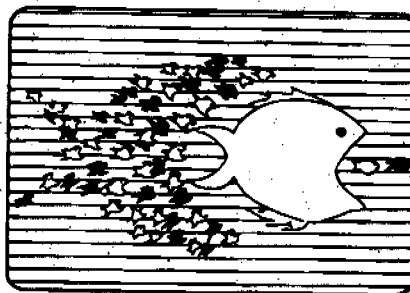


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August 6, 2003

VIA FAX: (819) 953-0795

Shirley Soehn
Executive Director, Telecommunications
CANADIAN RADIO-TELEVISION AND
TELECOMMUNICATIONS COMMISSION
Ottawa, Ontario K1A 0N2

Re: PN CRTC 2003-6 – Consumer Bill of Rights

SECRETARIAT
APPLICATION TRACKING

AUG 07 2003

8665-C12-200307365

SECRETARIAT
SUIVI DES DEMANDES

In paragraph 806 of Decision 2002-34, the Commission stated "...it may be appropriate that the manner in which charges and services are identified in billing statements be modified. The Commission concludes that it would be appropriate for these issues of content and related issues to be considered by the BMT Committee. As is the case with other working committees, such as the CISC working groups, the BMT Committee's consensus or other conclusions will be submitted to the Commission for approval.

By letter dated January 9, 2003, the BMT Committee addressed whether the issue of billing statements should be in a separate proceeding. This has not yet been determined. We request the Commission to clarify whether the issues surrounding billing statements will be covered in this proceeding.

Yours truly,

BC PUBLIC INTEREST ADVOCACY CENTRE

DICTATED BUT NOT READ

Patricia L. MacDonald
Counsel for BCOAPO *et al.*

PLM/ar

c: Interveners