

ILO Publications September 2005 February 2006

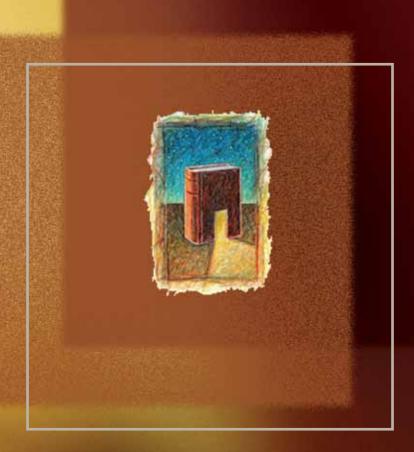


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Dear Readers,

Welcome to our latest catalogue of publications for 2005. Arranged thematically, this catalogue includes new publications for this season as well as selected key backlist titles.

New distribution arrangements in the United States and the United Kingdom

ILO Publications is delighted to announce it has officially partnered with Renouf Publishing Company Ltd in the United States. Renouf is a leading distributor of publications covering governmental, international, business, health, environment and social issues. They represent a number of international and governmental organizations as well as selected titles from over 350 publishers worldwide.

The ILO has also joined forces with The Stationary Office (TSO) to further its distribution and outreach of ILO research in the United Kingdom and Ireland. TSO is the largest publisher in the UK by volume, publishing over 15,000 titles a year and providing a comprehensive range of document and publishing services.

Effective immediately, Renouf and TSO will be taking over all ILO publications activities in these regions including orders and fulfilment. ILO publications will no longer be available through its offices in London or Washington, D.C.

ILO Insight - sign up for your free 30-day trial! (See page 17)

This unique e-collection of new and backlist publications offers a valuable tool to help make research fast and efficient including full text searching and copy, paste, print facilities, and much more.

As always, we welcome feedback on our publishing program, please feel free to contact us at pubmkg@ilo.org or contact the nearest ILO field office or distributor (see pages 20-24).

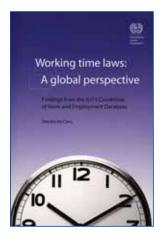
Sincerely,

ILO Publications



NEW! Working Time Laws: A global perspective

Findings from the ILO's Conditions of Work and Employment Database Deirdre McCann



In recent years, working time laws have become central to national and international debates about competitiveness and productivity, health and safety, work/life balance, gender equality and the role of labour standards in globalization. These debates, however, have yet to be backed up by an extensive and detailed analysis of global working time laws.

This report is intended to contribute to this discussion by presenting the first such comparative analysis in over a decade. It reviews the working time legislation of more

than 100 countries in all regions, comparing their provisions on a number of the main elements of working time regulation: normal and maximum working hours; overtime work; rest periods; and annual holidays.

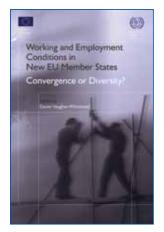
The report draws on the information on working time laws compiled for inclusion in the International Labour Organization's Conditions of Work and Employment Database, a searchable online database found at <u>www.ilo.org/travdatabase</u>.

2005 xiii+78 pp. ISBN 92-2-117323-2 20 Sw.frs.; US\$16.95; £9.95; 14 Euros

NEW!

Working and Employment Conditions in New EU Member States

Convergence or diversity? Edited by Daniel Vaughan-Whitehead



This volume, produced by a working group of leading experts in the field, provides for the first time information on practices at enterprise level through a series of case studies in several new EU member states. It also identifies how the different elements of the world of work – employment contracts, working time, wages, social dialogue and workers' participation, reconciliation of work and family – are combined, interact and are negotiated at local level. While most of the new EU member states have undergone a radical transformation in order to fulfil all membership criteria, the impact on employment and working conditions of an unprecedented shift from a planned to a free market economy (for those from Central and Eastern Europe) and sudden exposure to international competition (also hard for the two Mediterranean countries, Malta and Cyprus) has yet to be documented.

A comprehensive and timely study, this book looks at trends in working and employment conditions in the 10 new EU member states within a year of their accession. In addition, it offers comparisons with other EU member states and provides new insights into general trends that we may expect – between convergence and diversity – in an enlarged EU.

