# **Table of Contents**

# Preface

# Part I: The Context for Planning for an Influenza Pandemic

Chapter 1	Background
Chapter 2	Roles, Responsibilities and Frameworks for Decision-Making
Chapter 3	Planning Goals, Approach and Assumptions
Chapter 4	Resources

# Part II: System-Wide Issues, Activities and Tools

Chapter 5	Surveillance Detecting and Monitoring the Spread of Influenza
Chapter 6	Public Health Measures Managing the Spread of Influenza
Chapter 7	Infection Prevention and Control and Occupational Health and Safety
Chapter 8	Optimizing Deployment of the Health Workforce
Chapter 9	Antivirals and Vaccine
Chapter 10	Equipment and Supplies
Chapter 11	Influenza Assessment, Treatment and Referral Centres
Chapter 12	Communications

# Part III: Setting-Specific Issues, Activities and Tools

```
Public Health Services
Chapter 13
Chapter 14
               Laboratory Services
Chapter 15
               Emergency Health Services
Chapter 16
               Community Health Services
Chapter 17
               Acute Care Services
Chapter 18
               Paediatric Services
Chapter 19
               Long-Term Care
               Guidelines for First Nations Communities
Chapter 20
```

Preface i

## **Preface**

Public health officials from around the world have warned that we are overdue for an influenza pandemic, warnings that have been underscored by the spread of avian (bird) influenza in Southeast Asia and the resulting toll in human life. Increasingly, health officials are talking not about "if", but about "when" the next pandemic will occur. Therefore, it is essential that governments at every level take all reasonable efforts to protect the health of their citizens and plan for this eventuality.

We are proud that Ontario has taken a leadership role in influenza pandemic planning efforts. A tremendous amount of work has gone into the development of this third version of the Ontario Health Plan for an Influenza Pandemic (OHPIP). This version provides much more specific detail on many aspects of pandemic planning including: the public health measures that may be used during an influenza pandemic; how to optimize deployment of the health workforce; how to establish Influenza Assessment, Treatment and Referral Centres; a crisis communications toolkit; and more detailed planning information for a number of health sectors including laboratories, acute care services and long-term care homes.

OHPIP 2006 should guide health planning and response efforts at both the provincial and local levels across Ontario. It will continue to be improved and updated with additional detail and new information in the months and years ahead. It is also important to note that Ontario's plan is closely aligned with federal direction provided in the Canadian Pandemic Influenza Plan (CPIP).

The development of Ontario's plan has highlighted the importance of the relationships that are forged and the synergy that occurs when a wide range of organizations and individuals from different walks of life work together towards a common purpose. Our deepest thanks go to the many individuals participating on OHPIP committees and working groups for volunteering their time and expertise. In doing so, they have contributed immeasurably to the health and safety of their fellow Ontarians.

George Smitherman Minister

(seaso Switherman

Dr. Sheela Basrur Chief Medical Officer of Health

ii

ShuleBarn

# Acknowledgments

Over 300 individuals from public health, clinical care, labour, professional associations, regulatory colleges and government provided their time and expertise to help develop the Ontario Health Plan for an Influenza Pandemic, past and present. The Ministry of Health and Long-Term Care acknowledges their hard work and dedication to protecting the health and safety of Ontarians. The Ministry would also like to acknowledge the support of their employers and colleagues in enabling them to participate in this process.

Rogelio Abarca St. Michael's Hospital

Yoel Abells Ontario College of Family Physicians

Mary Addison Management Board of Cabinet – Ontario Shared Services - Supply

Chain Management

Rob Alder Consultant
Douglas Alderson Consultant

Carole Alexander Ministry of Health & Long-Term Care – Community Health Division

Ken Allan Thunder Bay District Health Unit
Ann Frances Allen College of Nurses of Ontario

Malle Allen Ministry of Health & Long-Term Care - Communications &

Information Branch

Upton Allen Hospital for Sick Children

Linda An Ministry of Health & Long-Term Care - Health Professions Regulatory

Policy & Programs Branch

Joanne Anderson York Region Health Services Department Beverley J. Antle Ontario Association for Social Workers

