TELUS Communications Company
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October 16, 2006

Mr. Gerry Lylyk
Director, Consumer Affairs
Telecommunications Branch
Canadian Radio-television and
Telecommunications Commission
Ottawa, Ontario K1A 0N2

Dear Mr. Lylyk:

TELUS Communications Company ("TELUS" or the "Company") is in receipt of your letter dated 19 September 2006, requesting TELUS to file a public claim for confidentiality with respect to its letter to the Commission dated 5 June 2006, along with an abridged version of that letter and its attachments.

TELUS' letter of 5 June 2006 was filed in confidence in response to a Commission staff letter dated 24 April 2006 with respect to protection of confidential customer information. In its letter of 5 June 2006, TELUS submitted that the Company's response, including attachments, to the Commission's letter dated 24 April 2006 contained confidential customer information as well as confidential and sensitive information as to TELUS' security and fraud management practices. The Company submitted that if these security and fraud management practices were made public, it would assist fraudsters by identifying the very systems and practices designed and put in place to protect confidential customer information (and which the fraudster needs to thwart) and thereby cause specific and direct harm to the Company by significantly impairing its ability to prevent unauthorized access to confidential customer information. Furthermore, the Company submitted that several of the attachments contained proprietary and confidential information related to TELUS' practices that would be of value to competitive telecommunications carriers. Accordingly, the Company filed its response letter dated 5 June 2006, and the associated attachments, in confidence pursuant to section 39 of the *Telecommunications Act* and section 19 of the *CRTC Telecommunications Rules of Procedure.*

TELUS is filing, herewith, abridged versions of the Company's letter dated 5 June 2006, including certain of the attachments to that letter. TELUS is not providing abridged versions of Appendices 1 through 6 as they are not meaningful when abridged. The Company is also not providing an abridged version of Attachment 1 (24 March 2006 letter to Ms. Kasia Krzymien, Senior Privacy Officer, Office of the Privacy Commissioner of Canada with two

enclosures (revised PIPEDA Complaint Statement of Fact, and the Company's comments on draft OPC Recommendations)) as it contains confidential customer information, sensitive security information, and information provided in confidence to the Office of the Privacy Commissioner (OPC) in the course of its investigation of a complaint.

TELUS also wishes to note that the Office of the Privacy Commissioner is conducting a detailed and thorough investigation into the circumstances surrounding the *Maclean's* magazine article of November 2005 involving the disclosure of phone records. We note that the Privacy Commissioner will be issuing her report (including recommendations) in due course. We respectfully request that the Commission await that report to determine whether the Commission's concerns have been addressed.

Sincerely,

{original signed by Drew McArthur}

Drew McArthur
Vice President Corporate Affairs and Compliance Officer
TELUS Communications Company

DM/cs

Attachments