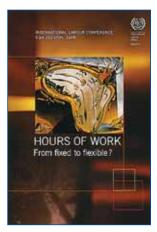
This book thus offers a new window onto the essential but relatively unknown social dimension of the EU enlargement process.

2005 ix+381 pp. ISBN 92-2-117139-6 50 Sw.frs.; US\$39.95; £21.95; 35 Euros

NEW!

Hours of Work

From fixed to flexible? International Labour Conference, 93rd Session, 2005. Report III (Part 1B)



Hours of work have always been a prime focus and a topic of vital importance for standard setting in the ILO. This is reflected by the fact that it is the subject of first Convention of the ILO and has subsequently been the topic of a number of Conventions, General Surveys and discussions over the years.

This survey discusses the content of the Conventions: methods of application (by reference to legislation, arbitration awards, collective agreements and individual bargaining); statistical information

about national practice; current trends in working-time schedules; impediments to ratification of the Conventions and finally a summary of conclusions with recommendations for the future.

Where possible, the survey provides detailed tables with information on the relevant national legislation and statistical information about changes in working time in States.

2005 ix+139 pp. ISBN 92-2-115364-9 25 Sw.frs.; US\$19.95; £11.95; 16.50 Euros *Also available in French and Spanish* Employment

World Employment Report 2004-05

Employment, productivity and poverty reduction

The *World Employment Report 2004-05* examines the interrelationship between employment creation, productivity growth, and poverty reduction, exploring key issues relevant to the debate. It investigates whether gains in productivity lead to employment losses and, if so, the conditions under which this might occur. Given that productivity growth assumes a certain amount of flexibility of the labour force, this report also examines how a particular degree of employment stability can be maintained without sacrificing long-term growth. Here, social dialogue plays a central role in maintaining the balance between economic and social objectives.

The volume shows that bridging the "global productivity divide", particularly in parts of the economy where the majority of people work – such as in agriculture, small scale-enterprises or the urban informal economy – is essential for fighting poverty and stimulating growth in both output and "decent and productive" employment. Decent work has many components; the fundamentally economic one of an income adequate enough to escape from poverty, ultimately must come from growth – growth in output, growth in productivity, and growth in jobs.

The *World Employment Report 2004-05* is the fifth in a series of ILO reports that offer a global perspective on current employment issues.

2004 Book and CD-ROM: ISBN 92-2-114813-0 xiv+257 pp. 60 Sw.frs.; US\$49.95; £29.95; 38.50 Euros

Reconciling Work and Family Responsibilities

Practical ideas from global experience *Catherine Hein*

This practical book presents concrete examples of what is being done in countries, communities and enterprises around the world in order to help adults to be better able to reconcile work and family responsibilities such as caring for children and the elderly. The examples provide useful ideas for action by governments, employers' and workers' organizations as well as concerned civil society organizations.

The book argues that conflict between work and family responsibilities is increasing in many countries, be they developed or developing, as a result of changes in family structures and in the work environment. Work and family conflict can cause major problems for societies, enterprises, families, men and particularly women and is a major source of gender inequalities in employment. Policies and measures by governments and employers' and workers' organizations can make a difference.

Looking at evidence from a variety of countries, the volume first considers the reasons why intervention to reduce work-family conflict is in the interests of governments and the social partners. It then considers the wide range of policies at national and community level which help reduce work-family conflict highlighting the role of government in setting the legislative and policy framework and in stimulating dialogue. A separate chapter is devoted to policies and practices for a family-friendly workplace.

