



Government  
of Canada

Gouvernement  
du Canada

*Directory of Services and  
Programs Addressing the Needs  
of Older Adult Victims of  
Violence in Canada*

*Répertoire des services et  
programmes répondant aux  
besoins des personnes âgées  
victimes de violence au Canada*

2004

Canada

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Prepared by:  
National Clearinghouse on Family  
Violence  
Family Violence Prevention Unit  
Public Health Agency of Canada  
(Address Locator: 1907D1)  
7th Floor, Jeanne Mance Building  
Tunney's Pasture  
Ottawa, Ontario K1A 1B4

Telephone: 1-800-267-1291 or  
(613) 957-2938  
Fax: (613) 941-8930  
TTY: 1-800-561-5643 or (613) 952-6396  
Web site: [www.phac-aspc.gc.ca/nc-cn](http://www.phac-aspc.gc.ca/nc-cn)  
E-mail: [ncfv-cnivf@phac-aspc.gc.ca](mailto:ncfv-cnivf@phac-aspc.gc.ca)

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Préparé par:  
Centre national d'information sur la  
violence dans la famille  
Unité de prévention de la violence  
familiale  
Agence de santé publique du Canada  
(Indice de l'adresse : 1907D1)  
7<sup>e</sup> étage, immeuble Jeanne-Mance,  
Pré Tunney  
Ottawa (Ontario) K1A 1B4

Téléphone : 1-800-267-1291 ou  
(613) 957-2938  
Télécopieur : (613) 941-8930  
ATME : 1-800-561-5643 ou  
(613) 952-6396  
Site Web : [www.phac-aspc.gc.ca/nc-cn](http://www.phac-aspc.gc.ca/nc-cn)  
Courriel : [ncfv-cnivf@phac-aspc.gc.ca](mailto:ncfv-cnivf@phac-aspc.gc.ca)

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Canada, représentée par le ministre  
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Directory of Services and Programs  
Addressing the Needs of  
Older Adult Victims of Violence in Canada

Répertoire des services et programmes  
répondant aux besoins des personnes  
âgées victimes de violence au Canada

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## Introduction

This is the second update on the *Directory of Services and Programs Addressing the Needs of Older Adult Victims of Violence in Canada*. It is one of a series of directories prepared by the National Clearinghouse on Family Violence under the Government of Canada Family Violence Initiative.

This updated directory provides a listing of 439 services and programs that address the needs of older adult victims of violence. The services are listed by province/territory, from east to west coast and, within each province/territory, alphabetically by town or city. Each listing identifies the type of organization (long-term care, resource, government, legal) and type of services (crisis, care, general, bilingual). The categories are described after the introduction.

Some listings include a toll-free number, which is generally accessible only within the province or territory. However, the toll-free numbers for the National Clearinghouse on Family Violence can be used across Canada.

Please note that we have not attempted to evaluate the services in this directory.

## Introduction

Ceci est la deuxième mise à jour du *Répertoire des services et programmes répondant aux besoins des personnes âgées victimes de violence au Canada*. Il fait partie d'une série de répertoires préparés par le Centre national d'information sur la violence dans la famille, dans le cadre de l'Initiative de lutte contre la violence familiale lancée par le gouvernement du Canada.

Ce répertoire présente une liste de 439 services et programmes qui répondent aux besoins des personnes âgées victimes de violence. Les services sont énumérés par province et territoire, d'est en ouest, et, dans chaque province et territoire, dans l'ordre alphabétique des municipalités et des villes. Chaque inscription indique le type d'organisation (soins de longue durée, ressource, gouvernement, légal) et le type de services offerts (crise, soins, général, bilingue). Les codes désignant ces catégories sont décrits après l'introduction.

Certaines inscriptions comprennent également un numéro de téléphone sans frais, qui n'est habituellement accessible que dans la province ou territoire. Toutefois, les numéros sans frais du Centre national d'information sur la violence dans la famille peuvent être utilisés partout au Canada.

If you are aware of any changes or additions that should be made to the listing, please let us know. Our address is:

**National Clearinghouse on  
Family Violence  
Family Violence Prevention Unit  
Public Health Agency of Canada  
(Address Locator: 1907D1)  
Tunney's Pasture  
Ottawa ON K1A 1B4**

**Telephone: (613) 957-2938  
Toll free: 1 800 267-1291  
TTY: (613) 952-6396  
Toll free: 1 800 561-5643  
Facsimile: (613) 941-8930  
Toll free: 1 888 267-1233  
Web site: [www.phac-aspc.gc.ca/nc-cn](http://www.phac-aspc.gc.ca/nc-cn)  
E-mail: [ncfv-cnivf@phac-aspc.gc.ca](mailto:ncfv-cnivf@phac-aspc.gc.ca)**

Veillez prendre note que nous n'avons pas tenté d'évaluer les services énumérés dans le répertoire.

Si vous remarquez que des changements ou des ajouts devraient être apportés à la liste, veuillez nous en informer.

**Centre national d'information sur  
la violence dans la famille  
Unité de prévention de la violence  
familiale  
Agence de santé publique du  
Canada (Indice de l'adresse : 1907D1)  
Pré Tunney  
Ottawa (Ontario) K1A 1B4**

**Téléphone : (613) 957-2938  
Sans frais : 1 800 267-1291  
ATME : (613) 952-6396  
Sans frais : 1 800 561-5643  
Télécopieur : (613) 941-8930  
Sans frais : 1 888 267-1233  
Site Web : [www.phac-aspc.gc.ca/nc-cn](http://www.phac-aspc.gc.ca/nc-cn)  
Courriel: [ncfv-cnivf@phac-aspc.gc.ca](mailto:ncfv-cnivf@phac-aspc.gc.ca)**

## Codes

The following codes are used to describe, in general, the organizations and services:

### Organizations:

- LTC** Long Term Care: includes hospitals and long-term care facilities
- RC** Resource: includes community groups or centres
- G** Government: includes health and social services, victim services, adult protection program
- L** Legal: includes law enforcement and legal/justice services

### Services:

- CR** Crisis: includes crisis shelter, temporary/emergency placement; and crisis help/telephone hot-line
- CA** Care: includes advocacy; screening, assessment, intervention, therapeutic services for individuals and/or family; home care services; and legal advice and aid/law enforcement

## Codes

Voici les codes utilisés dans la description générale des divers organismes et services:

### Organismes:

- SP** Soins prolongés: comprend les hôpitaux et les établissements de soins de longue durée
- RC** Ressource: comprend les groupes ou centres communautaires
- G** Gouvernement: comprend les services de santé et les services sociaux, services de victime, programmes de protection d'adultes
- L** Légal: comprend les organismes judiciaires

### Services:

- CR** Crise: comprend hébergement temporaire et d'urgence et aide et service téléphonique d'urgence
- SO** Soins: comprend aide, tri, évaluation, intervention, services thérapeutiques individuels et/ou pour la famille, soins à domicile, aide et conseils juridiques

**GEN** General: includes referrals and information; public awareness and education; development of guidelines, procedures and protocols, research, evaluation; training and elder abuse training program; and activities for seniors

**B:** Services available in English and French

**GEN** Général: comprend personnes référées et information, sensibilisation et éducation du public, élaboration de guides, de procédures et de protocoles, recherche et évaluation; formation, et activités pour personnes âgées

**B:** Les services sont offerts en français et en anglais



## Newfoundland and Labrador/Terre-Neuve-et-Labrador

Please note that, in addition to the listing below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse; the Royal Newfoundland Constabulary (RNC), or the RCMP. Please check your local listings.

### **Health and Community Services-Eastern Region**

Bonavista Community Health Centre

**Bonavista**, NL A0C 1B0

TEL: (709) 468-5318

(709) 468-5319

FAX: (709) 468-7690

E-mail: monaelliott@hcse.ca

Web site: www.hcse.ca.net

G; CR; CA; GEN

### **Victim Services**

#### **Department of Justice**

Carlyle Building, Unit 3

80 Powell Drive

**Carbonear**, NL A1Y 1A5

TEL: (709) 945-3019

FAX: (709) 945-3018

E-mail: sandrajanas@gov.nl.ca

G; CA; GEN

### **Eastern Region Committee Against Violence**

294 Memorial Drive

**Clarenville**, NL A5A 1P1

TEL: (709) 466-4676

FAX: (709) 466-4047

E-mail: lauriesmith@gov.nl.ca

RC; GEN

### **Victim Services**

#### **Department of Justice**

97 Manitoba Drive, Suite 101

**Clarenville**, NL A5A 1K3

TEL: (709) 466-5808

FAX: (709) 466-1113

E-mail: barbaraholwell@mail.gov.nl.ca

G; CA; GEN

### **Corner Brook Status of Women Council**

2 Carmen Avenue

**Corner Brook**, NL A2H 6E3

TEL: (709) 639-8522

FAX: (709) 639-1093

E-mail: info@cbwomenscentre.com

Web site: www.cbwomenscentre.com

RC; CR; CA; GEN

### **Health and Community Services-Western Region**

PO Box 156

**Corner Brook**, NL A2H 6C7

TEL: (709) 637-5245

Toll-free: 1-888-737-4688 (crisis)

FAX: (709) 637-5159

Web site: www.hcsw.nf.ca

G, CR, CA, GEN

## **Transition House**

PO Box 152

**Corner Brook**, NL A2H 6C9

TEL: (709) 634-4199  
(709) 634-8815  
(709) 634-4198 (crisis)

Toll-free: 1-866-634-4198

E-mail: info@transitionhouse.ca

RC; CR; CA; GEN

## **Victim Services**

### **Department of Justice**

Richard Squires Building

PO Box 2006

**Corner Brook**, NL A2H 6J8

TEL: (709) 637-2614  
FAX: (709) 637-2530

E-mail: susanhoddinot@mail.gov.nl.ca

G; CA; GEN

## **Western Regional Coalition To End Violence**

c/o Transition House, PO Box 152

**Corner Brook**, NL A2H 6C9

TEL: (709) 634-6606  
Toll-free: 1-866-994-6606  
FAX: (709) 634-4197

E-mail: wrcev@transitionhouse.ca

RC; GEN

## **Cara House**

PO Box 305

**Gander**, NL A1V 1W7

TEL: (709) 256-9306  
(709) 256-7707 (crisis)

Toll-free: 1-877-800-2272 (crisis)

FAX: (709) 256-6130

E-mail: carehouse@hotmail.com

RC; CR; CA; GEN

## **Gander Status of Women Council**

Burden Building, 2nd Floor

175 Airport Boulevard

**Gander**, NL A1V 2N9

TEL: (709) 256-4395  
FAX: (709) 256-3644

E-mail: women.gander@nf.aibn.com

RC; GEN

## **Victim Services**

### **Department of Justice**

PO Box 2222

**Gander**, NL A1V 2N9

TEL: (709) 256-1028  
FAX: (709) 256-1024

E-mail: lorirendell@gov.nl.ca

G; L ; CA; GEN

**Central Regional Committee  
Against Violence -  
Resource Center**

5 Hardy Avenue

**Grand Falls-Windsor**, NL A2A 2P8

TEL: (709) 489-8828

FAX: (709) 489-8828

E-mail: cav@nfld.net

Web site:

[www.geocities.com/committeeagainstviolence](http://www.geocities.com/committeeagainstviolence)

RC; CA; GEN

**Health and Community  
Services-Central**

Provincial Building, 3rd Floor

**Grand Falls-Windsor**, NL A2A 1W9

TEL: (709) 489-8150

FAX: (709) 489-8844

E-mail: Karensnow@gov.nl.ca

Web site: [www.hcsc.nfld.net](http://www.hcsc.nfld.net)

G; CR; CA; GEN

**Status of Women Central**

5 Hardy Avenue

**Grand Falls-Windsor**, NL A2A 2P8

TEL: (709) 489-8919

FAX: (709) 489-8919

E-mail: women@nfld.net

Web site:

[www.invision.ca/webs/gfswwc](http://www.invision.ca/webs/gfswwc)

RC; GEN

**Victim Services  
Department of Justice**

Provincial Building, 4th Floor

3 Cromer Avenue

**Grand Falls-Windsor**, NL A2A 1W9

TEL: (709) 292-4291

(709) 292-4544

FAX: (709) 292-4565

E-mail:

Johnmacpherson@mail.gov.nl.ca

G; L; CA; GEN

**Health Labrador Corporation**

PO Box 7000, Station C

**Happy Valley-Goose Bay**, NL

A0P 1C0

TEL: (709) 897-2267

Toll-free: 1-888-737-4668

FAX: (709) 896-4032

E-mail: gturner@hlc.nf.ca

G; LTC; CR; CA; GEN

**Labradorians for Peaceful  
Communities**

PO Box 2079

**Happy Valley-Goose Bay**, NL

A0P 1E0

TEL: (709) 896-8080

FAX: (709) 896-3472

E-mail: lfpc@hvgb.net

RC; GEN

**Libra House Inc.**

PO Box 449, Station B

**Happy Valley-Goose Bay**, NL

A0P 1E0

TEL: (709) 896-8022

(709) 896-3014

FAX: (709) 896-8223

E-mail: [librahouse@nf.sympatico.ca](mailto:librahouse@nf.sympatico.ca)

RC; CR; CA; GEN

**Mokami Status of****Women Council**

PO Box 329, Station B

**Happy Valley-Goose Bay**,

NL A0P 1E0

TEL: (709) 896-3484

FAX: (709) 896-3484

E-mail: [mokami\\_status@cablelab.net](mailto:mokami_status@cablelab.net)

[mokamiwomen@nf.aibn.com](mailto:mokamiwomen@nf.aibn.com)

RC; GEN

**Victim Services****Department of Justice**

PO Box 3014, Station B

215 Hamilton, River Road

**Happy Valley-Goose Bay**, NL

A0P 1E0

TEL: (709) 896-0446

FAX: (709) 896-2230

G; L; CA; GEN

**Health Labrador Corporation**

William Jackman Memorial Hospital

410 Booth Avenue

**Labrador City**, NL A2V 2K1

TEL: (709) 944-9251

FAX: (709) 944 6045

G; CA; GEN

**Hope Haven**

PO Box 106

**Labrador City**, NL A2V 2K3

TEL/TÉL: (709) 944-7124

(709) 944-1200

(crisis/ligne d'urgence)

(709) 944-3600

(crisis/ligne d'urgence)

FAX/TÉLÉC: (709) 944-7747

E-mail/Courriel:

[hopehaven@crrstv.net](mailto:hopehaven@crrstv.net)

RC; CR; CA/SO; GEN; B

**Labrador West Status of****Women Council**

PO Box 171

**Labrador City**, NL A2V 2K5

TEL: (709) 944-6562

FAX: (709) 944-4078

E-mail: [lwswc@crrstv.net](mailto:lwswc@crrstv.net)

RC; CA; GEN

**Grace Sparkes House**

PO Box 327

**Marystown**, NL A0E 2M0

TEL: (709) 279-3562 (crisis)

Toll-free: 1-877-774-4957 (crisis)

FAX: (709) 279-3780

E-mail: [gracesparkhouse@superweb.ca](mailto:gracesparkhouse@superweb.ca)

RC; CR; CA; GEN

**Labrador Inuit Health  
Commission**

PO Box 250

**Nain**, NL A0P 1L0

TEL: (709) 922-2126

FAX: (709) 922-2216

RC; CA; GEN

**Nain Transition House Inc.**

PO Box 447

**Nain**, NL A0P 1L0

TEL: (709) 922-1230

(709) 922-1229 (crisis)

FAX: (709) 922-2212

RC; CR; CA; GEN

**Victim Services  
Department of Justice**

PO Box 99

**Nain**, NL A0P 1L0

TEL: (709) 922-2360

FAX: (709) 922-2238

E-mail: marywebb@gov.nf.ca

G; L; CA; GEN

**Gateway Status of  
Women Council**

PO Box 1359

**Port-aux-Basques**, NL A0M 1C0

TEL: (709) 695-7505

FAX: (709) 695-9756

E-mail: gswc@nf.aibn.com

RC; CA; GEN

**Victim Services  
Department of Justice**

PO Box/CP 149

Dobbin Building

**Port Saunders**, NL A0K 4H0

TEL/TÉL: (709) 861-2147

FAX/TÉLÉC: (709) 861-3302

E-mail/Courriel:

trudybarry@mail.gov.nf.ca

G; L; CA/SO; GEN; B

**Grenfell Regional Anti-Violence  
Team Inc.**

PO Box 190

**St. Anthony**, NL A0K 4S0

TEL: (709) 454-3351

FAX: (709) 454-2334

E-mail: grenfell\_anti-  
violence@nf.sympatico.ca

Web site: www.grhs.nf.ca

RC; GEN

**Grenfell Regional  
Health Services**

PO Box 69

**St. Anthony**, NL A0K 4S0

TEL: (709) 454-3333

FAX: (709) 454-2052

E-mail: jbudgell@grhs.nf.ca

Web site: www.grhs.nf.ca

G; LTC; CR; CA; GEN

**Government of Newfoundland  
and Labrador Department of  
Health and Community Services**

Confederation Building  
PO Box 8700

**St. John's**, NL A1B 4J6

TEL: (709) 729-2436

FAX: (709) 729-6382

Contact: Family and Rehabilitation  
Services

G; L; CA; GEN

**Government of Newfoundland  
and Labrador Violence  
Prevention Initiative (VPI)**

PO Box 8700

**St. John's**, NL A1B 4J6

TEL: (709) 729-5730

FAX: (709) 729-2331

E-mail: [monawall@gov.nl.ca](mailto:monawall@gov.nl.ca)

G; GEN

**Health and Community Services**

St. John's Region

20 Cordage Place

PO Box 13122

**St. John's**, NL A1B A4A

TEL: (709) 752-4800

FAX: (709) 752-4930

E-mail: [marthamuzychka@hcssjr](mailto:marthamuzychka@hcssjr)

