



Government  
of Canada

Gouvernement  
du Canada

# Info Source

**Directory of  
Federal Government  
Enquiry Points  
2005–2006**

Canada<sup>!</sup>

Directory of Federal Government Enquiry Points 2005–2006

Treasury Board Secretariat

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Catalogue No. BT51-3/15-2006

ISBN: 0-662-68633-0

Also available on the Info Source Internet site at the following address

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**Note:** This directory is in large print to assist persons with visual disabilities.

## A. Introduction

### **Info Source: Directory of Federal Government Enquiry Points**

This annually updated **Info Source: Enquiry Points** contains addresses and phone numbers for federal departments and agencies. Other institutions associated with the federal government are included. Altogether, there are approximately 250 institutions listed.

Most entries include general enquiry and fax numbers. Some include numbers for Telecommunications Devices for the Hearing-and Speech-Impaired (TTY), communications and publications units, departmental libraries, personnel enquiries, general enquiry E-mail addresses and Internet sites.

To contact local or regional federal offices, consult the blue pages in your local telephone book.

## B. Information on the Government of Canada

The following telephone numbers are for the Government of Canada's bilingual, toll-free service. They can be used to obtain general information and referrals for programs and services.

Toll-free .....	1 800 O-Canada (1-800-622-6232)
TTY/TDD .....	1-800-465-7735

Canada Business Service Centres provide bilingual, toll-free information about business, starting a business, or programs, services, or regulations related to business. These Centres are able to answer questions relating to both federal and provincial jurisdiction.

Toll-free .....	1-888-576-4444
Web Site .....	<a href="http://www.cbsc.org">www.cbsc.org</a>

### **Canada Web Site**

Web Site .....	<a href="http://www.canada.gc.ca">www.canada.gc.ca</a>
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The Canada site provides Internet users with a single electronic access point to general information about Canada, the federal government, and its programs and services. The Canada site features three gateways to quickly access information: Canadians, Canadian Business, and Non-Canadians. These gateways organize content around the needs of users rather than by departmental responsibility.

## C. About Info Source

**Info Source** is a series of publications containing information about and/or collected by the Government of Canada. The primary purpose of **Info Source** is to assist members of the public and federal employees in exercising their rights under the *Access to Information Act* (ATIA) and the *Privacy Act* (PA).

**Info Source** also supports the government's policy to explain and promote open and accessible information regarding its activities. In essence, **Info Source** upholds the transparency and accountability of the federal government to Canadians.

There are four **Info Source** publications:

### ***Info Source: Sources of Federal Government Information:***

- provides information about the Government of Canada, its organization, and its information holdings;
- helps individuals determine which institution to contact to make enquiries; and
- provides individuals who are not and who have never been employees of the federal government with relevant information to facilitate access to personal information held about them by any federal government institutions subject to the *Privacy Act*.

### ***Info Source: Sources of Federal Employee Information:***

- contains information to help current and former federal government employees to locate personal information held by the government; and
- is intended to help former and current government employees to exercise their rights under the *Privacy Act*.

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**Info Source: The Access to Information Act and Privacy Act Bulletin:**

- provides statistical tables reflecting the number of Access to Information and Privacy requests on an annual basis and cumulative statistics since 1983; and
- contains a summary of federal court cases related to the *Access to Information Act* and the *Privacy Act*.

**Info Source: Directory of Federal Government Enquiry Points:**

- contains addresses and telephone numbers for federal departments and agencies subject to the *Access to Information Act* and/or the *Privacy Act*; and
- other institutions associated with the federal government are included to facilitate access.

**Info Source** is distributed to libraries, municipal offices, and federal government offices across Canada.

## D. Roles and Responsibilities

### **Treasury Board of Canada Secretariat**

In accordance with the *Access to Information Act*, the Treasury Board is responsible for the annual creation and dissemination of a publication that provides a description of government organizations, program responsibilities, and classes of records with sufficient clarity and detail to enable the public to exercise its rights under the *Access to Information Act*.

