

Family Reunification: Front Line Operators (R&I)

Course Sponsor:

Canadian Red Cross Society- ESS Courses (British Columbia)

Target Audience:

Family Reunification Front Line Workers, Family Reunification Supervisors, Service Providers and Service Provider Supervisors

Course Description:

Duration: 2.5 Hours

Course participants learn how to register evacuees and take inquiries in order to reunite families who have been separated because of a disaster. This is the first part of a two-part course. The second part, Referrals for Food, Clothing and Lodging is offered by the Emergency Management Division.

Course Objectives:

Upon completion of this course, participants will be able to:

- Understand how the Registration and Inquiry (R&I) process can reunite families
- Know how to apply current policies and procedures
- Understand how Family Reunification at reception centres links to other ESS functions, the provincial Central Registry & Inquiry Bureau, and to the world-wide Red Cross network.
- Know how to collect accurate and reliable information

Prerequisite:

- Introduction to Emergency Social Services
- Reception Centre Operations (recommended)

Type of Instruction:

Large and small group work, role playing, completion of forms

Class Size:

10 Minimum, 30 Maximum

Course Location:

Delivered locally by Canadian Red Cross trainers or in home study format.

Course Availability:

ESS Directors should contact their Red Cross Regional office to request courses in their community.

Point of Contact:

Lower mainland call 604-709-6600
Vancouver Island call 1-800-661-9055
Southern Interior call 205-573-1204
Northern B.C. call 1-800-278-7177