AN ABRIDGED GUIDE TO INITIAL EMERGENCY RESPONSE ROLES



PREPARED FOR REFERENCE PURPOSES



Revised March 2004

FORWARD

The Yukon Emergency Measures Organization (EMO) is pleased to provide the newly revised and updated "An Abridged Guide to Initial Emergency Response Roles". This guide was developed by the Civil Emergency Planning Officer responsible for the Yukon Emergency Measures Organization and its preparedness areas, in anticipation of Yukon emergencies. The intent of this guide is to supply you with up-to-date lead agencies and emergency contact numbers. For ease of reference, potential emergencies are listed alphabetically.

Thank you for your continued support and participation in emergency preparedness. If you have any questions regarding this guide or suggestions for changes, please contact Yukon EMO:

Emergency Measures Organization Department of Community Services Government of Yukon P.O. Box 2703 Whitehorse, Yukon, YIA 2C6

Phone: 867-667-5220 Toll Free: 800-661-0408, ext. 5220

Fax.: 867-393-6266

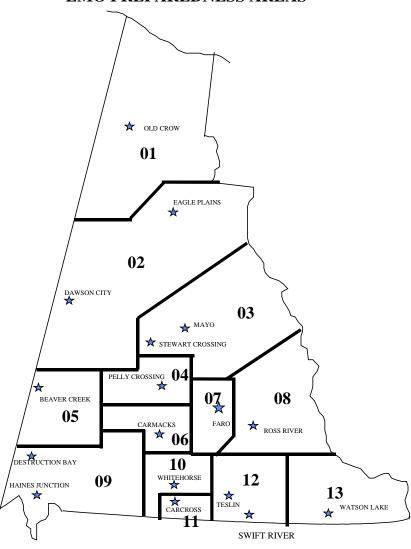
E-Mail: emo.yukon@gov.yk.ca

or your local EMO Coordinator:

Beaver Creek EMO	862-7230
Carcross EMO	821-4400
Carmacks EMO	863-6272
Dawson City EMO	993-5220
Faro EMO	994-2728
Haines Junction EMO	634-7100
Mayo EMO	996-2317
Old Crow EMO	966-3261
Pelly Crossing EMO	537-3331
Teslin EMO	390-2530
Watson Lake EMO	536-7778
Whitehorse EMO	668-8650

More information is also available via the Yukon Government website at: http://www.gov.yk.ca/depts/community/emo/index.html

EMO PREPAREDNESS AREAS



CONTENTS

GLOSSARY OF ACRONYMS	ا ا
EXPLANATION OF TERMS	
AIR POLLUTION EMERGENCY	1
AVALANCHES (see LANDSLIDES)	1
CIVIL DISOBEDIENCE (see INSURRECTION)	1
DAM FAILURES	1
DANGEROUS GOODS INCIDENTS (see SPILLS)	1
DROUGHT	1
EARTHQUAKES	
ENERGY SHORTFALL	
EVACUATION	2
FLOODS on COMMISSIONER'S LANDS	
FLOODS on FEDERAL LANDS	
FOOD SHORTAGES	2
FOREIGN ANIMAL DISEASE OUTBREAK	
FOREST FIRES - WILDLAND	
HIGHWAY CLOSURES	
HUMAN EPIDEMICS (see PANDEMIC)	
ICE JAMS	
INSURRECTION (CIVIL DISOBEDIENCE)	
LANDSLIDES (including Avalanches)	
MASS CASUALTY ACCIDENT	
MINE DISASTER	
MISSING OR DOWNED AIRCRAFT (see SAR – MISSING AIRCRAFT)	
ON-AIRPORT EMERGENCY	
PANDEMIC	
POWER OUTAGE	
RADIOACTIVE FALLOUT	5
REQUESTS FOR ASSISTANCE FROM OTHER JURISDICTIONS	_
(i.e. Alaska, NWT, Nunavut, B.C.)	5
SEARCH & RESCUE	
SPACE OBJECT ENTRY/RE-ENTRY	
SPILLS-DANGEROUS GOODS INCIDENTS	
TERRORIST ATTACK	
URBAN FIRE	
VOLCANIC ERUPTION	
WAR	
WEATHER INFORMATION	
NOTES	q

GLOSSARY OF ACRONYMS

[] Denotes "after hours" contact number(s)
CASARA Civil Air Search and Rescue Association

CS Department of Community Services, Yukon Government

CCG Canadian Coast Guard (DFO)