Tracy Antone Chiefs of Ontario

Jim Armstrong Ontario Association of Community Care Access Centres
Nancy Armstrong Ministry of Health & Long-Term Care – Communications &

Information Branch

Richard Armstrong Durham Region Emergency Medical Services

Paula Arnold Ottawa Public Health

Judy Ash Ontario Association of Medical Laboratories

Gordon Aue Ministry of Health & Long-Term Care- Operational Support Branch

Kim Auld Toronto Public Health

Jean Bacon Writer

Nancy Bagworth Canadian Association of Chain Drug Stores

Naideen Bailey Region of Waterloo Public Health

Irmajean Bajnok Registered Nurses Association of Ontario

Kim Barker Assembly of First Nations

Michael Barrett St. Joseph's Health Care London

Hafeeza Bassirullah Ministry of Health & Long-Term Care - Emergency Management Unit Sandra Baxter Ministry of Health & Long-Term Care - Human Services I&IT Cluster

Mary Bayliss College of Respiratory Therapists

Kathryn Beaton Ministry of Health & Long-Term Care - Human Services I&IT Cluster

iii

Andre Luc Beauregard Peel Public Health

Raj Bhanot Ontario Hospital Association

Valerie Bishop-de-Young Ontario Community Support Association

Ari Bitnun Hospital for Sick Children

Deanna Blair Ministry of Health & Long-Term Care - Communications &

Information Branch

Ted Boadway Ontario Medical Association

Stephanie Bolton Independent Diagnostics Clinics Association

Erika Bontovics Ministry of Health & Long-Term Care - Infectious Disease Branch

Marilyn Booth Ontario Children's Health Network

Gary Bragagnolo Ministry of Health & Long-Term Care- Emergency Health Services

Branch

Mark Breen Ministry of Health & Long-Term Care - Emergency Management Unit

Michelle Brosseau Ontario Nurses' Association
Cindy Bruce-Barrett The Hospital for Sick Children

Sandy Buchman Ontario College of Family Physicians

Jenny Buckley Consultant

Mark Burgess Quinte Healthcare Corporation

Frederick Burkle Bloomberg School of Public Health, John Hopkins University

Vanessa Burkowski Windsor Regional Hospital

Laura Burton Ministry of Health & Long-Term Care - Laboratories Branch

Patricia Caldwell Ontario Nurses' Association

Sandra Callery

Johanne Carboneau

Debra Carew

Sunnybrook Health Sciences Centre

Clinidata Services Corporation

Sunnybrook Health Sciences Centre

Eng-Soon Chan Ministry of Health & Long-Term Care - Infectious Disease Branch

Liz Chappel Ontario Multifaith Council
David Choat The Scarborough Hospital
Michael Christian McMaster University
Melissa Clarke Trillium Health Centre

Lorne Coe Association of Municipalities of Ontario

Anne Coghlan College of Nurses of Ontario

Allan Cole MacKinnon & Bowes Ltd. (Funeral Services)

Tim Cook Mount Sinai Hospital

Nancy Cooper Ontario Long-Term Care Association
Ann Corner Simcoe Muskoka District Health Unit

Molly Court Markham Stouffville Hospital

Jean-Pierre Courteau Health Canada - First Nations & Inuit Health Branch

Debby Cox William Osler Health Centre

Tina Craig Toronto Community Care Access Centre

Mary Margaret Crapper Ministry of Health & Long-Term Care - Communications &

Information Branch

David Creery Children's Hospital of Eastern Ontario
Paula Cripps-McMartin Allied Health University Health Network

Della Croteau Ontario College of Pharmacists

Robert Cullen Hospital Logistics Inc. (Supply Chain Management Solutions)

Fiona Dalziel Ministry of Labour

Audrey Danaher Registered Nurses Association of Ontario

Nadia Daniell Ontario Medical Association

Celia D'Aoust The Ottawa Hospital

Mary Lou Decou Regional Niagara Public Health Department

Sandra Del Signore St. Michael's Hospital

Steve Demacio Ministry of Health & Long-Term Care- Health Services I & IT Cluster