The Treasury Board is also responsible for the annual publication of an index of personal information that will both serve to keep the public informed about how the government handles personal information, as well as facilitating the public's ability to exercise its rights under the *Privacy Act*.

The Treasury Board of Canada Secretariat fulfils these requirements through the annually updated publication of **Info Source**.

### **Individual Institutions**

Government institutions are required to provide their updated information to the Treasury Board of Canada Secretariat on an annual basis. This information is

used in the production of the publications required by the *Access to Information Act* and *Privacy Act*. Consequently, each department and agency is completely responsible for the information it submits.

## E. Additional Information

For more information about **Info Source**, the *Access to Information Act*, or the *Privacy Act*, you may contact:

### **Treasury Board of Canada Secretariat**

L'Esplanade Laurier, East Tower  
140 O'Connor Street, 8<sup>th</sup> Floor  
Ottawa, Ontario K1A 0R5

General Enquiries .....	(613) 957-2400
Publications .....	(613) 995-2855
Fax .....	(613) 996-0518
TTY.....	(613) 957-9090
General Library Reference.....	(613) 996-5494
E-mail .....	<a href="mailto:infosource@tbs-sct.gc.ca">infosource@tbs-sct.gc.ca</a>
Treasury Board of Canada Secretariat Web site.....	<a href="http://www.tbs-sct.gc.ca">www.tbs-sct.gc.ca</a>

If you would like a copy of **Info Source: Directory of Federal Government Enquiry Points** or the **Info Source: Access to Information Act and Privacy Act Bulletin**, please contact:

### **Treasury Board of Canada Secretariat Distribution Centre**

L'Esplanade Laurier, Level P-1W  
300 Laurier Avenue West, Room P-140  
Ottawa, Ontario K1A 0R5

Telephone.....	(613) 995-2855
Fax .....	(613) 996-0518
E-mail .....	<a href="mailto:Services-Distribution@tbs-sct.gc.ca">Services-Distribution@tbs-sct.gc.ca</a>

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Ottawa, Ontario K1A 0S5

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Telephone..... (613) 941-5995  
Telephone (Toll-free) .....1-800-635-7943 (Canada and US)  
Fax ..... (613) 954-5779  
Fax (Toll-free) .....1-800-565-7757 (Canada and US)  
Web site ..... <http://publications.gc.ca>

All four **Info Source** publications are also available free of charge on the Internet at [www.infosource.gc.ca](http://www.infosource.gc.ca).



## Federal Government Enquiry Points

### A

#### **Aboriginal Business Canada (Entreprises autochtones Canada)**

##### HEAD OFFICE

Aboriginal Business Canada  
235 Queen Street, 1<sup>st</sup> Floor, West Tower  
Ottawa, Ontario K1A 0H5

General Enquiries ..... (613) 954-4064  
Fax ..... (613) 957-7010  
E-Mail.....[abc.ottawa@ic.gc.ca](mailto:abc.ottawa@ic.gc.ca)  
Internet Site ..... [www.abc-eac.ic.gc.ca](http://www.abc-eac.ic.gc.ca)

##### ALBERTA AND NORTHWEST TERRITORIES

Aboriginal Business Canada  
9700 Jasper Avenue, Suite 725  
Edmonton, Alberta T5J 4C3

Telephone ..... (780) 495-2954  
Fax ..... (780) 495-4172  
E-Mail..... [abc.edmonton@ic.gc.ca](mailto:abc.edmonton@ic.gc.ca)

##### ATLANTIC

Aboriginal Business Canada  
Maritime Centre  
1505 Barrington Street, Floor 16  
P.O. Box 940, Station M  
Halifax, Nova Scotia B3J 2V9

Telephone ..... (902) 426-2018  
Fax ..... (902) 426-1643  
E-Mail..... [abc.halifax@ic.gc.ca](mailto:abc.halifax@ic.gc.ca)

BRITISH COLUMBIA AND YUKON  
Industry Canada  
300 West Georgia Street, 21<sup>st</sup> Floor  
Vancouver, British Columbia V6B 6E2

