:59 pm

The writer received a voice mail message from OPP Constable Allen Lee, and he asked that he be contacted with regards to this file.

3:25 pm

The writer contacted Constable Lee and advised him that this investigation report can be e-mailed to his attention. In addition, the statements sent by Don and Robert Edmonds can be faxed to his attention and he agreed.