



# **Warning Notice**

## **Issue No. 61 –August 2005**

Warning Notices contain the names of entities recently brought to OSFI’s attention through some form of notice, inquiry or complaint. If these entities, or persons purporting to represent them, are operating in Canada, they may be violating provisions of the *Bank Act*, other federal financial institution legislation, other federal legislation, or provincial legislation.

A cumulative list of entities on previous Warning Circulars, Notices or Advisories is available on OSFI’s Web site at [http://www.osfi-bsif.gc.ca/osfi/index\\_e.aspx?ArticleID=166](http://www.osfi-bsif.gc.ca/osfi/index_e.aspx?ArticleID=166).

<i>Name and Address of Entity</i>	<i>Web Address / Related Entity(ies)</i>	<i>Agency to contact with any further information</i>
Manulife Financial Services 500 King Street North Waterloo, ON N2J 4C6  <i>(The above fictitious entity is not connected with or affiliated with Manulife Financial, a legitimate financial company or affiliated with members of Manulife Financial. It is illegally using the address of Manulife Financial.)</i>	<a href="http://www.Manulife.ca">http://www.Manulife.ca</a>  <i>(Manulife Financial Services is illegally using the web address of Manulife Financial)</i>	<b>Phonebusters</b>

**Scam letters should be forwarded to the Phonebusters National Call Centre (PNCC) as follows:**

**Mail:** Box 686  
North Bay, ON  
P1B 8J8

**Web site:** [www.phonebusters.com](http://www.phonebusters.com)

**Telephone:** +1 (888) 495-8501 (toll-free in Canada and the USA)

**Fax:** +1 (888) 654-9426 (toll-free in Canada and the USA)

**Telephone:** +1 (705) 495-8501 (overseas and local)

**Fax:** +1 (705) 494-4008 (overseas and local)

**Regular e-mail:** [info@phonebusters.com](mailto:info@phonebusters.com)

**Phonebusters is a joint partnership between the Ontario Provincial Police and the Royal Canadian Mounted Police. They are interested in receiving copies of any new versions of the scam letters, particularly those involving Canadian mailing addresses or telephone numbers. Records relating to the payment of advance fees should also be forwarded to Phonebusters. This intelligence information is used to assist in the strategic targeting of would-be fraudsters.**

**Compliance Division  
121 King Street West  
Toronto, ON  
M5H 3T9**

**Tel. +1 (416) 973-6117  
Fax. No. +1 (416) 954-3169  
Email: [scaminfo@osfi-bsif.gc.ca](mailto:scaminfo@osfi-bsif.gc.ca)**