DIAND Department of Indian Affairs and Northern Development

DFAA Disaster Financial Assistance Arrangements
DFO Department of Fisheries and Oceans
DND Department of National Defense

EHS Emergency Health Services (Health & Social Services)

EnvHS Environmental Health Services
EMO Emergency Measures Organization

EPB Environmental Programs Branch, Yukon Government EPS Environmental Protection Service (Environment Canada)

ERT Emergency Response Team–RCMP

ESS Emergency Social Services (Health & Social Services)

INAC Indian and Northern Affairs Canada
JRCC Joint Rescue Coordination Centre (Victoria)

JFT Joint Forces Team

MDMRS Multi-Departmental Mobile Radio System

MOH Medical Officer of Health (Health & Social Services)

MOU Memorandum of Understanding

NXX Community telephone prefix (i.e. Dawson is 993, Haines Junction is 634)

PSEPC Public Safety & Emergency Preparedness Canada Parks Br. Parks and Protected Areas Branch (Renewable)

PCO Privy Council Office SAR Search and Rescue

TDG Transportation of Dangerous Goods

USCG United States Coast Guard

WCH&SB Workers Compensation Health & Safety Board

YEC Yukon Energy Corporation
YECL Yukon Electrical Company Ltd.
YTG Yukon Territorial Government

YFN Yukon First Nation



EXPLANATION OF TERMS

Emergencies are – "abnormal situations requiring prompt and exceptional action, beyond normal procedures, to limit damage to life, property and/or the environment". In the Yukon, the <u>Civil Emergency Measures Act</u> defines peacetime disasters "...as any real or apprehended disaster resulting from fire, explosion, flood, earthquake, landslide, weather, epidemic, shipping accident, mine accident, transportation accident, electrical power failure, nuclear accident and any other disaster not attributable to enemy attack".

A lead agency is – responsible for emergency preparedness training, planning, equipment, organizing and exercising; emergency response (resource deployment and coordination, mutual aid activation, operational expenditure controls and cost- sharing, command and control, media relations, communications as well as response termination); and recovery program administration as directed by elected officials.

Note – Many agencies may become involved if the emergency escalates. All Yukon numbers outside of Whitehorse are to be prefaced with 867.

Support agencies are – groups which may absorb or recover costs incurred in support of a lead agency.

Where the capability exists, the local response agencies will lead the response and, as required, be augmented by the local EMO. Where conditions are overwhelming, the local EMO will be supported and augmented by the territorial Yukon EMO.

Jurisdictional divisions, program transfers and province-like powers are dynamic and may change with little notice. Every effort has been taken to reflect current responsibilities at the time of publication.



AN ABRIDGED GUIDE TO INITIAL EMERGENCY RESPONSE ROLES

(Listed Alphabetically)

AIR POLLUTION EMERGENCY

Lead Agency–Local EMO including Local EHS professionals

Support Agency(ies):

- ◆ Yukon EMO [(667-5220)] including EHS professionals
- MO (667-5771) [333-3168 or 668-4191]
- EnvHS (667-8391) [668-3204]
- ◆ EPB (667-5683)

Because of the wide-ranging health and safety issues, the local and Yukon EMO would coordinate the response and support Public Health and Environmental Health monitoring programs.

AVALANCHES (see LANDSLIDES)

CIVIL DISOBEDIENCE (see INSURRECTION)

DAM FAILURES

Lead Agency-Local EMO

Support Agency(ies):

- YEC (393-5300) [393-5355]
- Yukon EMO [(667-5220)]
- INAC (667-3838) [333-3332]

Threatened communities would activate their EMO as well as the Yukon's EMO and attempt to mitigate impacts. Emergency power supply may be one of many short-term requirements.

DANGEROUS GOODS INCIDENTS (see SPILLS)

DROUGHT

Lead Agency-Local EMO

- Support Agency(ies):
- INAC (667-3838) [333-3332]
- Pacific Weather Centre (604-664-9385)
- ◆ Yukon EMO [(667-5220)]

Emergency Social Services (ESS) would be anticipated to assist victims in relation to food services, potable water and shelter.

EARTHQUAKES

Lead Agency-Local EMO

Support Agency(ies):

- Yukon EMO [(667-5220)]
- INAC (667-3838) [333-3332]

Local and Yukon EMOs would be activated in keeping with the scale of the emergency. Support may be coordinated with other provinces, territories, states and PSEPC.

