

CONSULAR AFFAIRS

BON VOYAGE, BUT...

INFORMATION FOR THE CANADIAN TRAVELLER
2005/2006



Foreign Affairs
Canada

Affaires étrangères
Canada

Canada



Public Health
Agency of Canada

Agence de santé
publique du Canada



Travel healthy!
Travel informed...

VISIT

www.travelhealth.gc.ca

Canada

BON VOYAGE, BUT...

INFORMATION FOR THE CANADIAN TRAVELLER
2005/2006

Published by Foreign Affairs Canada

To obtain more information or additional free copies of this booklet, visit your nearest Passport Canada office, check the Consular Web site (www.voyage.gc.ca), e-mail enqserv@international.gc.ca or call 1 800 267-8376 (in Canada) or (613) 944-4000.

This publication is available in alternative formats upon request.
Ce document est aussi disponible en français sous le titre Bon voyage, mais...

Information in this publication is readily available for personal and public non-commercial use and may be reproduced, in part or in whole and by any means, without charge or further permission from Foreign Affairs Canada. We ask only that users exercise due diligence in ensuring the accuracy of the materials reproduced; Foreign Affairs Canada be identified as the source department; and the reproduction not be represented as an official version of the materials reproduced, nor as having been made in affiliation with or with the endorsement of Foreign Affairs Canada.

All information in this publication is provided on an "as is" basis without warranty of any kind, either expressed or implied. Foreign Affairs Canada (FAC) makes all reasonable efforts to ensure that the information contained in this publication is accurate at the time it is published. FAC, as the publisher, is solely responsible for the accuracy, completeness, timeliness and reliability of any such information. The information, however, is subject to change at any time without notice. Consult our Web site and resources in the "For More Information" section for the most up-to-date information. The reader is also encouraged to supplement this information with independent research and professional advice.

© Her Majesty the Queen in Right of Canada,
represented by the Minister of Foreign Affairs, 2005

Revision: April 2005
Cat. No. FR4-5/2005E
ISBN 0-662-40016-X



CONTENTS

What Are Canadian Consular Services?	3
Consular Officials Provide the Following Services.....	3
Consular Officials Do Not Provide the Following Services.....	4
Emergency Consular Services.....	5
Before You Go	5
Get Informed.....	5
Register with a Canadian Government Office Abroad.....	6
Your Passport.....	6
Do You Need a Visa?.....	7
Travel with or by Children.....	8
Dual Citizenship.....	8
Persons with a Disability.....	10
Getting Medical Advice.....	12
Supplemental Health Insurance.....	14
Other Insurance.....	18
Travelling by Car?.....	18
Money Matters.....	18
Canadian Taxation Status.....	19
Avoiding Customs Difficulties.....	19
Transport of Dangerous Goods and Aviation Security.....	19
Women Travelling Solo.....	19
Traveller's Checklist.....	20
On the Road	22
Taking Precautions.....	22
Lost or Stolen Passport.....	22
Foreign Laws and Customs.....	23
Illegal Drugs.....	23
Crime and Punishment.....	23
Judicial Process.....	24
Sexual Exploitation of Children.....	24
When You Return	28
Departure Tax.....	28
Canadian Customs and Import Controls.....	28
Be Aware and Declare.....	28
Illegal Souvenirs.....	30
Health Concerns.....	30
List of Canadian Government Offices Abroad	32
For More Information	47
Our Partners	51

Canadians love to travel. Each year we make millions of trips worldwide for both business and pleasure.

To maximize your chances of enjoying a hassle-free journey abroad, get informed before you go—preparation is the key to a successful trip.

To help you plan ahead, Foreign Affairs Canada has developed this handy reference booklet. It contains a list of the consular services we offer abroad, travel advice and important contact information.

WHAT ARE CANADIAN CONSULAR SERVICES?

The Consular Affairs Bureau of Foreign Affairs Canada has over 270 points of service worldwide where consular officials are ready to assist Canadians travelling, working or living abroad.

Being informed about the services we do and do not provide will help make your stay abroad a more pleasant one.

Consular Officials Provide the Following Services:

In emergencies

- Assist in arranging evacuation in the event of war, civil unrest or a natural disaster.



- Arrange help in a medical emergency by providing you with a list of local doctors and hospitals.
- Arrange for your medical evacuation should a required treatment not be available locally (fees apply).
- Comfort and assist victims of robbery or other violence.
- Help find missing persons and abducted children.

When legal issues arise

- Provide you with a list of local lawyers.
- Provide you with sources of information about local laws and regulations.
- Seek to ensure that you are treated fairly under the country's laws if you are arrested or detained (see our publication *A Guide for Canadians Imprisoned Abroad*).
- Provide assistance if your child has been abducted and taken to another country (see our publication *International Child Abductions: A Manual for Parents*).
- Notarize documents (fees apply).

When other issues arise

- Replace a lost, stolen, damaged or expired passport (fees apply).
- Extend the period of validity in a limited-validity passport (fees apply).
- Add a married or conjugal name to a passport (fees apply).
- Issue certificates in lieu of a birth certificate, record of civil status or record of family civil status (fees apply).
- Issue a statement in lieu of a certificate of non-impediment to marriage abroad (fees apply).
- Provide an emergency loan (fees apply, and this service is offered only as a last resort and is subject to strict rules).
- Transfer funds (fees apply).
- Provide translation services (fees apply).
- Contact relatives or friends and ask them to send you money or airline tickets.
- Contact your next of kin, with your authorization, if you've had an accident or are detained by police.
- Accept citizenship applications.
- Provide advice about burying a Canadian abroad or repatriating the remains to Canada.
- Contact your next of kin in case of death.
- Request that local authorities investigate suspicious circumstances in the event of an alleged or apparent crime or death.

Consular Officials DO NOT Provide the Following Services:

When legal issues arise

- Intervene in private legal matters.
- Provide legal advice.
- Obtain a criminal record check on your behalf.
- Post bail, pay fines or legal fees.
- Get you out of prison.
- Take possession of an abducted child.
- Enforce a Canadian custody agreement overseas or compel a country to decide a custody case.
- Investigate a crime or death.
- Ask local authorities to give preferential treatment to Canadians.

When other issues arise

- Make travel arrangements.
- Compensate or reimburse you for delayed or cancelled travel.
- Pay your hotel, medical, travel or other expenses.
- Store personal effects or search for lost items.
- Acquire local permits or licences on your behalf, including foreign visas or work permits.
- Assist with job hunting.
- Help you find accommodation.
- Accept mail on your behalf.
- Issue pension or social security benefits.
- Perform marriage ceremonies.
- Pay the burial, cremation or repatriation costs of a deceased Canadian.

Emergency Consular Services

Canadian government offices abroad offer 24-hour assistance, seven days a week. Outside of office hours, your telephone call will automatically be transferred to a consular officer in Ottawa or you will be asked to leave a message for a return call. In either case, there will be a prompt response. If you leave a recorded message, make sure that it is clear and that you leave a complete telephone number or contact address.

From some countries, you can use a toll-free number to speak to a consular officer in Ottawa. In addition, you can make a collect call to Foreign Affairs Canada in Ottawa at **(613) 996-8885**.

In some locations where Canada does not have a local office, the Australian or the British mission will provide you with emergency services. These and possibly other missions can also contact the nearest Canadian office on your behalf.

Check the List of Canadian Government Offices Abroad section for information on how to contact the Canadian office(s) in the country you plan to visit.

BEFORE YOU GO

Get Informed

Take time to learn about the political, cultural and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination is known to be dangerous. Consult the Country Travel Reports and the Current Issues section of our Web site for up-to-date information on safety and security conditions, health issues, and entry and visa requirements for over 200 travel destinations.

Find out **before you go** where the nearest Canadian government office is located. Contact information for these offices is provided in this publication and at www.voyage.gc.ca/alt/canoffices.asp.

Leave a copy of your itinerary with someone at home so they can contact you in case of an emergency.

Register with a Canadian Government Office Abroad

If you expect to stay in a country for more than three months, or plan to visit areas or countries with a potential for problems, it is recommended that you register with the nearest Canadian government office abroad or at www.voyage.gc.ca to help us contact you in case of an emergency. Registration is voluntary, and the information you provide is protected and used in accordance with the provisions of the *Privacy Act*. Under the *Privacy Act*, personal information may be disclosed in certain circumstances: a few examples include where disclosure would clearly benefit the client, where the public interest in disclosure clearly outweighs any invasion of privacy or pursuant to a court order.

In countries where Canada has no direct representation, there may be arrangements in place for you to register with another country's embassy or consulate. For example, Canada has such an arrangement with Australia. Consult the Country Travel Reports on our Web site for country-specific information.

Your Passport

Your passport is the only proof of your Canadian citizenship and identity that is accepted in **all** countries. You and all family members should have a valid passport if you plan to travel outside Canada. Passport applications are available at www.ppt.gc.ca (the Passport Canada Web site), at Passport Canada offices and postal outlets in Canada, and at Canadian government offices abroad.

A Passport for Everyone
Canadian children must have their own passport. The practice of adding a child's name to a parent's passport is no longer permitted.

Before you leave on your trip, **be sure to complete the "In case of accident or death notify" section** (page 4) in your passport. This will help us quickly notify your family or friends if an emergency arises.

Processing Time

The processing period for in-person applications in Canada is 10 working days. The processing of mail-in applications takes a minimum of 20 working days. So plan to apply well before your departure.

REGISTRATION OF CANADIANS ABROAD

Register on-line at www.voyage.gc.ca so that we can reach you in case of an emergency.



GOING ABROAD?

BE PREPARED, EXPECT THE UNEXPECTED!