Web site: [www.hcssjr.nf.ca](http://www.hcssjr.nf.ca)

G; LTC; CR; CA; GEN

**Iris Kirby House**

PO Box 6208

**St. John's**, NL A1C 6J9

TEL: (709) 773-1492

FAX: (709) 722-0164

RC; CR; CA; GEN

**Mental Health Crisis Centre**

47 St. Clare Avenue

**St. John's**, NL A1C 2J9

TEL: (709) 737-4668

Toll-free: 1-888-737-4668

FAX: (709) 737-4674

G; CR; CA; GEN

**Provincial Advisory Council on  
the Status of Women**

131 Lemerchant Road

**St. John's**, NL A1C 2H3

TEL: (709) 753-7270

FAX: (709) 753-2606

E-mail: [pacsw@nf.aibn.com](mailto:pacsw@nf.aibn.com)

Web site: [www.pacsw.com](http://www.pacsw.com)

RC; GEN

**Regional Coordinating  
Coalition Against Violence -  
Eastern Avalon**

c/o Royal Newfoundland

Constabulary (RNC) Community  
Services Section

PO Box 7247

**St. John's**, NL A1E 3Y4

TEL: (709) 757-0137

FAX: (709) 729-8161

E-mail: [rccav@nf.aibn.com](mailto:rccav@nf.aibn.com)

Web site: [www.gov.nl.ca](http://www.gov.nl.ca)

RC; GEN

**Seniors Resource Centre  
Association of Newfoundland  
and Labrador**

280 Torbay Road, Suite W100  
**St. John's**, NL A1A 3W8  
TEL: (709) 737-2333  
Toll-free: 1-800-563-5599  
FAX: (709) 737-3717  
E-mail: seniorsresource@nf.aibn.com  
Web site: www.seniorsresource.ca  
RC; CR; CA; GEN

**St. John's Women's Centre**

83 Military Road  
**St. John's**, NL A1C 2C8  
TEL: (709) 753-0220  
FAX: (709) 753-3817  
E-mail: sjswc@nfld.com  
RC; CR; CA; GEN

**Victim Services Branch  
Department of Justice**

Government of Newfoundland and  
Labrador  
PO Box 8700, 315 Duckworth Street  
**St. John's**, NL A1B 4J6  
TEL: (709) 729-0900  
FAX: (709) 729-0053  
E-mail: victimservices@gov.nl.ca  
G; L; CA; GEN

**Bay St. George Women's  
Centre/Shelter**

PO Box 501  
**Stephenville**, NL A2N 3B4  
TEL: (709) 643-4444  
FAX: (709) 643-4707  
E-mail: bsgswc@nf.aibn.com  
Web site: www.takingourplaces.com  
RC; CR; CA; GEN

**Victim Services  
Department of Justice**

35 Alabama Drive  
**Stephenville**, NL A2N 3K9  
TEL: (709) 643-6588  
FAX: (709) 643-9231  
G; CA; GEN

## Prince Edward Island/Île-du-Prince-Édouard

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse; or the RCMP. Please check your local listings.

### **Adult Protection Program**

Department of Health and  
Social Services  
PO Box/CP 2000

**Charlottetown**, PE C1A 7N8

TEL/TÉL: (902) 368-6130

FAX/TÉLÉC: (902) 368-6156

(902) 368-6136

G; CA/SO; GEN; B

### **Charlottetown City Police**

PO Box 98

**Charlottetown**, PE C1A 7K2

TEL: (902) 629-4172

FAX: (902) 629-4164

E-mail:

gclow@city.charlottetown.pe.ca

G; L; GEN

### **Community Legal Information Association of PEI**

PO Box/CP 1207

**Charlottetown**, PE C1A 7M8

TEL/TÉL: (902) 892-0853

Toll-free/Sans frais: 1-800-240-9798

FAX/TÉLÉC: (902) 368-4096

E-mail/Courriel: [clia@clia.pei.ca](mailto:clia@clia.pei.ca)

Web site/Site web: [www.cliapei.ca](http://www.cliapei.ca)

RC; L; GEN; B

### **Family Violence Consultant Corporate Services**

Department of Health and Social  
Services

2nd Floor, Jones Building

PO Box 2000

**Charlottetown**, PE C1A 7N8

TEL: (902) 368-6712

(902) 368-5967

FAX: (902) 368-4969

G; L; CA; GEN

### **PEI Senior Citizens Federation**

115 Richmond Street

PO Box 152

**Charlottetown**, PE C1A 7K4

TEL: (902) 368-9008

FAX: (902) 368-9006

RC; GEN

### **RCMP Community Policing Section**

450 avenue University Avenue

PO Box/CP 1360

**Charlottetown**, PE C1A 7N1

TEL/TÉL: (902) 566-7144

FAX/TÉLÉC: (902) 368-0357

L; GEN; B



**Social Policy Development  
Department of Health and  
Social Services**

16 Garfield Street  
PO Box 2000

**Charlottetown**, PE C1A 7N8

TEL: (902) 368-6712  
(902) 368-5967

FAX: (902) 368-6136

G; GEN

**Victim Services**

Office of the Attorney General  
1 Harbourside Access Road,  
PO Box 2000

**Charlottetown**, PE C1A 7N8

TEL: (902) 368-4582

FAX: (902) 368-4514

G; L; CA; GEN

**Home Care and Support**

PO Box 820

**Montague**, PE C0A 1R0

TEL: (902) 838-0772

(902) 838-0789

FAX: (902) 838-0774

E-mail: lboudreault@ihn.org

G; CR; CA; GEN

**Adult Protection Services  
Community Health Services West  
Prince Health Home Care and  
Support**

PO Box 160

**O'Leary**, PE C0B 1V0

TEL: (902) 859-8731

(902) 859-8730

FAX: (902) 859-8701

E-mail: Jamacisaac@ihis.org

G; CA/SO

**West Prince Family Violence  
Prevention Cooperative  
Incorporation (for women)**

PO Box 8

**O'Leary**, PE C0B 1V0

TEL: (902) 859-8849

FAX: (902) 859-8709

E-mail: wptrans@isn.net

RC; CR; CA; GEN

**Adult Protection Program**

Eastern Kings Health Region

15, rue Green Street

CP/PO Box 550

**Souris**, PE C0A 2B0

TEL/TÉL: (902) 687-7000

FAX/TÉLÉC: (902) 687-7091

G; CA/SO; GEN; B

**Victim Services**

Office of the Attorney General

263, chemin Harbour Drive,

bureau/Suite 19

**Summerside**, PE C1N 5P1

TEL/TÉL: (902) 888-8217/8218

FAX/TÉLÉC: (902) 888-8410

G; L; GEN; B

## Nova Scotia/Nouvelle Écosse

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

### **Autumn House**

PO Box 1141

**Amherst**, NS V4H 4L2

TEL: (902) 667-1344

FAX: (902) 667-2768

RC; CR; CA; GEN

### **Naomi Society**

23 Bay Street, 3rd Floor, Suite 316

**Antigonish**, NS B2G 2G7

TEL: (902) 863-3807

FAX: (902) 863-6008

CR; GEN

### **Adult Protection Services**

821 King Street, Unit 2

**Bridgewater**, NS B4V 1B7

TEL: 1-800-225-7225 (Toll-free)

FAX: (866) 246-4554

Web site: [www.gov.ns.ca/health/ccs](http://www.gov.ns.ca/health/ccs)

G; CA; GEN

### **Harbour House**

PO Box 355

**Bridgewater**, NS B4V 2W9

TEL: (902) 543-3999

FAX: (902) 543-3533

e-mail: [harbourhouse@ns.sympatico.ca](mailto:harbourhouse@ns.sympatico.ca)

RC; CR; CA; GEN

### **Adult Protection Services**

Sydney District Office

360 Prince Street, Suite 15

**Dartmouth**, NS B1P 5L1

TEL: (902) 563-5629

FAX: (902) 563-3661

Web site: [www.gov.ns.ca/health/ccs](http://www.gov.ns.ca/health/ccs)

G; CR; CA; GEN

### **Alice Housing**

PO Box 333

**Dartmouth**, NS B2Y 3Y5

TEL: (902) 466-8459

FAX: (902) 466-9808

E-mail: [alicehousing@ns.aliantzinc.ca](mailto:alicehousing@ns.aliantzinc.ca)

RC; CR; CA; GEN

### **Community Support for Adults**

PO Box 857

44 Portland Street, 4th Floor

**Dartmouth**, NS B2Y 3Z5

TEL: (902) 424-1600

FAX: (902) 464-1629

G; CA; GEN

## **Provincial Victim Services Program**

### **Department of Justice**

277 Pleasant Street, 3rd Floor

**Dartmouth**, NS B2Y 4B7

TEL: (902) 424-3307

FAX: (902) 424-0371

G: CA; GEN

## **Adult Protection Office**

3845 Dutch Village Road

**Halifax**, NS B3L 4H9

TEL: (902) 424-7546

Toll-free: 1-800-225-7225 (crisis)

FAX: (902) 424-3559

Web site: [www.gov.ns.ca/health/ccs](http://www.gov.ns.ca/health/ccs)

G; CR; CA; GEN

## **Adult Protection Services**

PO Box 488

**Halifax**, NS B3J 2R8

TEL: (902) 424-0065

FAX: (902) 424-0558

Web site: [www.gov.ns.ca/health/ccs](http://www.gov.ns.ca/health/ccs)

G; GEN

## **Bryony House**

5663 Cornwallis Street, Suite 104

**Halifax**, NS B3K 1B6

TEL: (902) 429-2002

(902) 422-7650 (crisis)

FAX: (902) 423-1384

Web site: [www.bryonyhouse.ca](http://www.bryonyhouse.ca)

E-mail: [bryony@ns.sympatico.ca](mailto:bryony@ns.sympatico.ca)

RC; CR; CA; GEN

## **Canadian Pensioners Concerned NS**

Starlite Gallery, Bayers Road, Suite 325

Shopping Centre, 7071 Bayers Road

**Halifax**, NS B3L 2C2

TEL: (902) 455-7684

FAX: (902) 455-1825

RC; GEN

## **Department of Community Services**

5675, chemin Spring Garden Road

CP/PO Box 696

**Halifax**, NS B3J 2T7

TEL/TÉL: (902) 424-4283

FAX/TÉLÉC: (902) 424-0708

Web site/Site web: [www.gov.ns.ca](http://www.gov.ns.ca)

G, GEN, B

## **Halifax Regional Police**

Victim Services

1975 Gottingen Street

**Halifax**, NS B3J 2H1

TEL: (902) 490-5300

FAX: (902) 490-6596

G; GEN

## **Health Canada Population and Public Health Branch - Atlantic Region**

1557 Hollis Street, Room 709

**Halifax**, NS B3J 3V4

TEL: (902) 426-2702

FAX: (902) 426-9689

Contact: Regional Director

G; GEN

### **Help Line Society**

213 Bedford Highway

**Halifax**, NS B3M 2J9

TEL: (902) 421-1188 (crisis)  
(902) 422-2048 (office)

E-mail: [hladmin@helpline.ns.ca](mailto:hladmin@helpline.ns.ca)

Web site: [www.helpline.ns.ca](http://www.helpline.ns.ca)

RC; CR; GEN

### **Nova Scotia Advisory Council on the Status of Women**

CP/PO Box 745

**Halifax**, NS B3J 2T3

TEL/TÉL: (902) 424-8662  
Toll-free/sans frais: 1-800-565-8662  
FAX/TÉLÉC: (902) 424-0573

RC; GEN, B

### **Nova Scotia Centre on Aging**

Mount Saint Vincent University

**Halifax**, NS B3M 2J6

TEL: (902) 457-6546  
FAX: (902) 457-6508

E-mail: [caging@msvu.ca/campus-information/caging](mailto:caging@msvu.ca/campus-information/caging)

RC; GEN

### **Veterans Affairs Canada**

6080, rue Young Street, 10th Floor

**Halifax**, NS B3K 5L8

TEL/TÉL: 1-800-565-0197  
FAX/TÉLÉC: (902) 426-2349

### **Senior Citizen's Secretariat**

1740 Granville Street, 4th Floor

PO Box 2065

**Halifax**, NS B3J 2Z1

TEL: (902) 424-0065  
Toll-free: 1-800-670-0065  
FAX: (902) 424-0561

E-mail: [scs@gov.ns.ca](mailto:scs@gov.ns.ca)

G; GEN

### **Transition House Association of Nova Scotia**

1657 Barrington Street

Roy Building, Suite 319

**Halifax**, NS B3J 2A1

TEL: (902) 429-7287  
G; GEN

### **Adult Protection Services**

4 Calkin Drive

**Kentville**, NS B4N 3V7

TEL: (902) 679-6302  
FAX: (902) 679-6309  
Toll-free: 1-866-246-4554

Web site: [www.gov.ns.ca/health/ccs](http://www.gov.ns.ca/health/ccs)

G; CA; GEN

### **Chrysalis House**

PO Box 356

**Kentville**, NS

TEL: (902) 679-6544  
FAX: (902) 679-2723  
CR; GEN; B

**Seniors' Support Network  
VON (King's Branch)**

15 Chipman Drive

**Kentville**, NS B4N 3V7

TEL: (902) 690-2123

Toll-free: 1-800-494-6135

FAX: (902) 690-2106

RC; CA; GEN

**Provincial Victim Services  
Program**

**Department of Justice**

49 Cornwallis Street, Suite 204

**Kentville**, NS B4N 2E3

TEL: (902) 679-6201

Toll-free: 1-800-565-1805

FAX: (902) 755-7190

G;CA: GEN

**Provincial Victim Services  
Program**

**Department of Justice**

115 MacLean Street, 2nd Floor

**New Glasgow**, NS B2H 4M5

TEL: (902) 755-7110

Toll-free: 1-800-565-7912

Fax: (902) 755-7190

G; L; CR

**Leeside Transition House**

PO Box 153

**New Glasgow**, NS

TEL: (902) 625-1990

FAX: (902) 625-1106

E-mail: leeside@auracam.com

CR; CA; GEN

**Adult Protection Services**

218 MacSween Street, Unit 7

**Port Hawkesbury**, NS B9A 2J9

Toll-free: 1-800-225-7225

FAX: (866) 246-4554

Web site: [www.gov.ns.ca/health/ccs](http://www.gov.ns.ca/health/ccs)

G; CA; GEN

**Provincial Victim  
Services Program**

**Department of Justice**

136 Charlotte Street, 4th Floor

**Sydney**, Nova Scotia B1P 1C3

TEL: (902) 563-3655

Toll-free: 1-800-565-0071

**Cape Breton Transition House**

CP/PO Box 487

**Sydney**, NS B1P 6H4

TEL/TÉL: (902) 562-4666

FAX/TÉLEC: (902) 562-4677

CR; GEN, B

**Veterans Affairs Canada**

Sydney District Office

308 rue George Street

**Sydney**, NS B1P 1J8

TEL/TÉL: 1-866-522-2122

(English)

1-866-522-2022

(Français)

FAX/TÉLEC: (902) 564-7818

Contact: Chief Client Services

G; CA/SO; GEN; B

**Adult Protection Services  
Colchester District Office**

201 Willow Street

**Truro**, NS B2N 4Z9

TEL: (902) 893-5393

FAX: (902) 893-5839

Web site: [www.gov.ns.ca/health/ccs](http://www.gov.ns.ca/health/ccs)

G; CA; GEN

**Mi'maq Family Healing Program**

Mi'maq Family Treatment Centre

Waycobah First Nation

PO Box 310

**Whycocomagh**, NS B0E 3M0

TEL: (902) 756-2922

FAX: (902) 756-2132

E-mail: [macleaij@gov.ns.ca](mailto:macleaij@gov.ns.ca)

RC; CR; CA; GEN

**Adult Protection Services**

58 Vancouver Street

**Yarmouth**, NS B5A 2P5

TEL: (902) 742-0629

FAX: (902) 742-0686

Web site: [www.gov.ns.ca/health/ccs](http://www.gov.ns.ca/health/ccs)

G; CA; GEN

**Juniper House**

CP/PO Box 842

**Yarmouth**, NS B5A 4K5

TEL/TÉL: (902) 742-4473

FAX/TÉLÉC: (902) 742-4473

E-mail/Courriel: [juniper@eastlink.ca](mailto:juniper@eastlink.ca)

CR; CA; B

**Family and Community  
Services/**

**Services familiaux et  
communautaires**

165, rue St. Andrew Street

**Bathurst**, NB E2A 1C1

TEL/TÉL: (506) 547-2020

Toll-free/Sans frais: 1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 547-2744

Web site/Site web: [www.gnb.ca](http://www.gnb.ca)

G; CR; CA/SO; GEN; B

**Family and Community**

**Services/**

**Services familiaux et  
communautaires**

157, rue Water Street, 7th Floor/7<sup>e</sup> étage

PO Box/CP 5001

**Campbellton**, NB E3N 3H5

TEL/TÉL: (506) 789-2422

Toll-free/Sans frais: 1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 759-9504

LTC/SP; G; CR; CA/SO; GEN; B

## New Brunswick/Nouveau-Brunswick

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

### **Family and Community Services/Services familiaux et communautaires**

295, boulevard St-Pierre Ouest  
PO Box/CP 5590

**Caraquet**, NB E1W 1B7

TEL/TÉL: (506) 726-2000

Toll-free: 1-800-520-1122

Toll-free/Sans frais: 1-800-442-9799  
(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 726-2755

G; CR; CA/SO; GEN; B

### **Family and Community Services/Services familiaux et communautaires**

PO Box/CP 5001

121, rue Church Street, Local 320

**Edmunston**, NB E3V 3L3

TEL/TÉL: (506) 735-2010

Toll-free/Sans frais: 1-800-561-2301  
1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 735-2514