2005 xv+207 pp. ISBN 92-2-115352-5 35 Sw.frs.; US\$34.95; £19.95; 26 Euros

RELATED TITLES:

Work in the Global Economy

Papers and proceedings of an international symposium *Edited by Jean-Pierre Laviec, Mitsuko Horiuchi and Kazuo Sugeno* 2004 xvi+214 pp. ISBN 92-9014-739-3 25 Sw.frs.; US\$22.95; £13.95; 20 Euros

Improving Prospects for Young Women and Men in the World of Work

A guide to youth employment 2004 vii+76 pp. ISBN 92-2-115945-0 25 Sw.frs.; US\$19.95; £9.95; 18 Euros

Achieving Equal Employment Opportunities

for People with Disabilities Through Legislation Guidelines

2004 vi+88 pp. ISBN 92-2-116427-6 25 Sw.frs.; US\$16.95; £9.95; 15 Euros

Moving Forward

Toward decent work for people with disabilities Examples of good practices in vocational training and employment from Asia and the Pacific *Edited by Debra A. Perry* 2004 236 pp. ISBN 92-2-113552-7 40 Sw.frs.; US\$29.95; £17.95; 26 Euros

Young Soldiers

Why they choose to fight Rachel Brett and Irma Specht 2004 xvi+192 pp. ISBN 92-2-113718-X 27.50 Sw.frs.; US\$17.95; £13.95; 20 Euros

"This book by Rachel Brett and Irma Specht makes a significant contribution to the field. It is evident that a lot of attention was given to planning and executing the study and a great deal of thought and care taken in reporting the findings. Written in a highly accessible style, well-presented and supported by photographs and appendices, the intention behind the volume is to inform policy and practice, with a view to improving support and protection for young soldiers and facilitating their socio-economic reintegration following demobilization."

- Children, Youth and Environments, Volume 12, 2004

Employment Stability in an Age of Flexibility

Evidence from the industrialized countries *Peter Auer and Sandrine Cazes* 2003 xii+300 pp. ISBN 92-2-112716-8 35 Sw.frs.; US\$22.95; £24.95; 22.50 Euros *Also available in Spanish*

"With this new book Peter Auer, in tandem with ILO economist Sandrine Cazes, has once again shown an ability to combine an early sense of what are and will be key policy issues with rigorous scientific research. This book is an important contribution to the flexicurity debate..."

- Transfer, European Review of Labour and Research, Volume 10, Summer 2004

Jobs and Incomes in a Globalizing World Ailt Ghose

2003 150 pp. ISBN 92-2-112717-6 30 Sw.frs; US\$19.95; £14.95; 22 Euros Also available in Spanish

"I find this volume to offer an eclectic, non-doctrinaire perspective on the debate on globalization and its impact on workers. Thus, I have decided to adopt it as a required text for the course I teach to undergraduates and professional masters' students. I also carried it with me recently to a professional conference to show my colleagues what position an ILO researcher has now found fit to take (and the ILO has now found fit to publish)."

- Gary S. Fields, Cornell University, Industrial Relations, 2005, Canada

Jobs After War

A critical challenge in the peace and reconstruction puzzle *Edited by Eugenia Date-Bah* 2003 452 pp. ISBN 92-2-113810-0 50 Sw.frs.; US\$39; £24.95; 35 Euros

Labour Markets in Transition

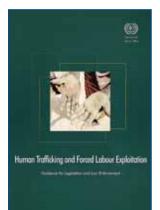
Balancing flexibility and security in Central and Eastern Europe Sandrine Cazes and Alena Nesporova 2003 240 pp. ISBN 92-2-113723-6 35 Sw.frs.; US\$22.95; £14.95; 22.50 Euros



NEW!

Human Trafficking and Forced Labour Exploitation

Guidance for legislation and law enforcement



This guide proposes a multifaceted approach to combating and preventing human trafficking, by including a broad range of useful legal frameworks as well as institutional actors. If offers lawmakers and law enforcement authorities (both police and labour inspectors) with practical aid to understand and implement international standards on human trafficking and to take action accordingly, in particular from the viewpoint of forced labour and child labour.

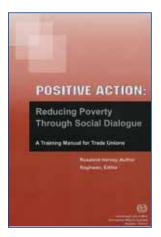
The broad spectrum of sanctions – criminal, administrative and civil –

are highlighted and the guide demonstrates the importance of immigration and labour law, especially with regard to the identification, protection and rehabilitation of victims as well as the monitoring of recruiters and other auxiliaries.