Have a look at our **Country Travel Reports** at www.voyage.gc.ca to obtain facts on security conditions, health issues, emergency contacts and entry requirements for over 200 destinations. For country maps, fact sheets and other useful resources that relate to the different social and cultural norms you might face when travelling abroad, consult our **Country Profiles**.

➔ www.voyage.gc.ca

Keep It Safe!

Make photocopies of your passport's identification page and of your identification cards and keep the copies separate from the original when you travel. For added security, leave a copy with a friend or relative at home. We also recommend that you carry a birth or citizenship certificate in addition to your Canadian passport. These simple steps may speed the replacement process if you lose your passport.

Expiration Date

If your passport is due to expire within six months of your scheduled return to Canada, check with the destination country's embassy or consulate in Canada for its rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is due to expire within six months of entry.

If you have any questions about passports, contact Passport Canada.

Do You Need a Visa?

You need a visa to enter certain countries. Your travel agent or the country's embassy or consulate in Canada can advise you of the requirements. You can also check our Country Travel Reports and the Visas section on our Web site. **Apply for visas well in advance of your trip.**

Some countries will allow you to enter only if you can prove you will be leaving and have enough money to support yourself during your stay. Be prepared to show your return or onward ticket, bank statement or any visas that demonstrate you plan to visit another country.



Travel with or by Children

If a person younger than 18 is travelling alone or with only one parent or another adult, we recommend that a consent letter proving that the trip is permitted by the custodial parent (or both parents or the legal guardian, as the case may be) be carried. For an example of a consent letter, refer to Frequently Asked Questions in the Before You Go section of our Web site.

Make sure you and/or the children carry the proper identification. This includes birth certificates, baptismal certificates, passports, citizenship cards, records of landing and certificates of Indian status. Proper identification could also include any documents, such as divorce papers or custody court orders, that might be required by the country you intend to visit. These documents will help prove your citizenship, residency and custodial rights when you return to Canada.

If you or your partner are travelling to another country with your child and there is a possibility that a custody dispute might develop, you should talk to a lawyer before the child leaves home. Our publication *International Child Abductions: A Manual for Parents* contains further information.

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave that country. Check your status with that country's embassy or consulate in Canada before you travel. If you have custody questions, contact Foreign Affairs Canada's Consular Case Management Division at **1 800 387-3124** (in Canada) or **(613) 943-1055**.

Travel with Same-Sex Spouse

Although same-sex marriages are legal in Canada, they are not recognized in many countries. Attempting to enter as a same-sex married couple may result in refusal by local officials. Consult the Travel Reports for country specific information.

Dual Citizenship

Canadian law permits a Canadian to have more than one nationality. However, your Canadian citizenship may not be recognized in the country of your other citizenship, and the authorities of that country may prevent Canada from providing you with consular assistance. This is



Pack right...



...enjoy your flight!

For more information on how to pack for your next trip, visit our website at www.catsa-acsta.gc.ca or call 1-888-294-2202.



Canadian Air Transport
Security Authority

Administration canadienne
de la sûreté du transport aérien

Canada

especially true if you did not use your Canadian passport when entering that country.

If you are considered a national of another country, you may be compelled to do military service or pay special taxes.

To avoid unpleasant surprises, find out whether you, your spouse or any other family member is a citizen of another country.

Where permitted by the laws of the country in question, the Government of Canada encourages Canadians to use their Canadian passport when travelling abroad and to present themselves as Canadians to foreign authorities.

If you have questions or concerns regarding dual citizenship, contact the nearest Canadian government office or refer to our booklet *Dual Citizenship*.

Persons with a Disability

Many countries do not provide access for people in wheelchairs or make allowances for those with special hearing, sight or other physical requirements. For more information, refer to the Canadian Transportation Agency Web site (www.cta.gc.ca) and the Government of Canada Web site "Persons with Disabilities Online" (www.ph-endirect.ca).

Travel in Europe

The member states of the European Union—minus Ireland and the United Kingdom, plus Norway and Iceland—form the Schengen area, a region in which regular border controls between these countries have been abolished to create a single external frontier.

Canadians do not need visas for short-term visits to Schengen countries, but some member states require you to register with local authorities within three working days of your arrival. Moreover, some recently joined Schengen countries are still subject to regular border controls. It's important to get your passport stamped when entering the Schengen area. The absence of an entry stamp from the initial Schengen port of entry could create difficulties during subsequent encounters with local police or other authorities.

For more information, consult our Web site's Country Travel Reports. For the most up-to-date and authoritative information, contact the embassy or consulate of the countries you wish to visit.

Canadian
Transportation
Agency



Office
des transports
du Canada

Fly Smart

Be a prepared
traveller

For your free
Fly Smart booklet, contact:

The Canadian Transportation Agency

Ottawa, ON K1A 0N9

Tel: 1 888 222-2592

TTY: 1 800 669-5575

www.cta.gc.ca



Canada

Travel to the United States and Mexico

Canadians should carry a valid Canadian passport for all visits to the United States and Mexico.

For detailed information about travel in the United States and Mexico, refer to our booklets *U.S.A. Bound* and *México: ¿Qué pasa?* and our Travel Reports on these countries.

Getting Medical Advice

Provided by The Public Health Agency of Canada

The Public Health Agency of Canada's Travel Medicine Program strongly recommends that your travel plans include contacting a travel medicine clinic or your physician **six to eight weeks before departure** to determine your need for vaccinations, preventive medication and advice on what precautions to take to avoid disease while travelling.

Vaccinations and Preventive Medication

Based on your current health status, immunization history and anticipated itinerary, a health care provider can assess your vaccination requirements and your need for preventive medications (e.g. for malaria). International travel can expose you to infectious diseases such as measles that aren't frequently seen in Canada. Ensure

that your routine immunizations—tetanus, diphtheria, whooping cough (pertussis), polio, measles, mumps and rubella—are up-to-date. Proof of yellow fever vaccination may be required to enter some countries. Seek a risk assessment **well in advance** of your departure, as you may need to start receiving vaccinations or taking preventive medication a month or two beforehand.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them.

AIDS

Some countries require proof of HIV testing. Have the test conducted and obtain the results before your trip.

Medication

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carrying a duplicate of your original prescription that lists both the generic and trade names of the drug is recommended in case your medication is lost or stolen. This is also a good idea if you wear glasses or contact lenses—having the prescription makes it easier to replace them.

Do not try to save luggage space by combining medications into a single container. Keep all medications in the original, labelled container to avoid customs problems.

TRAVEL NOTICE

"...coverage for out-of-country health care services is limited; you should purchase supplementary insurance."

Ministry of Health and Long-Term Care

Border crossing, customs, safety, trip planning – what other critical issues can affect you when travelling? **Ask the CSA!**

Call for your
FREE Snowbird
Travellers' Checklist
AND
Medipac's Travel
Insurance Guide.



The **Canadian Snowbird Association** is a national not-for-profit advocacy organization dedicated to actively defending and improving the rights and privileges of travelling Canadians.

1-800-734-7147

www.snowbirds.org
www.medipac.com

Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally available in the country you plan to visit. For travel to some countries, obtaining a note from your doctor that states the medical reasons for your prescription and the recommended dosage is also encouraged.

If you need syringes for a medical condition such as diabetes, it is very important that you take along an appropriate supply. As well, you should carry a medical certificate that shows they are for medical use.

Supplemental Health Insurance

Do not rely on your provincial health plan to cover costs if you get sick or are injured while you are abroad. At best, your health plan will cover only a portion of the bill. It is your responsibility to obtain and understand the terms of your supplemental travel insurance policies.

Some credit card companies offer their holders health and travel insurance. Do not assume that coverage is automatically included or that the card alone provides adequate coverage. Some companies require an additional premium to include travel coverage. Others require that you pay for your travel arrangements using that specific card. Verify the conditions, limitations and requirements before departure.

Be sure to ask whether your policy:

- Has an in-house worldwide emergency hotline you can call if you are in trouble. Find out whether it is open 24 hours a day, seven days a week; if the operators are multilingual; and whether nurses or physicians are on staff.
- Pays foreign hospital and related medical costs and, if so, whether it pays up front or expects you to pay and be reimbursed later.
- Provides for your medical evacuation to the nearest place with proper medical care or to Canada.
- Pays for any required medical escort (doctor or nurse) to accompany you during evacuation. This can cost as much as \$100,000 without insurance.
- Excludes pre-existing medical conditions. If such conditions exist, notify your insurance company and get an agreement in writing that you are covered for these conditions. Otherwise, you could find your claim “null and void” under a pre-existing condition clause.
- Covers premature births and related neonatal care.
- Allows for cash advances if a hospital accepts only such payment.
- Pays for the preparation and return to Canada of your remains should you die while travelling. This can cost as much as \$10,000 without insurance.



sanofi pasteur
The vaccines business of sanofi-aventis Group

Travelling allows us endless opportunities to be exposed to new sights, sounds, smells, tastes, experiences and new people.

Did you know?

- ▲ Travellers' diarrhea is a common problem for Canadians travelling to a developing country
- ▲ During a two week trip, up to 50% of people will have one or more episodes of travellers' diarrhea
- ▲ An episode of travellers' diarrhea can last 3 - 5 days

Travellers' Diarrhea is usually caused by contaminated food.

The most common cause of travellers' diarrhea is food contaminated with bacteria called enterotoxigenic *E. coli* (ETEC). Travellers' diarrhea can also be caused by contaminated water.

In addition to the sage advice “Boil it, peel it, cook it ... or forget it!”, a new, easy-to-take oral vaccine may also lower your chances of developing travellers' diarrhea while you are away.



Dukoral™ is a trademark used under license from SBL vaccin AB.