LTC/SP; G; CR; CA/SO; GEN; B

### **Family and Community Services/Services familiaux et communautaires**

300, rue St. Mary Street

Main floor/1<sup>e</sup> étage

PO Box/CP 5001

**Fredericton**, NB E3B 5G4

TEL/TÉL: (506) 453-3953

Toll-free/Sans frais: 1-800-442-9799  
(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 443-4103

G; CA/SO; GEN; B

### **Fredericton Mental Health Centre Seniors Team, Victoria Health Centre**

PO Box/CP 5001,

65 rue Brunswick Street

**Fredericton**, NB E3B 5G4

TEL/TÉL: (506) 453-2132

FAX/TÉLÉC: (506) 453-8766

G; CR; CA/SO; GEN; B

**Public Legal Education and Information Service of New Brunswick/Service public d'éducation et d'information juridique du Nouveau-Brunswick**

PO Box/CP 6000

**Fredericton**, NB E3B 5H1

TEL/TÉL: (506) 453-5369

FAX/TÉLÉC: (506) 462-5193

E-mail/Courriel: pleisnb@web.ca

Web site/Site web: www.legal-info-legale.nb.ca

RC; SO/CA; GEN; B

**RCMP, J Division Head Quarters  
Community Policy Crime  
Prevention**

1445, rue Regent Street,  
CP/PO Box 3900

**Fredericton**, NB E3B 4Z8

TEL/TÉL: (506) 452-3484

(506) 452-3355

FAX/TÉLÉC: (506) 452-3880

E-mail/Courriel:

rcmpjdiv@nbnet.nb.ca

Web site/Site web:

www.rcmp-grc.qc.ca

G; GEN; B

**The Third Age Centre**

St. Thomas University

**Fredericton**, NB E3B 5G3

TEL/TÉL: (506) 452-0526

FAX/TÉLÉC: (506) 452-0611

E-mail/Courriel:

3rdage@stthomasu.ca

Web site/Site web:

www.stu.ca/research/3rdage

RC; GEN; B

**Family and Community  
Services/  
Services familiaux et  
communautaires**

131, rue Pleasant Street,

2nd Floor/2<sup>e</sup> étage

PO Box/CP 5001

**Grand Falls/Grand-Sault**, NB

E3Z 1G1

TEL/TÉL: (506) 473-7757

Toll-free/Sans frais: 1-800-561-2401

1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 475-2451

G; CR; CA/SO; GEN; B



**Family and Community  
Services/Services familiaux et  
communautaires**

39, rue Notre Dame Street, Unit(é) B

**Kedgwick**, NB E8B 1H5

TEL/TÉL: (506) 284-3411

Toll-free/Sans frais 1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 284-3420

G; CA/SO; GEN; B

**Family and Community  
Services/Services familiaux et  
communautaires**

360, rue Pleasant Street

2nd Floor/2<sup>e</sup> étage

PO Box/CP 7000

**Miramichi**, NB E1V 3N3

TEL/TÉL: (506) 627-4044

Toll-free/Sans frais:1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 622-8802

G; CA/SO; GEN; B

**Family and Community  
Services/Services familiaux et  
communautaires**

PO Box/CP 5001, 774 rue

Principale/Main Street,

5th floor/5<sup>e</sup> étage

**Moncton**, NB E1C 8R3

TEL/TÉL: (506) 856-2400

Toll-free/Sans frais:1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 856-3296

G; CR; CA/SO; GEN; B

**Fédération des citoyens aînés  
du Nouveau-Brunswick Inc./  
New Brunswick Seniors Citizen  
Federation**

236, rue St-Georges Street,

bureau/Suite 404

**Moncton**, NB E1C 1W1

TÉL/TEL: (506) 857-8242

Toll-free/Sans frais:1-800-453-4333

TÉLÉC/FAX: (506) 857-0315

RC; GEN; B

**Family and Community  
Services/Services familiaux et  
communautaires**

1175 rue Principale Street, Unit(é) 60

**Néguac**, NB E9G 1T1

TEL/TÉL: (506) 776-3833

Toll-free: 1-800-561-2021

Toll-free/Sans frais:1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 776-3849

(after 5 pm/après 17h00)

G; CR; CA/SO; GEN; B

**Family and Community  
Services/Services familiaux et  
communautaires**

19, rue Station Street, Unit(é) 1

**Perth-Andover**, NB E7H 4Y2

TEL/TÉL: (506) 273-4714

Toll-free/Sans frais:1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 273-2195

G; CA/SO; GEN; B

**Association acadienne et francophone des aînées et aînés du Nouveau-Brunswick**

7, rue Beau Rivage

**Richibuctou**, NB E4W 3W4

TÉL: (506) 523-0090

Sans frais: 1-866-523-0090

TÉLÉC: (506) 523-7009

Courriel: rogdoi@mbnet.nb.ca

RC; GEN

**Family and Community Services/Services familiaux et communautaires**

25 Boul. Cartier Blvd., Unit(é) 153

PO Box/CP 5001

**Richibuctou**, NB E4W 5R5

TEL/TÉL: (506) 523-7606

Toll-free/Sans frais: 1-800-561-2001

FAX/TÉLÉC: (506) 523-7663

G; CR; CA/SO; GEN; B

**Family and Community Services/Services familiaux et communautaires**

95, chemin Queens Road, Unit(é) B

**Sackville**, NB E4L 4H2

TEL/TÉL: (506) 364-4084

Toll-free/Sans frais: 1-800-442-9790

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 364-4099

G; CA/SO; GEN; B

**Family and Community Services/Services familiaux et communautaires/**

5, chemin Riverview Drive

**Saint George**, NB E5C 3M1

TEL/TÉL: (506) 466-7388

Toll-free/Sans frais: 1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 466-7579

G; CR; CA/SO; GEN; B

**Family and Community Services/Services familiaux et communautaires**

55, rue Union Street

**Saint John**, NB E2L 5B7

TEL/TÉL: (506) 658-2734

Toll-free/Sans frais: 1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 658-3071

G; CR; CA/SO; GEN; B

**Family and Community Services/Services familiaux et communautaires**

41, rue King Street

**St. Stephen**, NB E3L 2C1

TEL/TÉL: (506) 466-7388

Toll-free/Sans frais: 1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 466-7579

G; CR; CA/SO; GEN; B

**Family and Community  
Services/Services familiaux et  
communautaires**

137 6th Street/rue 6<sup>ième</sup>

**Shippegan**, NB E8S 1B3

TEL/TÉL: (506) 336-3044

Toll-free/Sans frais: 1-800-520-1122

Toll-free/Sans frais: 1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 336-3056

G; CR; CA/SO; GEN; B

**Family and Community  
Services/Services familiaux et  
communautaires**

30, avenue Moffatt Avenue

**Sussex**, NB E4E 1E8

TEL/TÉL: (506) 432-2004

Toll-free/Sans frais: 1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 432-2053

G; CR; CA/SO; GEN; B

**Family and Community  
Services/Services familiaux et  
communautaires**

3514, rue Principale Street,

3<sup>e</sup> étage/3rd Floor

**Tracadie-Sheila**, NB E1X 1C9

TEL/TÉL: (506) 394-3838

Toll-free/Sans frais: 1-800-520-1122

1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 394-3844

G; CR; CA/SO; GEN; B

**Family and Community  
Services/Services familiaux et  
communautaires**

PO Box/CP 5001

**Woodstock**, NB E7M 5C6

TEL/TÉL: (506) 325-4412

Toll-free/Sans frais: 1-800-442-9799

(after 5 pm/après 17h00)

FAX/TÉLÉC: (506) 325-4517

G; CA/SO; GEN; B

## Québec/Quebec

Veillez noter que tous les CLSC et CHSLD offrent des services à l'égard des personnes âgées victimes de violence. Vous pouvez consulter votre annuaire téléphonique pour le CLSC/CHSLD de votre région ou téléphoner à l'Association des CLSC et CHSLD du Québec ci-joint.

Please note that CLSC and CHSLD provide services to older adult victims of violence. See your local listing for the CLSC/CHSLD in your area or see Association des CLSC et CHSLD du Québec below.

### **Programme roses d'or FADOQ Saquenay-Lac Saint-Jean, Ungava**

414, rue Collard Ouest

**Alma**, QC G8B 1N2

TÉL: (418) 668-4795

TÉLÉC: (418) 668-0265

Courriel: [reception@fadoqsaglac.com](mailto:reception@fadoqsaglac.com)

Site web: [www.fadoqsaglac.com](http://www.fadoqsaglac.com)

RC; GEN

### **Association d'aide et défense des aîné(e)s**

841, boulevard Blanche Boulevard

**Baie-Comeau**, QC G5C 2B6

TÉL/TEL: (418) 589-6231

RC; GEN; B

### **CAVAC Côte-Nord (Point de services)**

Palais de justice

61, avenue Mance Avenue

**Baie-Comeau**, QC G4Z 1N2

TÉL/TEL: (418) 294-8034

Sans frais/Toll-free: 1-866-962-2822

TÉLÉC/FAX: (418) 296-0865

Courriel/E-mail:

[cavaccotenord@globetrotter.net](mailto:cavaccotenord@globetrotter.net)

RC; CR; SO/CA; GEN; B

### **Centre d'action Bénévole Concert'Action**

9, rue de la Chapelle Street

**Beau Lac-Garthby**, QC G0Y 1B0

TÉL/TEL: (418) 458-2737

TÉLÉC/FAX: (418) 458-2737

Courriel/E-mail:

[cacbeaul@globetrotter.net](mailto:cacbeaul@globetrotter.net)

RC; SO/CA; GEN; B

**Centre d'action bénévole  
d'Autray Inc.**

180, rue Champlain CP 1439

**Berthierville**, QC J0K 1A0

TÉL: (450) 836-7122

(450) 586-2116

TÉLÉC: (450) 836-1939

Courriel: [caboutray@bellnet.ca](mailto:caboutray@bellnet.ca)

RC, GEN

**Maintien à domicile  
Carrefour de la santé et des  
services sociaux de la  
Matawinie**

485, rue Dupuis Street

**Chertsey**, QC J0K 3K0

TÉL/TEL: (450) 882-2488

TÉLÉC/FAX: (450) 882-9072

G; CR; SO/CA; GEN; B

**CAVAC du Saguenay-Lac  
Saint-Jean**

393, rue Racine Street est/East,  
Suite 100

**Chicoutimi (Ville Saguenay)**, QC  
G7H 1T2

TÉL/TEL: (418) 543-9695

Sans frais/Toll-free: 1-877-543-9695

TÉLÉC/FAX: (418) 543-5289

Courriel/E-mail:

[cavac.sag@qc.aira.com](mailto:cavac.sag@qc.aira.com)

RC; CR; SO/CA; GEN; B

**CAVAC Centre-du-Québec**

404, rue Saint-Georges Street

**Drummondville**, QC J2C 4H4

TÉL/TEL: (819) 472-1110

Sans frais/Toll-free: 1-888-472-1110

TÉLÉC/FAX: (819) 472-3005

Courriel/E-mail: [cavaccdq@bellnet.ca](mailto:cavaccdq@bellnet.ca)

RC; CR; SO/CA; GEN; B

**CAVAC de l'Outaouais**

729, boulevard Saint-Joseph Boulevard  
bureau /Suite104

**Gatineau**, QC J8Y 4B6

TÉL/TEL: (819) 778-3555

Sans frais/Toll-free: 1-800-331-2311

TÉLÉC/FAX: (819) 595-1139

Courriel/E-mail: [cavac-07@infonet.ca](mailto:cavac-07@infonet.ca)

[cavacoutaouais@bellnet.ca](mailto:cavacoutaouais@bellnet.ca)

RC; CR; SO/CA; GEN; B

**Centre Mechtilde - Maison  
d'aide et d'hébergement pour  
femmes victimes de violence  
conjugale**

CP/PO Box 79182

**Hull**, QC J8Y 6V2

TÉL/TEL: (819) 777-2952

TÉLÉC/FAX: (819) 777-0887

Courriel/E-mail:

[mechtilde@qc.aira.com](mailto:mechtilde@qc.aira.com)

CR; GEN; B

### **CAVAC de Lanaudière**

144, rue St-Joseph Street

**Joliette**, QC J6E 5C4

TÉL/TEL: (450) 755-6127

Sans frais/Toll-free: 1-888-755-6127

TÉLÉC/FAX: (450) 755-6069

Courriel/E-mail: [cavaclan@bellnet.ca](mailto:cavaclan@bellnet.ca)

RC; SO\CA; GEN; B

### **Adultes et personnes âgées en perte d'autonomie Centre de santé et de services sociaux de la Saint-Maurice**

885, boulevard Ducharme

**La Tuque**, QC G9X 3C1

TÉL: (819) 523-4581

TÉLÉC: (819) 523-7992

Courriel:

[sylvie\\_faucher\\_cssm@ssss.gouv.qc.ca](mailto:sylvie_faucher_cssm@ssss.gouv.qc.ca)

G; CR; SO; GEN

### **CAVAC de Laval**

**Laval**, QC (adresse confidentielle)

TÉL/TEL: (450) 688-4581

TÉLÉC/FAX: (450) 688-5508

Courriel/E-mail:

[cavac.laval@qc.aira.com](mailto:cavac.laval@qc.aira.com)

RC; CR; SO\SA; GEN; B

### **D.I.R.A. Laval Inc.(Dénoncer Informer Référer Accompagner)**

3742 boulevard Lévesque Boulevard

Ouest/West, bureau/Office 103

**Laval**, QC H7V 1E8

TÉL/TEL: (450) 681-8813

TÉLÉC/FAX: (450) 681-1163

Courriel/E-mail: [trcal@cam.org](mailto:trcal@cam.org)

RC; GEN; B

### **Hôtel-Dieu de Lévis, Service social**

143, rue Wolfe Street

**Lévis**, QC G6V 3Z1

TÉL/TEL: (418) 835-7121

poste/ext. 3435

TÉLÉC/FAX: (418) 835-7203

Courriel/E-mail:

[andre.roy@ssss.gouv.qc.ca](mailto:andre.roy@ssss.gouv.qc.ca)

G; CR; SO/CA; GEN; B

### **CAVAC de la Montérégie**

1085, boulevard Saint-Foy Boulevard

Bureau/Suite 201

**Longueuil**, QC J4K 1W7

TÉL/TEL: (450) 670-3400

Sans frais/Toll-free: 1-888-670-3401

TÉLÉC/FAX: (450) 670-3402

Courriel/E-mail:

[cavacmonteregie@bellnet.ca](mailto:cavacmonteregie@bellnet.ca)

RC; CR; SO/CA; GEN; B

**Comité de prévention des  
mauvais traitements de la Table  
de concertation aux aînés de la  
MRC Memphrémagog**

Centre de santé Memphrémagog  
15, rue Saint-Patrice Est

**Magog**, QC J1X 3X3

TÉL/TEL: (819) 843-2292  
poste 2320

TÉLÉC/FAX: (819) 868-3253

Courriel/E-mail:

[pmartel.mm@sss.gouv.qc.ca](mailto:pmartel.mm@sss.gouv.qc.ca)

RC; GEN

**Centre hospitalier  
Baie-des-Chaleurs  
Résidence St-Joseph**

419, boulevard Perron Boulevard

**Maria**, QC G0C 1Y0

TÉL/TEL: (418) 759-3443  
poste/ext. 2403

TÉLÉC/FAX: (418) 759-5537

LTC/SP; SO/CA; CR; GEN; B

**Association D'entraide  
Le Chaînon Inc.**

4373, avenue de l'Esplanade Avenue

**Montréal**, QC H2W 1T2

TÉL/TEL: (514) 845-0151

TÉLÉC/FAX: (514) 844-4180

Courriel/E-mail:

[chainon@videotron.ca](mailto:chainon@videotron.ca)

RC; CR; SO/CA; GEN; B

**Association des CLSC et  
CHSLD du Québec**

1801, boulevard de Maisonneuve  
Ouest/Boulevard West

bureau/Suite 600

**Montréal**, QC H3H 1J9

TÉL/TEL: (514) 931-1448

TÉLÉC/FAX: (514) 931-9577

Courriel/E-mail

[assoc@clsc-chsld.qc.ca](mailto:assoc@clsc-chsld.qc.ca)

Site web/Web site:

[clsc-chsld.qc.ca/assoc/adresses.htm](http://clsc-chsld.qc.ca/assoc/adresses.htm)

G ; CR ; SO/CA ; GEN ; B

**Centre D'Aide à La Famille**

**Montréal**, QC (adresse confidentielle)

TÉL/TEL: (514) 982-0804

TÉLÉC/FAX: (514) 982-1809

Courriel/E-mail:

[centreaidefamille@qc.aira.com](mailto:centreaidefamille@qc.aira.com)

RC; CR; SO; GEN; B

**Centre d'Aide aux Victimes  
d'Actes Criminel (CAVAC) de  
Montréal**

**Montréal**, QC (adresse confidentielle)

TÉL/TEL: (514) 277-9860

TÉLÉC/FAX: (514) 277-5780

RC; CR; SO/CA; GEN; B

**Centre de jour Henri-Bradet  
Centre Hospitalier Richardson**

5425, avenue Bess Borough Avenue

**Montréal**, QC H4V 2S7

TÉL/TEL: (514) 483-1380

poste/ext. 2016

TÉLÉC/FAX: (514) 483-4596

SP/LTC; CR; SO/CA; GEN; B

**Centre Juif Cummings pour  
aînés/Cumming Jewish**

**Centre for Seniors**

**Association de l'âge d'or/**

**Golden Age Association**

5700, avenue Westbury Avenue

**Montréal**, QC H3W 3E8

TÉL/TEL: (514) 342-1234

TÉLÉC/FAX: (514) 739-6899

Courriel/E-mail:

[info@cummingscentre.org](mailto:info@cummingscentre.org)

