

Office of the Superintendent of Financial Institutions Canada Bureau du surintendant des institutions financières Canada



Warning Notice

Issue No. 41 - March 2003 (updated March 20, 2003)

Warning Notices contain the names of entities <u>recently</u> brought to OSFI's attention through some form of notice, inquiry or complaint. If these entities, or persons purporting to represent them, are operating in Canada, they may be violating provisions of the *Bank Act*, other federal financial institution legislation, other federal legislation, or provincial legislation.

A cumulative list of entities on previous Warning Circulars, Notices or Advisories is available on OSFI's Web site at http://www.osfi-bsif.gc.ca/osfi/index_e.aspx?ArticleID=166

Name and Address of Entity	Web Address / Related Entity(ies)	Agency to contact with any further information
Empire Financial Group 200 King Street Newmarket, ON L4H 3R4 ("Empire Financial Group" is a registered trademark of the Empire Life Insurance Company, headquartered in Kingston, Ontario. The above ficitious entity is not connected with or affiliated with members of the Empire Life Insurance Company.)	Reliance Insurance Company (Not connected with Reliance Insurance Company, a legitimate insurance company, or its affiliates.)	OSFI; and Phonebusters National Call Centre (PNCC) Box 686 North Bay ON P1B 8J8 Web site: www.phonebusters.com Telephone: 1 (888) 495-8501 (toll-free in Canada and the USA) Fax: 1 (888) 654-9426 (toll-free in Canada and the USA) Telephone: 1 (705) 495-8501 (overseas and local) Fax: 1 (705) 494-4008 (overseas and local) Regular e-mail: info@phonebusters.com Address for "Nigerian" scam letters: wafl@phonebusters.com

The above entities are not federally regulated financial institutions.. They are fictional entities and may be part of various advance fee scams (see OSFI's Warning Notice No. 23, dated February 2002). (Also see OSFI's Warning Notice No. 35, dated September 2002, for more information on identity theft in advance fee scams.)

Scam letters should be forwarded to the PNCC, a joint partnership between the Ontario Provincial Police and the RCMP. The PNCC is interested in receiving copies of any new versions of the scam letters, particularly those involving Canadian mailing addresses or telephone numbers. This intelligence information is used to assist in the strategic targeting of would-be fraudsters.

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Email: scaminfo@osfi-bsif.gc.ca