2005 vi+70 pp. 92-2-117347-X 30 Sw.frs.; US\$22.95; £12.95; 20 Euros

NEW! Positive Action: Reducing poverty through social dialogue

A training manual for trade unions *Rosalind Harvey and Raghwan*



This training manual assists trade unions in participating in the process of developing, implementing and evaluating Poverty Reduction Strategy Papers (PRSP) in their respective countries. Often trade unions may lack the capacity and resources to wage an intensive PRSP campaign but this manual addresses this issue and encourages union officials and educators to become involved in the different processes.

Based on experiences shared during the development of PRSPs in Cambodia and Viet Nam during

2002-2004, this is a useful training tool for countries in the initial stages of PRSP development and for those where PRSPs have already been established.

2005 94 pp. ISBN 92-2-116177-3 20 Sw.frs.; US\$15.95; £8.95; 13 Euros

NEW!

Positive Action: Reducing poverty through social dialogue

A guidebook for trade unions and employers' organizations *Rosalind Harvey and Chang-Hee Lee*

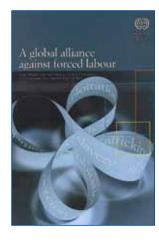
The Poverty Reduction Strategy Paper (PRSP) process has become a major decision-making mechanism in the development of social and economic policy geared toward reducing poverty in developing countries. This guidebook is aimed at helping trade unions and employers' organizations take an active role in the process of developing, implementing and evaluating PRSPs.

It has been prepared based upon the ILO's experiences of assisting tripartite partners, primarily in Cambodia and Viet Nam, but also other Asian countries. However, it can be used in any PRSP country, and contains practical and universal lessons on how representatives of labour organizations can participate in the PRSP process.

2005 88 pp. ISBN 92-2-116151-X 20 Sw.frs.; US\$15.95; £8.95; 13 Euros

A Global Alliance Against Forced Labour

Report of the Director-General Global Report under the Follow-up to the ILO Declaration on Fundamental Principles and Rights at Work 2005



An illuminating account of contemporary patterns of forced labour, this ground-breaking report provides, for the first time by an international organization, global estimates of the numbers of people in forced labour, broken down by geographical region and by form of forced labour.

Armed with these new global estimates and data, the report uncovers the gravity of the problem of today's forced labour where "ugly new faces" such as human trafficking, especially among migrant women, have appeared

alongside the older forms. To move forward effectively, however – in terms of law, policy, or practical action – the report recognizes that it is essential to understand the salient features of much of slavery and slavery-like practices. For this reason, a critical assessment of legal frameworks against forced labour is provided, as well as a review of measures taken for its eradication around the world.

A dynamic picture emerges, as the report examines in greater depth the three major categories of forced labour: that imposed by the State itself for economic, political or other purposes; that linked to poverty and discrimination; and, finally, the forced labour linked to migration and trafficking of vulnerable workers across the world.

2005 vi+87 pp. ISBN 92-2-115360-6 35 Sw.frs.; US\$29.95; £15.95; 25 Euros *Also available in French, Spanish, Russian, German, Arabic and Chinese*

Glossary of Labour Law and Industrial Relations (with special reference to the European Union)

Gianni Arrigo and Giuseppe Casale



The Glossary of Labour Law and Industrial Relations, one of the first of its kind, provides a comprehensive and accessible overview of the development and current status of labour law and industrial relations issues, including globalization and international labour standards.

Going a step further than simple definitions, this easy-to-use guide provides cross-references between international labour standards, European Union Directives, resolutions and regulations. In this respect, definitions from the public domain are taken from

legislative and specialized texts dealing with international standards and institutions in general.

The glossary explores also the most relevant issues surrounding the global debate on the social dimensions of globalization and includes entries on current achievements, debates, ideas and programmes, as highlighted in the 2004 Report of the Director-General on the World Commission on the Social Dimensions of Globalization, *A Fair Globalization: The role of the ILO*. These issues are summarized in the substantive introduction for easy reference.

Conceived as an education tool, this storehouse of practical definitions also provides practitioners and scholars with advice and suggestions that may be taken into account in their day-to-day work. Legal specialists, employers, workers and government officials will find recognized and accepted international labour practices in a number of domains of interest to them. A valuable addition to the current literature on the topic, this glossary aims to contribute to the overall development of a sound social dialogue and industrial relations system at different levels of the economy.

