

## **Emergency Social Services**

**Course Sponsor:**

City of Winnipeg Community Services Department

**Target Audience:**

Staff and volunteers from within the municipality, non-government organizations and regional health authorities who deliver emergency health and social services to evacuated citizens in an emergency or disaster.

**Participant Restrictions:**

None

**Course Description:**

This course overviews the work of Emergency Health and Social Services and explains how people will be assisted in Winnipeg when a disaster strikes. The five primary functions of ESS and the role of the reception center will also be discussed.

**Course Objectives:**

The participant will be able to identify the need for and components of the City of Winnipeg Emergency Health and Social Services plan.

Teaching points include:

- Understand the need for ESS preparedness planning
- Understand the potential impact of disaster upon those immediately affected by it
- Understand how the ESS plan fits within the City's overall emergency response plan
- Understand the five basic services ESS provides in a disaster
- Understand the lines of communication and authority within the ESS organization, between the five services and with other emergency responders
- Understand the role the reception center plays in a disaster

- Understand how City works in a coordinated response with NGO's and health to deliver health and social services to people
- Understand how ESS continues through the recovery phase of a disaster

**Prerequisite:**

None - This is an introductory course.

**Type of Instruction:**

Classroom: lecture, discussion, video and exercises

**Class Size:**

25

**Course Location:**

Emergency Operations room – City Hall

**Course Availability:**

Twice Yearly: Spring and Fall

**Cost:**

None

**Point of Contact:**

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**Additional Comments:**

This course is delivered in a 3-day version, which includes numerous exercises and presentations. It can also be delivered in a one day condensed version.