Carrie Deverell Ministry of Health & Long-Term Care - Communications &

Information Branch

Natalie Diduch Ministry of Health & Long-Term Care - Home Care & Support Branch

Debbie Douglas Ontario Council of Agencies Serving Immigrants

Carolyn Doxtator Association of Iroquois & Allied Indians

Linda Dresser Mount Sinai Hospital

Lynda Dukacz Timmins & District Hospital

Mary Dwyer Ministry of Community Safety & Correctional Services

Bronwen Edgar Ontario Public Health Association
Cathy Egan Middlesex-London Health Unit
Michael Eliadis The Hospital for Sick Children
Karen Essery Northwestern Health Unit

Gerald A. Evans Queen's University - Kingston General Hospital
Morris Faccin York Region Emergency Medical Services
Karen Faith Sunnybrook Health Sciences Centre

Susy Faria Ministry of Health & Long-Term Care- Emergency Management Unit

Laura Farrell Huron County Health Unit

Irwin Fefergrad Royal College of Dental Surgeons of Ontario

Paul Felstein Consultant

Dennis Fong Ontario Association of Community Care Access Centres

Wendy Fortier The Ottawa Hospital

Cara Francis Ontario Hospital Association

Sarah Friesen Shared Healthcare Supply Services

Brian Gamble College of Physicians & Surgeons of Ontario

Greg Gamble Thunder Bay Regional Health Sciences Centre

Michael Gardam University Health Network

Charles Gardner Leeds, Grenville & Lanark District Health Unit Derek Gascoigne Thunder Bay Regional Health Sciences Centre

Rick Gaukel Ministry of Health & Long-Term Care- Supply & Financial Services

Branch

Ken Gazdic Hopital Regional de Sudbury Regional Hospital

Leon Genesove Ministry of Labour

Carrie Gerstein College of Physicians & Surgeons of Ontario

Jennifer Gibson Joint Centre for Bioethics- University of Toronto

Leah Gitterman University Health Network

Paul Gould Ontario Association of Medical Laboratories

Effie Gournis Toronto Public Health

Doug Gowans Ministry of Health & Long-Term Care- Community Health Division

Kathy-L Graham Association of Day Care Operators

Phil Graham Ministry of Health & Long-Term Care – Emergency Management Unit

Sandra Grgas University Health Network

Maureen Griffiths Ministry of Community Safety & Correctional Services - Emergency

Management Ontario

Doris Grinspun Registered Nurses Association of Ontario

Ann Gronski Ontario Hospital Association

Sue Guinard Ministry of Health & Long-Term Care - Long-Term Care Home Branch

John Hamilton Ontario Association of Medical Laboratories

Jessica Harris Ministry of Health & Long-Term Care - Emergency Management Unit

Laura Hawryluck University Health Network

Gilbert Heffern Ontario Long-Term Care Association

Margaret Herridge University Health Network
Gillian Howard University Health Network

Sheree Hryhor Toronto Emergency Medical Services

Patricia Huston Ottawa Public Health Lori Jacobs Chiefs of Ontario

Carol Jacobson Ontario Medical Association

Margo Jeffrey Community Care Access Centre - Toronto

Barb Jennings McMaster Children's Hospital
Beverly John Joseph Brant Memorial Hospital
Nancy Johnson Ontario Nurses Association
Seema Jolly Guelph General Hospital

Kathy Jovanovic Peel Public Health

Neena Kanwar Independent Diagnostic Clinics Association

Jan Kasperski Ontario College of Family Physicians

Vahe Kehyayan Ministry of Health & Long-Term Care - Psychiatric Patient Advocate

Office

Brendan Kilcline Ontario Public Service Employees' Union

James Kilgour Region of Peel Corporate Services
Aviva Klompas Ontario Hospital Association

Rodney Kort Ministry of Health & Long-Term Care - Emergency Management Unit

Karim Kurji Ministry of Health & Long-Term Care/York Region Wendy Kuruliak Hopital Regional de Sudbury Regional Hospital

Sudha Kutty Ontario Hospital Association

Jeffrey Kwok Ministry of Health & Long-Term Care – Community Health Branch

Larry LaJambe Ministry of Children & Youth Services
Brenda Lambert St. Thomas Elgin-General Hospital

