



# Northern Health Services Network

### WHO WE ARE

We are a team of six health care professionals, including three registered nurses, who work with patients and their families from the Northwest Territories (NWT) and Nunavut (NU), while they are in Edmonton for health care treatment. All of the nurses have worked in community health centres in the NWT or Nunavut.

## WHY WE ARE HERE

We are here as a contact for NWT/ NU patients and their families who are accessing medical treatment and services in Edmonton.

## **HOW WE CAN HELP YOU**

The Northern Health Services Network (NHSN) can:

- Assist you with discharge planning from the hospital
- Support you when you meet with doctors, nurses, and other members of the health care team

- Provide information to assist you in meeting your cultural and spiritual needs
- Provide information about appropriate services to arrange for:
  - a place to stay
  - transportation
- Help link to LARGA to arrange interpretation in your own language
- Provide health care information to your northern doctor and/or community health care centre
- Listen to you when you need someone to talk to

# HOW TO FIND THE NHSN AT THE ROYAL ALEXANDRA HOSPITAL

The main entrance to the hospital is on Kingsway Avenue. There is an Information Desk to help you find where you want to go.

The Northern Health Services Network is in the Community Services Centre on the 5th floor, room 570. (This is the building next to the Women's Centre).

#### **HOW YOU CAN CONTACT US**

The Nurse Coordinators visit and assist the NWT/NU patients at all Edmonton hospital systems, which are:

- Royal Alexandra Hospital
- University of Alberta Hospital
- Glenrose Rehabilitation Hospital
- Cross Cancer Institute
- Alberta Hospital Edmonton
- Grey Nuns Community Hospital
- Misericordia Community Hospital
- Leduc Community Hospital
- Sturgeon Community Hospital

When you are admitted to the hospital you may ask a nurse to call us. If you want to talk to us before you come to the hospital, you can phone us or have someone call for you.

Telephone: (780) 491-5761 Fax: (780) 491-5965

Northern Health Services Network Room 570, Community Services Centre Royal Alexandra Hospital 10240 Kingsway Avenue Edmonton, Alberta T5H 3V9

# NHSN Northern Health Services Network

provides services to:

GNWT Government of the Northwest Territories

DHSSA Deh Cho Health and Social

Services Authority

DCSB Dogrib Community Services Board
FSHSSA Fort Smith Health and Social Services

Authority

IRHSSA Inuvik Regional Health and Social Services

Authority

HRCHB Hay River Community Health Board

STHA Stanton Territorial Health Authority

YHSSA Yellowknife Health and Social Services

Authority

**GNU** Government of Nunavut

NUHSS Nunavut Health and Social Services

working in association with:

CCI Cross Cancer Institute

with linkage to:

LARGA Larga Limited

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Room 570, Community Services Centre
Royal Alexandra Hospital
10240 Kingsway Avenue, Edmonton, AB T5H 3V9
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E-mail: lkingan@cha.ab.ca

Hours: 8:45 a.m. to 5:00 p.m., Monday through Friday





This document is also available in French.

Translation into other NWT/NU official languages will be provided upon reasonable request.

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