Plan ahead – help protect against travellers' diarrhea

For more information visit us at www.travellersdiarrhea.com

It is illegal
to visit any country with

a criminal record.

A pardon removes your criminal record.

www.PARDONSERVICESCANADA.com

1-8-NOW-PARDON (1-866-972-7366)

Carry details of your insurance with you. Also, tell your travel agent, a friend or a relative at home and your travelling companion how to contact your insurer.

Get a detailed invoice from the doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away. Remember always to **submit original receipts** for any medical services or prescriptions you received while travelling abroad. Most insurance companies will not accept copies or faxes. Keep a copy of the submitted documents for your files.

Extended Stay Abroad

Your provincial government health insurance plan cannot be maintained after you have lived outside the province for a period of time. This period varies by province. Individual personal medical insurance is available for those working, studying or living outside Canada for an extended period. Coverage is available for both the contracted person and dependants. These plans consist of full accident and sickness coverage, including emergency medical evacuation and war risk. Many companies have changed their terms and conditions related to terrorist acts, war and civil unrest. Check with your insurance company before you leave.

Why is International Travel Insurance Required?

Here are 10 reasons to pack it in your luggage:

1. Health insurance is one of the best investments you can make. Accidents or illnesses can happen to anyone, anywhere, anytime. All it takes is an unguarded moment or exposure to a harmful virus, and you or your family could be indebted for many years.
2. Some hospitals will not admit you unless you have insurance or can pay up front, regardless of your medical condition.
3. You cannot take medicare for granted when you work outside Canada, even for short periods. Your government health insurance plan (GHIP) will foot only a portion of the bills.
4. Your GHIP may terminate after you have lived outside Canada for a certain period of time.
5. With certain exceptions, when you return to Canada there will be a wait of up to three months before you can benefit again from your GHIP.
6. A comprehensive travel insurance plan can help you leave a country, at no extra cost, in the event of a major medical emergency for which local facilities are inadequate.
7. Travelling to a country where war or civil unrest is a concern may require specialized insurance to ensure full protection.
8. Should you decide to extend a business trip to take a holiday, you may need additional coverage besides your employer's policy.
9. Many people take advantage of being abroad to try new things. If you plan to participate in any hazardous activity—scuba diving, parachuting, rock climbing, hiking, alpine skiing, etc.—check the limitations of your insurance coverage first.
10. Do not assume that your Canadian automobile insurance or the coverage purchased with your rental vehicle will provide adequate protection in the event of an accident or theft. Much of the coverage we take for granted in Canada is not available abroad. Make sure you know what coverage is in place before you drive.

Telfer International Consultants Inc.
www.telferinc.com



Other Insurance

You may also want to purchase a travel insurance package that includes flight cancellation, trip interruption and/or lost luggage coverage. Doing so can avoid major disruptions and additional costs. Again, check the terms and conditions of these policies.

Travelling by Car?

Keep in mind that each country has its own driving regulations. You may be required to obtain an international driving permit and/or additional insurance to drive a vehicle in the destination country. For further information, consult our Web site's Country Travel Reports or the Canadian Automobile Association.

In some countries, the driver may be detained and questioned by police even though only a minor accident has occurred.



Money Matters

Canadian currency and traveller's cheques are not always accepted. Before you leave, consult a bank or foreign currency agent to find out the most appropriate currency to carry.

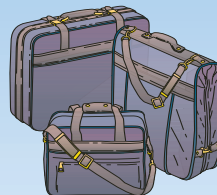
It's always a good idea to have a small amount of the local currency on hand when you first arrive, unless the importation of local currency is a crime. There may be restrictions on the amount of money that you can take into or out of the country. Check with the foreign embassy or consulate in Canada or with your travel agent about currency regulations in the country you plan to visit.

Be aware that your debit card or credit card will not necessarily be usable abroad. Check with your bank for information on ATM services in other countries.

Before you leave Canada, make arrangements for how you'll get additional funds if needed. Foreign travel is often more expensive than people plan for.



Is Your Baggage Safe?



Think before
you pack!



Ask First For Safety's Sake!

www.tc.gc.ca/civilaviation/commerce/dangerousgoods/

For further information, please contact your
airline, or contact Transport Canada at the
following number: 1 800 305-2059

Canada

Canadian Taxation Status

If you are living or travelling abroad but maintain residential ties in Canada, you are usually considered a factual resident of Canada for taxation purposes. However, there may be other factors involved, so review your situation with the Canada Revenue Agency (CRA) before you leave in order to avoid surprises. The CRA publication *Canadian Residents Abroad* provides excellent information.

Avoiding Customs Difficulties

Before travelling abroad with valuable items, you can take advantage of a free identification procedure at any Canadian customs office.

Transport of Dangerous Goods and Aviation Security

Passengers are not permitted to transport dangerous goods on board an aircraft in carry-on or checked baggage, or on their person. Consult the airline or Transport Canada's Web site to find out what you can and cannot take with you.

Women Travelling Solo

Our booklet *Her Own Way: Advice for the Woman Traveller* provides information specifically for women travellers.

Traveller's Checklist



- Country Travel Report for your destination country
- Itinerary and budget
- Health and travel insurance
- Passport: check expiry date, make copies
- Entry visas and departure tax
- Documentation for children (consent letter if needed)
- Vaccinations, medication, prescriptions, medical certificate, supplies, extra pair of glasses
- International driver's licence (if needed)
- Flight preparation
- Registration with the nearest Canadian government office abroad (on-line)
- Dual citizenship: is it an issue?
- Money: local currency, traveller's cheques, etc.
- Bringing back goods: receipts for purchases, special arrangements for food, animals, plants, etc.
- Don't forget to pack this booklet.**



TRAVEL & WORK ABROAD
VOYAGER ET TRAVAILLER À L'ÉTRANGER

www.canada123go.ca
1 877 go123go

Foreign Affairs Canada / Affaires étrangères Canada

Canada

ON THE ROAD

Taking Precautions

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals. In many countries, foreigners are specifically targeted. Don't wander into unknown areas—find out how safe they are first. Don't pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it's locked. **Never take anything, even an envelope, across a border for someone else.**

Do not display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables.

Don't forget to telephone home, particularly if you have promised family members or friends that you would do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.



Keep a separate record of your traveller's cheques and credit cards.

Never carry your passport, travel tickets, identification documents, cash, credit cards and insurance papers together. If you do so, you risk being left with no identification or funds in case of theft or loss.

Use the safety deposit box at your hotel. Never leave valuables in your room.

Lost or Stolen Passport

If your passport is lost or stolen while you are travelling, contact the nearest Canadian government office immediately after reporting the loss or theft to the local police. Make sure you get a copy of the police report or the report number. Before a new passport can be issued, you must complete an application form, produce documentary evidence of your Canadian citizenship (e.g. a birth or citizenship certificate), present new photographs, pay the required fee and complete a "Statutory Declaration Concerning a Lost, Stolen, Inaccessible or Destroyed Canadian Passport or Travel Document" (form PPT 203). If you subsequently find your lost/stolen passport, it must be returned to Passport Canada for inspection and destruction.

Foreign Laws and Customs

When you are travelling in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Although you may not agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire for both sexes is very important and may even be legislated. Penalties for disobeying local laws can be quite severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious sites. Many of these areas are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts, buildings or local people.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. You may lose your film and your camera, and you could even come under suspicion of espionage.

Illegal Drugs

Drug use and trafficking are prohibited in all countries, even though drugs are readily available and openly used in some places. Most countries impose heavy fines and long prison sentences for possession and



trafficking. In some countries, possession of even small amounts of drugs carries a prison sentence.

Never take any parcel that is not yours across a border.

Choose your travelling companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be. For details, consult the Drugs and Travel section of our Web site and our publication *Drugs and Travel: Why They Don't Mix*.

Crime and Punishment

Thousands of Canadians are currently imprisoned outside Canada for various offences. The laws and customs of countries around the world can be very different from those in Canada. Ignorance of those laws is no defence.

While in a foreign country, you are subject to its laws and regulations. **Your Canadian citizenship offers no immunity.**

If you find yourself in trouble, Canadian consular staff abroad can provide a list of lawyers who have the required expertise, contact your family and friends, and ensure that you receive fair treatment **according to the standards of that country**. They cannot, however, wield any influence to reduce your sentence or fine.

Judicial Process

Never assume that the legal system of the country you are visiting is the same as at home. "Innocent until proven guilty" is not a universally recognized concept. In some countries, you may not even have the right to legal representation or a trial in your own language.

Some countries do not recognize or respect religious freedom; freedom of association, speech or the press; or equality of the sexes. For instance, guilt by association is presumed in some countries. This means that you may be charged simply for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a demonstration or riot, you may be considered a participant and be rounded up with those involved.

If you do find yourself in legal trouble, contact the nearest Canadian government office immediately. If you cannot do so yourself, have someone else do it for you.

Sexual Exploitation of Children

Most countries vigorously enforce laws against the sexual exploitation of children. Canadians who are suspected of sexual exploitation of children in Canada or abroad can be charged under the Canadian Criminal Code (available at <http://laws.justice.gc.ca>).

Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the Publications section of our Web site.



