Centre for Emergency Preparedness and Response Office of Emergency Preparedness, Planning and Training

Family Reunification: Supervisors' Operations

Course Sponsor:

Canadian Red Cross Society- ESS Courses (British Columbia)

Target Audience:

Family Reunification Supervisors

Course Description:

Duration: 2.5 Hours

This course focuses on the technical details and on-site operations of the Family Reunification service in reception centres, hospitals, etc.

Course Objectives:

Upon completion of this course, participants will be able to:

- Establish the physical layout of Registration and Inquiry at reception centres and other locations
- Oversee the work of Front Line workers and Search and Reply workers to ensure reunification is achieved quickly and efficiently
- Assess the need for additional human resources, supplies etc.
- Arrange for the recruitment and training of new workers

<u>Prerequisite:</u>

- Introduction to Emergency Social Services
- Family Reunification: Front Line Operators (R&I)
- Family Reunification: Search and Reply
- Reception Centre Operations

Type of Instruction:

Large and small group work

Class Size:

10 Minimum, 30 Maximum

EPR Training Catalogue – British Columbia

Course Location:

Delivered locally by Canadian Red Cross trainers or in a home study format

Course Availability:

ESS Directors should contact their Red Cross Regional office to request courses in their community.

Point of Contact:

Lower mainland call (604)709-6600 Vancouver Island call 1-800-661-9055 Southern Interior call (205) 573-1204 Northern B.C. call 1-800-278-7177