Site web/Web site:

<http://www.cummingscentre.org>

RC; CR; SO/CA; GEN; B

**Centre Man Sau pour les  
personnes âgées chinoises/  
Man Sau Centre Service à la  
famille chinoise du Grand  
Montréal/ Chinese Family  
Service of Greater Montreal**

211, de La Gauchetière Ouest/West

**Montréal**, QC H2Z 1C5

TÉL/TEL: (514) 871-4819

TÉLÉC/FAX: (514) 861-9008

Courriel/E-mail:

[famillechinoise@hotmail.com](mailto:famillechinoise@hotmail.com)

RC; GEN; B

**Centre québécois de  
consultation sur l'abus envers  
les aîné(e)s - CLSC René-  
Cassin Institut universitaire de  
gérontologie sociale du  
Québec/ University Institute of  
Social Gerontology of Quebec**

5800, boulevard Cavendish Boulevard  
bureau/Suite 200

**Montréal**, QC H4W 2T5

TÉL/TEL: (514) 489-ABUS (2287)

Sans frais/Toll-free:

1-888-489- ABUS (2287)

**Centre québécois pour contrer  
les abus envers les aîné(e)s**

TÉL/TEL: (514) 488-9163

poste/ext. 1333

service de consultation aux

professionnels:

TÉLÉC/FAX: (514) 489-6675

Site web/Web site:

<http://www.rqcaa.org>

G; CR; SO/CA; GEN; B

**Coalition pour le maintien dans  
la communauté (COMACO)**

68 boulevard Saint-Joseph Boulevard

Ouest/West

**Montréal**, QC H2T 2P4

TÉL/TEL: (514) 288-7122

TÉLÉC/FAX: (514) 288-7140

Courriel/E-mail:

[reseau@comaco.qc.ca](mailto:reseau@comaco.qc.ca)

Site web/Web site: [www.comaco.qc.ca](http://www.comaco.qc.ca)

RC; SO/CA; GEN; B



**Commission des droits de la  
personne et des droits de la  
jeunesse (CDPDJ)**

360, rue Saint-Jacques Street,  
2<sup>e</sup> étage/2nd Floor

**Montréal**, QC H2Y 1P5

TÉL/TEL: (514) 873-5146  
Sans frais/Toll-free: 1-800-361-6477  
TÉLÉC/FAX: (514) 873-6032  
Site web/Web site: [www.cdpdj.qc.ca](http://www.cdpdj.qc.ca)

**Conseil pour la protection des  
malades (CPM)**

420, de La Gauchetière Ouest/West  
bureau/Suite 320

**Montréal**, QC H2Z 1E1

TÉL/TEL: (514) 861-5922  
TÉLÉC/FAX: (514) 861-5189  
Courriel/E-mail: [info@cpm.qc.ca](mailto:info@cpm.qc.ca)  
L; CR; SO/CA; GEN; B

**Curateur public du Québec**

600, boulevard René-Lévesque Ouest,  
10<sup>e</sup> étage

**Montréal**, QC H3B 4W9

TÉL/TEL: (514) 873-4074  
Sans frais/Toll-free: 1-800-363-9020  
Courriel/E-mail:  
[information@curateur.gouv.qc.ca](mailto:information@curateur.gouv.qc.ca)  
Site web/Web site:  
[www.curateur.gouv.qc.ca](http://www.curateur.gouv.qc.ca)  
G; GEN

**Indemnisation des victimes  
d'actes criminels (I.V.A.C.)**

1199, rue Bleury Street,

5<sup>e</sup> Étage/5th Floor

CP/PO Box 6056,

Succursale Centre-ville

**Montréal**, QC H3C 4E1

TÉL/TEL: (514) 906-3019  
Sans frais/Toll-free: 1-800-561-4822  
TÉLÉC/FAX: (514) 906-3029  
Courriel/E-mail: [ivac@csst.qc.ca](mailto:ivac@csst.qc.ca)  
Site web/Web site: [www.ivac.qc.ca](http://www.ivac.qc.ca)  
G; GEN; B

**Réseau internet francophone  
vieillir en liberté-Québec**

**Faculté de l'éducation  
permanente**

**Université de Montréal**

CP/PO Box 6128, succ. Centre-Ville

**Montréal**, QC H 1X 2W9

TÉL/TEL: (514) 343-6111  
poste/ext. 2917

Courriel/E-mail:  
[rifvel-quebec@umontreal.ca](mailto:rifvel-quebec@umontreal.ca)  
RC; GEN; B

**Santé Canada, Direction générale  
de la santé de la population et de  
la santé publique/ Health Canada,  
Population and Public Health  
Branch**

200, boulevard René-Lévesque  
Boulevard Ouest/West  
Complexe Guy-Favreau Complex  
Tour Est/East Tower  
2<sup>e</sup> étage/2nd floor

**Montréal**, QC H2Z 1X4

TÉL/TEL: (514) 283-3038

TÉLÉC/FAX: (514) 283-3309

G; GEN; B

**Services Sociaux Hélieniques  
du Québec Communauté  
Hellénique de Montréal**

5777, avenue Wilderton Avenue

**Montréal**, QC H3S 2V7

TÉL/TEL: (514) 738-2421  
poste/ext. 120

TÉLÉC/FAX: (514) 738-5466

RC; GEN; B

**Vieillir en liberté, en toute sûreté  
Sûreté du Québec, District de  
Montréal Service des relations  
avec la communauté**

1701, rue Parthenais

**Montréal**, QC H2K 3S7

TÉL: (514) 598-4950

TÉLÉC: (514) 596-3001

Courriel: relcom@surete.qc.ca

Site web: www.suretequebec.gouv.qc.ca

L; GEN

**Centre de jour Charlevoix Est  
Accueil Belle-Rive**

555, boulevard de Comporté

**Pointe-aux-Piques-La Malbaie**,  
QC

G5A 1W3

TÉL: (418) 665-1725

TÉLÉC: (418) 665-1737

Courriel: chlmdrs@cite.net

G; SO; GEN

**Association québécoise de  
défense des droits des  
personnes retraité(e)s et  
préretiré(e)s (AQDR) - Section  
Québec Basse-Ville**

165, rue Carillon Street, local/room 323

**Québec**, QC G1K 9E9

TÉL/TEL: (418) 524-0437

TÉLÉC/FAX: (418) 524-6662

RC; CR; SO/CA; GEN; B

**Centre d'aide aux victimes  
d'actes criminels (CAVAC)  
de Québec**

291, boulevard René-Lévesque

Boulevard Ouest/West

**Québec**, QC G1R 2A7

TÉL/TEL: (418) 648-2190

Sans frais/Toll-free: 1-888-881-7192

TÉLÉC/FAX: (418) 648-8110

Courriel/E-mail:

directrice@cavac-quebec.ca

Site web/Web site: cavaq-quebec.ca

RC; CR; SO/CA; GEN; B

### **Conseil des aînés**

10, rue Pierre-Olivier-Chauveau Street  
Aile Cook, 3<sup>e</sup> étage/3rd Floor

**Québec**, QC G1R 4J3

TÉL/TEL: (418) 691-1006

Sans frais/Toll-free : 1-877-657-2463

(AINES)

TÉLÉC/FAX: (418) 643-1916

G; GEN; B

### **CHSLD Heather**

3462, 3<sup>e</sup> avenue/3rd Avenue

**Rawdon**, QC J0K 1S0

TÉL/TEL: (450) 834-3070

TÉLÉC/FAX: (450) 834-5805

Courriel/E-mail:

heather@pandore.qc.ca

Site web/Web site:

<http://www.residenceheather.com>

SP/LTC; CR; SO/CA; GEN; B

### **Centre hospitalier Le Gardeur, Service social**

135, boulevard Claude David

Boulevard

**Repentigny**, QC J6A 1N6

TÉL/TEL: (450) 654-7525

postes/ext. 2165/2233

TÉLÉC/FAX: (450) 470-2619

G; CR; SO/CA; GEN; B

### **CAVAC du Bas-Saint-Laurent**

5, rue St-Paul Street, bureau/office 2

**Rimouski**, QC G5L 1S8

TÉL/TEL: (418) 724-0976

Sans frais/Toll-free: 1-800-820-2282

TÉLÉC/FAX: (418) 724-2066

Courriel/E-mail:

cavacri@globetrotter.net

RC; CR; SO/CA; GEN; B

### **Centre d'action bénévole Émilie-Gamelin**

80, rue Wilfrid-Ranger

**Saint-Charles-Borromée**, QC

J6E 8M7

TÉL : (450) 756-2005

TÉLÉC : (450) 755-4649

Courriel: info@emiliegamelin.qc.ca

RC; GEN

### **Centre d'action bénévole Les Artisans de l'aide**

171, rue Dorion Street

**Saint-Eustache**, QC J7P 2J8

TÉL/TEL: (450) 472-9540

TÉLÉC/FAX: (450) 472-9586

Courriel/E-mail: artisan@qc.aira.com

RC; CR; SO/CA; GEN; B

### **AQDR section Brandon**

30, rue Saint-Gabriel, bureau 310

**Saint-Gabriel de Brandon**, QC

J0K 2N0

TÉL: (450) 835-4705 poste 3499

TÉLÉC: (450) 835-7217

RC; CR; GEN

**Association des familles  
soutien des aînés de Saint-  
Hubert (AFSAS)**

1688, rue Cartier

**Saint-Hubert**, QC J4T 1Y6

TÉL/TEL: (450) 465-2520

TÉLÉC/FAX: (450) 465-2290

Courriel/E-mail: afsas@bellnet.ca

RC ; SO ; GEN

**CAVAC des Laurentides**

517, rue St-Georges Street

**Saint-Jérôme**, QC J7Z 5B6

TÉL/TEL: (450) 569-0332

Sans frais/Toll-free: 1-800-492-2822

TÉLÉC/FAX: (450) 569-0966

Courriel/E-mail: cavac.lau@qc.aira.ca

RC; CR; SO/CA; GEN; B

**Comité Troisième âge Chutes-  
de-la-Chaudière-Desjardins**

484, chemin Saint-Joseph

**Saint-Nicolas**, QC G7A 1N4

TÉL : (418) 836-1934

TÉLÈC: (418) 836-2347

Courriel:

comite3eage@globetrotter.net

RC ; GEN

**Côte-Nord**

652, avenue De Quen Avenue

**Sept-Îles**, QC G4R 2R5

TÉL/TEL: (418) 962-2822

Sans frais/Toll-free: 1-866-962-2822

TÉLÉC/FAX: (418) 962-0150

Courriel/E-mail:

cavaccotenord@globetrotter.net

RC; CR ; SO/CA; GEN; B

**Centre de jour et/ou hôpital  
gériatrique de jour Centre  
hospitalier régional de Sept-Îles**

45, rue Père Divet Street

**Sept-Îles**, QC G4R 3N7

TÉL/TEL: (418) 962-9761

poste/ext. 2816

TÉLÉC/FAX: (418) 962-7821

Courriel/E-mail:

lynecouture/chrsi/reg09/ssss@ssss

SP/LTC; CR; SO/CA; GEN; B

**AQDR section Sherbrooke  
(Association québécoise de  
défense des droits des  
personnes retraitées)**

31, rue King Street Ouest/West

West bureau/Suite 422

**Sherbrooke**, QC J1H 1N5

TÉL/TEL: (819) 829-2981

TÉLÉC/FAX: (819) 829-9518

Courriel/E-mail:

aqdr@aide-internet.org

RC; CR; GEN; B

**Association estrienne pour  
l'information et la formation des  
aînés (AEIFA)**

31, rue King Street Ouest/West  
bureau/Suite 422

**Sherbrooke**, QC J1H 1N5

TÉL/TEL: (819) 346-0679

TÉLÉC/FAX: (819) 829-9518

Courriel/E-mail: aeifa@bellnet.ca

RC; CR; SO/CA; GEN; B

**Centre d'aide aux victimes  
d'actes criminels (CAVAC) de  
l'Estrie**

230, rue King Street Ouest/West  
bureau/Office 204

**Sherbrooke**, QC J1H 1P9

TÉL/TEL: (819) 820-2822

TÉLÉC/FAX : (819) 820-8469

Courriel/E-

mail:cavac@netrevolution.com

RC; CR; SO/CA; GEN; B

**Comité de sensibilisation  
en abus et négligence  
Association de l'action  
volontaire amiante**

37, rue Notre-Dame Ouest

**Thetford Mines**, QC G6G 1J1

TÉL: (418) 334-0111

TÉLÉC: (418) 334-1093

Courriel : A.A.V.A.12@bellnet.ca

RC; SO ; GEN

**Centre d'aide aux victimes  
d'actes criminels de la Mauricie  
(CAVAC)**

118, rue Radisson, bureau 300

**Trois-Rivières**, QC G9A 2C4

TÉL: (819) 373-0337

Sans frais: 1-888-552-2822

TÉLÉC: (819) 373-9465

Courriel: cavacmcq@qc.aira.com

RC; SO/CA; GEN

**Centre régional de prévention  
de la criminalité**

985, rue Royale, bureau 39

**Trois-Rivières**, QC G9A 4H7

TÉL: (819) 376-4150

TÉLÉC: (819) 376-4150

Courriel:

crpc.trois\_rivieres@qc.aira.com

RC; GEN

**Table de concertation "Abus  
auprès des aînés" de Trois-  
Rivières Inc.**

CLSC Les Forges

500, rue Saint-Georges, CP 1298

**Trois-Rivières**, QC G9A 5L2

TÉL: (819) 379-7131

TÉLÉC: (819) 373-7726

RC; GEN

**Table de concertation abus-  
négligence-violence envers les  
personnes âgées sur le  
territoire du CLSC de la  
Jacques-Cartier Centre de Santé  
de la Haute St-Charles**

1465, rue de l'Etna

**Val Béclair**, QC G3K 2S2

TÉL: (418) 843-2121, poste 270

TÉLÈC: (418) 843-7569

RC; GEN

## Ontario/Ontario

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

### **The Mills Community Support Corporation**

PO Box 610, 14 Bridge Street

**Almonte**, ON K0A 1A0

TEL: (613) 256-1031

FAX: (613) 256-1185

E-mail: [themills@cyberus.ca](mailto:themills@cyberus.ca)

Web site: [www.themills.on.ca](http://www.themills.on.ca)

G; RC; GEN

### **Community Care For South Hastings**

55 Pinnacle Street South

**Belleville**, ON K8N 3A1

TEL: (613) 969-0130

FAX: (613) 969-1719

E-mail: [ccare@on.aibn.com](mailto:ccare@on.aibn.com)

CA; RC; GEN

### **Seniors Steering Committee on Elder Abuse**

470 Dundas Street East

**Belleville**, ON K8N 1G1

TEL: (613) 966-4601, ext. 2206

FAX: (613) 966-9557

E-mail: [lauriefrench@hpr.ccac-ont.ca](mailto:lauriefrench@hpr.ccac-ont.ca)

CA; RC; GEN

### **Muskoka Network Against Elder Abuse**

98 Pine Street

**Bracebridge**, ON P1L 1N5

TEL: (705) 646-7677

Toll-free: 1-800-777-2205

(for 705 area code only)

FAX: (705) 646-2579

E-mail: [caregive@muskoka.com](mailto:caregive@muskoka.com)

Web site:

[www.muskoka.com/caregiver](http://www.muskoka.com/caregiver)

RC; GEN

### **Elder Help Peel**

17 Dean Street, Suite 100

**Brampton**, ON L6W1M7

TEL: (905) 457-6055

FAX: (905) 457-2226

CA; RC; GEN

**Brant County Committee on Abuse of the Elderly**

c/o Brant Community Care

Access Centre

274 Colborne Street

**Brantford**, ON N3T 2H5

TEL: (519) 759-7752

FAX: (519) 759-7130

E-mail:

darlene.gedney@brant.ccac-ont.ca

CA; RC; GEN

**Seniors Training Seniors Family Counselling Centre**

PO Box 305

**Cornwall**, ON K6H 5T1

TEL: (613) 932-4610

FAX: (613) 932-5765

RC; CA; GEN

**Tri-County Mental Health Services**

132, rue Second Street Est/East,  
bureau/Suite 104

**Cornwall**, ON K6H 1Y4

TEL/TÉL: (613) 932-9940

Toll-free/Sans frais: 1-800-465-8061

FAX/TÉLÉC: (613) 932-9945

Contact: Coordinator, Psychogeriatric Services

G; CA/SO; GEN; B

**Haldimand and Norfolk Community Response Network (addressing the abuse of older adults)**

210 Main Street East

**Dunnville**, ON N1A 3G7

TEL: (905) 701-4831

FAX: (905) 701-4832

E-mail: hrc@linetap.com

RC; GEN

**Elliot Lake Police Service Seniors Issues Office**

47 Hillside Drive North

**Elliot Lake**, ON P5A 1X5

TEL: (705) 848-3009

FAX: (705) 848-6524

G; CR; GEN

**United Senior Citizens of Ontario**

3033 Lakeshore Boulevard West

**Etobicoke**, ON M8V 1K5

TEL: (416) 252-2021

Toll-free: 1-888-320-2222

FAX: (416) 252-5770

E-mail: ooffice@uscont.com

RC; CA; GEN



### **Women's Habitat**

PO Box 14047  
2408 Lakeshore Boulevard West  
**Etobicoke**, ON M8V 2A4  
TEL: (416) 252-1785  
(416) 252-5829 (crisis)  
TTY: (416) 252-0301 (shelter)  
FAX: (416) 252-6666  
E-mail: [habitat@womens-habitat.ca](mailto:habitat@womens-habitat.ca)  
RC; CR; CA; GEN

### **Halton Hills Community Support and Information**

36A Armstrong Avenue  
**Georgetown**, ON L7G 4R9  
TEL: (905) 873-6502  
(905) 522-1941  
(switchboard)  
FAX: (905) 873-6195  
RC; CR; GEN