Ronald Laxer Hospital for Sick Children
Neil Lazar University Health Network

Colin Q-T Lee Simcoe Muskoka District Health Unit

Yvonne Lee Ontario Pharmacists' Association

Holly Letheren Ministry of Health & Long-Term Care - Infectious Disease Branch

Sue Lim University Health Network
Bill Limerick Northwestern Health Unit
Anne Longair City of Toronto Hostel Services
Lori Lord Ontario Home Care Association

Donald Low Mount Sinai Hospital

Charlene Lunney Ontario Association of Non-Profit Homes & Services for Seniors

Mary-Elle Luukkonen Sault Area Hospital

Russell MacDonald Ontario Air Ambulance Base Hospital Program

Valerie MacDonald Ontario Nurses Association

Peggi Mace Royal College of Dental Surgeons of Ontario - Federation of Regulated

Health Professions Representative

Taryn MacKenzie Ottawa Hospital

Marcia Macks Edwards Independent Diagnostic Clinics Association

Fiona Macpate Ontario Safety Association for Community & Healthcare

Brenda MacPherson Ontario Association of Community Care Access Centres

Anna Majury Ministry of Health & Long-Term Care – Laboratories Branch

Roy Male Regent Park Community Health Centre / South Riverdale Community

Health Centre

Tess Malolos Ministry of Health & Long-Term Care – Communications &

Information Branch

Val Mann Northwestern Health Unit Gordon Manning Kingston General Hospital

Sharon Marsden Ministry of Health & Long-Term Care - Home Care & Support Branch

Diane Martin Ministry of Health & Long-Term Care – Nursing Secretariat

Laurie Martin Clinidata Services Corporation
Anne Matlow Hospital for Sick Children

Tony Mazzulli Mount Sinai Hospital - Toronto Medical Laboratories

Diane McArthur Ministry of Health & Long-Term Care - Human Resources Branch

Linda McCarey Hastings & Prince Edward Counties Health Unit

Lisa McCaskell Ontario Public Service Employees Union

Beth McCracken Registered Practical Nurses Association of Ontario

Allison McGeer Consultant

Heather McGregor Ministry of Health & Long-Term Care – Emergency Management Unit

Kimberley Meighan The Hospital for Sick Children
Mary Metcalfe Oxford County Public Health

Greg Michener Ministry of Health & Long-Term Care – Emergency Management Unit

Sandy Milakovic Canadian Mental Health Association - Peel Branch

Dean Miller Shoppers' Drug Mart

Lisa Mills Sudbury & District Health Unit

Golda Milo-Manson Bloorview Kids Rehab

Nicola Morris Consultant

Marie Muir Ministry of Health & Long-Term Care - Public Health Division

Mathew Muller St. Michael's Hospital

Patrick Nelson Ontario Medical Association
Geri Nephew Toronto Public Health

Doug Nesrallah Ministry of Community & Social Services

Marsha Nicholson Homes for the Aged Division of Toronto Community &

Neighbourhood Services

Heather Nicolson-Morrison Ontario Funeral Service Association
Colleen Nisbet Simcoe Muskoka District Health Unit

Sandy Nuttall Ministry of Health & Long-Term Care- Hospitals Branch

Terry O'Donnell Porcupine Health Unit

David Ogilvie Ministry of Health & Long-Term Care - Emergency Management Unit

Caitriona O'Sullivan Ministry of Health & Long-Term Care - Emergency Management Unit

Collette Ouellet The Ottawa Hospital
Heather Oynett Queen's University
Maggie Paiva Peel Public Health

Penny Palmer Ministry of Health & Long-Term Care- Hospitals Branch

Joan Park St. Michael's Hospital

Surabhi Patel-Widmeyer Health Canada - Ontario / Nunavut Region - Regional Director's

Office

Lori Payne Ontario Community Support Association

John Pereira Halton Region Health Department - Emergency Medical Services

Ivan Peres Ministry of Health & Long-Term Care - Health Professions Regulatory

Policy & Programs Branch

Nancy Peroff-Johnson Ministry of Health & Long-Term Care – Infectious Diseases Branch
Angelo Pesce Ontario Association of Non-Profit Homes & Services for Seniors

Jane Piccolotto Ontario Community Support Association
Tony Pierro Ontario Community Support Association

Carol Pitters Ontario Medical Association
Laurie Poole Clinidata Services Corporation

