

Emergency Social Services

Course Sponsor:

Manitoba Family Services and Housing

Target Audience:

Municipal Officials, staff and volunteers responsible for developing and maintaining Emergency Health and Social Service plans. Regional Health Authorities, First Responders, Manitoba Family Services and Housing staff who support a municipal response in the delivery of these services to evacuated citizens in an emergency or disaster.

Participant Restrictions:

None

Course Description:

Duration – 2 or 4 days

This course will provide an overview of the Emergency Social Services program, the necessity of an organized emergency social response system to meet people's basic and emotional needs during and following an emergency or disaster. The five primary services and reception centre management as a critical component of an effective delivery system will be discussed.

Course Objectives:

By the end of the course, participants should be able to:

- Identify types of disasters
- Gain a basic understanding of the emergency management system including levels of response to an emergency
- Define the components of Emergency Social Services including the five primary services: the provision of emergency clothing, food lodging, personal services, registration and inquiry
- Understand the role of reception centre management in a disaster
- Understand the need for ESS preparedness and planning

- Describe the specialized emergency social services: volunteer services, communications, first aid, health services, financial services, transportation services, recreation services, and child care
- Discuss the relationship between the local ESS team and municipal, provincial, and federal governments
- Understand the importance of a coordinated response with NGO's, Health, and Disaster Financial Assistance
- Identify ESS Partner Agencies

Prerequisite:

None - This is an introductory course.

Class Size:

25

Type of Instruction:

Classroom lecture, video and exercises

Course Availability:

As requested or need identified

Cost:

No cost to participant. Travel, accommodation and meal expenses are the responsibility of the participant or their sponsor.

Point of Contact:

Ron Fortier
 Emergency Social Services Director
 Manitoba Family Services and Housing
 Community Services Delivery Division
 119-114 Garry Street
 Winnipeg, Manitoba
 R3C 4V4
 Email: rofortier@gov.mb.ca