General Enquiries ..... (604) 666-3871  
Fax ..... (604) 666-0238  
E-Mail..... [abc.vancouver@ic.gc.ca](mailto:abc.vancouver@ic.gc.ca)

MANITOBA  
Industry Canada  
400 St. Mary Avenue, 4<sup>th</sup> Floor  
Winnipeg, Manitoba R3C 4K5

General Enquiries ..... (204) 983-7316  
Fax ..... (204) 983-4107  
E-Mail..... [abc.winnipeg@ic.gc.ca](mailto:abc.winnipeg@ic.gc.ca)

ONTARIO – OHSWEKEN  
Aboriginal Business Canada  
16 Sunrise Court, Suite 406, 2<sup>nd</sup> Floor  
P.O. Box 704  
Ohsweken, Ontario N0A 1M0

Tel. .... (519) 445-0470  
Fax ..... (519) 445-9254  
E-Mail..... [abc.sudbury@ic.gc.ca](mailto:abc.sudbury@ic.gc.ca)

ONTARIO – TORONTO  
Industry Canada  
151 Yonge Street, 3<sup>rd</sup> Floor  
Toronto, Ontario M5C 2W7

General Enquiries ..... (416) 973-8800  
Fax ..... (416) 973-2255  
E-Mail..... [abc.toronto@ic.gc.ca](mailto:abc.toronto@ic.gc.ca)

**QUEBEC AND NUNAVUT**

Industry Canada  
5 Place Ville-Marie, 8<sup>th</sup> Floor  
Montreal, Quebec H3B 2G2

General Enquiries ..... (514) 283-1828  
Fax ..... (514) 283-1843  
E-Mail ..... [abc.montreal@ic.gc.ca](mailto:abc.montreal@ic.gc.ca)

**SASKATCHEWAN**

Industry Canada  
123 2<sup>nd</sup> Avenue South, 7<sup>th</sup> Floor  
Saskatoon, Saskatchewan S7K 7E6

General Enquiries ..... (306) 975-4361  
Fax ..... (306) 975-5334  
E-Mail ..... [abc.saskatoon@ic.gc.ca](mailto:abc.saskatoon@ic.gc.ca)

**Agriculture and Agri-Food Canada**  
**(Agriculture et Agroalimentaire Canada)**

Sir John Carling Building  
930 Carling Avenue  
Ottawa, Ontario K1A 0C5

General Enquiries ..... (613) 759-1000  
Fax ..... (613) 759-7977  
TTY ..... (613) 759-7470  
Public Information Request Services ..... (613) 759-6633 or 6634  
Publications ..... (613) 759-6610 or 6626  
Library ..... (613) 759-7068  
Access to Information / Privacy ..... (613) 759-6602  
Fax ..... (613) 759-6547  
E-Mail ..... [info@agr.gc.ca](mailto:info@agr.gc.ca)  
Internet Site ..... [www.agr.gc.ca](http://www.agr.gc.ca)



**Agencies and crown corporations within AAFC's portfolio**

Canadian Dairy Commission  
Canadian Food Inspection Agency  
Canadian Grain Commission  
Canadian Pari-Mutuel Agency  
Farm Credit Canada  
National Farm Products Council  
Review Tribunal  
Rural and Co-operatives Secretariats

**Asia Pacific Foundation of Canada  
(Fondation Asie-Pacifique du Canada)**

999 Canada Place, Suite 666  
Vancouver, British Columbia V6C 3E1

General Enquiries ..... (604) 684-5986  
Fax ..... (604) 681-1370  
E-Mail.....[info@asiapacific.ca](mailto:info@asiapacific.ca)  
Internet Site.....[www.asiapacific.ca](http://www.asiapacific.ca)

**Assisted Human Reproduction Agency of Canada  
(Agence canadienne de contrôle de la procréation assistée )**

A.L. 07002A  
Ottawa, Ontario K1A 0K9

General Enquiries ..... (819) 934-1830  
Fax ..... (819) 934-1828  
E-Mail.....[ahr-pa@hc-sc.gc.ca](mailto:ahr-pa@hc-sc.gc.ca)  
Internet Site..... [www.hc-sc.gc.ca/english/lifestyles/reproduction/](http://www.hc-sc.gc.ca/english/lifestyles/reproduction/)

