



## **Telecom Order CRTC 2005-70**

Ottawa, 23 February 2005

### **North Renfrew Telephone Company Limited**

Reference: Tariff Notices 26 and 26A

#### **Custom Calling Features and Call Management Service**

1. The Commission received an application by North Renfrew Telephone Company Limited (North Renfrew), dated 30 December 2004 and modified on 15 February 2005, to revise General Tariff item 7, Custom Calling Features, and item 12, Call Management Service, under section 490 to increase the rates of existing features, to revise feature descriptions and to differentiate between business and residential services.
2. North Renfrew proposed the following changes to the monthly rates:
  - a) Custom Calling Features:
    - Call Forwarding, Disconnected Tel #, from \$8.80 to \$12.93;
    - Call Forwarding, Residential, from \$1.50 to \$3.00;
    - Call Waiting, Residential, from \$2.00 to \$3.00;
    - Three-Way Calling, Residential, from \$1.00 to \$3.00;
    - Call Forwarding, Business, from \$1.50 to \$5.00;
    - Call Waiting, Business, from \$2.00 to \$6.00;
    - Vertical Service Package, Residential; includes Call Forwarding, Call Waiting, Three-Way Calling, 8-Code Speed Calling; from \$4.50 to \$5.50;
    - Vertical Service Package, Business; Includes Call forwarding, Call Waiting, Three-Way Calling, 8-Code Speed Calling; from \$6.50 to \$13.50;
    - Three-Way Calling, Business, from \$1.00 to \$4.00;
  - b) Call Management Service:
    - Call Display, Residential, from \$4.00 to \$6.00; and
    - Call Display, Business, from \$6.00 to \$8.00.

3. North Renfrew also proposed to introduce a new custom call feature, Visual Call Waiting at a monthly rate of \$4.00.
4. The Commission received no comments with respect to the application.
5. In *Regulatory framework for the small incumbent telephone companies*, Decision CRTC 2001-756, 14 December 2001 (Decision 2001-756), the Commission determined that the fourth service basket comprises all other services (not in baskets 1,2 and 3) offered by the small incumbent local exchange carriers, such as optional services, multi-element service categories, special facilities tariffs and competitor access tariffs. The Commission also determined that rates for these services would be permitted to increase up to an already approved rate for the same service. It stated that tariff applications could be submitted at any time and should reference when and where the Commission approved the rate.
6. The Commission notes that the rates proposed by North Renfrew are lower than the rates currently charged by Bell Canada for the same services. The Commission also notes that North Renfrew's proposal meet the requirements set out in Decision 2001-756.
7. The Commission **approves** North Renfrew's application. The revisions take effect as of 1 March 2005.
8. North Renfrew is to issue revised tariff pages forthwith to reflect these changes.

Secretary General

*This document is available in alternative format upon request, and may also be examined in PDF format or in HTML at the following Internet site: <http://www.crtc.gc.ca>*