ENERGY SHORTFALL

Lead Agency-Energy, Mines, & Resources(667-3130) [633-4601]

Support Agency(ies):

- Natural Resources Canada (667-3957) [633-4910]
- ◆ Yukon EMO [(667-5220)]

Fuel shortages may require fuel rationing and the support of the EMO to establish allocation priorities.



EVACUATION

Municipalities

Lead Agency-Local EMO

Support Agency(ies):

• Yukon EMO [(667-5220)]

The Municipalities of the Yukon are responsible for implementing their own emergency plans in the event of a forest fire hazard. Where the emergency is large and overwhelming, the municipalities can request assistance from the Yukon EMO.

Unincorporated Communities on Commissioner's Land

Lead Agency-Yukon EMO [(667-5220)]

Areas beyond municipal boundaries and/or Commissioner's Lands are the responsibility of Fire Management pursuant to its Crisis Management Procedures. At Fire Management's request, the local EMO coordinates the emergency response in consultation with all involved departments and agencies, including Fire Management's Fire Boss, and under the commitment/expenditure control of the Yukon EMO.

Self-Governed YFN Communities

Lead Agency-Local First Nation

Support Agency(ies):

- Fire Management (667-3128)
- ◆ Local EMO
- Yukon EMO [(667-5220)]

The self-governed FNs are responsible for emergencies affecting their lands and citizens and can activate their own plans in the event of a forest fire hazard. Where the emergency is large and overwhelming, the YFNs can request assistance from the local EMO Coordinator or Yukon territorial EMO.

FLOODS on COMMISSIONER'S LANDS

Lead Agency-Local EMO

Support Agency(ies):

- ◆ Yukon EMO [(667-5220)]
- INAC (667-3838) [333-3332]
- Pacific Weather Centre (604-664-9385)

FLOODS on FEDERAL LANDS

Lead Agency–INAC (667-3838) [333-3332] or Yukon First Nation **Support Agency(ies)**:

- Local EMO
- ◆ Yukon EMO [(667-5220)]
- Transportation Engineering (Highways & Public Works) (667-8820) [668-7816]

INAC, pursuant to the Federal Crisis Management Procedures, is responsible for emergency preparedness and response over watersheds and floodplains for which they are accountable.

FOOD SHORTAGES

Lead Agency-Yukon EMO [(667-5220)]

Support Agency(ies):

- Energy, Mines, & Resources (Agric. Br.) (667-5838) [668-3538]
- Agriculture and Food Canada (667-5272) [456-7059]
- EnvHS (667-8391) [668-3204]



FOREIGN ANIMAL DISEASE OUTBREAK

Lead Agency– Agriculture and Food Canada (667-5272) [456-7059]

Support Agency(ies):

- Energy, Mines, & Resources (Agric. Br.) (667-5838) [633-8416]
- Env. HS (667-8391) [668-3204]
- ◆ Local/Yukon EMO

The Yukon EMO would be activated, in whole or part, to assist in logistics, food supply, communications, cross-border issues, perimeter security, public information, etc.

FOREST FIRES - WILDLAND

Lead Agency-Fire Management, (CS) Protective Services, YTG

- ◆ Yukon Forest Fire Centre Duty Office [(667-3128)]
- Fire Reporting Line [(1-888-798-FIRE)] [(1-888-798-3473)]

Support Agency(ies):

- ◆ Yukon EMO [(667-5220)]
- RCMP [(NXX-5555)]

HIGHWAY CLOSURES

Lead Agency– (Highways & Public Works 667-3710) [633-4481]

Support Agency(ies):

- RCMP [(NXX-5555)]
- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]

The RCMP is authorized to close Yukon highways when conditions are unsafe and normally do so in off-hour periods. Conditions that may close Yukon highways are (but not limited to) floods, forest fires, weather conditions, landslides, etc.

HUMAN EPIDEMICS (see PANDEMIC)

ICE JAMS

Lead Agency–INAC (667-3838) [333-3332]

Support Agency(ies):

- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]

Also see floods...

INSURRECTION (CIVIL DISOBEDIENCE)

Lead Agency–Justice/RCMP [(911 or in communities NXX-5555)]

Support Agency(ies):

- Solicitor General of Canada
- DND (393-7300) [393-3229 or 333-1035]

EMO may be called upon to provide support services or resumption of government assistance.