2005 ix+277 pp. Hardcover ISBN 92-2-115731-8 50 Sw.frs.; US\$37.95; £21.95; 33 Euros

RELATED TITLES:

Active Labour Market Policies Around the World

Coping with the consequences of globalization *Peter Auer, Ümit Efendio-lu and Janine Leschke* 2004 90 pp. ISBN 92-2-115789-X 25 Sw.frs.; US\$19.95; £10.95; 18 Euros

The Global Evolution of Industrial Relations

Events, ideas, and the IIRA *Bruce E. Kaufman* 2004 722 pp. Hardcover ISBN 92-2-114153-5 100 Sw.frs.; US\$74.95; £42.95; 65 Euros

"Kaufman's book is a tour de force. It is a thoughtful and analytical history of the evolution of international and comparative industrial relations as a field of study."

– Thomas A. Kochan, MIT Sloan School of Management, Institute for Work and Employment Research, USA

See also:

Economic Security for a Better World

2004 xxv+450 pp. ISBN 92-2-115611-7 50 Sw.frs.; US\$32.95; £21.95; 33 Euros Page 5

See also: Employers' Organizations Taking the Lead on Gender Equality

Case studies from 10 countries 2005 v+85 pp. ISBN 92-2-117277-5 25 Sw.frs.; US\$19.95; £10.95; 17 Euros Page 9

A Fair Globalization

Creating opportunities for all 2004 xxii+168 pp. ISBN 92-2-115426-2 45 Sw.frs.; US\$34.95; £19.95; 30 Euros Also available in French, Spanish, Russian, German, Arabic and Chinese

A Fair Globalization

The role of the ILO Report of the Director-General on the World Commission on the Social Dimension of Globalization 2004 59 pp. ISBN 92-2-115787-3 20 Sw.frs.; US\$15; £8.95; 13 Euros *Also available in French, Spanish, Russian, German, Arabic and Chinese*

International Labour Standards Electronic Library 2005

CD-ROM

2005 ISSN 1020-9972 15 Sw.frs; US\$9.95; £6.95; 10 Euros Trilingual English/French/Spanish

Organizing for Social Justice

Report of the Director-General Global Report under the Follow-up to the ILO Declaration on Fundamental Principles and Rights at Work 2004 vi+134 pp. ISBN 92-2-113030-4 20 Sw.frs.; US\$19.95.95; £8.95; 13 Euros *Also available in French, Spanish, Russian, German, Arabic and Chinese*

ILO Migration Survey 2003

Country summaries 2004 ix+437 pp. 92-2-015749-7 50 Sw.frs.; US\$39.95; £21.95; 30 Euros *Trilingual English/French/Spanish*

Also available on CD-ROM: 2004 ISBN 92-2-016042-2

2004 ISBN 92-2-016042-2 50 Sw.frs.; US\$39.95; £21.95; 30 Euros *Trilingual English/French/Spanish*

Renewing Labour Market Institutions

2004 xi+86 pp. ISBN 92-9014-666-4 15 Sw.frs.; US\$13.95; £6.95; 10 Euros

New Forms and Meanings of Work in an Increasingly Globalized World *Ronald Dore* 2004 ix+73 pp. ISBN 92-9014-781-8

15 Sw.frs.; US\$13.95; £6.95; 10 Euros Philosophical and Spiritual Persr

Philosophical and Spiritual Perspectives on Decent Work

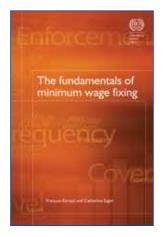
Edited by Dominique Peccoud 2004 xvi+173 pp. ISBN 92-2-114155-1 27.50 Sw.frs.; US\$19.95; £12.95; 20 Euros *Also available in French*

abour Issues & Labour Law



NEW! The Fundamentals of Minimum Wage Fixing

François Eyraud and Catherine Saget

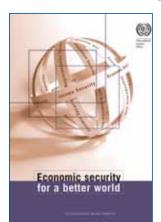


As a starting point for analysis, this manual draws on the ILO's comprehensive database containing the principal legal provisions and minimum wage fixing mechanisms in 100 countries around the world. The minimum wage has had a long and turbulent history, and this book sheds light on its intricacies by providing a thorough overview of the institutions and practices in different countries. It outlines the main topics for debate concerning the effects of minimum wages on major social and economic variables such as employment, wage

inequality and poverty. To the benefit of non-specialists, main econometric methods used for this purpose are reviewed.

