

Issues	Outcomes	Outputs	Responsibility	Due date	Performance measure and results	Status
<p>An additional GSC scientific publication is needed to fill a gap between the open file series and Bulletin series (A-series).</p> <p><i>Section 14, fig. 62 and comments # 6, 7, 8, 9, 10, 17, 18, 20, 21, 22, 23, 24, 25, 53, 72, 85</i></p>	<ul style="list-style-type: none"> Additional choice for scientists to publish their research in GSC publication series. 	<ul style="list-style-type: none"> New / revamped pub series 	<ul style="list-style-type: none"> Managing editor. Head of Scientific and Technical Publishing Services 	<p>By the next fiscal year 2006-2007</p>	<ul style="list-style-type: none"> Availability of new publication series Client Feedbacks Survey (2007) 	<p><u>New publication status:</u> Report 75% completed.</p> <p><u>Client suggestions:</u> 3 (ref. Feed28-Feed29-Feed33)</p>
<p>Reduce the time it takes to publish.</p> <p><i>Section 7.5 fig. 7. Section 11.3, fig. 37 to 40 Section 14 comments # 15, 26, 35, 45, 58</i></p>	<ul style="list-style-type: none"> Improved working processes. Improved publishing approval process. Improved records entries. (eradicate duplication of data entries between services) 	<ul style="list-style-type: none"> ESS Publication Process Integration (PPI) Quality Assurance Instructions (QAI) and control forms. ArcGIS-GEMS migration Publication series Epubs Standing offers Short term HR staffing Translation developments 	<ul style="list-style-type: none"> Managing editor (PPI) Head of Scientific and Technical Publishing Services. Production coordinators Quality Management Representative Cartographic application specialists Section Heads 	<p>On-going actions</p>	<ul style="list-style-type: none"> PPI functionality Client Feedbacks Management review report Survey (2007) 	<p>PPI: Implemented and used by three groups of ESS: (GSC Calgary, GSC Northern Canada and staff under the Geoscience for Ocean Management Program.)</p> <p>Client feedbacks: feedback received by designated officers.</p> <p>ISO Management review report: (2005-2006)</p>
<p>Many clients did not know who to contact in order to receive products/services or find the related information (products and services description).</p> <p><i>Section 10.1, fig 21 to 24 Section 13.1, fig. 52 to 55 Section 14 comments # 2, 12, 57</i></p>	<ul style="list-style-type: none"> Higher percentage of clients able to identify the services contact and information needed in order for them to received products and services. 	<ul style="list-style-type: none"> Web access, searching tools, clearinghouse GDR Availability of most recent information. In person contact Presentations to Science Divisions (Program and project leaders) 	<ul style="list-style-type: none"> Head of Scientific and Technical Publishing Services Section coordinators 	<p>By next client survey (May 2007)</p>	<ul style="list-style-type: none"> Client feedback Client Satisfaction (Survey 2007) 	<p>Participation to Program Workshops, Publishing services Intranet information, Information provided to Ottawa and GSC regional offices on an on-going basis</p>
<p>Facilitate the use of Sector Project System (SPS) (internal clients)</p> <p><i>Section 10.2 figure 28 Section 14 comments # 2, 12, 48, 49</i></p>	<ul style="list-style-type: none"> Increased client satisfaction. Facilitate service interaction 	<ul style="list-style-type: none"> Ensure the most recent information in SPS. Client information sessions In person contact Prepare outline for updated SPS+ 	<ul style="list-style-type: none"> Head of Scientific and Technical Publishing Services managers Head of regional services Section heads Program Office 	<p>On-going actions</p>	<ul style="list-style-type: none"> Client Feedbacks Client Satisfaction (Survey (2007) 	<p>Periodically follow-up with SPS responsible.</p> <p><u>Interim solution:</u> Products and services' definitions (costs etc.) available on intranet site. (completed)</p>
<p>There is a market interest to have more free digital publications (availability and accessibility).</p> <p><i>Section 14, Fig. 64,65, 66 and comments # 6, 16, 28 to 41, 61, 62, 68, 78, 83, 84, 86, 87, 89</i></p>	<ul style="list-style-type: none"> More clients use GEOPUB. Increased number and variety of free publication available on GEOPUB Better marketing of products Benchmark Client Satisfaction level 	<ul style="list-style-type: none"> Improved GEOPUB designs and search capability Survey and profile clients Marketing capacity 	<ul style="list-style-type: none"> Head, Scientific and Technical Publishing Services Bookstore council 	<p>On-going actions</p>	<ul style="list-style-type: none"> GEOPUB's On-line statistics. Results of client Survey (April 2006?) 	<p>GEOPUB on-line statistics: completed</p>