Drugs and Travel DON'T MIX



Get informed before you go.
Start with a visit to
www.voyage.gc.ca

Travelling abroad? Protect yourself.

sanofi pasteur

The vaccines business of sanofi-aventis Group

Tetanus, Diphtheria & Poliomyelitis



■ Tetanus & Diphtheria risk area
■ Tetanus, Diphtheria & Poliomyelitis risk area

Typhoid Fever



■ high risk area
■ moderate risk area

Hepatitis A



■ high risk area
■ moderate risk area

Yellow Fever



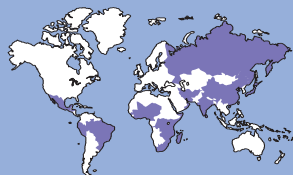
■ risk area

Travellers' Diarrhea



■ high risk area
■ moderate risk area

Cholera



■ countries with Cholera cases

Rabies



■ high risk area
■ moderate risk area

Influenza



■ Seasonal risk areas:
■ Nov-Mar ■ all year ■ Apr-Sep

Meningococcal Disease



■ risk area

Japanese Encephalitis



■ all year risk area
■ seasonal risk area

HELP AVOID TRAVEL HEALTH RISKS.

Consult with your doctor or travel clinic to discuss your individual itinerary.

For additional information please call 1-800-268-4171.

Sources: www.who.org/ith; www.cdc.gov/travel; Steffen, Dupont, Wilder-Smith, Manual of Travel Medicine and Health, 2003 T132B4 – 01/04





WHEN YOU RETURN

Departure Tax

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving, make sure you set aside enough money, in local funds, to pay this tax. Consult our Web site's Country Travel Reports for more information.

Canadian Customs and Import Controls

If you have been away from Canada for 24 hours or more, you may bring back goods worth up to C\$50 without paying duties or taxes. This does not include alcohol and tobacco products.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$200 without paying duties or taxes. These goods can include alcoholic beverages and tobacco products as follows: up to 1.14 litres (40 oz.) of liquor or 1.5 litres (53 oz.) of wine, or a case of 24 bottles or cans of beer or ale, each containing 355 ml (12 oz.). As for tobacco, you may bring back up

to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams (7 oz.) of manufactured tobacco.

If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$750 without paying duties or taxes. These goods can include alcoholic beverages and tobacco products as described above. Note that provincial age restrictions apply to liquor and tobacco products.

When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

Note: Tobacco products included in a personal exemption are still subject to a minimum duty unless they are marked "Canada-Duty Paid—Droit acquitté".

Be Aware and Declare

You must declare everything you have purchased and acquired abroad, whether the items are for yourself or intended as gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

The booklet *I Declare* (RC4044), published by the Canada Border Services Agency (CBSA), describes what you can and cannot bring back to Canada if you have been away for less than a year. After a stay abroad of more than a year, there are special

Know the rules — sometimes carrying a purse is illegal



In co-operation with over 160 countries, Canada is committed to protecting some 30,000 plant and animal species. Before bringing any item made from them into Canada know the rules.

You risk losing the item, prosecution and fines up to \$150,000.

For more information on current legislation contact:

CITES* Management Authority

Environment Canada
Ottawa, Ontario K1A 0H3

Tel.: 1-800-668-6767
or (819) 997-1840

Fax: (819) 953-6283
www.cites.ec.gc.ca



Environment
Canada

Environnement
Canada

Canada

import provisions for household items and personal belongings. Information is contained in the CBSA brochure *Moving Back to Canada* (RC4105).

For information on importing a vehicle, contact the Canada Border Services Agency.

Illegal Souvenirs

There are restrictions on bringing certain goods into Canada. If you are considering importing meat, eggs, dairy products, fresh fruits and vegetables, plants, animals or products made from their skins or feathers, contact the Canadian Food Inspection Agency beforehand for guidance—it could save you a lot of trouble.

For information on importing weapons, contact the Canadian Firearms Centre.

There are more than 30,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your

purchase, as well as a fine and/or prison term. Contact Environment Canada for details.

Also, be aware that it may be illegal to bring home cultural property whose sale or export is banned or controlled by its country of origin. Strict penalties may be imposed, and the cultural property may be confiscated and returned to the country of origin. For more information, contact Canadian Heritage or the embassy of the country you are visiting.

If you have any questions about what you can bring home, contact the Canada Border Services Agency's Automated Customs Information Service (see p.48).

Health Concerns

If you become sick or feel unwell after returning to Canada, you should see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada, and where you have been. If you were ill while travelling, see your doctor on your return and explain your travel history and any treatment you received.



**Your souvenirs
may be illegal...
Get the facts!**

www.canadianheritage.gc.ca/travel



**Vos souvenirs
peuvent être illégaux...
Renseignez-vous!**

www.patrimoinecanadien.gc.ca/voyage

1 800 0-Canada



Canadian
Heritage

Patrimoine
canadien

Canada

LIST OF CANADIAN GOVERNMENT OFFICES ABROAD


The following list identifies where to seek consular assistance in each country.


Hours and days of operation of Canadian government offices abroad vary. Call the office concerned to check its hours. If you are unable to reach the office **in an emergency** or after hours, call **(613) 996-8885** (collect calls accepted) or dial the country's toll-free number (if provided below) to reach the Emergency Operations Centre in Ottawa.

The telephone numbers list the country code first and then the city/area code. The city/area codes (in parentheses) are those you use when calling from within the country where the office is located. If you are calling from another country, you may have to use a different city/area code. Also, when calling from one country to another, you must use the local code for international calls before the country and city/area codes of the number you wish to reach. For example, if you are calling overseas from Canada, you must press 011 before the country code. Calls to Bermuda, the Caribbean and the United States do not require a

country code, but you must press 1 before the area code. If you are unable to contact an office overseas, please verify the codes with your telephone operator.

The international toll-free number in some countries may not work from all local telephone service providers, mobile phones or pay phones. Also, a phone card, coins or tokens, or an international long-distance fee may be required to complete the call.

Canada has agreements with several other countries to provide consular services to each other's citizens at a number of locations around the world. In the following list, the  symbol indicates that an Australian government office delivers consular services to Canadians in that country.

The  symbol indicates that Canada Direct service is available from that country.

The information provided in this list is subject to change. Consult www.voyage.gc.ca for the most up-to-date list of Canadian government offices abroad, including postal and e-mail addresses.

Legend

-  = Australian mission
-  = Canada Direct service is available

Afghanistan

Tel.: 93 70-294-281, 79-305-464

Albania

Tel.: 355 (4) 257274, 257275

Algeria

Tel.: 213 2191-4951, -4960

Andorra

See Spain, Madrid

Angola

Tel.: 244 (2) 448-371, -377, -366

Anguilla

See Barbados or call toll-free:
1 888 949-9993

Antigua and Barbuda

See Barbados or call toll-free:
1 888 949-9993

Argentina

Tel.: 54 (11) 4808-1000

Armenia

Tel.: 374 (10) 56-79-90

Aruba

See Netherlands Antilles

Australia

Canberra

Tel.: 61 (2) 6270-4000

Melbourne

Tel.: 61 (3) 9653-9674

Perth

Tel.: 61 (8) 9322-7930

Sydney

Tel.: 61 (2) 9364-3000

Toll-free from Australia:
0011-800-2326-6831

Austria

Tel.: 43 (1) 531-38-3000

Azerbaijan

See Turkey, Ankara

Azores

See Portugal, Ponta Delgada

Bahamas

Tel.: 1 (242) 393-2123
Toll-free: 1 881 949-9993

Bahrain

Tel.: (973) 17 536270
or call toll-free: 800-00-732

Bangladesh

Tel.: 880 (2) 988-7091/2/3/4/5/6/7

Barbados

Tel.: 1 (246) 429-3550
Toll-free: 1 888 949-9993

Belarus

See Poland

Belgium

Anvers (Antwerpen)

Tel.: 32 (03) 220-0211

Brussels

Tel.: 32 (02) 741-0611

Toll-free from Belgium:
00-800-2326-6831

Belize 📞

Tel.: 501 223-1060

Benin

Tel.: 229 21-30-24-79

Bermuda 📞

Tel.: 1 (441) 294-3611
Toll-free: 1 888 949-9993

Bhutan

Tel.: 975 (2) 322-109, 332-615

Bolivia 📞

Tel.: 591 (2) 241-5141,
-5021, -4517

Bonaire

See Netherlands Antilles

Bosnia and Herzegovina

Tel.: 387 (33) 222-033

Botswana

Tel.: 267 30-44-11

Brazil 📞**Belo Horizonte**

Tel.: 55 (31) 3261-1071

Brasília

Tel.: 55 (61) 3424-5400

Rio de Janeiro

Tel.: 55 (21) 2543-3004

São Paulo

Tel.: 55 (11) 5509-4321

Toll-free from Brazil:
0-800-891-6614

British Virgin Islands 📞

See Barbados

Brunei Darussalam 📞

Tel.: 673 (2) 22-00-43

Bulgaria 📞

Tel.: 359 (2) 969-9710

Burkina Faso

Tel.: 226 50-31-18-94

Burma 🇲🇲

Tel.: 95 (1) 251797/8, 251810

Burundi

Tel.: 257 24-58-98

Cambodia

Tel.: 855 (23) 213 470
Tel. after hours: 855 (12) 812 065

Cameroon**Douala**

Tel.: 237 343-29-34

Yaoundé

Tel.: 237 223-2311

Cape Verde

See Senegal

Cayman Islands 📞

See Jamaica, Kingston
or call toll-free: 1 888 949-9993

Central African Republic

Tel.: 236 61-30-39

Chad

Tel.: 235 53-42-80
Tel. after hours: 235 27-30-27

Chile 📞**Antofagasta**

Tel.: 56 (55) 24-7652

Concepción

Tel.: 56 (41) 36-9705

Santiago

Tel.: 56 (2) 362-9660
Toll-free from Chile: 800-201-670

China 📞**Beijing**

Tel.: 86 (10) 6532-3536

Chongqing

Tel.: 86 (23) 6373-8007

Guangzhou

Tel.: 86 (20) 8666-0569

Hong Kong

Tel.: 85 (2) 2810-4321
Toll-free: 001-800-2326-6831

Shanghai

Tel.: 86 (21) 6279-8400
Toll-free from China (except Hong
Kong): 10800-1400125,
00800-2326-6831

