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March 16, 2004

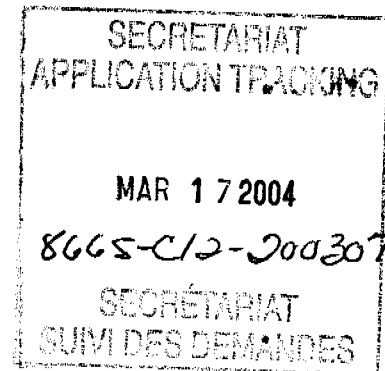
SENT BY FAX AND MAIL

Canadian Radio-Television and
 Telecommunications Commission
 Ottawa, ON K1A 0N2

Attention: **Ms. Diane Rheame**
Secretary General

Dear Madam:

Re: **Telecom PN CRTC 2003-6**
Consumer Bill of Rights
Application for Costs



On behalf of the Consumers Association of Canada (Manitoba Branch) and the Manitoba Society of Seniors (CAC/MSOS), we are writing to apply for an award of costs with respect to the above noted proceeding.

As set out in s. 44 of the *Telecommunications Rules of Procedure*, parties seeking an award of costs must establish that they:

- (a) represent a class of consumers who have an interest in the outcome of the proceedings of such a nature that they will either receive a benefit or suffer a detriment as a result of the order or decision resulting from the proceeding;
- (b) have participated in a responsible way; and
- (c) have contributed to a better understanding of the issues by the Commission.

CAC/MSOS respectfully submit that they have met the above criteria.

.../2

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Firstly, CAC/MSOS represents the interests of more than 10,000 Manitoba seniors and consumers who are its members. Both organizations are dedicated to protecting the rights of all seniors and consumers across the province. This proceeding was of particular interest to CAC/MSOS, as the Consumer Bill of Rights will provide a clear, concise and accessible statement of consumer rights. It will provide consumers with awareness of their rights and the information necessary to make informed choices regarding telephone service.

Secondly, CAC/MSOS has participated in the proceeding in a responsible way by meeting all rules and deadlines. They coordinated their efforts with the other Consumer Groups across Canada in order to minimize costs and avoid duplication.

Lastly, CAC/MSOS participated in a meaningful way with respect to the Consumer Bill of Rights proposed by the Consumer Groups. They provided their input at each stage of the proceeding. Their contribution provided to a better understanding of the issues as they were able to bring their particular perspective to the issues.

All of which is respectfully submitted,

PUBLIC INTEREST LAW CENTRE



Beverly Froese
Attorney

/bf

cc: All Parties and Interested Parties to Public Notice CRTC 2003-6 (by fax or mail)



Canadian Radio-television and
 Telecommunications Commission

Conseil de la radiodiffusion et des
 télécommunications canadiennes

Cost Order No.: _____

FORM I - SUMMARY OF LEGAL FEES

Applicant: CAC/MSOS

Claimant: BEVERLY FROESE

Is the Claimant an in-house employee of the Applicant?

Yes

If no, indicate name of employer:

No

PUBLIC INTEREST LAW CENTRE

Claimant's Title: (check one)

Articling Student

Legal Assistant

Date when qualified as a law clerk or paralegal: _____

Legal Counsel

For legal counsel that are not in-house:

Completed years of practice: 1.5

Year of Call to the Bar. 2002

Has the lawyer practised continually since Call to the Bar?

Yes

(If no, provide details and explanations on a separate sheet) No

Rate Claimed: \$ 115.00

SERVICE	TIME CLAIMED (Use quarter-day increments for in-house services)		FEE CLAIMED (days or hours x rate)
	DAYS	OR HOURS	
PREPARATION:			
Review file		1.5	\$172.50
Prepare interrogatories		8.9	1023.50
Respond to interrogatories		2.0	230.00
Prepare comments		34.8	4002.00
Prepare evidence			
Prepare for hearing			
Prepare argument			
Consult with client		1.1	126.50
Case management			
Other (specify):			
1. _____			
2. _____			
3. _____			
ATTENDANCE:			
Attend hearing			
Other (specify):			
1. _____			
2. _____			
PROCEDURAL:			
Costs Application			
Taxation Application			
Other (specify):			
1. _____			
2. _____			



Canadian Radio-television and Telecommunications Commission / Conseil de la radiodiffusion et des télécommunications canadiennes

FORM IV - AFFIDAVIT OF DISBURSEMENTS
IN THE MATTER OF THE TAXATION OF COSTS
AWARDED TO CAC/MSOS
BY COSTS ORDER

AFFIDAVIT

I, BEVERLY FROESE of the CITY OF WINNIPEG in the Province of MANITOBA, make oath and say [or affirm]:

- 1. I am THE LEGAL REPRESENTATIVE of the applicant, CAC/MSOS (the "applicant"), and as such have knowledge of the matters to which I hereinafter depose.
2. Attached to my affidavit as Exhibit A [is/are] 2 sheet(s) setting out the disbursement claims of CAC/MSOS and the required evidence of disbursement [receipts and other supporting documentation as required under section 31 which [has/have] been prepared in accordance with sections 20 to 36 of the Legal Directorate's Guidelines for the Taxation of Costs, dated May 15, 1998.
3. To the best of my knowledge and belief, the disbursement claims of CAC/MSOS submitted herewith, and all the documentation in support, represent disbursements incurred necessarily and reasonably for the purpose of the proceeding.
4. The disbursement claims submitted herewith are made in accordance with the Commission's determination set out in Cost Order Number and do not exceed the costs permitted therein. N/A
5. [Where applicable] The applicant has submitted claims for meals both on a per diem basis and on the basis of individual meals. To the best of my knowledge and belief, these claims represent disbursements incurred for the purpose of this proceeding and do not lead to double recovery. N/A
6. The applicant [has or will] receive(d) the following financial assistance in direct connection with its participation in the proceeding: NONE
7. The applicant is entitled to a rebate in connection with the Federal Goods and Services Tax to the extent of % , based on . The applicant's GST registration number is . [Insert a similar paragraph if a credit is available under the applicable provincial sales tax regime.] N/A

