



Lourdes Clancy
Manager-Regulatory Matters
Aliant Telecom Inc.
Saint John Brunswick Sq., Flr 5
Saint John, NB
E2L 4K2
Bus: (506)694-2271
Fax: (506)694-2473
E-mail: regulatory.matters@aliant.ca

2006 05 24

Ms. Diane Rhéaume
Secretary General
Canadian Radio-Television and
Telecommunications Commission
Ottawa, Ontario
K1A 0N2

Dear Ms. Rhéaume:

Subject: Quality of Service Indicators – Exception Reporting – April 2006

1. Pursuant to paragraph 90 of Decision 97-16, Quality of Service Indicators for Use in Telephone Company Regulation, which outlines reporting requirements for below standard quality of service indicators, Aliant Telecom Inc. ("Aliant") provides the following report for April 2006.

Attachment: Indicator 2.6 – Competitor Repair Appointments Met

2. Based on fact the indicators results have met three consecutive months and in accordance with guidelines Aliant will no longer report on Indicator 2.6 unless an exception occurs.
3. An electronic version of this report is being provided for posting on the Commission's web site.

Yours truly

A handwritten signature in blue ink that reads "Lourdes Clancy".

Attachment

Aliant Telecom Inc.
Quality of Service Monthly Results
April 2006

Indicator 2.6 – Competitor Repair Appointments Met

Standard – 90% or more

January	2006	95%	*
February	2006	93%	*
March	2006	96%	*
April	2006	96%	

The standard for Competitor Repair Appointments Met was achieved for the fourth consecutive month in April.

The Company will continue to monitor its service levels to take appropriate action in subsequent months.

** NOTE: Revised results for January, February and March 2006 Exception Reports.*