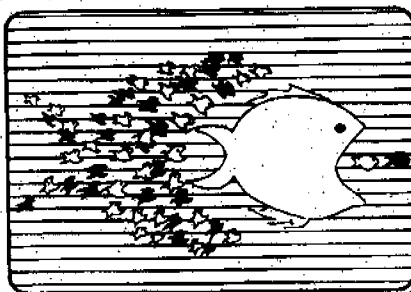


The
British Columbia
Public Interest
Advocacy Centre

815-815 West Hastings Street
Vancouver, B.C. V6C 1B4
Tel: (604) 687-3063 Fax: (604) 682-7896
email: bcpiac@bcpiac.com
http://www.bcpiac.com



Via fax and mail: (819) 953-0795

March 10, 2004

Ms. Diane Rheume
Secretary-General
Canadian Radio-Television and
Telecommunications Commission
Ottawa, ON K1A 0N2

Dear Ms. Rheume:

Re: PN CRTC 2003-6 – Consumer Bill of Rights

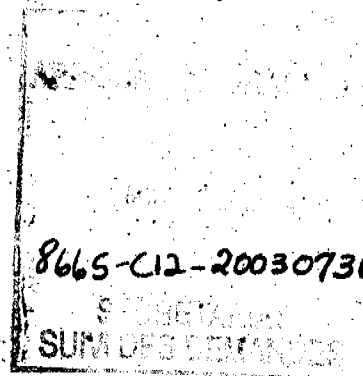
The British Columbia Old Age Pensioners' Organization *et al.* applies for costs in these proceedings and have enclosed our costs application with this letter. Our clients respectfully submit that they meet the requisite criteria, in that:

- 1) They represent a class of subscribers who receive a benefit or suffer a detriment as a result of this proceeding.

The group of intervenors styled as "BCOAPO *et al.*" consists of the BC Old Age Pensioners' Organization, Council of Senior Citizens' Organizations of BC, federated anti-poverty groups of BC, Senior Citizens' Association of BC, West End Seniors' Network, End Legislated Poverty, and Tenants Rights Action Coalition. These organizations collectively represent many thousands of consumers, seniors, low-income persons and information-rights advocates throughout the Province of British Columbia. In general terms, they represent low- and middle-income telephone subscribers. Our clients were the only active participants in these proceedings from the Province of British Columbia.

- 2) They have participated in a responsible manner in this proceeding.

BCOAPO *et al.* have participated in a responsible manner throughout these proceedings. They have complied with all applicable rules and directions, and have made every reasonable effort to minimize the cost of their active participation. Towards this end,



CRTC, Attention: Diane Rheume
March 10, 2004
Page 2

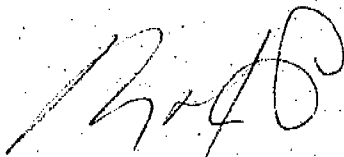
they coordinated their intervention with The Consumers' Association of Canada, National Anti-Poverty Organization, L'Union des Consommateurs, The Consumers Association of Canada (MB. Branch) and the Manitoba Society of Seniors. They have asserted the interests of residential subscribers in a firm but constructive manner.

- 3) They have contributed to the Commission's better understanding of the issues raised herein.

A document outlining clear and concise statements of existing consumer rights written in plain language is of significant interest to all consumers and to BCOAPO *et al.* Effectively, consumers only have those rights that they know about and BCOAPO *et al.* believes that the CBOR will help consumers access their rights. BCOAPO *et al.*'s participation has significantly assisted the Commission in understanding on a variety of issues raised in the hearing.

All of which is respectfully submitted,

BC PUBLIC INTEREST ADVOCACY CENTRE



Patricia L. MacDonald
Barrister & Solicitor

c (via email or fax only): Interested Parties to Public Notice CRTC 2002-6

Encl.



Canadian Radio-television and
Telecommunications Commission

Cost Order No.: _____

FORM I - SUMMARY OF LEGAL FEES

Applicant: BCOAPO et al.

Claimant: PATRICIA MACDONALD

Is the Claimant an in-house employee of the Applicant?

Yes If no, indicate name of employer:

No BC PUBLIC INTEREST ADVOCACY CENTRE

Claimant's Title: (check one)

Articling Student

Legal Assistant

Date when qualified as a law clerk or paralegal: _____

Legal Counsel

For legal counsel that are not in-house:

Completed years of practice: 10

Year of Call to the Bar: 1992

Has the lawyer practised continually since Call to the Bar? Yes

(If no, provide details and explanations on a separate sheet) No

Rate Claimed: \$175

SERVICE	TIME CLAIMED (Use quarter-day increments for in-house services)		FEE CLAIMED (days or hours x rate)
	DAYS	OR HOURS	
PREPARATION:			
Review file		1.5	
Prepare interrogatories		6	
Respond to interrogatories			
Prepare comments		30	
Prepare evidence			
Prepare for hearing		1	
Prepare argument			
Consult with client		2.75	
Case management			
Other (specify):			
1.			
2.			
3.			
ATTENDANCE:			
Attend hearing			
Other (specify):			
1.			
2.			
PROCEDURAL:			
Costs Application			
Taxation Application			
Other (specify):			
1.			