LANDSLIDES (including Avalanches)

The location of the landslide may determine whether Highways, Municipal Engineering, Municipalities, First Nations or the private sector takes a lead role. The EMO may assist where the impacts are overwhelming.

Lead Agency-Various

Support Agency(ies):

- RCMP [(NXX-5555)]
- ◆ Local EMO

In Canada, approximately 66 different emergency situations have been identified. This guide lists 27 types of contingencies which might impact the Yukon. Other emergency events not listed in this guide may also occur in the Yukon.

MASS CASUALTY ACCIDENT

Lead Agency–Emergency Health Services (911 or in communities NXX-4444)

Support Agency(ies):

- RCMP [(911 or NXX-5555)]
- ◆ Local EMO

Incidents involving 10 or more casualties may require the activation of Emergency Health Services emergency plans. Emergency stockpiles of medical equipment would be opened and utilized. Should additional medical resources (i.e. 200 bed emergency hospitals) be required, these can be accessed from other jurisdictions. Support agencies may be called upon to assist in casualty collection, perimeter security, communications support or transportation services.

MINE DISASTER

Lead Agency–Mine Company/WCH&SB–Mine Rescue [(667-5450)]

Support Agency(ies):

- Local EMO
- EHS (911 or in communities NXX-4444)

Speciality rescue services are required in certain mine disasters. The mining company, in compliance with Mine Rescue experts from WCHSB, develop specialized rescue capabilities. Local response agencies would support rescue efforts. Emergency Medical/Health Services may be fully engaged in the event of mass casualties (see Mass casualties).

MISSING OR DOWNED AIRCRAFT (see SAR – MISSING AIRCRAFT)

ON-AIRPORT EMERGENCY

Lead Agency–Class A–Airport Manager (667-8440) [333-4129]

Airport Emergency Control Centre (667-8443/8444/8445) [667-8427]

Lead Agency–Class B/C–Aviation and Marine Br. (867-634-2035/2440)

[667-8427]

Support Agency(ies):

- ♦ Local Response/Rescue Agencies
- Local EMO

Controlling airport traffic and activating response systems is the responsibility of the Airport Manager (lead agency). The Whitehorse airport (Class A) is serviced by a small fire department (1-2 staff). Mutual aid is in place with the City of Whitehorse Fire Department should additional fire suppression/rescue services be required. Community airstrips, including Watson Lake, do not have dedicated fire fighters and reliance is therefore placed on the nearest Fire Department/RCMP Detachment/Ambulance Station. The local/Yukon EMO may be requested to provide volunteers, equipment, command and control services, temporary morgue facilities, etc. as appropriate.



PANDEMIC

Lead Agency–MOH (667-5771) [333-3168 or 668-4191] **Support Agency(ies):**

- ◆ Yukon EMO [(667-5220)]
- Env. HS (667-8391) [668-3204]

The local and Yukon EMO(s) would be activated to support Emergency Operations, logistics, asset deployment, communications, emergency personnel recruitment/services, etc.

POWER OUTAGE

Lead Agency– For Mayo, Faro, Dawson, Champagne, Braeburn, Johnson's Crossing–Yukon Energy Corp. [(393-5324 or 393-5355)]

All other Yukon Communities: Yukon Electrical Company Limited [(633-7000)].

Support Agency(ies):

- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]

Restoration of power is the responsibility of the Utility. Should a power outage affect a community, the local EMO may be able to cope with local resources. Should additional assistance be required, a request would be made to Yukon EMO.

RADIOACTIVE FALLOUT

Lead Agency-PSEPC [(250-363-3621)]

Support Agency(ies):

◆ Yukon EMO [(667-5220)]

The EMO would coordinate emergency response to mitigate impacts on public/livestock as monitored by health agencies and PSEPC.

REQUESTS FOR ASSISTANCE FROM OTHER JURISDICTIONS (i.e. Alaska, NWT, Nunavut, B.C.)

Lead Agency-Yukon EMO [(667-5220)]

Support Agency(ies):

Corresponding Response Agency

Local EMO coordinators can be reached through the municipal office (where applicable) or through the members of the local EMO planning committee which include, but are not limited to, the RCMP, nurse, ambulance and firefighting agencies that serve the local area.



SEARCH AND RESCUE

COASTAL

Lead Agency—Canadian Coast Guard [(800-567-5111)] **Support Agency(ies)**:

- DND (393-7300) [393-3229 or 333-1035]
- RCMP [(NXX-5555)]
- ◆ Local SAR Team (RCMP to contact)

Offshore rescue in the Beaufort Sea would be coordinated from Inuvik.