Susan Poutenan Mount Sinai Hospital - Toronto Medical Laboratories

Douglas Pudden Consultant

Alison Quigley Child Health Network

Dianne Raby Lanark, Leeds & Grenville Community Care Access Centre

Val Rachlis Ontario College of Family Physicians

Seetha Raja Ministry of Health & Long-Term Care - Primary Health Care Team

Lee Ramage Hamilton Health Sciences Corporation
Lynne Raskin South Riverdale Community Health Centre

Marilyn Reddick Sunnybrook Health Sciences Centre

Carol Reeves Management Board of Cabinet – Ontario Shared Services - Supply

Chain Management

Joanne Rey Ministry of Health & Long-Term Care - Infectious Disease Branch

Doug Reycraft Middlesex-London Health Unit

Donna Reynolds Durham Region Health Department

Margaret Ringland Ontario Association of Non-Profit Homes & Services for Seniors

Margaret Risk Consultant

Judy Ritchie Baycrest Centre for Geriatric Care

Anitta Robertson Registered Nurses Association of Ontario

Jan Robinson College of Physiotherapists of Ontario - Federation of Health

Regulated Colleges of Ontario Rep.

Karie Robinson Toronto Public Health

Eilyn Rodriguez Ontario College of Family Physicians

Don Ross Consultant

Mike Rosser Healthcare Materials Management Services (London)

Paula Ruppert Ministry of Health & Long-Term Care - Mental Health & Addiction

Branch

Jodie Russell Timmins & District Hospital

Tina Sakr Ministry of Health & Long-Term Care - Home Care & Community

Support Branch

Deb Saltmarche Ontario Pharmacists' Association

Marina Salvadori Children's Hospital of Western Ontario

Lindy Samson Children's Hospital of Eastern Ontario

Marty Sargent Ministry of Health & Long-Term Care - Human Services I&IT Cluster

John Saunders Canadian Red Cross

Gordina Schellenberg West Hill Community Health Centre

Frank Schmidt Ministry of Health & Long-Term Care -Health Professions Regulatory

Policy & Programs Branch

Brian Schwartz Sunnybrook-Osler Centre for Prehospital Care; MOHLTC Emergency

Management Unit

Dianne Scoffield Ministry of Community & Social Services
Maria-Luise Sebald Ontario Long-Term Care Association

Karen Sequeira Ontario Hospital Association

Clint Shingler Ministry of Health & Long-Term Care – Emergency Management Unit

Patricia Simone Middlesex-London Health Unit
Mary Anne Simpson Middlesex-London Health Unit

Jane Sinclair Ontario Association of Non-Profit Homes & Services for Seniors

Terry Siriska Ontario Hospital Association

Peter Slater Consultant

Janine Small Health Canada - Ontario / Nunavut Region - Communications,

Marketing & Consultation Directorate

Patrick Smith Hamilton Health Sciences Corporation

Kathryn Snell Clinical Laboratory Management Association

Gordon Spear Ontario Long-Term Care Association Harry Spindel Bayview Community Services Inc.

Sue Starling Registered Nurses' Association of Ontario

Sophia Stephen Ontario Medical Association

Janice Stewart Princess Margaret Hospital - Haematology-Oncology Unit

Linda Stewart Association of Local Public Health Agencies

Sarah Strasser Sudbury & District Health Unit

Allison Stuart Ministry of Health & Long-Term Care - Emergency Management Unit

Brenda Stuart Consumer

Kathy Suma Ontario Long-Term Care Association - Extendicare

Jeff Sumner Gamma-Dynacare

Bev Sunohara Ministry of Health & Long-Term Care- Supply & Financial Services

Branch

Susan Tamblyn Consultant

Adrianna Tetley Ontario Association of Community Health Centres
Allison Thompson Joint Centre for Bioethics- University of Toronto

Susan Thorning Ontario Community Support Association

Ornella Tolomeio Hamilton Public Health & Community Services

Gail Tomblin Murphy Consultant

Baldwin Toye The Ottawa Hospital

Catalina Trevizan Ministry of Health & Long-Term Care - Human Services I&IT Cluster
Ross Upshur University of Toronto Joint Centre for Bioethics & Sunnybrook Health