Colombia 📞**Bogotá**

Tel.: 57 (1) 657-9800

Cartagena

Tel.: 57 (5) 665-5838
Toll-free from Colombia:
01-800-919-0114

Comoros Islands

See Tanzania

Congo (Brazzaville)

See Democratic Republic of Congo

Congo (Kinshasa)

See Democratic Republic of Congo

Cook Islands

See New Zealand

Costa Rica 📞

Tel.: 506 242-4400
Toll-free: 0-800-015-1161

Côte d'Ivoire 📞

Tel.: 225 20-30-07-00

Croatia 📞

Tel.: 385 (1) 488-1200, -1211

Cuba**Guardalavaca**

Tel.: 53 (24) 30-320

Havana

Tel.: 53 (7) 204 2516

Varadero

Tel.: 53 (45) 61-2078

Cyprus 📞

Tel.: 357 (2) 2775-508
Toll-free: 8009-6082

Czech Republic 📞

Tel.: 420 27210-1800

Democratic Republic of Congo

Tel.: 243 895-0310

Tel. after hours: 243 81-700-5188

Denmark

Copenhagen

Tel.: 45 33 48 32 00

Nuuk (Greenland)

Tel.: 299 31-16-47

Djibouti

Tel.: 25 (3) 35-38-59, 35-59-50

Dominica

See Barbados or call toll-free:
1 888 949-9993

Dominican Republic

Puerto Plata

Tel.: 1 (809) 586-5761

Santo Domingo

Tel.: 1 (809) 685-1136

Toll-free: 1-200-0012

Toll-free from Dominican Republic:

1 888 156-3102

East Timor

Tel.: 670 390-322-111

Ecuador

Guayaquil

Tel.: 593 (4) 256-3580, 231-4561

Quito

Tel.: 593 (2) 250-6162, 223-2114

Egypt

Tel.: 20 (2) 794-3110

El Salvador

Tel.: 503 2279-4655

Equatorial Guinea

See Gabon

Eritrea

Tel.: 291 (1) 18-64-90, 18-19-40

Estonia

Tel.: 372 627 3310/1

Ethiopia

Tel.: 251 (11) 371-3022

Fiji

Tel.: (679) 6722-400, 9924-999
(mobile)

Finland

Tel.: 358 (9) 228-530

Toll-free: 990-800-2326-6831, from
mobile phone: 800-2326-6831

Former Yugoslav Republic of Macedonia (FYROM)

See Macedonia, former Yugoslav
Republic of

France

Lille

Tel.: 33 3-20-14-05-78

Lyon

Tel.: 33 4-72-77-64-07

Nice

Tel.: 33 4-93-92-93-22

Paris

Tel.: 33 1-44-43-29-00

Saint-Pierre et Miquelon

Tel.: 508 41-55-10

Toulouse

Tel.: 33 5-61-52-19-06

Toll-free from France:

00-800-2326-6831

French Guiana

See Guyana

French Polynesia

See New Caledonia

Gabon

Tel.: 241 73-73-54

Gambia

See Senegal

Georgia

See Turkey, Ankara

Germany

Berlin

Tel.: 49 (30) 20 31 20

Düsseldorf

Tel.: 49 (211) 17 21 70

Hamburg

Tel.: 49 (40) 46 00 27 0

Munich

Tel.: 49 (89) 21 99 57 0

Stuttgart

Tel.: 49 (711) 2 23 96 78

Toll-free from Germany:

00-800-2326-6831

Ghana

Tel.: 233 (21) 21-15-21, 22-85-55

Great Britain

See United Kingdom

Greece

Athens

Tel.: 30 (210) 727-3400

Thessaloniki

Tel.: 30 (2310) 256-350

Greenland

See Denmark, Nuuk

Grenada

See Barbados

Guadeloupe

See Barbados

Guam

See Micronesia

Guatemala

Tel.: 502 2365-1250, 2363-4348

Guinea

See Senegal

Guinea-Bissau

See Senegal

Guyana 🌐

Tel.: 592 227-2081/2/3/4/5

Haiti 🌐

Tel.: 509 249-9000

Tel. after hours: 509 558-0479

Hawaii 🌐

See United States of America,
Honolulu

Holy See (Vatican City) 🌐

Tel.: 39 (06) 6830-7316,
-7386, -7398

Toll-free: 00-800-2326-6831

Honduras

Tel.: 504 232-4551

Hong Kong 🌐

See China, Hong Kong

Hungary 🌐

Tel.: 36 (1) 392-3360

Iceland 🌐

Tel.: 354 575-6500

Toll-free: 800-8462

India 🌐**Bangalore**

Tel.: 91 (80) 2558-1116, 2559-9418

Chandigarh

Tel.: 91 (172) 505-0300

Chennai

Tel.: 91 (44) 2833-0888

Kolkata (formerly Calcutta)

Tel.: 91 (33) 2242-6820

Mumbai (formerly Bombay)

Tel.: 91 (22) 2287-6027

New Delhi

Tel.: 91 (11) 5178-2000

Indonesia 🌐**Denpasar (Bali)** 🏰

Tel.: 62 (361) 283-011, -241

Jakarta

Tel.: 62 (21) 2550-7800

Surabaya (East Java)

Tel.: 62 (31) 546-3419

Toll-free from Indonesia:
008-800-105-171

Iran 🌐

Tel.: 98 (21) 8873-2623

Iraq

See Jordan

Ireland 🌐

Tel.: 353 (1) 417-4100

Tel. after hours: 353 (1) 478-1476

Toll-free: 00-800-2326-6831

Israel, the West Bank and Gaza 🌐**Ramallah**

Tel.: 972 (2) 295-8604

Tel Aviv

Tel.: 972 (3) 636-3300

Toll-free from Israel, the West Bank
and Gaza: 014-800-2326-6831

Italy 🌐**Milan**

Tel.: 39 (02) 6758-1

Naples

Tel.: 39 (081) 401-338

Padova

Tel.: 39 (049) 876-4833

Rome

Tel.: 39 (06) 44 59 81

Sulmona

Tel.: 39 (0864) 212-341

Toll-free from Italy: 00-800-172-
213, 00-800-2326-6831

Jamaica 🌐**Kingston**

Tel.: 1 (876) 926-1500

Montego Bay

Tel.: 1 (876) 952-6198

Japan 🌐**Fukuoka**

Tel.: 81 (092) 752-6055

Hiroshima

Tel.: 81 (082) 246-0057

Nagoya

Tel.: 81 (052) 972-0450

Osaka

Tel.: 81 (06) 6212-4910

Sapporo

Tel.: 81 (011) 726-2863

Tokyo

Tel.: 81 (03) 5412-6200

Toll-free from Japan:
001-010-800-2326-6831 (KDDI),
0041-010-800-2326-6831 (Nippon
Telecom), 0061-010-800-2326-6831
(Cable & Wireless IDC)

Jordan

Tel.: 962 (6) 520-3300

Kazakhstan

Tel.: 7 (3272) 501151

Kenya 🌐

Tel.: 254 (20) 366 3000

Kiribati 🏰

Tel.: 686 21-184

Korea

See South Korea or North Korea

Kosovo

See Serbia and Montenegro

Kuwait

Tel.: 965 256-3025

Kyrgyz Republic

Tel.: 996 (312) 65-01-01, 65-05-06

Laos 🏰

Tel.: 856 (21) 413 600

Latvia

Tel.: 371 781-3945

Toll-free: 800-0171

Lebanon 🌐

Tel.: 961 (4) 713-900

Lesotho

Tel.: 266 (22) 316-555

Liberia

See Côte d'Ivoire

Libya

Tel.: 218 (21) 335-1633

Liechtenstein

See Switzerland, Bern

Lithuania

Tel.: 370 (5) 249-0950

Toll-free: 88-003-0022

Luxembourg

Tel.: 35 (2) 262-70-570

Toll-free: 0800-3679

Macao

See China, Hong Kong

Macedonia, former Yugoslav Republic of

Tel.: 389 (2) 3225-630

Madagascar

Tel.: 261 (20) 22-425-59, 22-423-22

Malawi

Tel.: 265 (1) 645-441, 641-612,

643-277

Malaysia

Kuala Lumpur

Tel.: 6 (03) 2718-3333

Penang

Tel.: 6 (04) 389-3300

Maldives

See Sri Lanka

Mali

Tel.: 223 221-2236

Malta

Tel.: 356 255-23233

Marshall Islands

See Micronesia

Martinique

See Barbados

Mauritania

Tel.: 222 529 26 97/8

Mauritius

Tel.: 230 212-5500

Mexico

Acapulco

Tel.: 52 (744) 484-1305, 481-1349

Cancún

Tel.: 52 (998) 883-3360/1

Guadalajara

Tel.: 52 (33) 3615-6270, -6215,
-6266, 3616-5642

Mazatlán

Tel.: 52 (669) 913-7320

Mexico City

Tel.: 52 (55) 5724-7900, ext. 3322

Tel. after hours: 01-800-706-2900

Monterrey

Tel.: 52 (81) 8344-3200, -2753,
-2906, -2961, 8345-9105, -9045

Oaxaca

Tel.: 52 (951) 513-3777

Puerto Vallarta

Tel.: 52 (322) 293-0098/9

San José del Cabo

Tel.: 52 (624) 142-4333

Tijuana

Tel.: 52 (664) 684-0461

Toll-free from Mexico:

001-800-514-0129

Micronesia

Tel.: 691 320-5448

Moldova

See Romania

Monaco

Tel.: 377 97 70 62 42

Mongolia

Tel.: 976 (11) 328-285

Montserrat

See Barbados

Morocco

Tel.: 212 (37) 68 74 00

Mozambique

Tel.: 258 (21) 492-623, -624, -470

Myanmar

See Burma

Namibia

Tel.: 264 (61) 251 254

Nauru

See Australia, Canberra

Nepal

Tel.: 977 (1) 4415-193, -389, -391,
-861, 4426-885, 4425-669

Netherlands

Tel.: 31 (70) 311-1600

Netherlands Antilles

Tel.: 599 (9) 466-1115, -1121

New Caledonia

Tel.: 687 27-2414

New Zealand

Tel.: 64 (4) 473-9577

Nicaragua

Tel.: 505 (2) 68-0433, -3323

Niger

Tel.: 227 75-36-86/7

Nigeria

Abuja

Tel.: 234 (9) 413-9910, -9932/3,
-9955

Lagos

Tel.: 234 (1) 262-2512/3/5

Port Harcourt

Tel.: 234 (8) 461-0434, -1601

Niue Island

See New Zealand

Northern Marianas

See Micronesia

North Korea *

Tel.: 850 2-381-7908

* The Swedish Embassy provides services to Canadians in North Korea

Norway

Bergen

Tel.: 47 55-29-71-30

Oslo

Tel.: 47 22-99-53-00

Toll-free from Norway:
00-800-2326-6831

Oman

See Saudi Arabia - Riyadh

Pakistan

Islamabad

Tel.: 92 (51) 227-9100

Tel. after hours: 92 (51) 227-9113

Karachi

Tel.: 92 (21) 561-0685,
-1031/2/3/4/5/6/7

Lahore

Tel.: 92 (42) 578-1763

Palau

See Micronesia

Panama

Tel.: 507 264-9731, -7115

Papua New Guinea

Tel.: 675 325-9333

Paraguay

Tel.: 595 (21) 227-207

Peru

Tel.: 51 (1) 444-4015

Toll-free: 0-800-50602

Philippines

Cebu

Tel.: 63 (32) 256-3320

Manila

Tel.: 63 (2) 857-9000/1

Toll-free from the Philippines:
1 800 1-110-0226

Poland

Tel.: 48 (22) 584-3100

Toll-free: 00-800-111-4319

Portugal

Faro

Tel.: 351 289-80-3757

Lisbon

Tel.: 351 21316-4600

Ponta Delgada (Azores)

Tel.: 351 296-281488

Toll-free from Portugal:
800-819-826

Puerto Rico

See United States of America,
Puerto Rico or call toll-free:
1 877 388-3124

Qatar

See Kuwait

Romania

Tel.: 40 (21) 307-5000

Russia

Moscow

Tel.: 7 (495) 105-6000

St. Petersburg

Tel.: 7 (812) 325-8448

Vladivostok

Tel.: 7 (4232) 49-11-88

Toll-free from Russia:
810-800-201-41012

Rwanda

Tel.: 250 5 73210

Saint Christopher (Saint Kitts) and Nevis

See Barbados or call toll-free:
1 888 949-9993

Saint Lucia

See Barbados or call toll-free:
1 881 949-9993

Saint Martin/Sint Maarten

Tel.: 599 544-2168

Tel. after hours: 599 557-5202

Saint Vincent and the Grenadines

See Barbados or call toll-free:
1 881 949-9993

Saint-Pierre et Miquelon

See France, Saint-Pierre et Miquelon

Samoa

Tel.: 68 (5) 234-11, 236-13, 252-32

San Marino

See Italy, Rome

São Tomé and Príncipe

See Gabon

Saudi Arabia

Jeddah

Tel.: 966 (2) 653-0597, -0434

Riyadh

Tel.: 966 (1) 488-2288

Toll-free from Saudi Arabia:
800-814-0139

Senegal

Tel.: 221 889-47-00

Toll-free: 001-800-514-0129

Serbia and Montenegro

Tel.: 381 (11) 306-3000

Tel. after hours: 381 (11) 306-3050

Seychelles

See Tanzania

Sierra Leone

See Guinea

Singapore

Tel.: 65 6325-3200

Toll-free: 001-800-2326-6831

Slovakia

Tel.: 421 (2) 5920-4031

Slovenia

Tel.: 386 (1) 430-3570

Solomon Islands 🇸🇻

Tel.: 677 21561/2/3

Somalia

See Kenya

South Africa 🇿🇦

Cape Town

Tel.: 27 (21) 423-5240

Durban

Tel.: 27 (31) 303-9695

Johannesburg

Tel.: 27 (11) 442-3130

Pretoria

Tel.: 27 (12) 422-3000

Toll-free from South Africa:
0800-992-773

South Korea 🇰🇷

Busan

Tel.: 82 (51) 204-5581, 246-3205

Seoul

Tel.: 82 (2) 3455-6000

Toll-free from South Korea:
001-800-2326-6831, 008-800-
2326-6831, 002-800-2326-6831

Spain 🇪🇸

Barcelona

Tel.: 34 (93) 204-2700

Madrid

Tel.: 34 (91) 423-3250

Málaga

Tel.: 34 (95) 222-3346

Sri Lanka 🇱🇰

Tel.: 94 (11) 522-6232 (5-CANADA),
269-5841

Sudan

Tel.: 249 (183) 56 36 70/72/73/74

Suriname

Tel.: 59 (7) 424-527

Swaziland

See South Africa, Pretoria

Sweden 🇸🇪

Gothenburg

Tel.: 46 (31) 707-4288

Malmö

Tel.: 46 (40) 40 23 51

Stockholm

Tel.: 46 (8) 453-3000

Toll-free from Sweden:
00-800-2326-6831

Switzerland 🇨🇭

Bern

Tel.: 41 (31) 357 3200

Geneva

Tel.: 41 (22) 919-92-00

Toll-free from Switzerland:
00-800-2326-6831

Syria 🇸🇾

Aleppo

Tel.: 963 (21) 268-4160

Damascus

Tel.: 963 (11) 611-6692, -6851

Tahiti 🇲🇫

See New Caledonia

Taiwan 🇨🇳

Tel.: 886 (2) 2544-3000

Toll-free: 00-800-2326-6831

Tajikistan

See Kazakhstan

Tanzania

Tel.: 255 (22) 211-2831/2/3/4

Thailand 🇹🇭

Bangkok

Tel.: 66 (2) 636-0540

Chiang Mai

Tel.: 66 (53) 850-147, 242-292

Toll-free from Thailand:
001-800-156-220-0142

Togo

Tel.: 228 (2) 21 32 99

Tel. after hours: 228 (9) 05 46 81

Tonga 🇹🇴

Tel.: 676 23-244

Trinidad and Tobago 🇹🇹

Tel.: 1 (868) 622-6232 (6-CANADA)

Toll-free: 1 800 387-3124

Tunisia

Tel.: 216 71-104-000

Turkey 🇹🇷

Ankara

Tel.: 90 (312) 409-2700

Istanbul

Tel.: 90 (212) 251-9838

Toll-free from Turkey:
00800-14-220-0149

Turkmenistan

See Turkey, Ankara

Turks and Caicos Islands 🇹🇨

See Jamaica, Kingston

Tuvalu

See New Zealand

Uganda

Tel.: 256 (41) 258-141, 758-141,
(31) 260-511

Tel. after hours: 256 (75) 758-141

Ukraine 🇺🇦

Kyiv

Tel.: 380 (44) 270-7144

Lviv

Tel.: 380 (322) 97-1772

United Arab Emirates 🇦🇪

Abu Dhabi

Tel.: 971 (2) 407-1300

Dubai

Tel.: 971 (4) 314-5555

Toll-free from UAE: 800-014-0145

United Kingdom 🇬🇧

Belfast

Tel.: 44 (2891) 272060

Birmingham

Tel.: 44 (121) 236-6474

Cardiff

Tel.: 44 (0) 2920-449635

Edinburgh

Tel.: 44 (131) 473 6320

London

Tel.: 44 (20) 7258-6600

Toll-free from United Kingdom:
00-800-2326-6831**United States of America** **Atlanta**

Tel.: 1 (404) 532-2000

Boston

Tel.: 1 (617) 262-3760

Buffalo

Tel.: 1 (716) 858-9500

Chicago

Tel.: 1 (312) 616-1860

Dallas

Tel.: 1 (214) 922-9806

Denver

Tel.: 1 (303) 626-0640

Detroit

Tel.: 1 (313) 446-4747

Honolulu, Hawaii 

Tel.: 1 (808) 524-5050, -5054

Los Angeles

Tel.: 1 (213) 346-2700

Miami

Tel.: 1 (305) 579-1600

Minneapolis

Tel.: 1 (612) 333-4641

New York

Tel.: 1 (212) 596-1628

Puerto Rico

Tel.: 1 (787) 759-6629

Toll-free: 1 877 388-3124

San Diego

Tel.: 1 (619) 615-4286

Seattle

Tel.: 1 (206) 443-1777

Washington

Tel.: 1 (202) 682-1740

Toll-free from USA (except Puerto
Rico and Hawaii): 1 888 949-9993**Uruguay** 

Tel.: 598 (2) 902-2030

UzbekistanTel.: 998 (71) 120-72-70,
137-67-28**Vanuatu** 

Tel.: 678 22-777

Vatican 

See Holy See

Venezuela **Caracas**

Tel.: 58 (212) 600-3000, -3042, -3043

Isla de Margarita

Tel.: 58 (295) 264-1684

Vietnam **Hanoi**

Tel.: 84 (4) 734-5000

Ho Chi Minh City

Tel.: 84 (8) 827-9899

West Bank and Gaza Strip

See Israel, the West Bank and Gaza

West Indies Associated States

See Barbados

**FOR MORE
INFORMATION**

**Foreign Affairs Canada
Consular Affairs Bureau**www.voyage.gc.ca125 Sussex Drive
Ottawa ON
K1A 0G2**General**Tel.: 1 800 267-6788 (in Canada
and the U.S.) or (613) 944-6788
TTY: 1 800 394-3472 (in Canada
and the U.S.) or (613) 944-1310
E-mail: voyage@international.gc.ca**Emergencies**Tel.: (613) 996-8885
(call collect from abroad)
E-mail: sos@international.gc.ca**Drugs and Travel Information
Program**[www.voyage.gc.ca/main/drugs_
menu-en.asp](http://www.voyage.gc.ca/main/drugs_
menu-en.asp)**Yemen**