September 2005 120 pp. ISBN 92-2-117014-4 30 Sw.frs.; US\$24.95; £11.95; 20 Euros *Also available in French*

Economic Security for a Better World



"This study seeks to explore the social and economic dimensions of human security. In doing so, it unpackages the components, such as income security or representation security, to examine global trends. The analysis and evidence show that globalization has been associated with erosions in critical areas of economic security. Yet, basic security can, and does, improve the well-being of humankind. This is the essence of our quest for a better world."

- Deepak Nayyar, Vice Chancellor of the University of Delhi, Chair of the Board of Governors of the UNU

World Institute for Development Economics Research, Helsinki, and member of the ILO World Commission on the Social Dimension of Globalization.

This volume provides a vivid picture of the emerging trends and patterns of economic security across the world. Drawing on a global database of national statistical indicators on social and labour policies as well as information from surveys of households and enterprises, this book examines the extent of economic and social insecurity people face today.

2004 xxv+450 pp. ISBN 92-2-115611-7 50 Sw.frs.; US\$32.95; £21.95; 33 Euros

Collection of Pension Contributions

Trends, Issues and problems in Central and Eastern Europe

Edited by Elaine Fultz and Tine Stanovnik

This volume describes recent efforts to strengthen the collection of pension contributions in Croatia, Hungary, Poland, Romania, and Slovenia. While examining the restructuring of national social security systems in these countries, the study looks at both social policy formation and the consequent experience with implementation of legislated reforms.

2004 282 pp. ISBN 92-2-116262-1 35 Sw.frs.; US\$26.95; £15.95; 24 Euros

Confronting Economic Insecurity in Africa

Edited by Rajendra Paratian and Sukti Dasgupta

Social and economic insecurities have spread all over Africa during the period of globalization and economic liberalization, which has accelerated the erosion of traditional networks of ubuntu and mutual support.

This book documents some of the main developments, drawing on information from all parts of Africa and on surveys of many thousands of Africans and hundreds of workplaces, as well as detailed statistics supplied by government agencies.

It shows that conventional measures of poverty are inadequate to capture the depth of the crisis, and that orthodox anti-poverty measures often fail to reach the poor and most economically insecure. It concludes that, whether for tackling poverty and inequality or the scourge of HIV/AIDS, new systems of social protection are needed that are based on principles of universalism and social solidarity.

2004 vi+445 pp. ISBN 92-2-115713-X 45 Sw.frs.; US\$34.95; £21.95; 30 Euros

RELATED TITLES:

Financing Social Protection

Michael Cichon, Wolfgang Scholz, Arthur van de Meerendonk, Krzysztof Hagemejer, Fabio Bertranou and Pierre Plamondon 2004 663 pp. Hardcover ISBN 92-2-115122-0 100 Sw.frs.; US\$75; £42.95; 65 Euros

This publication is part of the **Quantitative Methods in Social Protection series**, which is co-published by the ILO and the International Social Security Association. Other titles in the series include:

Actuarial Practice in Social Security

Anne Drouin, Pierre Plamondon, et al. 2002 xxviii+513 pp. Hardcover ISBN 92-2-110863-5 85 Sw.frs.; US\$60; £39.95; 54 Euros

Modelling in Health Care Finance

A compendium of quantitative techniques for health care financing Michael Cichon, William Newbrander, Hiroshi Yamabana, Axel Weber, Charles Normand, David Dror, and Alexander Preker 1999 xix+376 pp. Hardcover ISBN 92-2-110862-7 85 Sw.frs.; US\$60; £37.95; 54 Euros

