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# **How to Resolve Safety and Health Concerns**

## The Worker's Role

Often incidents occur in the workplace because hazards were not reported or if they were, they were not resolved. Reporting safety and health concerns is a first step in the prevention of these incidents. Reporting concerns can prevent minor hazards in your workplace from becoming serious incidents.

### Step 1

The first step in having a concern identified and dealt with is to raise it with your supervisor who must attempt to resolve the matter.

#### Step 2

If you are uncomfortable speaking with your supervisor, or unable to resolve the concern with your supervisor, talk to a member of your workplace safety and health committee or your worker representative. The committee/representative shall now deal with and attempt to resolve the concern.

#### Step 3

If the concern cannot be remedied at the committee/representative level, or if you feel the issue is urgent and not receiving appropriate attention, you may notify the Workplace Safety and Health Division at: 945-6848 or 1-800-282-8069, extension 6848 and explain the issue. Once the urgency of the matter is determined, the Division will intervene as appropriate.

Under the Act, workers who raise workplace safety and health concerns are protected from discriminatory action including job termination, loss of wages, etc.

## Management's Role

Your attitude towards safety and health drives the safety and health culture in your organization. Encourage your staff to bring safety and health concerns forward and recommend solutions to control the hazards.

Once a hazard has been identified, it is the responsibility of management to eliminate or control the hazard to help ensure the safety and health of workers.

## Safety and Health Committee's Role

The Safety and Health Committee helps the employer and workers to improve safety and health in the workplace through methods that include:

- Making recommendations to management for the control and elimination of hazards
- Providing a route of communication between the employer and workers
- Conducting regular inspections
- Talking with workers about their safety and health concerns
- Meeting to discuss safety and health concerns, and make recommendations to the employer for corrective action to be taken to resolve those concerns.

"Cette information existe également en français au www.gov.mb.ca/labour/safety/index.fr.html"