**Atlantic Canada Opportunities Agency  
(Agence de promotion économique du Canada atlantique)**

Head Office  
Blue Cross Centre  
644 Main Street, 3<sup>rd</sup> Floor  
P.O. Box 6051  
Moncton, New Brunswick E1C 9J8

General Enquiries ..... (506) 851-2271  
 Toll-free ..... 1-800-561-7862  
 Fax ..... (506) 851-7403  
 TTY ..... 1-877-456-6500  
 Communications Branch ..... (506) 851-6405  
 Publications ..... (506) 851-2509  
 Library ..... (506) 851-2144  
 Access to Information / Privacy ..... (506) 851-6203  
 Email ..... [atip-aiprp@acoa-apeca.gc.ca](mailto:atip-aiprp@acoa-apeca.gc.ca)  
 Personnel Enquiries ..... (506) 851-2130  
 E-Mail ..... [comments@acoa-apeca.gc.ca](mailto:comments@acoa-apeca.gc.ca)  
 Internet Site ..... [www.acoa-apeca.gc.ca](http://www.acoa-apeca.gc.ca)

**Atlantic Forestry Centre  
(Centre de foresterie de l'Atlantique)**

Regent Street  
P.O. Box 4000  
Fredericton, New Brunswick E3B 5P7

General Enquiries ..... (506) 452-3500  
 Fax ..... (506) 452-3525  
 Internet Site ..... [www.atl.cfs.nrcan.gc.ca](http://www.atl.cfs.nrcan.gc.ca)

**Atlantic Pilotage Authority Canada  
(Administration de pilotage de l'Atlantique Canada)**

Cogswell Tower  
2000 Barrington Street, Suite 910  
Halifax, Nova Scotia B3J 3K1

General Enquiries ..... (902) 426-2550  
Fax ..... (902) 426-4004  
Access to Information / Privacy ..... (902) 426-2550  
Internet Site..... [www.atlanticpilotage.com](http://www.atlanticpilotage.com)

**Atomic Energy of Canada Limited  
(Énergie atomique du Canada limitée)**

2251 Speakman Drive  
Mississauga, Ontario L5K 1B2

General Enquiries ..... (905) 823-9040  
Fax ..... (905) 823-7565  
E-Mail..... [publicaffairs@aecl.ca](mailto:publicaffairs@aecl.ca)  
Internet Site..... [www.aecl.ca](http://www.aecl.ca)

**B**

**Bank of Canada  
(Banque du Canada)**

234 Wellington Street  
Ottawa, Ontario K1A 0G9

General Enquiries ..... (613) 782-8111  
Fax ..... (613) 782-7713  
Public Information Service (Toll-free) ..... 1-800-303-1282  
E-Mail ..... [paffairs@bankofcanada.ca](mailto:paffairs@bankofcanada.ca)  
TTY (Toll-free) ..... 1-800-418-1461  
Access to Information / Privacy ..... (613) 782-7518  
Library ..... (613) 782-8466  
Unclaimed Bank Balances ..... 1-888-891-6398  
E-Mail ..... [ucb@bankofcanada.ca](mailto:ucb@bankofcanada.ca)

Internet Site ..... [ucbswww.bankofcanada.ca/scripts/search\\_English.asp](http://ucbswww.bankofcanada.ca/scripts/search_English.asp)  
 General Internet Site ..... [www.bankofcanada.ca](http://www.bankofcanada.ca)

**Belledune Port Authority**  
**(Administration portuaire de Belledune)**

112 Shannon Drive  
 Belledune, New Brunswick E8G 2W2

General Enquiries ..... (506) 522-1200  
 Fax ..... (506) 522-0803  
 E-Mail ..... [soccan@nb.sympatico.ca](mailto:soccan@nb.sympatico.ca)  
 Internet Site ..... [www.portofbelledune.ca](http://www.portofbelledune.ca)

