

## Office of the Superintendent of Financial Institutions Canada Bureau du surintendant des institutions financières Canada



## Warning Notice Issue No. 36 – October 2002

Warning Notices contain the names of entities <u>recently</u> brought to OSFI's attention through some form of notice, inquiry or complaint. If these entities, or persons purporting to represent them, are operating in Canada, they may be violating provisions of the *Bank Act*, other federal financial institution legislation, other federal legislation, or provincial legislation.

A cumulative list of entities on previous Warning Circulars, Notices or Advisories is available on OSFI's Web site at http://www.osfi-bsif.gc.ca/osfi/index\_e.aspx?ArticleID=166

Name and Address of Entity	Web Address / Related Entity(ies)	Agency to contact with any further information
RBC Royal Bank / Royal Trust  2769 St. Clair Ave. East Toronto, Ontario M4B 1M8	None	OSFI; and Phonebusters National Call Centre (PNCC) Box 686 North Bay ON P1B 8J8 Web site: www.phonebusters.com
(Not connected with Royal Bank of Canada, a legitimate bank, or The Royal Trust Company, a legitimate federal trust company, or their affiliates.)		Telephone: 1 (888) 495-8501 (toll-free in Canada and the USA)  Fax: 1 (888) 654-9426 (toll-free in Canada and the USA)  Telephone: 1 (705) 495-8501 (overseas and local)  Fax: 1 (705) 494-4008 (overseas and local)  Regular e-mail: info@phonebusters.com
		Address for "Nigerian" scam letters: wafl@phonebusters.com

The above entity is not a federally regulated financial institution.. It is a fictional entity and may be part of various advance fee scams (see OSFI's Warning Notice No. 23, dated February 2002).

Nigerian/African "scam" letters should be forwarded to the PNCC, a joint partnership between the Ontario Provincial Police and the RCMP. The PNCC is interested in receiving copies of any new versions of the scam letters, particularly those involving Canadian mailing addresses or telephone numbers. This intelligence information is used to assist in the strategic targeting of would-be fraudsters.

Compliance Division 121 King Street West Toronto, Ontario M5H 3T9 Tel.: +1-416-973-6117 Fax. no.: +1-416-954-3169

Email: scaminfo@osfi-bsif.gc.ca