

#606 - 90 Abbott St.  
Penticton, B.C. V2A 7W8  
September 23, 2001

The Secretary General  
C.R.T.C.  
Ottawa, Ontario  
K1A 0N2

Dear Sir, Madame, Ms.:

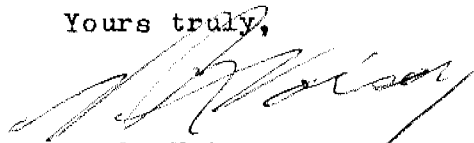
I would most appreciate some straight answers to a few questions which you can answer fully and/or reasonably.

1. Just why is it that someone (such as myself and wife) being forced to subscribe to T.V. programming that we just cannot afford on a small pension and/or DO NOT WANT?? We do NOT want even ONE foreign language because we cannot speak/understand other than English, so why do we be FORCED to subscribe AND PAY FOR SOMETHING THAT IS OF NO USE, WHATSOEVER?? We, both of us are on a small pension which is a continual fight to make ends meet I can imagine that you wonder why we do not take up reading for our little entertainments--I USED to read almost a book a day as my entertainment and my wife also did a fair amount of reading--now at "pushing 80 years" with poor eyesight neither of us can manage too much entertainment other than T.V. programs!!! We do not NEED, OR WANT very many channels so pray tell me just why we should be forced to subscribe to, and pay an exorbitant price just to have this garbage in our home? Why, oh why cannot we be given a reasonable number of decent programs that we can afford--ones that are informational and entertaining?? We live in "subsidized housing" apartment and will one day be forced once one of us leaves this world to move to a smaller apartment and it troubles me no end when I hear that Shaw Cable charges \$100.00 for a move to another apartment?? It strikes me that there would be very little work to move the T.V. cable from one apartment to another when all that does appear to be nothing more, nor less, than FLICKING A SWITCH! IN THE SAME BUILDING!

2. Can you tell me that Telus is free to just go ahead and raise our overly large now telephone prices are far more than is reasonable when WE DO NOT USE OUR PHONE, USUALLY, ANY MORE THAN 6 to maybe 10 LOCAL CALLS PER MONTH???? I would, with almost serious thought, cancel our phone like immediately---BUT, UNFORTUNATELY WE MUST, at our ages, have some way to call for a needed ambulance!

I sure would like to have a reasonable service of this badly needed service and would like to suggest that there should be some way that a charge can go to our accounts along with the times two, or so, times a month that we want to talk to our three sons who live in the lower mainland which I would be more than happy to pay--say, to 25 basic charge PLUS THE REGULAR L-D CALLS!

Yours truly,



V.R. Voisey

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