



# Red Tape Reduction

## EXPANDED USE OF E-BUSINESS

CHALLENGE	SOLUTION	RESULTS
<i>The Government of New Brunswick should take a leading role to ensure its commitment to use e-business and other new technologies.</i>	<i>eNB released an Action Plan in August 2002.</i>	<i>As part of the eNB Action Plan and Red Tape Reduction, SNB continues to expand the use of the Internet to provide improved business services.</i>



Service New Brunswick  
Services Nouveau-Brunswick

Beginning with putting application forms online, Service New Brunswick (SNB) has worked with all departments to use e-business and other technologies to improve service in all government departments.

Working with departments like Public Safety, Transportation and Finance, SNB has made service packages for these industry sectors available on its website. Forms, information and registration services have been made available online for these sectors.

SNB has worked closely with both the trucking community and auto dealers association to identify and develop online service packages for each of these business sectors. A coordinated effort will be undertaken to prioritize business sectors and identify industry associations to represent each sector.



### Auto Dealers

As a way to cut red tape for businesses, SNB developed an Auto Dealers Self-Registration System that allows qualifying dealers to register vehicles directly from their premises.



Implementation of the self-registration service has been completed and has proven to be a significant convenience for New Brunswick vehicle dealers and their customers.

### QUOTE

*"The trucking industry operates 24/7. Having the convenience of SNB's website to register, renew and/or pay for documents online, any time, for any location, provides our membership with cost and time savings. SNB's online service certainly makes life easier for our members."*

### Ralph Boyd

Former General Manager, Atlantic Provinces Trucking Association

*Business & Government working together to cut red tape*