Sciences Centre

Christopher Usih Toronto District School Board

Susan VanderBent Ontario Home Care Providers Association

Suzanne Vanderlip Markham Stouffville Hospital

Liz Van Horne Ministry of Health & Long-Term Care – Strategic Planning &

Implementation Branch

Pat Vanini Association of Municipalities of Ontario

Peter Vaughan Consultant

Mary Vearncombe Sunnybrook Health Sciences Centre

Jennifer Veenboer Ministry of Health & Long-Term Care – Emergency Management Unit

Joseph Verdirame Ministry of Community Safety & Correctional Services - Emergency

Management Ontario

Connie Verhaeghe Hamilton Public Health & Community Services

Mariella Vigneux Grey Bruce Public Health Unit - Association of Local Public Health

Agencies Representative

Marilyn Wang Ministry of Health & Long-Term Care - Health Professions Regulatory

Policy & Programs Branch

Bryna Warshawsky Middlesex-London Health Unit

Randy Wax Mount Sinai Hospital

Phillipa Welch Ontario Association of Non-Profit Homes & Services for Seniors

David White Ontario College of Family Physicians

Georgina White Ontario Association of Community Care Access Centres

Lindsay Whitmore Ottawa Public Health

Kathy Wilkie College of Medical Laboratory Technologists of Ontario

Diane Wilson Ontario Air Ambulance Services Co.

Anne-Luise Winter Ministry of Health & Long-Term Care - Infectious Disease Branch

Petra Wolfbeiss Association of Municipalities of Ontario

KK Wong Ministry of Health & Long-Term Care - Human Services I&IT Cluster
Barbara Yaffe Association of Local Public Health Agencies - Toronto Public Health

Ontario Health Plan for an Influenza Pandemic September 2006

Hirotaka Yamashiro Ontario Medical Association

Paul Zalan Family Practice

Randi Zlotnik-Shaul The Hospital for Sick Children

Dick Zoutman Queen's University

Preface xi

### About the Ontario Health Plan for an Influenza Pandemic

The Ontario Health Plan for an Influenza Pandemic (OHPIP) describes how Ontario's health care system will respond to an influenza pandemic. It sets out a comprehensive province-wide approach to health preparedness and response planning, and provides information to guide local pandemic planning groups. OHPIP endeavours to strike a balance between providing enough direction to ensure a consistent provincial health response to an influenza pandemic, and giving local jurisdictions the flexibility to respond to different scenarios that may arise during a pandemic.

OHPIP is a living document. It will be reviewed annually (or more often if required) and revised to reflect current knowledge and best practices. A steering committee has been established to oversee health planning for an influenza pandemic. The steering committee includes representatives from emergency management, public health, laboratories, the health care delivery system, labour associations, and regulatory colleges.

While OHPIP focuses on pandemic planning for the health sector, it includes links to other ministries with emergency responsibilities such as Emergency Management Ontario (EMO) of the Ministry of Community Safety and Correctional Services, the Ministry of Community and Social Services, the Ministry of Children and Youth Services, and the Ministry of Labour. Because a pandemic will affect every sector of society, EMO is working with other provincial ministries and their stakeholders to develop a Provincial Coordinating Plan for an Influenza Pandemic. That plan will address

pandemic planning issues outside the health sector, and focus on maintaining critical infrastructure and meeting human needs.

#### How to Use This Document

The *Ontario Health Plan for an Influenza Pandemic* is organized into three parts and 19 chapters:

#### Part I:

# The Context for Planning for an Influenza Pandemic

- 1. Background: provides basic information about influenza and pandemics, and summarizes the impact that an influenza pandemic would have on Ontario in terms of the number of people who will become ill and need some form of health care.
- 2. Roles, Responsibilities and Frameworks for Decision Making: describes the phases of an influenza pandemic, the roles and responsibilities of different levels of government, and the ethical and emergency management frameworks that provide the basis for Ontario's plan and response.
- 3. Planning Goals, Approach and Assumptions: sets out the goals, strategic approach and planning assumptions for Ontario's plan.
- **4**. **Resources**: provides a list of resources for pandemic planning.