Tel.: 967 (1) 20 88 14

Yugoslavia, Federal Republic of

See Serbia and Montenegro

Zambia 

Tel.: 260 (1) 25 08 33

Zimbabwe 

Tel.: 263 (4) 252-181/2/3/4/5

Publications (free)Access our safe-travel brochures at
www.voyage.gc.ca or order them by
calling 1 800 267-8376 (in Canada)
or (613) 944-4000.**Country Travel Reports (free)**These reports (www.voyage.gc.ca)
provide information on safety and
security conditions, health issues
and entry requirements for over 200
travel destinations. This information
is also available by phone:
1 800 267-6788 (in Canada and
the U.S.) or (613) 944-6788**Diplomatic Offices**List of Canadian government offices
abroad: [www.voyage.gc.ca/alt/
canoffices.asp](http://www.voyage.gc.ca/alt/
canoffices.asp)List of foreign government offices
accredited to Canada: [www.voyage.
gc.ca/alt/representatives.asp](http://www.voyage.
gc.ca/alt/representatives.asp)

CONSULAR AFFAIRS SAFE-TRAVEL BROCHURES

TRAVEL YOUR WAY, THE SMART WAY!



Whether you're planning to travel, work, study or retire abroad, our free safe-travel brochures will help you prepare for a successful journey.

To order a print version of any of our publications, call 1 800 267-8376 (in Canada) or (613) 944-4000. To download your own copy visit

✈ www.voyage.gc.ca

Canada Border Services Agency

www.cbsa.gc.ca

Automated Customs Information Service

Tel.: 1 800 461-9999 (in Canada) or (204) 983-3500 or (506) 636-5064

PUBLICATIONS (FREE)

- *Crossing the Border With \$10,000 or More?* (RC4321)
- *I Declare* (RC4044)
- *Importing a Firearm or Weapon into Canada* (RC4227)
- *Importing a Vehicle into Canada* (RC4140)
- *Moving Back to Canada* (RC4105)

TO ACCESS OR ORDER:

Call 1 800 959-2221 (in Canada and the U.S.), consult www.cbsa.gc.ca/forms or contact your local customs office

Canada Revenue Agency

www.cra.gc.ca

International Tax Services Office

Tel.: 1 800 267-5177 (in Canada and the U.S.) or (613) 952-3741

Non-Resident Withholding Accounts

1 800 267-3395 (in Canada and the U.S.) or (613) 952-2344
Collect calls are accepted.

Problem Resolution Program

1 800 661-4985 (in Canada and the U.S.) or (613) 952-3502

PUBLICATION (FREE)

- *Canadian Residents Abroad* (T4131)

TO ACCESS OR ORDER:

Consult www.cra.gc.ca or call 1 800 959-2221 (in Canada and the U.S.) or (613) 952-3741

Canadian Automobile Association

www.caa.ca

Canadian Firearms Centre

www.cfc-ccaf.gc.ca

Tel.: 1 800 731-4000

E-mail: canadian.firearms@justice.gc.ca

Canadian Food Inspection Agency

www.inspection.gc.ca

Import Service Centres (ISC)

Eastern ISC 1 877 493-0468

Central ISC 1 800 835-4486

Western ISC 1 888 732-6222

PUBLICATION (FREE)

- *What Can I Bring into Canada?*

TO ORDER:

Tel.: 1 800 442-2342 or (613) 225-2342

Canadian Heritage

www.pch.gc.ca/mcp

Movable Cultural Property Program

Tel.: 1 866 999-2494 or (819) 997-7761

Canadian HIV/AIDS Information Centre

(Canadian Public Health Association)
www.aidsida.cpha.ca

PUBLICATION (\$ FOR MANY COPIES)

- *Basic Facts About HIV and AIDS*

TO ORDER:

Tel.: 1 877 999-7740

E-mail: aidsida@cpha.ca

The Canadian Institute of Travel Counsellors

www.citc.ca

PUBLICATION (\$)

- *Scam Watch, vol. 1 (Defining Travel Common Sense)*

TO ORDER:

Tel.: 1 800 589-5776 or

(416) 484-4450

E-mail: info@citc.ca or consult

www.citc.ca

Canadian Public Health Association

www.cpha.ca

PUBLICATIONS (\$)

- *Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates*
- *International Travel and Health*
- *Travel Immunization Record*

TO ORDER:

Tel.: (613) 725-3769

Fax: (613) 725-9826

E-mail: hrc@cpha.ca

Canadian Society for International Health

www.csih.org

List of travel clinics

E-mail: csih@csih.org

Tel.: (613) 241-5785

Canadian Transportation Agency

www.cta.gc.ca

PUBLICATION (FREE)

- *A Guide for Persons with Disabilities*

TO ACCESS OR ORDER:

Consult www.cta.gc.ca or call

Tel.: 1 888 222-2592

TTY: 1 800 669-5575

Citizenship and Immigration Canada

www.cic.gc.ca

CIC Call Centre

Tel.: 1 888 242-2100 (in Canada)

TTY: 1 888 576-8502 (in Canada, from 8 a.m. to 4 p.m. Eastern Time)

PUBLICATIONS (ON-LINE ONLY)

- *Dual Citizenship*
- *How to Prove You Are a Canadian Citizen*
- *International Adoption and the Immigration Process*

TO ACCESS:

Consult www.cic.gc.ca

Environment Canada—CITES

www.cites.ec.gc.ca

Tel.: 1 800 668-6767 or

(819) 997-1840

Fax: (819) 953-6283

Passport Canada

www.ppt.gc.ca

Passports, Certificate of Identity and travel documents

Tel.: 1 800 567-6868 (in Canada and the U.S.)

TTY: 1 866 255-7655

Public Health Agency of Canada

www.travelhealth.gc.ca

Travel Medicine Program

Tel.: (613) 957-8739

Radio Canada International

(Canadian Broadcasting Corporation)

www.rcinet.ca

Tel.: (514) 597-7500

Transport Canada

www.tc.gc.ca

Access to travel

www.accesstotravel.gc.ca

Transport of dangerous goods

www.tc.gc.ca/CivilAviation/commerce/DangerousGoods



Foreign Affairs Canada is proud to have the support of the following companies and organizations, which have contributed to the production and distribution of *Bon Voyage, But...* to help Canadians prepare for travelling abroad.

Canada Direct is a trademark of Teleglobe Bermuda Ltd., a leading provider of international voice, wireless roaming and data/IP services. Teleglobe owns and operates one of the world's most extensive telecommunications networks. A carrier's carrier, Teleglobe has a solid portfolio of international telecommunications services and a network that is consistently ranked among the most robust and reliable. Visit www.infocanadadirect.com.

The **Canadian Air Transport Security Authority** is a Crown corporation that reports to Parliament through the Minister of Transport. It began operations on April 1, 2002. CATSA is responsible for the screening of passengers and their belongings at airports across the country. Call 1 888 294-2202 or visit www.catsa.gc.ca.

The **Canadian Snowbird Association** is a national not-for-profit advocacy organization dedicated to actively defending and improving the rights and privileges of travelling Canadians. Call 1 800 734-7147 or visit www.snowbirds.org for more information. **Medipac** (www.medipac.com) is Canada's leading travel medical insurance provider and the only one exclusively endorsed by the CSA. Call 1 888 MEDIPAC (633-4722) for rates and information.

The **Canadian Transportation Agency** is an independent, quasi-judicial tribunal that makes decisions on federally regulated transportation matters. If you have unresolved complaints with your air carrier about your travel experience, the Canadian Transportation Agency can help. Call 1 888 222-2592 (TTY: 1 800 669-5575) or visit www.cta.gc.ca.



Our Partners

The **Department of Canadian Heritage** helps protect and promote the world's heritage through its policies and legislation. It aims to ensure that Canadians travelling abroad are aware of the rules that may govern the purchase and export of significant cultural objects they acquire as souvenirs. Visit www.canadianheritage.gc.ca/travel for more information.

The **Drugs and Travel Information Program** is managed by Foreign Affairs Canada. Its goal is to create greater awareness about the consequences of getting involved with drugs while abroad and to discourage Canadian travellers from taking such risks. Visit www.voyage.gc.ca and learn how to plan a safe and enjoyable trip.

Environment Canada administers the Convention on International Trade in Endangered Species (CITES). Environment Canada's role is to ensure that international trade in regulated live animals and plants, including their products and derivatives, does not threaten the survival of the species through over-exploitation and to safeguard these resources for the future through sustainable use. Visit www.cites.ec.gc.ca.

Young people are a Government of Canada priority. **Foreign Affairs Canada's International Youth Mobility Programs** encourage young Canadians to learn new skills that will help them compete in Canada and in the global economy. Whether you are interested in travelling or working in a foreign country, Canada offers various youth programs. For more information, visit www.canada123go.ca or call 1 877 go123go.