Patricia MacDonald took 12 months' leave of absence commencing in 1995 and ending in 1996



Canadian Radio-television and
Telecommunications Commission

FORM IV - AFFIDAVIT OF DISBURSEMENTS

IN THE MATTER OF THE TAXATION OF COSTS
AWARDED TO BCOAPO et al.
BY COSTS ORDER _____

AFFIDAVIT

I, PATRICIA MACDONALD of the BC PUBLIC INTEREST ADVOCACY CENTRE in the
Province of BC, make oath and say [or affirm]:

1. I am THE LEGAL REPRESENTATIVE of the applicant, BCOAPO et al.
(the "applicant"), and as such have knowledge of the matters to which I hereinafter depose.
2. Attached to my affidavit as Exhibit A [is/are] 2 sheet(s) setting out the disbursement
claims of BCOAPO et al. and the required evidence of disbursement
[receipts and other supporting documentation as required under section 31 which [has/have]
been prepared in accordance with sections 20 to 36 of the Legal Directorate's Guidelines for
the Taxation of Costs, dated May 15, 1998.
3. To the best of my knowledge and belief, the disbursement claims of BCOAPO et al.
submitted herewith, and all the documentation in support, represent
disbursements incurred necessarily and reasonably for the purpose of the proceeding.
4. The disbursement claims submitted herewith are made in accordance with the
Commission's determination set out in Cost Order Number _____ and do not exceed the
costs permitted therein. NOT APPLICABLE
5. [Where applicable] The applicant has submitted claims for meals both on a per diem basis
and on the basis of individual meals. To the best of my knowledge and belief, these claims
represent disbursements incurred for the purpose of this proceeding and do not lead to double
recovery.
6. The applicant [has or will] receive(d) the following financial assistance in direct connection
with its participation in the proceeding: NONE.
7. The applicant is entitled to a rebate in connection with the Federal Goods and Services Tax
to the extent of ___ %, based on _____.



Canadian Radio-television and Telecommunications Commission

Cost Order No.: _____

EXHIBIT A - SUMMARY STATEMENT OF DISBURSEMENTS

Applicant: BCOAPo et al.

Is the Applicant eligible for a tax rebate? Yes
No

If yes, indicate which rebate is applicable: GST PST HST Percentage rebate: ___ %

TYPE OF DISBURSEMENT	RATE (specified in Appendix A of guidelines)	TOTAL COSTS (including GST/PST/HST)	RECEIPT (where applicable, indicate page reference)
OFFICE EXPENSES:			
In-house photocopies 438	\$0.15 ea	70.30	
Other photocopies, printing and binding			
Postage/Courier		31.00	
Long Distance (Telephone/fax)		42.39	
Transcripts			
AIR TRAVEL: (List each traveller separately)			
1.			
2.			
3.			
4.			
5.			
6.			
7.			
INTER-CITY TRAIN OR BUS TRAVEL: (List each traveller separately)			
1.			
2.			
3.			
4.			
5.			
6.			
7.			
INTER-CITY CAR TRAVEL: (List each trip separately)			
1.	\$0.35/km		
2.	\$0.35/km		
3.	\$0.35/km		
4.	\$0.35/km		
5.	\$0.35/km		
6.	\$0.35/km		

TYPE OF DISBURSEMENT	RATE (specified in Appendix A of guidelines)	TOTAL COSTS (including GST/PST/HST)		RECEIPT (where applicable, indicate page reference)	
HOTEL ACCOMMODATION: (List each traveller separately)					
1.					
2.					
3.					
4.					
5.					
6.					
7.					
PRIVATE ACCOMODATION: (List each traveller separately)					
1.	\$20/day				
2.	\$20/day				
3.	\$20/day				
OTHER DISBURSEMENTS: (Specify nature of disbursement)					
1. QUICKLAW RESEARCH			.98		
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					
11.					
12.					
SUBTOTAL DISBURSEMENTS: (EXCLUDING MEALS)			\$ 144.67		
LESS REBATE IF APPLICABLE (SPECIFY TYPE AND %)			\$		
SUBTOTAL DISBURSEMENTS LESS REBATE: (EXCLUDING MEALS)			\$ 144.67		
MEALS: (Identify each individual)	Number of days @ \$48/day	Number of Breakfasts (\$10 allowance)	Number of Lunches (\$12 allowance)	Number of Dinners (\$26 allowance)	TOTAL MEAL CLAIM
NAME OF INDIVIDUAL:					
1.					
2.					
3.					



Cost Order No.: _____

FORM V - SUMMARY OF FEES AND DISBURSEMENTS

Applicant: BCOAPo et al.

FEES CLAIMED: (include all applicable taxes less any applicable tax rebates)				
NAME OF CLAIMANT	TOTAL CLAIM	SUBTOTAL	SUBTOTAL	TOTAL
LEGAL FEES:				
LEGAL COUNSEL: (List each individual separately)				
1. PATRICIA MACDONALD	8265.47			
2.				
3.				
SUBTOTAL - Legal Counsel Fees			\$ 8265.47	
LEGAL ASSISTANT: (List each individual separately)				
1.				
2.				
3.				
SUBTOTAL - Legal Assistant Fees			\$	
ARTICLING STUDENT: (List each individual separately)				
1.				
2.				
3.				
SUBTOTAL - Articling student fees			\$	
SUBTOTAL - LEGAL FEES			\$	
CONSULTANTS/ANALYSTS FEES:				
CONSULTANTS: (List each individual separately)				
1.				
2.				
3.				
SUBTOTAL - Consultant fees			\$	
ANALYSTS: (List each individual separately)				
1.				
2.				
3.				
SUBTOTAL - Analyst fees			\$	
SUBTOTAL CONSULTANT/ANALYST FEES			\$	