### **Community Information Service of Hamilton-Wentworth**

PO Box 2700  
**Hamilton**, ON L8N 4E4  
TEL: (905) 528-8127  
FAX: (905) 528-7764  
E-mail: [info@cishw.on.ca](mailto:info@cishw.on.ca)  
Web site: <http://www.cishw.on.ca>  
RC; GEN

### **St. Joseph's Hospital**

50 Charlton Avenue  
**EastHamilton**, ON L8N 4A6  
TEL: (905) 522-1155  
(automated)  
Web site:  
<http://www.stjosham.on.ca/sjhh/default.htm>  
LTC; G; CA; GEN

### **St. Joseph Health Care Hamilton Centre for Mountain Health Services**

100 West 5th Street  
PO Box 585  
**Hamilton**, ON L8N 3K7  
TEL: (905) 388-2511  
LTC; G; CA; GEN

### **Senior Peer Counselling Catholic Family Services of Hamilton**

735 King Street East, Suite 2  
**Hamilton**, ON L8M 1A1  
TEL: (905) 527-3823  
FAX: (905) 546-5779  
E-mail: [cfs@cfshw.com](mailto:cfs@cfshw.com)  
Web site: <http://www.cfshw.com>  
RC; GEN

### **Community Counselling Services**

21 Wolsley Street  
**Kenora**, ON P9N 3W7  
TEL: (807) 467-3555  
RC; G; CA; GEN

### **Kenora Elder Abuse Committee**

c/o CCAC for Kenora and  
Rainy River Districts  
21 Wolsley Street, 2nd Floor  
**Kenora**, ON P9N 3W7  
TEL: (877) 661-6621  
FAX: (877) 468-1437  
Web site:  
<http://www.kenora.ccac-ont.ca>  
G; CA; RC; GEN

### **Elder Abuse Prevention Centre**

230 Brock Street  
**Kingston**, ON K7C 1S4  
TEL: (613) 542-0430  
FAX: (613) 542-5493  
E-mail: [eas@kingston.net](mailto:eas@kingston.net)  
Web site:  
<http://www.seniorabusekingston.ca>  
RC; CA; GEN

### **Kingston Community Counselling Centre Women's Program**

417 rue Bagot Street  
**Kingston**, ON K7K 3C1  
TEL/TÉL: (613) 549-7850  
FAX/TÉLÉC: (613) 544-8138  
E-mail/Courriel: [kccc@kos.net](mailto:kccc@kos.net)  
G; CA; GEN; B

### **Sexual Assault Crisis Centre, Kingston Inc.**

PO Box 1461  
**Kingston**, ON K7L 5C7  
TEL: (613) 545-0762  
Toll-free: 1-877-544-6424  
Toll-free: 1-877-240-0762 (office)  
FAX: (613) 545-9744  
E-mail: [sacck@kingston.net](mailto:sacck@kingston.net)  
RC; G; CR; CA; GEN

### **South Essex Elder Abuse Committee**

c/o South Essex Community Council  
30 Main Street East  
**Kingsville**, ON N9Y 1A2  
TEL: (519) 733-5784  
FAX: (519) 733-6741  
Web site: <http://www.secc.on.ca>  
RC; GEN

### **Timiskaming Elder Abuse Task Force**

c/o CCAC Timiskaming  
111, chemin Burnside Drive  
**Kirkland Lake**, ON P2N 3P4  
TEL/TÉL: (705) 567-2222  
FAX/TÉLÉC: (705) 567-9047  
E-mail/Courriel:  
[denis.labelle@timisk.ccac-ont.ca](mailto:denis.labelle@timisk.ccac-ont.ca)  
RC; GEN; B

### **Community Care City of Kwartha Lakes**

189 Kent Street West, Suite 202

**Lindsay**, ON K9V 5G6

TEL: (705) 878-1509

FAX: (705) 328-0607

E-mail: [ccvc@nexicom.net](mailto:ccvc@nexicom.net)

Web site:

<http://www.community-care.on.ca>

RC; CA; GEN

### **Community Care Victoria County**

189 Kent Street West, Suite 202

**Lindsay**, ON K9V 5G6

TEL: (705) 324-7323

Toll-free: 1-800-461-0327

FAX: (705) 328-0607

E-mail: [ccvc@nexicom.net](mailto:ccvc@nexicom.net)

CA; RC; GEN

### **Committee on Abuse and Neglect of the Elderly (CANE)**

Kiwanis County Seniors Centre

78 Riverside Drive

**London**, ON N6H 1B4

TEL: (519) 667-6600

RC; GEN

### **Family Consultant/Victim Services Unit London Police Service**

601 Dundas Street

**London**, ON N6B 1X1

TEL: (519) 661-5636

FAX: (519) 661-6495

RC; L; CR; CA; GEN

### **Dixie Bloor Neighbourhood Centre**

3439 Fieldgate Drive

**Mississauga**, ON L4X 2J4

TEL: (905) 629-1873

FAX: (905) 629-0791

E-mail: [info@dixie-bloor.ca](mailto:info@dixie-bloor.ca)

Web site: <http://www.dixiebloor.ca>

RC; GEN

### **Nepean Community Resource Centre**

3730 chemin Richmond Road,

bureau/Suite 106

**Nepean**, ON K2H 5B9

TEL/TÉL: (613) 596-5626

FAX/TÉLÉC: (613) 596-1870

E-mail/Courriel: [info@nrcr.ca](mailto:info@nrcr.ca)

RC; G; CA; GEN; B

### **Community Care Access Centre of York Region**

1100 Gorham Street, Unit 1

**Newmarket**, ON L3Y 7V1

TEL: (905) 895-1240

Toll-free: 1-888-470-2222

FAX: (905) 853-6297

E-mail:

[ccacyork@yorkregion.ccac-ont.ca](mailto:ccacyork@yorkregion.ccac-ont.ca)

Web site:

<http://www.ccacyorkregion.on.ca>

G; GEN; CA

**Near North Community  
Care Access Centre**

1164, avenue Devonshire Avenue

**North Bay**, ON P1B 6X7

TEL/TÉL: (705) 476-2222,  
ext./poste 293

Web site/Site web:

<http://www.nearnorth.ccac-ont.ca>

RC; GEN; B

**Halton Regional Police Service  
Victim Services Unit**

1151 Bronte Road, PO Box 2700

**Oakville**, ON L6J 5C7

TEL: (905) 878-5511

FAX: (905) 825-9416

G; CR; GEN

**Caregiver Support Program  
Region of Ottawa-Carleton  
Health Department/Service  
de la santé de la région  
d'Ottawa-Carleton**

495, chemin Richmond Road

**Ottawa**, ON K2A 4A4

TEL/TÉL: (613) 722-2242

FAX/TÉLÉC: (613) 724-4123

G; GEN; B

**Catholic Family Services of  
Ottawa-Carleton**

219 rue Argyle Street

**Ottawa**, ON K2P 2H4

TEL/TÉL: (613) 233-8478

TTY/ATME: (613) 233-1866

FAX/TÉLÉC: (613) 233-9881

E-mail/Courriel: [cfssc@magma.ca](mailto:cfssc@magma.ca)

Web site/Site web:

<http://www.cfssc.magma.ca>

RC; CA/SO; GEN; B

**The Council on Aging of  
Ottawa/Conseil sur le  
vieillessement d'Ottawa**

1247 Kilborn Place, Suite 101

**Ottawa**, ON K1H 6K9

TEL/TÉL: (613) 789-3577

FAX/TÉLÉC: (613) 789-4406

E-mail/Courriel: [coa@coaottawa.ca](mailto:coa@coaottawa.ca)

Web site/Site web: [www.coa.ottawa.ca](http://www.coa.ottawa.ca)

RC; CA/SO; GEN; B

**Family Service Centre of  
Ottawa-Carleton**

312 avenue Parkdale Avenue

**Ottawa**, ON K1Y 4X5

TEL/TÉL: (613) 725-3601

TTY/ATME: (613) 725-36175

FAX/TÉLÉC: (613) 725-5651

E-mail/Courriel:

[familyservicesottawa.org](http://familyservicesottawa.org)

RC; CA/SO; GEN; B

**Fire in the Rose Resource /  
Laviolence ou la vie Church  
Council on Justice and  
Corrections/ Conseil des  
églises pour la justice et la  
criminologie**

507, rue Bank Street

**Ottawa**, ON K2P 1Z5

TEL/TÉL: (613) 563-1688

FAX/TÉLÉC: (613) 237-6129

E-mail/Courriel: ccjc@ccjc.ca

aboudon@ccjc.ca

Web site/Site web: www.ccjc.ca

GEN; B

**Jewish Family Services of  
Ottawa-Carleton**

2255, avenue Carling Avenue,

Suite 301

**Ottawa**, ON K2B 7Z5

TEL/TÉL: (613) 722-2225

FAX/TÉLÉC: (613) 722-7570

RC; G; CR; CA/SO; GEN; B

**Ontario Ministry of the Attorney  
General Public Guardian and  
Trustee's Office**

244, rue Rideau Street,

3<sup>e</sup> étage/3rd Floor

**Ottawa**, ON K1N 5Y3

TEL/TÉL: (613) 241-1202

Toll-free/Sans frais: 1-800-891-0506

FAX/TÉLÉC: (613) 241-1567

G; CA/SO; GEN; B

**Psychogeriatric Community  
Services/Services  
psychogériatriques  
communautaires**

Ottawa Hospital/ Hôpital Ottawa

Pavillon Elisabeth Bruyère Pavillion

75 rue Bruyère Street

**Ottawa**, ON K1N 5C8

TEL/TÉL: (613) 562-9777

FAX/TÉLÉC: (613) 562-0259

G; CA/SO; GEN; B

**Service d'entraide  
communautaire pour les  
personnes âgées  
francophones d'Ottawa**

134, rue St. Paul Street

Suite/bureau 100

**Ottawa**, ON K1L 6A3

TEL/TÉL: (613) 241-1266

FAX/TÉLÉC: (613) 241-5180

E-mail/Courriel: sec@ncf.ca

RC; CA; GEN

**Victorian Order of Nurses,  
Ottawa-Carleton Branch**

Centre St. Laurent Shopping Centre

PO Box 205, 1200 St. Laurent

Boulevard

**Ottawa**, ON K1K 3B8

TEL: (613) 749-7557

FAX: (613) 749-4002

E-mail: von@vonottawa.on.ca

**Victim Crisis Unit  
Ottawa Police Department**

CP/PO Box 9634, Station T  
**Ottawa**, ON K1G 6H5  
TEL/TÉL: (613) 236-1222  
FAX/TÉLÉC: (613) 760-8090  
G;CA/SO;GEN, B

**Abuse Prevention of Older  
Adults Network**

c/o Peterborough County-City  
Health Unit  
10 Hospital Drive  
**Peterborough**, ON K9J 8M1  
TEL: (705) 743-1000  
FAX: (705) 743-2897  
E-mail:  
amcleod@pcchu.peterborough.on.ca  
RC; GEN

**Community Counselling and  
Resource Centre**

459 Reid Street  
**Peterborough**, ON K9H 4G7  
TEL: (705) 742-4258  
FAX: (705) 741-1734  
E-mail: ccrc@accel.net  
Web site: <http://www.ccrcc-ptbo.com>  
G; RC; CA; GEN

**Community Care Peterborough**

180 Barnardo Avenue  
Peterborough, ON K9H 5V3  
TEL: (705) 742-7067  
TTY: (705) 742-2075  
FAX: (705) 742-7608  
E-mail: centofc@commcareptbo.org  
Web site: [www.commcareptbo.org](http://www.commcareptbo.org)  
G; RC; GEN

**Durham, Haliburton, Kawartha  
and Pine Ridge District Health  
Council**

150 King Street, 3rd Floor  
**Peterborough**, ON K9J 2R9  
TEL: (705) 748-2992  
FAX: (705) 748-9600  
E-mail: dhc@dhc-dhkpr.org  
Web site: <http://www.dhc-dhkpr.org>  
G; GEN

**Lambton Elderly Outreach**

450 Blanche Street, PO Box 1450  
**Petrolia**, ON N0N 1R0  
TEL: (519) 433-0625  
Web site: <http://www.lambtonelderlyoutreach.org>  
RC; GEN

**The Prince Edward County  
Community Care for Seniors  
Association**

PO Box 1234, 206 Main Street  
The Armoury  
**Picton**, ON K0K 2T0  
TEL: (613) 476-7493  
FAX: (613) 476-7728  
E-mail: [communitycare@on.aibn.com](mailto:communitycare@on.aibn.com)  
Web site: [www.pec.on.ca/seniors](http://www.pec.on.ca/seniors)  
RC; GEN

**The Prevention of Elder Abuse  
Committee of York Region**

c/o CCAC of York Region  
9050 Yonge Street, Suite 400  
**Richmond Hill**, ON L4C 9S6  
TEL: (905) 763-1083, ext. 5026  
Toll-free: 1-888-470-CCAC (2222)  
FAX: (905) 763-1561  
RC; GEN

**Elder Abuse Task Force –  
Niagara Region**

149, chemin Hartzel Road  
**St. Catharines**, ON L2P 1N6  
TEL/TEL: (905) 684-9441  
FAX/TÉLEC: (905) 684-8463  
RC; GEN; B

**Elgin Elder Abuse Resource  
Committee**

c/o Elgin CCAC  
294 Talbot Street  
**St. Thomas**, ON N5P 4E3  
TEL: (519) 631-9907  
Toll-free: 1-800-563-3098  
FAX: (519) 631-2236  
E-mail: [nancy.lawrence@elgin-ont.ca](mailto:nancy.lawrence@elgin-ont.ca)  
RC; GEN

**Lambton Psychogeriatric  
Consultation Service**

Bluewater Health  
220 North Mitton Street  
**Sarnia**, ON N7T 6H6  
TEL: (519) 464-4533  
FAX: (519) 464-4516  
E-mail: [lpes@bluewaterhealth.ca](mailto:lpes@bluewaterhealth.ca)  
Web sites:  
[http://www.bluewaterhealth.ca/  
bluewater.html](http://www.bluewaterhealth.ca/bluewater.html)  
<http://www.swogan.ca/Lambton.htm>  
G; CA; GEN

**Sarnia Lambton Elder Abuse  
Resource Centre**

378 Russell Street North  
**Sarnia**, ON N7T 6S6  
TEL: (519) 344-1983  
Contact: Dr. G. Simmons, Co-Chair  
E-mail: [gsimmons@sympatico.ca](mailto:gsimmons@sympatico.ca)  
RC; GEN

### **Senior Citizens Drop-In Centre**

619 Bay Street

**Sault Ste. Marie**, ON P6A 5X5

TEL: (705) 254-6474

FAX: (705) 254-4929

RC; GEN

### **Seniors Safety Project**

514 Queen Street East

**Sault Ste. Marie**, ON P6A 2A1

TEL: (705) 256-7313

FAX: (705) 256-7944

E-mail: info@copstorefront.com

RC; GEN

### **Scarborough Elder Abuse Network**

c/o Warden Woods Community Centre

679 Warden Avenue

**Scarborough**, ON M1L 3Z5

TEL: (416) 694-1138

FAX: (416) 694-1960

Web site:

<http://www.wardenwoods.com>

RC; GEN

### **Family Services Perth-Huron**

142 Waterloo Street South

**Stratford**, ON N5A 4B4

TEL: (519) 273-1020

FAX: (519) 273-6993

E-mail: fsph@orc.ca

RC; GEN

### **Sudbury Elder Abuse Committee**

PO Box/CP 1225, Station B

**Sudbury**, ON P3E 4S7

TEL/TÉL: (705) 524-5738

FAX/TÉLÉC: (705) 525-4741

RC; GEN; B

### **Niagara Gatekeepers**

3340 Schmon Parkway,

PO Box 344

**Thorold**, ON L2V 3Z3

TEL: (905) 984-2621

Toll-free: 1-877-212-3922

Web site: [www.niagaragatekeepers.org](http://www.niagaragatekeepers.org)

RC; GEN

### **Northern Educational Centre for Aging and Health**

Health Sciences North,

Lakehead University

955 Oliver Road

**Thunder Bay**, ON P7B 5E1

TEL: (807) 343-2126

FAX: (807) 343-2104

E-mail: necahc@lakeheadu.ca

Web site:

[www.lakeheadu.ca/~recahwww/](http://www.lakeheadu.ca/~recahwww/)

G; GEN

### **Family Services Thunder Bay**

544 Winnipeg Avenue

**Thunder Bay**, ON P7B 3S7

TEL: (807) 684-1880

FAX: (807) 344-3782

Web site: <http://www.fstb.net/>

RC; GEN



**Thunder Bay Community  
Elder Abuse Committee**

c/o Northern Educational Centre for  
Aging and Health  
955 Oliver Road

**Thunder Bay**, ON P7B 5E1

TEL: (807) 343-2127

FAX: (807) 343-2104

E-mail: [necah@lakeheadu.ca](mailto:necah@lakeheadu.ca)

RC; GEN

**Addiction and Substance  
Abuse Program Community  
Older Persons Alcohol  
Program (COPA)**

27, avenue Roncesvalles Avenue, # 407

**Toronto**, ON M6R 3B2

TEL/TÉL: (416) 516-2982

FAX/TÉLÉC: (416) 516-2984

E-mail/Courriel: [copa@interlog.com](mailto:copa@interlog.com)

G; CA/SO; GEN; B

**Advocacy Centre for the Elderly  
Legal Services for Seniors**

2 Carlton Street, Suite 701

**Toronto**, ON M5B 1J3

TEL: (416) 598-2656

FAX: (416) 598-7924

G; L; CA; GEN

**Awareness Project on Abuse of  
the Elderly Bernard Betel  
Centre for Creative Living**

1003 Steeles Avenue West

**Toronto**, ON M2R 3T6

TEL: (416) 225-2112

FAX: (416) 225-2097

E-mail: [reception@betelcentre.org](mailto:reception@betelcentre.org)