**Blue Water Bridge Authority**  
**(Administration du pont Blue Water)**

1 Bridge Street  
 Point Edward, Ontario N7V 4J5

General Enquiries ..... (519) 336-2720  
 Fax ..... (519) 336-7622  
 Access to Information / Privacy ..... (519) 336-2720  
 E-Mail ..... [delash@bwba.org](mailto:delash@bwba.org)  
 Internet Site ..... [www.bwba.org](http://www.bwba.org)

**British Columbia Treaty Commission**  
**(Commission des traités de la Colombie-Britannique)**

1155 West Pender Street, Suite 203  
 Vancouver, British Columbia V6E 2P4

General Enquiries ..... (604) 482-9200  
 Fax ..... (604) 482-9222  
 Toll-free ..... 1-800-665-8330  
 Access to Information / Privacy ..... (604) 482-9213  
 E-Mail ..... [info@bctreaty.net](mailto:info@bctreaty.net)  
 Internet Site ..... [www.bctreaty.net](http://www.bctreaty.net)

**Business Development Bank of Canada  
(Banque de développement du Canada)**

BDC Building  
5 Place Ville Marie, Suite 400  
Montreal, Quebec H3B 5E7

General Enquiries ..... (514) 283-5904  
Toll-free (Business Service Center) ..... 1-877-232-2269  
Access to Information / Privacy ..... (514) 283-3554  
E-Mail ..... [info@bdc.ca](mailto:info@bdc.ca)  
Internet Site ..... [www.bdc.ca](http://www.bdc.ca)



**Canada Agriculture Museum  
(Musée de l'agriculture du Canada)**

Prince of Wales Drive  
P.O. Box 9724, Station T  
Ottawa, Ontario K1G 5A3

General Enquiries ..... (613) 991-3044  
Toll-free ..... 1-866-442-4416  
    Fax ..... (613) 993-7923  
    TTY ..... (613) 991-9207  
Communications Branch ..... (613) 996-7812  
E-Mail ..... [cts@tehcnomuses.ca](mailto:cts@tehcnomuses.ca)  
Internet Site ..... [www.agriculture.technomuses.ca](http://www.agriculture.technomuses.ca)

**Canada Aviation Museum  
(Musée de l'aviation du Canada)**

11 Aviation Parkway  
P.O. Box 9724, Station T  
Ottawa, Ontario K1G 5A3

General Enquiries ..... (613) 993-2010  
    Toll-free ..... 1-800-463-2038  
    Fax ..... (613) 990-3655  
    TTY ..... (613) 990-7530

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Communications Branch .....	(613) 993-4243
Library .....	(613) 993-2303
E-Mail .....	<a href="mailto:aviation@technomuses.ca">aviation@technomuses.ca</a>
Internet Site .....	<a href="http://www.aviation.technomuses.ca">www.aviation.technomuses.ca</a>

### **Canada Border Services Agency (Agence des services frontaliers du Canada)**

191 Laurier Avenue West  
Ottawa, Ontario K1A 0L8

Automated Customs Information Service .....	1-800-461-9999
Outside Canada .....	1-204-983-3500
or .....	1-506-636-5064
NAFTA Enquiry Line.....	1-800-661-6121
Access to Information / Privacy .....	(613) 688-9032
Internet Site.....	<a href="http://www.cbsa-asfc.gc.ca">www.cbsa-asfc.gc.ca</a>

### **Canada Business Services for Entrepreneurs (Entreprises Canada Services gouvernementaux pour entrepreneurs)**

General Enquiries .....	(613) 954-5031
Toll-free .....	1-888-576-4444
TTY (toll-free) .....	1-800-457-8466
Fax (toll-free).....	1-888-417-0442
Internet Site.....	<a href="http://www.canadabusiness.gc.ca">www.canadabusiness.gc.ca</a>