SWORN [OR AFFIRMED] BEFORE ME at the



Canadian Radio-television and Telecommunications Commission
 Conseil de la radiodiffusion et des télécommunications canadiennes

Cost Order No. _____

EXHIBIT A - SUMMARY STATEMENT OF DISBURSEMENTS

Applicant: CAC/msos

Is the Applicant eligible for a tax rebate? Yes No

If yes, indicate which rebate is applicable: GST PST HST Percentage rebate: _____ %

TYPE OF DISBURSEMENT	RATE (specified in Appendix A of guidelines)	TOTAL COSTS (including GST/PST/HST)	RECEIPT (where applicable, indicate page reference)
OFFICE EXPENSES:			
In-house photocopies <u>350</u>	\$0.15 ea	<u>\$52.50</u>	
Other photocopies, printing and binding			
Postage/Courier		<u>35.00</u>	
Long Distance (Telephone/fax)			
Transcripts			
AIR TRAVEL: (List each traveller separately)			
1.			
2.			
3.			
4.			
5.			
6.			
7.			
INTER-CITY TRAIN OR BUS TRAVEL: (List each traveller separately)			
1.			
2.			
3.			
4.			
5.			
6.			
7.			
INTER-CITY CAR TRAVEL: (List each trip separately)			
1.	\$0.35/km		
2.	\$0.35/km		
3.	\$0.35/km		
4.	\$0.35/km		
5.	\$0.35/km		
6.	\$0.35/km		
7.	\$0.35/km		
INTRA-CITY CAR TRAVEL: (List each trip separately)			

TYPE OF DISBURSEMENT		RATE (specified in Appendix A of guidelines)	TOTAL COSTS (including GST/PST/HST)	RECEIPT (where applicable, indicate page)	
HOTEL ACCOMMODATION:		(List each traveller separately)			
1.					
2.					
3.					
4.					
5.					
6.					
7.					
PRIVATE ACCOMODATION:		(List each traveller separately)			
1.		\$20/day			
2.		\$20/day			
3.		\$20/day			
OTHER DISBURSEMENTS:		(Specify nature of disbursement)			
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					
11.					
12.					
SUBTOTAL DISBURSEMENTS: (EXCLUDING MEALS)			\$ 87.50	0.00	
LESS REBATE IF APPLICABLE (SPECIFY TYPE AND %)			\$		
SUBTOTAL DISBURSEMENTS LESS REBATE: (EXCLUDING MEALS)			\$ 87.50	0.00	
MEALS: (Identify each individual)	Number of days @ \$48/day	Number of Breakfasts (\$10 allowance)	Number of Lunches (\$12 allowance)	Number of Dinners (\$26 allowance)	TOTAL MEAL CLAIM
NAME OF INDIVIDUAL:					
1.					
2.					
3.					
4.					



Canadian Radio-television and Telecommunications Commission

Conseil de la radiodiffusion et des télécommunications canadiennes

Cost Order No.:

FORM V - SUMMARY OF FEES AND DISBURSEMENTS

Applicant: CACI MSOS

FEES CLAIMED: (include all applicable taxes less any applicable tax)				
NAME OF CLAIMANT	TOTAL CLAIM	SUBTOTAL	SUBTOTAL	TOTAL
LEGAL FEES:				
LEGAL COUNSEL: (List each individual separately)				
1. <u>BEVERLY FROESE</u>	<input type="text"/>			
2. <input type="text"/>	<input type="text"/>			
3. <input type="text"/>	<input type="text"/>			
SUBTOTAL - Legal Counsel Fees			\$ <u>554.50</u>	
LEGAL ASSISTANT: (List each individual separately)				
1. <input type="text"/>	<input type="text"/>			
2. <input type="text"/>	<input type="text"/>			
3. <input type="text"/>	<input type="text"/>			
SUBTOTAL - Legal Assistant Fees			\$ <input type="text"/>	
ARTICLING STUDENT: (List each individual separately)				
1. <input type="text"/>	<input type="text"/>			
2. <input type="text"/>	<input type="text"/>			
SUBTOTAL - Articling student fees			\$ <input type="text"/>	
SUBTOTAL - LEGAL FEES			\$ <input type="text"/>	
CONSULTANTS/ANALYSTS FEES:				
CONSULTANTS: (List each individual separately)				
1. <input type="text"/>	<input type="text"/>			
2. <input type="text"/>	<input type="text"/>			
3. <input type="text"/>	<input type="text"/>			
SUBTOTAL - Consultant fees			\$ <input type="text"/>	
ANALYSTS: (List each individual separately)				
1. <input type="text"/>	<input type="text"/>			
2. <input type="text"/>	<input type="text"/>			
3. <input type="text"/>	<input type="text"/>			
SUBTOTAL - Analyst fees			\$ <input type="text"/>	
SUBTOTAL CONSULTANT/ANALYST FEES			\$ <input type="text"/>	
EXPERT WITNESS FEES: (List each individual)				
1. <input type="text"/>	<input type="text"/>			
2. <input type="text"/>	<input type="text"/>			