Web site: [www.bernardbetelcentre.org](http://www.bernardbetelcentre.org)

G; RC; CA; GEN

**Family Service Association  
of Toronto**

355 Church Street

**Toronto**, ON M5B 1Z8

TEL: (416) 595-9230

(416) 595-9618

(counselling, support)

FAX: (416) 595-0242

Web site: [www.fsatoronto.com](http://www.fsatoronto.com)

RC; GEN

**Ontario Association of Social  
Workers**

410, rue Jarvis Street

**Toronto**, ON M4Y 2G6

TEL/TÉL: (416) 923-4848

FAX/TÉLÉC: (416) 923-5279

E-mail/Courriel: [oasw@web.net](mailto:oasw@web.net)

Web site/Site web: [www.oasw.org](http://www.oasw.org)

Contact: Executive Assistant

RC; GEN; B

**The Ontario Network for the Prevention of Elder Abuse**

222 College Street, Suite 106

**Toronto**, ON M5T 3J1

TEL: (416) 978-1716

FAX: (416) 978-4771

E-mail: [onpea.info@utoronto.ca](mailto:onpea.info@utoronto.ca)

Web site: <http://www.onpea.org/>

CA, RC; GEN

**“Self-Help” Resource Centre of Greater Toronto**

40 Orchard View Boulevard, Suite 219

**Toronto**, ON M4R 1B9

TEL: (416) 487-4355

FAX: (416) 487-0344

E-mail: [shrc@selfhelp-on.ca](mailto:shrc@selfhelp-on.ca)

Web site: [www.selfhelp.on.ca](http://www.selfhelp.on.ca)

RC; GEN; GEN

**Sexual Assault Support and Advocacy Services Toronto Rape Crisis Centre/Multicultural Women Against Rape**

PO Box 6597, Station A

**Toronto**, ON M5W 1X4

TEL: (416) 597-1171

(416) 597-8808 (crisis)

TTY: (416) 597-1214

FAX: (416) 597-9648

RC; CA; GEN

**Street Haven (hostel for women)**

87 Pembroke Street

**Toronto**, ON M5A 2N9

TEL: (416) 967-6060

FAX: (416) 924-6900

E-mail: [info@streethaven.com](mailto:info@streethaven.com)

RC; CR; CA; GEN

**Women in Violence and General Counselling Program, Women’s College Ambulatory Care Centre**

76 Grenville Street

**Toronto**, ON M5S 1B2

TEL: (416) 323-6400

Web site: <http://www.sunnybrookandwomens.on.ca/>

G; CA; GEN

**Woodgreen Community Centre Crisis Intervention and Assistance**

835 Queen Street East

**Toronto**, ON M4M 1H9

TEL: (416) 469-5211

FAX: (416) 469-2947

Web site: [www.woodgreen.org](http://www.woodgreen.org)

RC; CA; GEN

**Community Care Access Centre of Waterloo Region**

99 Regina Street South,

PO Box 1612

**Waterloo**, ON N2J 4G6

TEL: (519) 748-2222

FAX: (519) 883-5555

G; GEN

**Waterloo Region Committee on Elder Abuse**

PO Box 1633  
99 Regina Street South  
**Waterloo**, ON N2J 4V3  
TEL: (519) 748-2222  
RC; GEN

**Community Services Department Seniors' Community Programs Regional Niagara**

Unit 1, 163 First Avenue  
**Welland**, ON L3C 1Y4  
TEL: (905) 735-3339  
FAX: (905) 735-9425  
G; CA; GEN

**Durham Access to Care**

209 Dundas Street East, 5th Floor  
**Whitby**, ON L1N 7H8  
TEL: 1-800-263-3877, ext. 3533  
FAX: (905) 430-3297  
Website: [www.datc.org](http://www.datc.org)  
RC; GEN

**Centres for Seniors Windsor**

706 Goyeau Street  
**Windsor**, ON N9A 1H6  
TEL: (519) 254-1108  
FAX: (519) 254-1869  
E-mail: [seniors@wincom.net](mailto:seniors@wincom.net)  
Web site: [www.elderific.org](http://www.elderific.org)  
RC; L; GEN

**Citizen Advocacy Windsor-Essex**

3201 Martenette Avenue  
**Windsor**, ON N8X 4G3  
TEL: (519) 966-5010  
TTY: (519) 966-7638  
FAX: (519) 966-5015  
E-mail: [advocacy@mnsi.net](mailto:advocacy@mnsi.net)  
RC; CA; GEN

**Community Response to the Abuse and Neglect of Older Adults**

495 Glengarry Avenue  
**Windsor**, ON N9A 1P5  
TEL: (519) 966-5010  
TTY: (519) 966-0361  
FAX: (519) 966-5015  
E-mail:  
[elderrights@citizen-advocacy.ca](mailto:elderrights@citizen-advocacy.ca)  
RC; CA; GEN

**Oxford County Elder Abuse Network**

c/o Community Care Access Centre  
1147 Dundas Street East  
**Woodstock**, ON N4S 8W3  
TEL: (519) 539-1284  
FAX: (519) 539-0065  
RC; GEN

## **Oxford County Board of Health**

410 Buller Street

**Woodstock**, ON N4S 4N2

TEL: (519) 539-9800

Toll-free: 1-800-755-0394

FAX: (519) 539-6206

E-mail: [ocbh@county.oxford.on.ca](mailto:ocbh@county.oxford.on.ca)

RC; GEN

## Manitoba/Manitoba

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP or the Toll-free HELPLINE in Manitoba: 1-888-896-7183. Please check your local listings.

### **Lakeshore Women's Resource Centre Inc.**

PO Box 628

**Ashern**, MB R0C 0E0

TEL: (204) 768-3016

FAX: (204) 768-3916

E-mail: lwrc@mts.net

RC; CA; GEN

### **Westman Women's Shelter**

Y.M.C.A of Brandon

148-11th Street

**Brandon**, MB R7A 4J4

TEL: (204) 727-3644

FAX: (204) 726-1793

E-mail: ywca1@mts.net

RC; CR; CA; GEN

### **Samaritan House Ministries**

630 Rosser Avenue

**Brandon**, MB R7A 0K7

TEL: (204) 726-0758

(204) 727-1268 (crisis)

FAX: (204) 729-9951

E-mail: edsamaritan@inetlink.ca

RC; CA

### **Women's Advocacy Program**

204-1104 Princess Avenue

**Brandon**, MB R7A 0P9

TEL: (204) 726-6515

FAX: (204) 726-6501

G; GEN

### **Western Manitoba Women's Regional Resource Centre Inc.**

The Women's Centre

800 Rosser Avenue

**Brandon**, MB R7A 6N5

TEL: (204) 726-8632

E-mail:

TWCBrandon@mb.sympatico.ca

RC; CA; GEN

### **Community Services**

#### **Churchill Regional Health Authority**

**Churchill**, MB R0B 0E0

TEL: (204) 675-8322

FAX: (204) 675-2445

E-mail: mfern@churchillrha.mb.ca

G; CA; GEN

**Crime Victim Services Unit**

2 Hedderly Street

**Dauphin**, MB R7N 3M2

TEL: (204) 622-5080

FAX: (204) 622-5070

G; CA; GEN

**Parkland Crisis Centre Inc.**

PO Box 651

**Dauphin**, MB R7N 2V4

TEL: (204) 622-4621

(204) 638-9484 (crisis)

FAX: (204) 622-4625

E-mail: [pkndcris@mb.sympatico.ca](mailto:pkndcris@mb.sympatico.ca)

RC; CR; CA; GEN

**Crime Victim Services**

96 Hapnot Street

**Flin Flon**, MB R8A 1L6

TEL: (204) 687-3512

FAX: (204) 687-4220

G; CA; GEN

**Women's Safe Haven Resource Service Inc.**

60 Hapnot Street

**Flin Flon**, MB R8A 1L6

TEL: (204) 681-3105

Toll-free: 1-866-255-4432

FAX: (204) 687-3322

E-mail: [safhaven@mb.sympatico.ca](mailto:safhaven@mb.sympatico.ca)

RC; CA; GEN

**Interlake Women's Resource Centre Inc.**

PO Box 1991

**Gimli**, MB R0C 1B0

TEL: (204) 642-8264

FAX: (204) 642-8280

E-mail: [iwrc@mts.net](mailto:iwrc@mts.net)

RC; CA; GEN

**Crime Victim Services Unit**

CP/PO Box 280

**Lac du Bonnet**, MB R0E 1A0

TEL/TÉL: (204) 345-9752

FAX/TÉLÉC: (204) 345-6307

G; CA; GEN; B

**Crime Victim Services Unit**

PO Box 579

**Morris**, MB R0G 1K0

TEL: (204) 746-8249

FAX: (204) 746-6214

G; CA; GEN

**Crime Victim Services Unit**

340 Lorne Avenue East

**Portage la Prairie**, MB R1N 3M8

TEL/TÉL: (204) 239-8909

FAX/TÉLÉC: (204) 239-0130

G; CA; GEN

**Portage Women's Shelter**

PO Box 1541

**Portage la Prairie**, MB R1N 3P1

TEL: (204) 239-5234  
(204) 239-5233 (Crisis)

FAX: (204) 239-6710

E-mail: pwsheltr@mts.net

RC; CR; CA; GEN

**Pluri-elles (Manitoba) Inc**

570, rue Des Meurons Street

**St. Boniface**, MB R2H 2P8

TEL/TÉL: (204) 233-1735  
Toll-free/Sans frais 1-800-207-5874

FAX/TÉLÉC: (204) 233-0277

E-mail/Courriel: pluridg@shaw.ca

RC; CA; GEN; B

**W.I.S.H. Inc.**

PO Box 202

**St. Norbert**, MB R3V 1L6

TEL: (204) 275-2600  
(204) 786-8686 (crisis)

FAX: (204) 275-5416

E-mail: wishinc@sprint.ca

RC; CA

**Crime Victim Services Unit**

1019 Manitoba Avenue

**Selkirk**, MB, R1A 3T7

TEL: (204) 785-4000

FAX: (204) 482-9131

G; CA; GEN

**Nova House Inc.**

PO Box 337

**Selkirk**, MB, R1A 2B3

TEL: (204) 482-7882  
Toll-free: 1-877-977-0007

FAX: (204) 482-8483

E-mail: novahous@mts.net

G; CR; CA; GEN

**Women's Advocacy Program**

339A, rue Main Street

**Selkirk**, MB, R1A 1T3

TEL: (204) 785-5213

FAX: (204) 785-5323

E-mail: novahous@mts.net

G; GEN

**Snow Lake Centre on Family  
Violence Inc.**

PO Box 838

**Snow Lake** MB R0B 1M0

TEL: (204) 358-7141  
(204) 358-7145

FAX: (204) 358-7771

E-mail: slfrc@direcway.com

RC; CA; GEN

**Regional Health Authority,  
Central Manitoba Inc.**

CP/PO Box 243, édifice/Building 36

**Southport**, MB R0H 1N0

TEL/TÉL: (204) 428-2000

Toll-free/Sans frais: 1-800-RHA-6509

FAX/TÉLÉC: (204) 428-2020

E-mail/Courriel: info@rha-  
central.mb.ca

Web site/Site web:

<http://www.rha-central.mb.ca>

LTC, G; CR; CA; GEN; B

**Eastman Crisis Centre**

PO Box 3130

**Steinbach**, MB R5G 1P5

TEL: (204) 326-6062

(204) 326-0028 (crisis)

FAX: (204) 326-2359

E-mail: agapehse@mts.net

RC; CR; CA; GEN

**Interlake Regional  
Health Authority**

589 - 3rd/3<sup>e</sup> Avenue sud/South

**Stonewall**, MB R0C 2Z0

TEL/TÉL: (204) 467-4742

Toll-free/Sans frais: 1-888-488-2299

FAX/TÉLÉC: (204) 467-4750

E-mail/Courriel: info@irha.mb.ca

Web site/Site web: [www.irha.mb.ca](http://www.irha.mb.ca)

G; CA/SO; GEN; B

**Swan Valley Crisis Centre**

PO Box 2354

**Swan River**, MB R0L 1Z0

TEL: (204) 734-9368

FAX: (204) 734-5440

E-mail: svcc119@mts.net

RC; CA; GEN

**Crime Victim Services Unit**

PO Box 710

**The Pas**, MB R9A 1K7

TEL: (204) 627-6223

FAX: (204) 623-5346

G; CA; GEN

**The Pas Committee for Women  
in Crisis Inc.**

PO Box 3779

**The Pas**, MB R9A 1S4

TEL: (204) 623-7427

(204) 623-5497 (crisis)

FAX: (204) 623-3901

RC; CR; CA; GEN

**Women's Advocacy Program**

300 - 3rd Street East

**The Pas**, MB R9A 1K7

TEL: (204) 627-8483

FAX: (204) 623-6256

G; L; CA; GEN



## **Burntwood Regional Health Authority**

867 Thompson Drive South

**Thompson**, MB R8N 1Z4

TEL: (204) 677-5350

FAX: (204) 778-1424

E-mail: [brha@brha.mb.ca](mailto:brha@brha.mb.ca)

G; CA; GEN

## **Crime Victim Services Unit**

122 Selkirk Avenue

**Thompson**, MB R8N 0M9

TEL: (204) 677-6944

FAX: (204) 677-6947

G; CA; GEN

## **Thompson Crisis Centre**

PO Box 1226

**Thompson**, MB R8N 1P1

TEL: (204) 677-9668

(204) 778-7273 (crisis)

FAX: (204) 677-8376

E-mail: [tcc9668@mb.sympatico.ca](mailto:tcc9668@mb.sympatico.ca)

RC; CR; CA; GEN

## **Women's Advocacy Program**

59 Elizabeth Drive

**Thompson**, MB R8N 1X4

Tel: (204) 677-6368

Fax: (204) 667-6516

G; L; CA; GEN

## **South Central Committee on Family Violence**

PO Box 389

**Winkler**, MB R6W 4A6

TEL: (204) 325-9957

(204) 325-9800 (crisis)

FAX: (204) 325-5889

E-mail: [sccfv@mb.sympatico.ca](mailto:sccfv@mb.sympatico.ca)

RC; CR; CA; GEN

## **Age and Opportunity Centre Inc.**

283 Portage Avenue, 2nd Floor

**Winnipeg**, MB R3B 2B5

TEL: (204) 956-6440

FAX: (204) 946-5667

E-mail: [info@ageopportunity.mb.ca](mailto:info@ageopportunity.mb.ca)

Web site: [www.ageopportunity.mb.ca](http://www.ageopportunity.mb.ca)

RC; CA; GEN

## **Alpha House Inc.**

35 Lakewood Boulevard

**Winnipeg**, MB R2J 4A3

TEL: (204) 982-2011

FAX: (204) 254-2602

E-mail: [alphahse@mb.sympatico.ca](mailto:alphahse@mb.sympatico.ca)

RC; CA

## **Department of Justice Women's Advocacy Program**

1410-405 avenue Broadway Avenue

**Winnipeg**, MB R3C 3L6

TEL/TÉL: (204) 945-6851

FAX/TÉLÉC: (204) 948-2229

G; CA/SO; GEN; B

**Fort Garry Women's Resource Centre Inc.**

1150A Waverley Street  
**Winnipeg**, MB R3T 0P9  
TEL: (204) 477-1123  
FAX: (204) 475-9127  
E-mail: fgwrc@mts.net  
RC; CA; GEN

**Health Canada/Santé Canada  
Population and Public Health  
Branch/Direction générale  
de la santé de la population  
et de la santé publique  
Manitoba/Saskatchewan  
Regions**

391, rue York Street, Suite 420  
**Winnipeg**, MB R3C 0P4  
TEL/TÉL: (204) 983-6574  
FAX/TÉLÉC: (204) 983-8674  
(204) 983-8674  
G; GEN; B

**Ikwe-Widdjiitiwin Inc.**

PO Box 1056  
**Winnipeg**, MB R3C 2X4  
TEL: (204) 987-2780  
(204) 987-2780 (crisis)  
Toll-free: 1-800-362-3344 (crisis)  
FAX: (204) 774-5784  
RC: CR; CA; GEN

**Jewish Child and Family Services**

123, Doncaster Street, Suite C200  
**Winnipeg**, MB R3N 2B2  
TEL: (204) 477-7430  
FAX: (204) 477-7450  
E-mail: jcfs@aspercampus.mb.ca  
Contact: Supervisor-Older Adults Services  
RC; CA; GEN

**L'Entre-temps des Franco-Manitobaines Inc.**

PO Box/CP 183  
**Winnipeg**, MB R2H 3B4  
TEL/TÉL: (204) 925-2550  
FAX/TÉLÉC: (204) 925-2551  
E-mail/Courriel: etfm@gatewest.net  
RC; CA; B

**Manitoba Department of Justice**

405 Broadway, 5th floor  
**Winnipeg**, MB R3C 3L6  
TEL: (204) 945-0703  
G; L; GEN

**Manitoba Seniors Directorate  
Elder Abuse Program**

822-155 rue Carlton Street  
**Winnipeg**, MB R3C 3H8  
TEL/TÉL: (204) 945-1884  
Toll-free/Sans frais: 1-888-896-7183  
FAX/TÉLÉC: (204) 948-2514  
Web site/Site web: www.gov.mb.ca/sd  
G; GEN; B

**North End Women's Resource  
Centre Inc.**

394 Selkirk Avenue

**Winnipeg**, MB R2W 2M2

TEL: (204) 589-7347

FAX: (204) 586-9476

E-mail: newc@mts.net

RC; CA; GEN

**Osborne House**

PO Box 397

**Winnipeg**, MB R3C 2H6

TEL: (204) 942-7373

(204) 942-3052 (crisis)