Social Budgeting

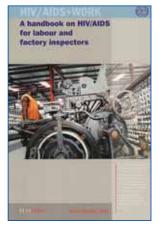
Wolfgang Scholz, Michael Cichon and Krzysztof Hagemejer 2000 xix+328 pp. Hardcover ISBN 92-2-110861-9 65 Sw.frs.; US\$49.95; £29.95; 42 Euros

Actuarial Mathematics of Social Security Pensions Subramaniam lyer

1999 xiv+130 pp. Hardcover ISBN 92-2-110866-X 55 Sw.frs.; US\$39.95; £25; 35.25 Euros Social Protection

Working Conditions & Occupational Safety & Health

NEW! A Handbook on HIV/AIDS for Labour and Factory Inspectors



This handbook assists labour and factory inspectors in dealing with the issue of HIV/AIDS in their work, and in particular helps them apply the ILO Code of Practice on *HIV/AIDS and the World of Work* which was adopted in June 2001.

Using active learning methods, this handbook is designed to be used primarily in training seminars. Versatile, it can also be used as a reference document and a guide to policy development, or in other ways depending on the needs of the inspectors concerned. It includes a wide range of learning

activities, case studies, samples of legislation, policies and collective agreements.

2005 49 pp. ISBN 92-2-117134-5 20 Sw.frs.; US\$14.95; £8.95; 13 Euros

Food at Work

Workplace solutions for malnutrition, obesity and chronic diseases *Christopher Wanjek*



Good nutrition, like other vital occupational safety and health issues, is the foundation of workplace productivity and safety – top concerns shared by unions, workers, employers and governments around the world. This comprehensive volume presents a multitude of "food solutions" applicable to a variety of workplaces and demonstrates that providing nutritious foods to workers is not only socially important and economically viable but a profitable business practice as well.

Offering a variety of examples from

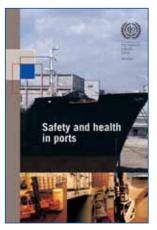
enterprises from both industrialized and developing countries, the book sets out key points for designing a meal program and establishes a clear link between good nutrition and high productivity.

Case studies from 28 industrialized and developing countries are provided, offering valuable food solutions on topics such as canteens, vouchers, mess rooms and kitchenettes and local vendors. Moreover, this volume addresses an often-overlooked issue in nutrition, access to clean drinking water.

2005 xv+448 pp. Hardcover ISBN 92-2-117015-2 60 Sw.frs.; US\$50; £27.95; 40 Euros

Safety and Health in Ports

ILO code of practice



Despite new and sophisticated innovations, port work is still considered an occupation with very high accident rates. Every port, in light of its specific circumstances, needs to develop working practices that safeguard the safety and health of portworkers. This essential code of practice provides valuable advice and assistance to all those charged with the management, operation, maintenance and development of ports and their safety.

Offering many detailed technical illustrations and examples of good practice, the provisions of

this code cover all aspects of port work where goods or passengers are loaded or unloaded to or from ships, including work incidental to such loading and unloading activities in the port area. It is not limited to international trade but applies equally to domestic operations, including those on inland waterways.

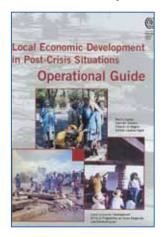
New topics, which were not included in the previous publications, are: traffic and vehicular movements of all types; activities on shore and on ship; amended levels of lighting provision; personal protective equipment; ergonomics; provisions for disabled persons; and the specific handling of certain cargoes, for example logs, scrap metal and dangerous goods.

2005 xxxii+496 pp. 92-2-115287-1 40 Sw.frs.; US\$30; £16.95; 26 Euros *Also available in French and Spanish*

Local Economic Development in Post-Crisis Situations

Operational guide

Martin Gasser, Carmela Salzano, Roberto Di Meglio and Alfredo Lazarte-Hoyle



This operational guide proposes the Local Economic Development (LED) approach as a particularly suitable development process for post-crisis situations. As opposed development traditional to approaches, LED uses participation, public-private partnerships and dialogue at the local level as tools for sustainable employment creation. It forwards processes and actions to achieve consensus and cooperation at the local, regional and national level, taking into account specific local needs without neglecting the challenges produced

by globalization and socio-economic restructuring.

