



Red Tape Reduction

ENHANCED DIRECTORY OF SERVICES

CHALLENGE	SOLUTION	RESULTS
A catalogue of government services with fees for businesses.	An online tool providing easy access to information about services with fees.	A web-based Directory of Services, which catalogues more than 250 services with fees and more than 700 other services for businesses, individuals and families.

It's easier to locate government services in New Brunswick thanks to a new web-based Directory of Services. The directory provides uniform information and a catalogue of provincial government programs, regulations, fees and services. More than 1,000 services are included in the directory.

The first of its kind in Canada, the directory provides faster access to information by allowing users to search by keywords, category lists (such as business and industry) and/or alphabetical lists. Links to e-transactions, forms, government contacts and other related information are also available. More than a half-million visitors have used the directory to access government services since its release.

The screenshot shows the top of the website with the New Brunswick logo and navigation links. Below is a search bar and a list of service categories including Tourism, Legislative Assembly, Business and Industry, Individuals and Families, Emergency, Safety and Prevention, and Land, Properties and Environment. There is also a section for Employees / Departments, Agencies, etc.

QUOTE

"This is just one example of how we are working smarter and achieving greater efficiencies in government operations."

Hon. Bernard Lord
Premier of New Brunswick

"... another example of what can happen when the private sector and government work together to have government become more efficient, transparent and accessible to the public."

William A. Robblee
Chair, Red Tape Reduction Committee

Business & Government working together to cut red tape



www.gnb.ca Keyword: Red Tape