Toll-free: 1-877-977-0007

TTY: (204) 942-5209

FAX: (204) 956-1412

E-mail: osbornehouse@pcs.mb.ca

RC; CR; CA; GEN

**RCMP, D Division  
Community Policing Services**

1091 Portage Avenue, PO Box 5650

**Winnipeg**, MB R3C 3K2

TEL: (204) 984-7481

L; GEN

**Victim/Witness Assistance  
Program**

Room 400 - 408 York Avenue

**Winnipeg**, MB R3C 0P9

TEL: (204) 945-3594

Toll-free: 1-800-282-8069

FAX: (204) 948-2208

G; L; CA

## Saskatchewan/Saskatchewan

Please note that, in addition to the listings below you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

### **Mutual Equity, Trade and Investments, Inc. Métis Nation of Saskatchewan**

Eastern Region II  
PO Box 185

**Archerwill**, SK S0E 0B0  
TEL: (306) 323-4244  
FAX: (306) 323-4520  
E-mail: mnser2@sasktel.net  
RC; GEN

### **Athabasca Health Authority**

PO Box 124

**Black Lake**, SK S0J 0H0  
TEL: (306) 439-2200  
FAX: (306) 439-2212  
G; CA; GEN; LTC

### **Keewatin Yatthé Regional Health Authority**

PO Box 40

**Buffalo Narrows**, SK S0M 0J0  
TEL: (306) 235-2220  
FAX: (306) 235-2229  
Web site: [www.link.ca/kyhd/](http://www.link.ca/kyhd/)  
LTC; G; CA; GEN

### **Hudson Bay and District Crisis Centre Inc.**

PO Box 403

**Hudson Bay**, SK S0E 0Y0  
RC; GEN

### **West Central Crisis and Family Support Centre**

PO Box 2235

**Kindersley**, SK S0L 1S0  
TEL: (306) 463-6655  
(306) 463-4357  
(24-hour Crisis Line)  
RC; CA; GEN

### **La Ronge Native Women's Council, Inc.**

PO Box 888

**La Ronge**, SK S0J 1L0  
RC; GEN

### **Mamawetan Churchill River Regional Health Authority**

PO Box 6000

**La Ronge**, SK S0J 1L0  
TEL: (306) 425-2422  
FAX: (306) 425-5432  
Web site: [www.mcrrha.sk.ca](http://www.mcrrha.sk.ca)  
LTC; G; CA; GEN

**Piwapin**

PO Box 888

**La Ronge**, SK S0J 1L0

TEL: (306) 425-3900

RC; CR

**Lloydminster Sexual Assault Centre**

PO Box 2033

**Lloydminster**, SK S9V 1R2

TEL: (306) 825-8255

RC; CA; GEN

**Northwest Friendship Centre**

PO Box 1780

**Meadow Lake**, SK S0M 1V0

RC; GEN

**North East Crisis Intervention Centre**

PO Box 2066

103 McKendry Avenue East

**Melfort**, SK S0E 1A0

TEL: (306) 752-9455 (crisis)  
(306) 752-9464 (office)

Toll-free: 1-800-611-6349

FAX: (306) 752-3122

RC; CA; GEN

**Five Hills Health Region**

455 Fairford Street East

**Moose Jaw**, SK S6H 1H3

TEL: (306) 694-0296

FAX: (306) 694-0282

Web site: [www.fhhr.ca](http://www.fhhr.ca)

LTC: G; CA; GEN

**Moose Jaw Transition House**

PO Box 1866

**Moose Jaw**, SK S6H 7N6

Tel: (306) 693-6511

RC; CR

**Battlefords and Area Sexual Assault Centre**

1211 98th Street

**North Battleford**, SK S9A 0L8

TEL: (306) 455-0055

(306) 446-4444

24-hour Crisis Line)

RC; CA; GEN

**Battlefords Friendship Centre**

960 103rd Street

**North Battleford**, SK S9A 1K2

TEL: (306) 445-8216

FAX: (306) 445-6863

E-mail: [nbfc@sasktel.net](mailto:nbfc@sasktel.net)

G; RC; CA; GEN

**Battleford's Victim Services**

1052 101st Street

**North Battleford**, SK S9A 0Z3

TEL: (306) 446-1550

FAX: (306) 446-1738

G; CA; GEN

**Prairie North Health Region**

1092 107th Street

**North Battleford**, SK S9A 1Z1

TEL: (306) 446-6622

FAX: (306) 446-4114

Web site: [www.pnrha.ca](http://www.pnrha.ca)

LTC: G; CA; GEN

**The Battlefords Interval House Society**

2092 - 102nd Street

**North Battleford**, SK

TEL: (306) 445-2742

RC; CR

**Catholic Family Services of Prince Albert Inc.**

#1 – 101 15th Street East

**Prince Albert**, SK S6V 1G1

TEL: (306) 922-3202

FAX: (306) 922-7977

E-mail: [cfspa@sasktel.net](mailto:cfspa@sasktel.net)

RC; GEN

**Mobile Crisis Unit – Prince Albert**

196B 9th Street East

**Prince Albert**, SK S6V 0X5

TEL: (306) 764-1039

(306) 761-1011 (after 5

p.m.)

FAX: (306) 922-9559

RC; CR; CA; GEN

**Prince Albert Emergency Shelter for Women**

**Prince Albert**, SK

TEL: (306) 922-2800

RC; CR

**Prince Albert Parkland Health Region**

2345 10th Avenue West

Box 5700

**Prince Albert**, SK S6V 7V6

TEL: (306) 765-6100

FAX: (306) 765-6096

Web site: [www.paphr.sk.ca](http://www.paphr.sk.ca)

LTC; G; CR; CA; GEN

**Isabel Johnson Shelter**

**Regina**, SK

TEL: (306) 525-2141

RC; CR

**Mobile Crisis Services Inc. – Regina**

1646 11th Avenue

**Regina**, SK S4P 0H4

TEL: (306) 757-0127

FAX: (306) 757-7807

E-mail: [mobilecrisis@accesscomm.ca](mailto:mobilecrisis@accesscomm.ca)

Web site:

[www.buyitsellitmall.com/MCS1.html](http://www.buyitsellitmall.com/MCS1.html)

RC; CR; CA; GEN

**The Provincial Association of Transition Houses (P.A.T.H.S.)**

1940 McIntyre Street

**Regina**, SK S4P 2R3

TEL: (306) 522-3515

FAX: (306) 522-0830

E-mail: [paths@sasktel.net](mailto:paths@sasktel.net)

Web site: [www.abusehelplines.org](http://www.abusehelplines.org)

RC; GEN

**Regina Qu'Appelle  
Health Region**

2180 23rd Avenue

**Regina**, SK S4S 0A5

TEL: (306) 766-5365

FAX: (306) 766-5414

Web site: [www.rqhealth.ca](http://www.rqhealth.ca)

LTC; G; CR; CA; GEN

**Regina Transition House**

PO Box 1364

**Regina**, SK S4P 1B9

TEL: (306) 757-2096

R.C; CR

**Regina Women's Centre and  
Sexual Assault Line**

250-1933 8th Avenue

**Regina**, SK S4R 1E9

TEL: (306) 522-2777

(306) 352-0434

(24-hour Crisis Line)

R.C; CA; GEN

**Status of Women Office**

1870 Albert Street, 3rd Floor

**Regina**, SK S4P 3V7

TEL: (306) 787-7401

FAX: (306) 787-2058

E-mail: [swowebmaster@lab.gov.sk.ca](mailto:swowebmaster@lab.gov.sk.ca)

Web site: [www.swo.gov.sk.ca](http://www.swo.gov.sk.ca)

G; GEN

**TFHQ Safe Shelter Inc.**

PO Box 1512

**Regina**, SK S4P 3C2

TEL: (306) 543-0493

R.C; CR

**Heartland Health Region**

PO Box 2110

**Rosetown**, SK S0L 2V0

TEL: (306) 882-4111

FAX: (306) 882-1389

Web site: [www.hrha.sk.ca](http://www.hrha.sk.ca)

LTC; G; CA; GEN

**Family Support Centre  
Saskatchewan Community  
Resources and Employment**

315 Avenue M South

**Saskatoon**, SK S7K 2H6

TEL: (306) 933-7751

FAX: (306) 933-5665

G; CA; GEN

**Mobile Crisis Service –  
Saskatoon**

**Saskatoon Crisis**

**Intervention Service**

103-506 25th Street East

**Saskatoon**, SK S7K 4A7

TEL: (306) 933-6200

FAX: (306) 664-1974

E-mail: [rfield@crisissaskatoon.ca](mailto:rfield@crisissaskatoon.ca)

R.C; CR; CA; GEN

### **Saskatoon Health Region**

6th Floor, Royal University Hospital  
103 Hospital Drive

**Saskatoon**, SK S7N 0W8

TEL: (306) 655-1576

FAX: (306) 655-1037

Web site:

[www.saskatoonhealthregion.ca](http://www.saskatoonhealthregion.ca)

LTC; G; CR; CA; GEN

### **Saskatoon Interval House**

712 Victoria Avenue

**Saskatoon**, SK S7N 0Z2

TEL: 306-244-0185

TEL: (306) 244-0327

RC; CR

### **Saskatoon Sexual Assault and Information Centre**

201-506 25th Street East

**Saskatoon**, SK S7K 4A7

TEL: (306) 244-2294

(306) 244-2224

(24-hour Crisis Line)

RC; CA; GEN

### **Sexual Assault Services of Saskatchewan (S.A.S.S.)**

217-230 Avenue R South

**Saskatoon**, SK S7M 2Z1

TEL: (306) 934-1022

Web site: [www3.sk.sympatico.ca/sass](http://www3.sk.sympatico.ca/sass)

RC; CA; GEN

### **Cypress Health Region**

429 4th Avenue North East

**Swift Current**, SK S9H 2J9

TEL: (306) 778-5100

FAX: (306) 778-9513

Web site: [www.cypressrha.ca](http://www.cypressrha.ca)

LTC; G; CA; GEN

### **South West Council on Aging (an interagency group in Swift Current)**

429- 4th Avenue North East

**Swift Current**, SK S9H 2J9

TEL: (306) 778-5100

FAX: (306) 773-9513

Web site: [www.cypressrha.ca](http://www.cypressrha.ca)

G; CR; CA; GEN

### **South West Crisis Services, Inc.**

PO Box 1102

**Swift Current**, SK S9H 3X3

TEL: (306) 778-3386

(306) 778-3833

(24-hour Crisis Line)

RC; CA; GE

### **South West Safe Shelter**

PO Box 1947

**Swift Current**, SK S9H 4M6

TEL: (306) 778-3684

RC; CR



### **Kelsey Trail Health Region**

PO Box 1780

**Tisdale**, SK S0E 1T0

TEL: (306) 873-3100

FAX: (306) 873-3224

Web site: [www.kelseytrailhealth.ca](http://www.kelseytrailhealth.ca)

LTC; G; CA; GEN

### **Sunrise Health Region**

270 Bradbrooke Drive

**Yorkton**, SK S3N 2K6

TEL: (306) 786-0109

FAX: (306) 786-0122

Web site:

[www.sunrisehealthregion.sk.ca](http://www.sunrisehealthregion.sk.ca)

LTC; G; CA; GEN

### **Sun Country Health Region**

PO Box 2003

**Weyburn**, SK S4H 2Z9

TEL: (306) 842-8718

FAX: (306) 842-8738

Web site: [www.suncountry.sk.ca](http://www.suncountry.sk.ca)

LTC; G; CA; GEN

### **Shelwin House**

c/o Yorkton Women In Need Inc.

PO Box 1828

**Yorkton**, SK S3N 3R2

TEL: (306) 783-7233

RC; CR

### **SIGN Sexual Assault Counselling Program**

83 North Street

**Yorkton**, SK S3N 0G9

TEL: (306) 783-9409

RC; CA; GEN

## Alberta/Alberta

Please note that, in addition to the listings below you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

### **Awo Taan Native Women's Shelter Society**

PO Box 6084  
Station A, Calgary South  
**Calgary**, AB T2H 2L3  
TEL: (403) 531-1970  
(403) 531-1972 (crisis)  
FAX: (403) 531-1977  
E-mail: [jn.awotann@shawlink.ca](mailto:jn.awotann@shawlink.ca)  
G; RC; CR; CA; GEN

### **Bowmont Seniors Assistance Association**

5000 Bowness Road North West  
**Calgary**, AB T3B 0B9  
TEL: (403) 286-1811  
FAX: (403) 974-1512  
E-mail: [ella.bsaa@telus.net](mailto:ella.bsaa@telus.net)  
RC; CA; GEN

### **Calgary Police Service Seniors Liaison Cultural Resource Unit**

133-6th Avenue South East, 6th floor  
**Calgary**, AB T2G 4Z1  
TEL: (403) 206-8976  
FAX: (403) 206-4552  
G; L; CA; GEN

### **Community Health Resources Centre**

15, 1509 Centre Street South  
**Calgary**, AB T2G 2E6  
TEL: (403) 943-8100  
G; GEN

### **Confederation Park Senior Citizen Centre**

2212-13th Street North West  
**Calgary**, AB T2M 4P7  
TEL: (403) 289-4780  
FAX: (403) 289-2028  
E-mail: [confedparksrcentre@shaw.ca](mailto:confedparksrcentre@shaw.ca)  
RC; CA; GEN

### **Kerby Centre**

1133-7th Avenue South West  
**Calgary**, AB T2P 1B2  
TEL: (403) 265-0661  
FAX: (403) 264-7047  
E-mail:  
[generaloffice@kerbycentre.com](mailto:generaloffice@kerbycentre.com)  
Web site: [www.kerbynews.com](http://www.kerbynews.com)  
Contact: Outreach Coordinator  
RC; CA; CR; GEN

**Kerby Rotary House  
(Shelter for Abused Older  
Adults Fleeing Family Abuse)**

c/o 1133-7th Avenue South West

**Calgary**, AB T2P 1B2

TEL: (403) 705-3250 crisis

(403) 705-2344

FAX: (403) 705-3242

E-mail [shelter@kerbycentre.com](mailto:shelter@kerbycentre.com)

Contact: Shelter Director

RC; CA; CR; GEN

**Older Women's Long-term  
Survival**

**Society of Calgary (OWLS)**

PO Box 52051, Edmonton Trail

**Calgary**, AB T2E 8K9

TEL: (403) 253-2912

FAX: (403) 237-5323

RC; GEN

**Community Health Services  
Home Care**

4615-56th Street

**Camrose**, AB T4V 4M5

TEL: (780) 679-2900

FAX: (780) 679-2929

Web site:

<http://www.eastcentralhealth.com>

G; CA; GEN

**Alberta Council on Aging**

10707-100 Avenue, #401

**Edmonton**, AB T5J 3M1

TEL: (780) 423-7781

FAX: (780) 425-9246

Web site: [www.seniorfriendly.ca](http://www.seniorfriendly.ca)

RC; GEN

**Alberta Health  
(Local Health Units)  
Public Health Division**

12th floor, 10025 Jasper Avenue

**Edmonton**, AB T5J 2N3

TEL: (780) 427-1432

FAX: (780) 422-0102

Web site: [www.albertagov.ab.ca](http://www.albertagov.ab.ca)

RC; G; CA

**Alberta Seniors Information  
Line**

PO Box 3100

**Edmonton**, AB T5J 4W3

TEL: (780) 427-7876

Toll-free: 1-800-642-3853

FAX: (780) 422-5954

G; RC

**Catholic Social Services**

8212-118th Avenue

**Edmonton**, AB T5B 0S3

TEL: (780) 471-1122

FAX: (780) 479-2579

Contact: Senior Resource

Coordinator

RC; CA; GEN

**Edmonton Area Child and  
Family Service Region 6**

9820-106 Street, 6th Floor

**Edmonton**, AB T5K 2J6

TEL: (780) 422-9692

FAX: (780) 422-4561

E-mail: [health.richardf@gov.ab.ca](mailto:health.richardf@gov.ab.ca)

G; RC; CA; GEN

**Elder Abuse Intervention Team  
Edmonton General Continuing  
Care Centre**

Room 3R11.4, 11111 Jasper Avenue

**Edmonton**, AB T5K 0L4

TEL: (780) 450-7276

FAX: (780) 930-5997

Web site: [http://www.caritas.ab.ca/](http://www.caritas.ab.ca/ContinuingCare/location.htm)

[ContinuingCare/location.htm](http://www.caritas.ab.ca/ContinuingCare/location.htm)

G; RC; CA; GEN

**Elderly Adult Resource  
Services (EARS)**

8212-118th Avenue

**Edmonton**, AB T5B 0S3

TEL: (780) 471-1122

FAX: (780) 479-2579

RC; CA; GEN

**Health Canada, Population and  
Public Health Branch/Santé  
Canada, Direction Générale de  
la Santé de la Population et de  
la Santé Publique**

9700, avenue Jasper Avenue

# 815 Canada Place

**Edmonton**, AB T5J 4C3

TEL/TÉL: (780) 495-2703

FAX/ TÉLÉC: (780) 495-5537

G; GEN; B

**Jewish Family Services**

10339-124th Street, Suite 502

**Edmonton**, AB T5N 3W1

TEL: (780) 454-1194

FAX: (780) 482-4784

E-mail: [info.jfse.org](mailto:info.jfse.org)

RC; CA; GEN

**Métis Child and Family  
Services Society**

10437-123rd Street

**Edmonton**, AB T5N 1N8

TEL: (780) 452-6100

FAX: (780) 452-8944

E-mail: [ed1@metischild.com](mailto:ed1@metischild.com)

Web site: [www.metischild.com](http://www.metischild.com)

