



28 April 2006

Sent via fax: 819-994-0218

Mr. Gerry Lylyk
Director, Consumer Affairs
Telecommunications Branch
Canadian Radio-television and
Telecommunications Commission
Ottawa, Ontario
K1A 0N2

SECRETARIAT
IM / TELECOM

APR 28 2006
8665-C12-200513483
GI / TELECOM
SECRETARIAT

Suzanne L. Morin
Assistant General Counsel
Regulatory Law & Policy

Re: File no. 8665-C12-200513483 – confidential customer information

We are in receipt of your letter dated 24 April 2006 regarding additional details surrounding the alleged incident as well as quite extensive additional information regarding safeguards. We are also in receipt of a letter from Rogers Communications of today's date requesting an extension to respond from May 15th to June 5th.

We fully support the request by Rogers given the very detailed and extensive nature of the information requested.

Please feel free to contact me directly should you wish to discuss further.

Sincerely,

cc: Dawn Hunt, Rogers Communications (dawn.hunt@rci.rogers.com)
Drew McArthur, TELUS Communications Inc. (drew.mcarthur@telus.com)

Bell Canada
110 O'Connor Street
7th Floor
Ottawa, Ontario K1P 1H1
Tel: (813) 785-6282
Fax: (613) 560-0579
E-Mail: suzanne.morin@bell.ca