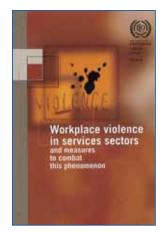
2004 vi+237 pp. ISBN 92-2-116429-2 45 Sw.frs.; US\$34.95; £19.95; 30 Euros

6

Working Conditions & OSH

Workplace Violence in Services Sectors and Measures to Combat this Phenomenon

ILO code of practice



Violence at work is a threat to productivity and decent work. This ILO code of practice responds to the needs of millions of workers affected by violence in services sectors in industrialized and developing countries. Workers in both public and private services may be exposed to violence as part of their daily jobs.

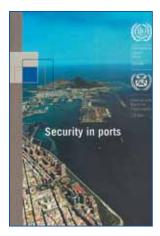
This code was targeted at the services sectors, since services workers often face violence because of the public nature of their work. The code provides general guidance to develop prac-

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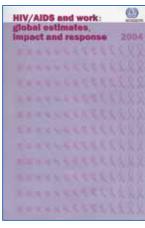
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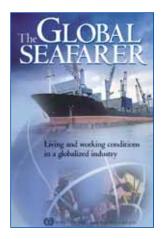


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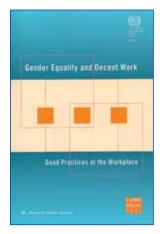
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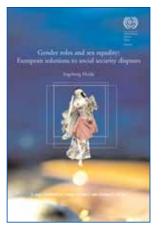
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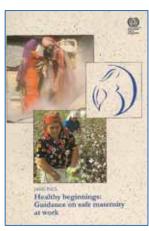
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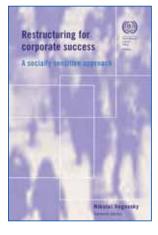
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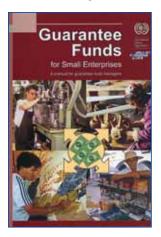
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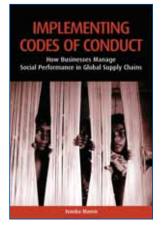
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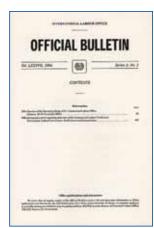
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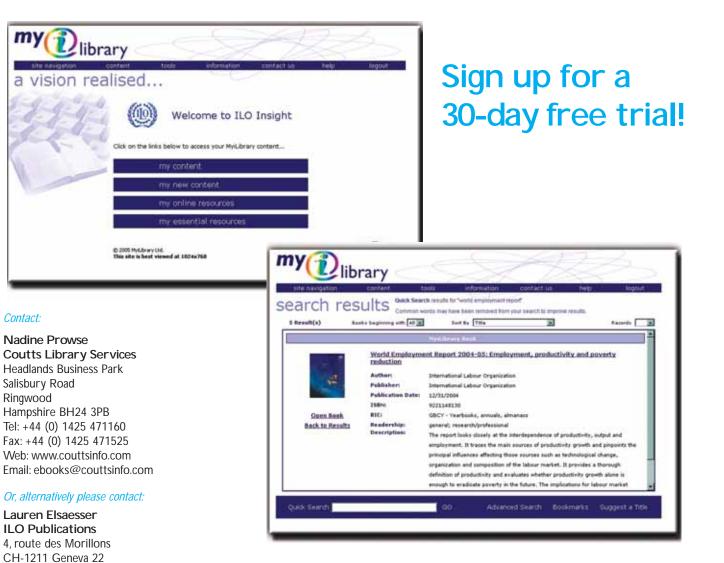
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Established in 1919, and since 1946 a specialized agency of the United Nations Organization, the International Labour Organization has focused on workplace issues, actively seeking to create decent work for all – work which is freely chosen and performed in an environment of equity and human dignity. While promoting individual and collective rights at work, social protection and occupational safety and health, the ILO encourages social dialogue and supports an open and constructive industrial relations policy between governments, employers and workers.

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