GROUND & INLAND WATER

Non Parklands

Lead Agency–RCMP [(NXX-5555)] or [(911 or in communities NXX-2222)] **Support Agency(ies)**–Local SAR Team

National Parks

Lead Agency–Parks Canada (1-867-634-7279) **Support Agency(ies)**–Local SAR Team

Yukon Parks

Lead Agency– RCMP [(NXX-5555)]
Support Agency(ies)–RCMP/SAR Team

Settlement Lands

Lead Agency– RCMP [(NXX-5555)] **Support Agency(ies)**–Local SAR Team

Body Recovery

Lead Agency–Coroner [(667-5317)] **Support Agency(ies)**–RCMP/SAR Team

More information regarding natural or man-made disasters can be found on the Emergency Preparedness Canada website at the following address:

http://www.ocipep.gc.ca/help/azindex_e.asp#F



MISSING or DOWNED AIRCRAFT

SAR – DOWNED AIRCRAFT (or MISSING)

Lead Agency–Joint Rescue Coordination Centre, Victoria (800-567-5111)

Support Agency(ies):

- Civil Air SAR ([1-800-567-5111 or from cell phones *311)]
- RCMP [(911 or in communities NXX-5555)]
- ◆ Local SAR Team

DND coordinates search missions from their Joint Rescue Coordination Centre in Esquimalt. Planes with Emergency Locator Transmitters (ELT's) would be located by satellite through the Trenton Mission Control Centre. Coordinates may be referred straight to local RCMP Division for referral to the applicable Detachment.

URBAN (Heavy Rescue) – Collapsed structures

Lead Agency–Local Fire Dept [(911 or in communities NXX-2222)] **Support Agency(ies):**

- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]
- EHS [(911 or in communities NXX-4444)]
- ◆ WCHSB–Mine Rescue [(667-5450)]

Heavy rescue may result from bomb blast, earthquake or other significant event. Re-entry teams may be assembled and deployed by the Yukon EMO to assess building integrity for the purposes of rescuer safety and potential for occupancy.

SPACE OBJECT ENTRY/RE-ENTRY

Lead Agency-PSEPC [(250-363-3621)]

Support Agency(ies):

◆ Yukon EMO [(667-5220)]

Yukon EMO would work with the lead agency and threatened communities to mitigate impacts of satellites/meteorites that are plotted for re-entry in the Yukon.

SPILLS-DANGEROUS GOODS INCIDENTS

ALL SPILLS IN THE YUKON ARE TO BE REPORTED TO THE 24 Hr. NUMBER 867-667-7244. Lead Agency—Spills Line [(667-7244)]

Support Agency(ies):

◆ Various – Lead Agency to contact support agency(ies) as required.

The spiller is held responsible. Where there is a mystery spill, or an inadequate spill response, then the responsible government takes control and may bill back to the liable party.

Lead agencies have been designated pursuant to a "Letter of Understanding for Government Response to Spills in the Yukon Territory".

TERRORIST ATTACK

Lead Agency–RCMP (ERT) or National Joint Forces Team (JFT) **Support Agency(ies):**

- Local EMO
- ◆ Yukon EMO [(667-5220)]

The EMO may be requested to coordinate ESS delivery for evacuees, provide logistical/communications support, assist in EHS triage of casualties, etc.



URBAN FIRE

Lead Agency–Local Fire Dept. (911 or in communities NXX-2222)

Support Agency(ies):

- Local EMO
- Fire Marshals Office (667-5217) [633-3161 or 333-3941]

Yukon EMO would assist through provision of ESS/EHS/Communications as required.

VOLCANIC ERUPTION

Lead Agency—Local EMO Support Agency(ies):

◆ Yukon EMO [(667-5220)]

Notify PSEPC. Also see earthquakes...

WAR

Lead Agency-Privy Council Office/DND/PSEPC

Support Agency(ies):

◆ Yukon EMO [(667-5220)]

The federal government may declare that a 'War' or 'International' emergency exists after consulting with the Provinces and Territories pursuant to the Federal Emergencies Act. The Yukon EMO could be fully enabled by a war emergency declaration under the Yukon Civil Emergency Measures Act.

WEATHER INFORMATION

• Weather Broadcast [(668-6061)]

Weather conditions may play a significant role on the effects of outcomes of emergency situations.



Notes:



Notes