#### Part II:

#### System-Wide Issues, Activities and Tools

5. Surveillance -- Detecting and Monitoring the Spread of Influenza: describes the surveillance activities in place now to monitor influenza in Ontario and detect a

Preface xii

- pandemic virus strain, as well as those that will be added, enhanced or curtailed during a pandemic.
- 6. Public Health Measures -Managing the Spread of Influenza:
  describes the public health measures
  that Ontario may use during a
  pandemic, and the factors that will
  determine which measures are used.
- 7. Infection Prevention and Control and Occupational Health and Safety: sets out the range of steps that the public, health care organizations and health care providers can take to prevent the spread of influenza and to protect the health workforce.
- 8. Optimizing Deployment of the Health Workforce: describes a competency-based approach to health human resources planning for a pandemic, and the steps that planners, employers and health care providers can take to make the most effective use of knowledge and skills during a pandemic.
- 9. Antivirals and Vaccines: sets out the policies for antiviral and vaccine supply, distribution and use, and describes the steps Ontario will take to acquire and distribute antivirals and vaccine during a pandemic.
- 10. Equipment and Supplies: describes the steps that Ontario and health care organizations will take to ensure an adequate, secure supply of equipment and supplies during a pandemic.
- 11. Influenza Assessment, Treatment and Referral Centres: describes the temporary Flu Centres that Ontario will establish, if required, during a pandemic to give the public easy

- one-stop access to assessment, information, treatment and referral services. The Flu Centres will also help reduce the demands on primary care providers and acute care hospitals, allowing them to focus on meeting the needs of people who need that level of care.
- 12. Communications: describes the steps that the Ministry of Health and Long-Term Care (MOHLTC) will use to communicate with the public, health care workers and other stakeholders during an influenza pandemic.

# Part III: Setting-Specific Issues, Activities and

- 13. Public Health Services: sets out the steps the public health system will take to manage the demand for services during an influenza pandemic.
- 15. Laboratory Services: describes how the laboratory system will function during a pandemic, including tests that will be provided and those that may be curtailed or reduced.
- **15. Emergency Health Services:** to be developed
- 16. Community Health Services: provides preliminary information on community health services during a pandemic; to be developed.
- 17. Acute Care Services: sets out approaches that acute care hospitals can use to manage their resources during a pandemic, including determining who will be admitted to critical care.
- **18. Paediatric Services:** provides preliminary information on the impact of pandemic on health

Preface xiii

services for children; to be developed.

19. Long-Term Care Homes: sets out guidelines for long-term care homes designed to protect residents and staff during a pandemic, and continue to provide high quality care.

NOTE: Chapters 5 through 19 have separate supplementary chapters, containing tools and forms (e.g., 5A Surveillance Tools, 12A Communications Tools).

Figure 1 summarizes the focus of pandemic planning and response activities by pandemic phase.

Note: The Ministry of Health and Long-Term Care is continuing to develop a provincial position on personal protective equipment (i.e., masks). In the absence of a provincial position, references to masks and/or respirators throughout this document should be interpreted broadly (i.e., facial protection).

Preface xiv

Figure 1: Summary of Pandemic Planning and Response Activities by Pandemic Period

Interpandemic Period	Pandemic Alert Period	Pandemic Period
Surveillance Maintain/enhance surveillance activities	Develop pandemic tools Disseminate alerts Enhance surveillance activities Test pandemic surveillance system	Adjust surveillance activities/update tools Distribute pandemic reporting tools Investigate clusters Share information Participate in special studies Monitor antiviral and vaccine effectiveness and adverse reactions
Public Health Measures Assess measures Develop tools and guidelines		Implement measures as directed Assess impact Adjust measures based on epidemiology (i.e., triggers)
Infection Prevention and Control and Occupation Develop guidelines Educate public and health care providers about infection control praction.	Adjust if required for pandemic strain Reinforce infection control practices and OHS controls Monitor effectiveness of infection control measures	
Optimizing Deployment of Health Workforce Develop competency-based approach Develop tools and guides for health care organizations and health care providers Encourage local communities and health care organizations to work with providers to develop HHR plans Identify other sources of workers	Recruit and train volunteers Train health care providers Address legal/liability/insurance issues	Implement HHR plans Assess impact, adjust if required