G; RC; GEN

**Native Seniors Centre**

10107-134 Avenue, Cottage East

**Edmonton**, AB T5E 1J2

TEL: (780) 476-6595

FAX: (780) 475-7957

RC; GEN

**Office for the Prevention of  
Family Violence**

9940-106 Street North West

Sterling Place 6th Floor

**Edmonton**, AB T5K 2N2

TEL: (780) 427-6992

FAX: (780) 427-2039

Website: <http://www.child.gov.ab.ca>

G; GEN

**Royal Alexandra Hospital  
Social Work Services**

Room # 1408,  
10240 Kingsway Avenue  
**Edmonton**, AB T5H 3V9  
TEL: (780) 477-4410  
FAX: (780) 477-4616  
Web site: <http://www.capitalhealth.ca>  
G; CA; GEN

**Golden Circle Senior Citizens  
Centre**

4620-47th Avenue  
**Red Deer**, AB T4N 3P5  
TEL: (403) 343-6074  
FAX: (403) 343-7977  
RC; GEN

**Jasper Home Care**

518 Robson Street  
PO Box 310  
**Jasper**, AB T0E 1E0  
TEL: (780) 852-6628  
FAX: (780) 852-3328  
G; CA; GEN

**Catholic Social Services**

204-5101, 48 Street  
**Lloydminster**, AB T9V 0H8  
TEL: (780) 875-9084  
FAX: (780) 875-5007  
RC; CA; GEN

**David Thompson Health Region  
Community Support Services**

2845 Bremner Avenue  
**Red Deer**, AB T4R 1S2  
TEL: (403) 341-2130  
FAX: (403) 346-2610  
G; CA; GEN

## British Columbia/Colombie-Britannique

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

### **Vancouver Island Health Authority**

North Island  
381 Second Avenue  
**Campbell River**, BC V9W 3V1  
TEL: (250) 830-6950  
FAX: (250) 830-6952  
G; GEN

### **Interior Health Authority Kootenay Boundary Health Service Area Senior Citizens Counsellors**

1464 Columbia Avenue  
**Castlegar**, BC V1N 3K3  
TEL: (250) 304-2888 (ext. 221)  
FAX: (250) 304-2808  
G; GEN

### **Interior Health Authority - East Kootenay Health Service Area Senior Citizens Counsellors**

1212 Second Street North  
**Cranbrook**, BC VIC 4T6  
TEL: (250) 420-2401  
FAX: (250) 420-2405  
G; GEN

### **Northern Health Authority - Peace Liard Region - Continuing Care Division**

1001-110 Avenue  
**Dawson Creek**, BC V1G 4X3  
TEL: (250) 719-6500  
FAX: (250) 719-6513  
RC; CA; GEN

### **Fort Nelson Community Counselling Services**

PO Box 60  
**Fort Nelson**, BC V0C 1R0  
TEL: (250) 774-8105  
FAX: (250) 774-8106  
RC; CA; GEN

### **Kimberley Community Response Network**

386-2nd Avenue  
**Kimberley**, BC V1A 2Z8  
TEL: (250) 427-4807  
FAX: (250) 427-5377  
RC; GEN

**Northern Health Authority -  
Kitimat Region**

899 Lahakas Boulevard North

**Kitimat**, BC V8C 2S3

TEL: (250) 632-2121

FAX: (250) 632-3044

G; GEN

**Langley Coalition Against  
Abuse of Seniors**

Suite 305-20300 Fraser Highway

**Langley**, BC V3A 4E6

TEL: (604) 532-3500

RC; CA; GEN

**Vancouver Island Health  
Authority**

**Central Island**

201-6551 Aulds Road

**Nanaimo**, BC V9T 6K2

TEL: (250) 740-6999

Toll-free: 1-888-791-1113

FAX: (250) 390-7421

G; GEN

**BC Coalition to Eliminate  
Abuse of Seniors**

333-6th Street

**New Westminster**, BC V3L 3A9

TEL: (604) 437-1940

FAX: (604) 515-0201

E-mail: ceas@telus.net

RC; GEN

**Community Health Services**

132 Esplanade West, 5th Floor

**North Vancouver**, BC V7M 1A2

TEL: (604) 986-7111

FAX: (604) 983-6839

Web site: <http://www.vch.org>

G; CR; CA; GEN

**Interior Health Authority –  
Okanagan Health Service Area  
Senior Citizens Counsellors**

740 Carmi Avenue

**Penticton**, BC V2A 8P9

TEL: (250) 770-2440

FAX: (250) 770-3443

G; GEN

**Northern Health Authority**

300-299 Victoria Street

**Prince George**, BC V2L 5B8

TEL: (250) 565-2649

Toll-free: 1-866-565-2999

FAX: (250) 565-2640

G; GEN

**Fraser Health Authority**

300-10233, 153 Street

**Surrey**, BC V3R 0Z7

TEL: (604) 587-4600

FAX: (604) 587-4666

Web site: <http://www.fraserhealth.ca>

LTC; G; CA

**Northern Health Authority  
Home and Community Services**

3412 Kalum Street

**Terrace**, BC V8G 4T2

TEL: (250) 638-2272

FAX: (250) 638-2264

G; CA; GEN

**Health Canada, Population and  
Public Health Branch/Santé  
Canada, Direction générale de  
la santé publique British  
Columbia and  
Yukon Regions**

757 rue West Hastings Street,  
bureau/Suite 440

**Vancouver**, BC V6C 1A1

TEL/TÉL: (604) 666-2729

E-mail/Courriel:

nola\_williams@hc-sc.gc.ca

Web site/Site web: www.hc-sc.gc.ca

G; GEN, B

**Public Guardian and Trustee of  
British Columbia**

808 rue West Hastings Street,  
bureau/Suite 700

**Vancouver**, BC V6C 3L3

TEL/TÉL: (604) 660-4444

FAX/TÉLÉC: (604) 660-0374

TTY/ATME: (604) 775-0368

E-mail/Courriel: mail@trustee.bc.ca

Web site/Site web: www.trustee.bc.ca

G; RC; L; CA/SO; GEN, B

**Vancouver Coastal Health  
Authority**

601 West Broadway, 11th Floor

**Vancouver**, BC V5Z 4C2

TEL: (604) 875-4252

Toll-free: 1-866-884-0888

FAX: (604) 874-7661

E-mail: feedback@vancoastalhealth.ca

Web site: www.vancoastalhealth.ca

G; CA; GEN

**Vancouver Community Mental  
Health Services**

**VCMHS Central Office**

200-520 West 6th Avenue

**Vancouver**, BC V5Z 4H5

TEL: (604) 874-7626

(604) 874-7307

(emergency)

http://www.vch.ca/hs\_mh\_vancouver  
\_community/vcmhs\_index.htm

G; CA

**Seniors Information Resource  
Bureau (SIRB)**

3205 31st Avenue

**Vernon**, BC V1T 2H2

TEL: (250) 558-0040

FAX: (250) 545 0091

E-mail: seniors@socialplanning.ca

Web site: www.spcno.bc.ca

Contact: Coordinator

RC; CA; GEN



**Support Group for Older  
Abused Women**

c/o Victoria Women's  
Transition House  
3060 Cedar Hill Road, Suite 100  
**Victoria**, BC V8T 3J5  
TEL: (250) 592-2927  
(250) 385-6611 (crisis)  
FAX: (250) 592-9279  
Web site: [www.transitionhouse.net](http://www.transitionhouse.net)  
RC; CA; GEN

**Quick Response Program  
Peace Arch Hospital**

15521 Russell Avenue  
**White Rock**, BC V4B 2R4  
TEL: (604) 535-4520  
FAX: (604) 541-5820 Web site:  
[www.peacearchhospital.com/foundation.html](http://www.peacearchhospital.com/foundation.html)  
G; CA; GEN

**Cariboo Health Unit**

3rd Floor, 540 Borland Street.  
**Williams Lake**, BC V2G 1R8  
TEL: (250) 398-4600  
FAX: (250) 398-4249  
G; CR; CA; GEN

## Yukon/Yukon

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse; the RNC, or the RCMP. Please check your local listings.

### **Carcross Tagish First Nation**

PO Box 130

**Carcross**, YT Y0B 1B0

TEL: (867) 821-4251

FAX: (867) 821-4802

(867) 821-4811

E-mail: crystal.jack@ctfn.ca

G; RC; GEN

### **Little Salmon Carmacks First Nation**

PO Box 135

**Carmacks**, YT Y0B 1C0

TEL: (867) 863-5576

FAX: (867) 863-5710

E-mail: maryanskookun@lscfn.com

RC; CR ; CA; GEN

### **Tr'ondëk Hwëch'in**

PO Box 599

**Dawson City**, YT Y0B 1G0

TEL: (867) 993-5385

FAX: (867) 993-6553

E-mail:

kylie.vanenery@gov.trondek.com

Web site: www.trondek.com

G; GEN

### **Victim Services**

#### **Department of Justice**

Yukon Government

PO Box 1312

**Dawson City**, YT Y0B 1G0

TEL: (867) 993-5831

FAX: (867) 993-6380

G; L; GEN

### **Yukon Family Services Association**

PO Box 595

**Dawson City**, YT Y0A 1C0

TEL: (867) 993-6455

FAX: (867) 993-6456

E-mail: yfsa-dawson@yknet.ca

RC; CR; CA; GEN

### **Yukon Family Services Association**

PO Box 2073

**Haines Junction**, YT Y0A 1C0

TEL: (867) 634-2111

FAX: (867) 634-2333

E-mail: yfsa-haines@yknet.ca

RC; CR; CA; GEN

**Health, Social and Education  
Programs First Nation of  
Na-Cho Nyäk Dun**

PO Box 368

**Mayo**, YT Y0B 1M0

TEL: (867) 996-2420

FAX: (867) 996-2738

E-mail: social@nndfn.com

G; CA; GEN

**Vuntut Gwitchin First Nation**

PO Box 94

**Old Crow**, YT Y0B 1N0

TEL: (867) 966-3261

FAX: (867) 966-3800

E-mail : rkvgfn@yknet.kyca

RC; GEN

**Social Programs  
Selkirk First Nation**

PO Box 40

**Pelly Crossing**, YT Y0B 1P0

TEL: (867) 537-3331

FAX: (867) 537-3902

G; CA; GEN

**Ross River Dene Council  
Margaret Thompson Centre**

General Delivery

**Ross River**, YT Y0B 1S0

TEL: (867) 969-2722

(867) 969-2340

FAX: (867) 969-2019

Contact: Social Service Workers

G; CR; CA; GEN

**Teslin Tlingit First Nation**

PO Box 133

**Teslin**, YT Y0A 1B0

TEL: (867) 390-2532

FAX: (867) 390-2130

Contact: Healing Centre

G; CA; GEN

**Victim Services  
Department of Justice**

Yukon Government

PO Box 554

**Watson Lake**, YT Y0A 1C0

TEL: (867) 536-2541

FAX: (867) 536-2684

G; L; GEN

**Watson Lake Hospital and  
Health Center**

PO Box 500

**Watson Lake**, YT Y0A 1C0

TEL: (867) 536-4444

FAX: (867) 536-7302

Public Health:

TEL: (867) 536-7483

E-mail: hosp.watson-lake@gov.yk.ca

Contact: nurse in charge

LTC; G; CR; CA; GEN

**Yukon Family Services  
Association**

PO Box 537

**Watson Lake**, YT Y0A 1C0

TEL: (867) 536-2330

FAX: (867) 536-7854

E-mail: yfsa@yknet.ca

RC; CR; CA; GEN

**Kaushee's Place  
Yukon Women's  
Transition Home**

PO Box 31392

**Whitehorse**, YTY1A 6K8

TEL: (867) 668-5733

FAX: (867) 668-2374

RC; CR; GEN

**RCMP Family Violence Unit**

4100, avenue 4<sup>e</sup>/4th Avenue

**Whitehorse**, YTY1A 1H5

TEL/TÉL: (867) 667-5555

TTY/ATME: (867) 667-5502

FAX/TÉLÉC: (867) 393-6791

G; L; CA ; GEN, B

**Senior's Information Office**

4061B avenue, 4<sup>e</sup>/ 4th Avenue

**Whitehorse**, YTY1A 1H1

TEL/TÉL: (867) 668-3383

FAX/TÉLÉC: (867) 668-6745

E-mail/Courriel: [ycoa@yknet.yk.ca](mailto:ycoa@yknet.yk.ca)

RC; CA/SO; GEN, B

**Ta'an Kwach'an Council**

PO Box 32081

**Whitehorse**, YTY1A 5P9

TEL: (867) 668-3613

FAX: (867) 667-4295

RC; GEN

**Victim Services/Family  
Violence Prevention Unit  
Department of Justice**

Yukon Government

301 Jarvis Street, PO Box 2703

**Whitehorse**, YTY1A 2C6

TEL: (867) 667-3581

Toll-free: 1-800-661-0408

FAX: (867) 393-6240

G; CR; CA; GEN

**Victoria Faulkner  
Women's Centre**

503 Hanson Street, PO Box 3972

**Whitehorse**, YTY1A 5M6

TEL: (867) 667-2693

RC; CA; GEN

**Whitehorse Health Centre  
Health and Social Services**

Yukon Government

9010 Quartz Road

**Whitehorse**, YTY1A 2Z5

TEL: (867) 667-6372

FAX: (867) 393-6407

G; GEN

**Women's Directorate**

4th Floor Financial Plaza

204 Lambert Street

**Whitehorse**, YTY1A 2C6

TEL: (867) 667-3030

Toll-free: 1-800 661-0408

FAX: (867) 393-6270

Web site:

[www.womensdirectorate.gov.yk.ca](http://www.womensdirectorate.gov.yk.ca)

G; GEN

**Yukon Family Services  
Association**

4071- 4th Avenue

**Whitehorse**, YTY1A 1H3

TEL/TÉL: (867) 667-2970/2962

FAX/TÉLÉC: (867) 633-3557

E-mail/Courriel: [yfsa@yfsa.yk.ca](mailto:yfsa@yfsa.yk.ca)

RC; CR; CA; GEN; B

## North West Territories/Territoires du Nord-Ouest

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

### **YHSSA Deninu Kui Health and Social Services Office**

PO Box 1997

**Fort Resolution**, NT X0E 0M0

TEL: (867) 394-5010

(867) 394-4532

FAX: (867) 394-5804

G; CA; GEN

### **Fort Smith Health and Social Services Board**

CP/PO Box 1080

**Fort Smith**, NT X0E 0P0

TEL/TÉL: (867) 872-6200

FAX/TÉLÉC: (867) 872-6275

G; CR; CA/SO; GEN; B

### **Victim Witness**

#### **Assistance Program**

Uncle Gabe's Friendship Centre

PO Box 957

**Fort Smith**, NT X0E 0P0

TEL: (867) 872-5911

(867) 872-3004 (messages)

FAX: (867) 872-5313

E-mail: lbeck@unclegabes.com

RC; L; CR; CA; GEN

### **Hay River Health and Social Services Authority**

H.H. Williams Memorial Hospital

3 Gaetz Drive

**Hay River**, NT X0E 0R8

TEL: (867) 874-7213

FAX: (867) 874-7224

E-mail: diannejakubowsky@gov.nt.ca

LTC; G; RC; CA; GEN

### **Inuvik Regional Health and Social Services Authority**

Bag Service #2

**Inuvik**, NT X0E 0T0

TEL: (867) 777-8000

FAX: (867) 777-8062

G; CA; GEN

### **Dogrib Community Services Board**

Bag Service #5

**Rae/Ed zso**, NT X0E 0Y0

TEL: (867) 392-6931

FAX: (867) 392-6424

E-mail: susan.frenette@dogrib.net

G; CR; CA; GEN

**Community Justice Division  
GNWT Department of Justice**

PO Box 1320

**Yellowknife**, NT X1A 2L9

TEL: (867) 920-6911

FAX: (867) 873-0199

E-mail: dawn\_mcinnes@gov.nt.ca

Contact: Victims Coordinator

G; GEN

**Community Wellness  
GNWT Department of Health  
and Social Services**

PO Box 1320

**Yellowknife**, NT X1A 2L9

TEL: (867) 873-7060

FAX: (867) 873-7706

E-mail: linda\_todd@gov.nt.ca

or martha\_lamon@gov.nt.ca

Contact: Violence Prevention

Consultant

G; L; CA; GEN

**Yellowknife Victim Services**

PO Box 2321

**Yellowknife**, NT X1A 2P7

TEL: (867) 920-2978

(Mon-Fri: 9-5 pm)

(867) 669-5197

(Mon-Sun: 7-10 pm)

FAX: (867) 873-3152

E-mail:

cspigkerman@nativewomens.nt.ca

or reception@nativewomens.nt.ca

Web site:

victimservices@nativewomens.nt.ca

RC; L; CA; GEN

## Nunavut/Nunavut

Please note that, in addition to the listings below, you may call any one of the following in your area: the Health and Community Service Office; the Public Health Nurse, or the RCMP. Please check your local listings.

### **Department of Health and Social Services Government of Nunavut**

PO Box 1000, Station 1000

**Iqaluit**, NU X0A 0H0

TEL: (867) 975-5708

FAX: (867) 975-5722

E-mail: [MLinn@gov.nu.ca](mailto:MLinn@gov.nu.ca)

G; GEN

### **Pulaarvik Kablu Friendship Centre Victim Support Services**

PO Box 429

**Rankin Inlet**, NU X0C 0G0

TEL: (867) 645-2600

FAX: (867) 645-2538

E-mail: [kablu@arctic.ca](mailto:kablu@arctic.ca)

RC; G; GEN

### **Ikauti Victim Services**

PO Box 237

**Iqaluit**, NU X0A 0H0

G; L; GEN

### **Rankin Inlet Victim Support Services**

PO Box 429

**Rankin Inlet**, NU X0C 0G0

TEL: (867) 645-2600

FAX: (867) 645-2538

L; GEN



