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Ms. Diane Rhéaume
Secretary General
Canadian Radio-Television and
Telecommunications Commission
Ottawa, Ontario
K1A 0N2

Dear Ms. Rhéaume:

Subject: **Quality of Service Indicators – Exception Reporting – March 2006**

1. Pursuant to paragraph 90 of Decision 97-16, Quality of Service Indicators for Use in Telephone Company Regulation, which outlines reporting requirements for below standard quality of service indicators, Aliant Telecom Inc. provides the following report for March 2006.

Attachment: Indicator 2.6 – Competitor Repair Appointments Met

2. An electronic version of this report is being provided for posting on the Commission's web site.

Yours truly

A handwritten signature in black ink, appearing to read "Mike Hogan".

Mike Hogan
For: Manager – Regulatory Matters

Attachment

Aliant Telecom Inc.
Quality of Service Monthly Results
March 2006

Indicator 2.6 – Competitor Repair Appointments Met

Standard – 90% or more

January	2006	96%
February	2006	86%
March	2006	93%

The standard for Competitor Repair Appointments Met was achieved in March. Aliant has increased awareness on the factors that drive this indicator and has established daily tactical reporting to continue the focus in this area.

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