#### Pandemic Alert Period **Pandemic Period Interpandemic Period** Antivirals and Vaccine Confirm policies on access to antivirals and vaccine Develop stockpile of antivirals, and secure distribution system Activate antiviral distribution system Establish secure system to acquire, distribute and administer Test distribution system Distribute provincial stockpile of antivirals as per provincial policy Develop policies on access to antivirals and vaccine Activate system to acquire, distribute and administer vaccine **Equipment and Supplies** Develop 4-week stockpile of equipment and supplies locally; Work collaboratively to distribute existing equipment Test distribution system Develop 4-week provincial stockpile and supplies; source and distribute new supplies as *Identify* suppliers needed Develop distribution system for provincial stockpile Influenza Assessment, Treatment and **Referral Centres** Develop plans to establish Flu Centres Establish advisory committee and lead agencies locally Open and operate centres *Identify* sites locally Communicate Flu Centre locations to the public Ensure public is aware of site locations Address all legal, insurance, liability and equipment issues provincially Address staffing and other issues locally Communications Develop crisis communications plan Fully activate crisis communications plan Establish communication infrastructure (e.g., Telehealth, Assess impact and effectiveness Partially activate crisis communications plan *Important Health Notices, Ministry clock)* Revise and update communications materials as Develop education and communication materials for required public and health care providers Activate pandemic and business continuity plan All Health Services Provide services based on role during a pandemic Identify services that will be required during a pandemic Maintain effective communication with staff, *Identify services that can be curtailed* patients, residents and visitors Develop criteria for how services/resources will be used Notify MOHLTC of any issues or problems to be Develop competency-based health workforce plan address Educate staff, patients, residents and visitors Assess impact of programs and services, adjust Develop business continuity plan plans as required Coordinate planning with other services in your sector and your community

# **List of Abbreviations**

Abbreviation	Name
CIDPC	Centre for Infectious Disease Prevention and Control, Public Health Agency of Canada
ССМОН	Council of Chief Medical Officers of Health, Public Health Agency of Canada
CIOSC	Canadian Integrated Outbreak Surveillance Centre, Public Health Agency of Canada
СМОН	Chief Medical Officer of Health, Ontario
CNPHI	Canadian Network for Public Health Intelligence, Public Health Agency of Canada
CPHLN	Canadian Public Health Laboratory Network, Public Health Agency of Canada
CPIP	Canadian Pandemic Influenza Plan, Public Health Agency of Canada
EMU	Emergency Management Unit, Ontario Ministry of Health and Long-Term Care
EOC	Emergency Operations Centre, Ontario Ministry of Health and Long-Term Care
F/P/T	Federal/Provincial/ Territorial
HHR	Health Human Resources
iPHIS	integrated Public Health Information System, Ontario Ministry of Health and Long- Term Care
HU	Health Unit
MOH	Medical Officer of Health
MOHLTC	Ontario Ministry of Health and Long-Term Care
MCSCS	Ontario Ministry of Community Safety and Correctional Services
MCSS	Ontario Ministry of Community and Social Services
MOL	Ontario Ministry of Labour
NACI	National Advisory Committee on Immunization, Public Health Agency of Canada
NML	National Microbiology Laboratory, Public Health Agency of Canada
OHPIP	Ontario Health Plan for an Influenza Pandemic, Ontario Ministry of Health and Long-Term Care
РАНО	Pan American Health Organization
PHAC	Public Health Agency of Canada
PHD	Public Health Division, Ontario Ministry of Health and Long-Term Care
PIC	Pandemic Influenza Committee, Public Health Agency of Canada
PIDAC	Provincial Infectious Diseases Advisory Committee, Ontario Ministry of Health and Long-Term Care
PPE	Personal Protective Equipment
P/T	Provincial/Territorial
PTAC	Provincial Transfer Authorization Centre, Ontario Ministry of Health and Long- Term Care
RCMP	Royal Canadian Mounted Police
UIIP	Universal Influenza Immunization Program, Ontario Ministry of Health and Long- Term Care
VAAE	Vaccine Associated Adverse Events
VAER	Vaccine Adverse Events Reporting
WHO	World Health Organization

Preface xvii