

## **Emergency Telecommunications Operator**

**Course Sponsor:**

Manitoba Emergency Measures Organization (MEMO)

**Target Audience:**

Anyone

**Course Description:**

*Duration – 1 or 2 Days*

This course is aimed at managers, supervisors and others who may be required to develop a radio telecommunications strategy for major emergencies and disasters, and assumes some familiarity with the operation of the radio telecommunications system(s) used in their organizations.

**Course Objectives:**

Topics include:

- Various types of radio telecommunications equipment, frequencies and transmission modes along with their respective operating features and characteristics.
- Introduction to interoperability including technical and organizational issues, and operating skills, such as the use of plain language, international phonetics, net operations, and basic troubleshooting and field repairs.

**Prerequisite:**

None

**Type of Instruction:**

The course can run over 2 days if an exercise is requested.

**Course Availability:**

By request

**Cost:**

No cost to participant. Travel, accommodation and meal expenses are the responsibility of the participant or their sponsor.

**Point of Contact:**

Main Office  
1510-405 Broadway  
Winnipeg, Manitoba  
R3C 3L6  
Tel: (204) 945-8768  
Toll free: 1-888-267-8298

**Additional Comments:**

MEMO reserves the right to cancel a course or change dates due to an unforeseen circumstance.