Pardon Services Canada is a national legal services company helping Canadians with past convictions remove their criminal records. If you have a criminal record, visiting a foreign country can result in property or vehicle seizure, forfeiture of travel arrangements, detention and deportation. For a free information booklet, call 1-8-NOW-PARDON (1 866 972-7366) or visit www.pardonservicescanada.com.



Our Partners

The **Public Health Agency of Canada's Travel Medicine Program** assesses the public health risk for Canadians travelling to, or residing in, other countries. It provides information for both the public and health care providers to promote the health of travellers at their travel destination and to prevent the introduction of infectious diseases into Canada on their return. Visit www.travelhealth.gc.ca.

Sanofi Pasteur Limited (formerly known as Aventis Pasteur Limited) is Canada's premier vaccine company, manufacturing or distributing 30 vaccines and immunotherapeutic products, which protect against 17 infectious diseases and common illnesses. Sanofi Pasteur wishes you a safe and healthy trip, and encourages travellers to consult a physician or local travel clinic for vaccination and overall health care advice before departure. Visit www.travelvacs.ca.

Telfer International Consultants is a leader in the insurance business. For over 30 years it has specialized in offering complete coverage to Canadians working abroad, including coverage for any special needs posed by a high-risk country of posting or occupation. Call (514) 284-2002, e-mail info@telferinsurance.com or visit www.telferinc.com.

At **Transport Canada**, the Dangerous Goods Standards Division of Commercial and Business Aviation is responsible for providing technical advice on the maintenance and development of the Transportation of Dangerous Goods Regulations as they pertain to the transport of dangerous goods by air. Visit www.tc.gc.ca for more information.

THE HASSLE-FREE WAY TO CALL HOME



Calling made easy

www.infocanadadirect.com

Canada Direct™

*offers easy, convenient
long distance calling from abroad*

To call Canada (or other countries) from abroad using the Canadian telecommunications network, dial the **Canada Direct** access number (listed below) for the country you are in, and follow the prompts. A bilingual Canadian operator is always available to assist. For further information regarding **Canada Direct** log on to www.infocanadadirect.com or call your local phone company, Bell Canada: 1-800-561-8868 or Telus: 1-888-308-2222.



MTS



SaskTel



Intercontinental communications
routed by Teleglobe Bermuda Ltd.



Call Canada hassle-free with Canada Direct

- From any phone excluding some private and payphones.
- △ Dedicated phone or payphone.
- ✦ From phone allowing Int. Direct Dialing only.
- ▲ Public payphones may require coin or card.
- Call surcharges will apply.
- ✖ Wait for a second dial tone.
- ▶ Debit cards are required for card phone.

Country-to-Country Calling

You can also call from one locale to another in the same country or from that country to most other countries around the world. Some restrictions may apply. Country-to-country calling rates are premium-priced.

™ **Canada Direct** is a trademark of Teleglobe Bermuda Ltd., used under licence.

Canada Direct Access Numbers

Antigua ▲ 1-800-744-2580
(Barbuda)

Argentina ● 0-800-222-1004
& 800-888-3868

Australia ▲● 1-800-881-150
& 1-800-551-177
(Tasmania, Christmas Island)

Austria ● 0-800-200-217

Bahamas ▲ 1-800-463-0501

Bahrain ▲ 800-00-100

Barbados ▲ 1-800-744-2580

Belarus ✕ 8*800-111
(Mogilev, Gomel, Vitebsk,
Grodno, Brest, Minsk)

Belgium ▲● 0-800-10019
or 0-800-70019

Belize ▲ (hotels) 558 &
(payphones) 816

Bermuda ▲ 1-800-744-2580

Bolivia ●▲ 800-10-0101

Brazil ●▲ 0-800-890-0014

Brunei ●▲ 800-010

Bulgaria ▶■ 00-800-1359

Canada-Bell 1-800-555-1111

Canada-Telus 1-800-646-0000

Cayman Islands ▲ 1-800-744-2580

Chile ● 800-360-280
or 800-800-226

China ● 108-186

Colombia ● 01-800-9-19-0057
(San Andres Isl.)

Costa Rica ●▲ 0-800-015-1161

Croatia ● 0-800-22-01-01

Cyprus ● 800 90012

Czech Republic ●
800-001-115

Denmark ● 80-01-00-11

Dominica ▲ 1-800-744-2580

Dominican Republic ●
1-800-333-0111

Ecuador ▲ 1-999-175

Egypt ●▲ (02) 365-3643
(Cairo) 365-3643

Estonia ● 0800-12011

Fiji ● 004-890-1005

Finland ●▲ 0-800-110011

France ●▲ 0-800-99-0016
(Corsica Island) or 0-800-99-0216

French Guyana ●▲
0-800-99-0016

Gabon ▶▲✕ 00*012

Germany ● 0-800-888-0014

Ghana ●▲ 019-233

Greece ●▲ 00-800-1611

Grenada ▲ 1-800-744-2580

Guadeloupe ●▲ 0-800-99-0016
(St. Barthelemy, St. Martin (French part), Marie-Galante)

Guam ● 1-888-788-1005

Guatemala ▲ 9999-198

Guyana 0161
(Georgetown) 161

Haiti 161

Hong Kong ● 800-96-1100

Hungary ●▲ 06-800-01211

Iceland ● 800-9010

India ▶▲ 000-167

Indonesia ▶▲ 001-801-16
or 008-801-16

Iran ▲ Dedicated Phones

Ireland ●▲ 1-800-555001

Israel ● 1-80-9494-105
or 1-80-9205-140
(No access from Palestinian territories)

Italy ●▲ 800-17-2213
(Elba Island, San Marino, Vatican City)

Ivory Coast ● 00-11-00

Jamaica 1-800-222-0016
(hotels) 876

Japan ●▲ 00-539-161
or 00-66-55161

Kenya ●▲■ 0-800-2201-14

Korea (South) ▲ 00-722-015 (KT)

Lebanon ● 01-423-935

Lithuania ● 8-800-9-00-04

Luxembourg ●▲ 800-2-0119

Macao ● 0-800-100

Macedonia ●▲ 00-800-4277

Malaysia ●▲ 1-800-80-0017

Malta ● 800-90-150

Martinique ●▲
0-800-99-0016

Mauritius Island ● 01-110

Mexico ●▲ 01-800-123-0200
01-800-021-1994

Monaco ●▲ 800-90016

Montserrat ▲ 1-800-744-2580

Morocco ●■ 00-211-0010

Netherlands ●▲
0-800-022-9116

New Zealand ●▲
(Chatham Islands) 000-919

Nicaragua ●▲ 1-800-0168

Norway ● 800-19-111
(Jan Mayen, Svalbard Islands)

Pakistan ● 00-800-15-001

Panama ● 00-800-0119

Paraguay ▶ 008-14-800

Peru ●▲ 800-502-90

Philippines ●▲ 10510

Poland ●▲✕ 0*0-800-111-4118

Portugal ● 800-800-122
(Azores, Madeira)

Puerto Rico ●▲
1-800-496-7123

Reunion Island ●
0-800-99-00-16

Romania ●▲ 01-800-5000

Russia ✕ 8*108001101012

Senegal ●▲ 800-3074

Singapore ●▲ 8000-100-100

South Africa ●▲
0800-99-0014

Spain ● 900-99-00-15
(Balearic Islands, Canary Islands,
Ceuta, Melilla Islands)

Sri Lanka ▲ (01) 43-00-77
(Metro Colombo) 43-00-77

St. Kitts & Nevis ▲
1-800-744-2580

St. Lucia ▲ 1-800-744-2580

St. Pierre et Miquelon ▲
0-800-99-0016

St. Vincent & the Grenadines ▲
1-800-744-2580
(Palm, Union, Bequia, Mustique Island)

Sweden ▶ 020-799-015

Switzerland ●▲
0-800-55-8330

Syria ● 0811

Taiwan ●▲ 00-801-120-012

Thailand ▶ 001-999-15-1000

Trinidad & Tobago ▲
(hotels) 1-800-744-3501
(Ports Entry) 22

Turkey ▲ 00-800-16677

Turks & Caicos Islands ●
01-800-744-2580

Ukraine ▶▲✕ 8*10017

United Arab Emirates ■
0-800-141

United Kingdom ●
0-800-559-3141 or 0-800-096-0634
(England, Scotland, Wales, Northern Ireland,
Isle of Man, Guernsey)

Uruguay ● 000-419

USA - Bell Canada ●▲
(Alaska, Hawaii) 1-800-555-1111

USA - Telus ●▲
(Alaska, Hawaii) 1-800-646-0000

US Virgin Islands ●▲
1-800-496-0008

Venezuela ●▲ 0-800-100-1100
(Margarita Island)

Vietnam ▲ 1201-1010
(Hanoi, Ho Chi Minh, Quang Ninh)

Virgin Islands (British) ●
1-800-744-2580

Zambia ● 00-883

Zimbabwe ▶ 00-897

We wish to thank the following companies and organizations for their assistance in publishing this booklet.



MEDIPAC INTERNATIONAL INC.

PARDON SERVICES CANADA

sanofi pasteur

The vaccines business of sanofi-aventis Group

TELFER



Government of Canada

Canadian Air Transport
Security Authority

Canadian Heritage

Canadian
Transportation Agency

Environment Canada

Public Health
Agency of Canada

Transport Canada

Gouvernement du Canada

Administration canadienne
de la sûreté du transport aérien

Patrimoine canadien

Office des transports
du Canada

Environnement Canada

Agence de santé
publique du Canada

Transports Canada