

Family Reunification: Supervision in Disaster for Family Reunification Supervisors

Course Sponsor:

Canadian Red Cross Society- ESS Courses (British Columbia)

Target Audience:

Family Reunification Supervisors

Course Description:

Duration: 7 Hours

Participants enhance their disaster management skills by practicing leadership and problem-solving skills in a crisis simulation exercise. The Five Key Commitments of an Excellent Manager provide the principles of management.

Course Objectives:

Upon completion of this course, participants will be able to:

- Solve difficult problems caused by abnormal conditions
- Lead and support highly stressed clients and workers
- Establish a clear chain of command while maintaining a cooperative team atmosphere
- Make numerous decisions in a short period of time with limited information

Prerequisite:

- Introduction to Emergency Social Services
- Family Reunification: Front Line Operators (R&I)
- Family Reunification: Search and Reply
- Family Reunification: Supervisors' Operations
- Reception Centre Operations

Type of Instruction:

Small-group leadership activities

Class Size:

20 Minimum, 40 Maximum

Course Location:

Delivered locally by Canadian Red Cross trainers.

Course Availability:

ESS Directors should contact their Red Cross Regional office to request courses in their community.

Point of Contact:

Lower mainland call (604)709-6600
Vancouver Island call 1-800-661-9055
Southern Interior call (205) 573-1204
Northern B.C. call 1-800-278-7177