### **Canada Council for the Arts (Conseil des Arts du Canada)**

350 Albert Street  
P.O. Box 1047  
Ottawa, Ontario K1P 5V8

General Enquiries .....	(613) 566-4414
E-mail .....	<a href="mailto:info@canadacouncil.ca">info@canadacouncil.ca</a>
Toll-free .....	1-800-263-5588
Fax .....	(613) 566-4390
TTY .....	(613) 565-5194
Access to Information / Privacy .....	(613) 566-4414 (Ext. 4261)

E-Mail..... [prp@canadacouncil.ca](mailto:prp@canadacouncil.ca)  
 Internet Site..... [www.canadacouncil.ca](http://www.canadacouncil.ca)

**Canada Deposit Insurance Corporation  
 (Société d'assurance-dépôts du Canada)**

50 O'Connor Street, 17<sup>th</sup> Floor  
 P.O. Box 2340, Station D  
 Ottawa, Ontario K1P 5W5

General Enquiries ..... 1-800-461-2342  
 Enquiries (French) ..... 1-800-461-7232  
 Fax ..... (613) 996-6095  
 Media Enquiries ..... (613) 943-1971  
 Access to Information / Privacy ..... (613) 996-2081  
 E-Mail..... [info@cdic.ca](mailto:info@cdic.ca)  
 Internet Site..... [www.cdic.ca](http://www.cdic.ca)

**Canada Economic Development for Quebec Regions  
 (Développement économique Canada pour les régions du Québec)**

Tour de la Bourse  
 800 Victoria Square, Suite 3800  
 P.O. Box 247  
 Montreal, Quebec H4Z 1E8

General Enquiries ..... (514) 283-6412  
 Fax ..... (514) 283-3302  
 Publications..... (514) 283-6621  
 Library ..... (514) 496-4636  
 Access to Information / Privacy ..... (514) 283-8418  
 Personnel Enquiries ..... (514) 496-7762  
 E-Mail..... [www@dec-ced.gc.ca](http://www@dec-ced.gc.ca)  
 Internet Site..... [www.dec-ced.gc.ca](http://www.dec-ced.gc.ca)

**Canada Emission Reduction Incentives Agency  
 (Agence canadienne pour l'incitation à la réduction des émissions)**

See Environment Canada

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**Canada Firearms Centre  
(Centre des armes à feu Canada)**

General Enquiries ..... 1-800-731-4000  
 Fax ..... (613) 957-7325  
 Access to Information / Privacy ..... 1-800-731-4000, Ext.2055  
 Internet Site ..... [www.cfc-cafc.gc.ca](http://www.cfc-cafc.gc.ca)

**Canada Foundation for Innovation  
(Fondation canadienne pour l'innovation)**

230 Queen Street, Suite 450  
 Ottawa, Ontario K1P 5E4

General Enquiries ..... (613) 947-6496  
 Fax ..... (613) 943-0923  
 Internet Site..... [www.innovation.ca](http://www.innovation.ca)

**Canada Industrial Relations Board  
(Conseil canadien des relations industrielles)**

C.D. Howe Building  
 240 Sparks Street, 4<sup>th</sup> Floor West  
 Ottawa, Ontario K1A 0X8

General Enquiries ..... 1-800-575-9696  
 Fax ..... (613) 947-5407  
 Toll-Free..... 1-800-575-9696  
 Access to Information / Privacy ..... (613) 947-5412  
 E-Mail..... [info@cirb-ccri.gc.ca](mailto:info@cirb-ccri.gc.ca)  
 Internet Site..... [www.cirb-ccri.gc.ca](http://www.cirb-ccri.gc.ca)

**Canada Investment and Savings  
(Placements Épargne Canada)**

110 Yonge Street, Suite 900  
 Toronto, Ontario M5C 1T4

General Enquiries  
 Toll-free ..... 1-800-575-5151  
 Fax ..... (613) 782-8096



TTY..... 1-800-354-2222  
 E-Mail..... [csb@csb.gc.ca](mailto:csb@csb.gc.ca)  
 Internet Site..... [www.csb.gc.ca](http://www.csb.gc.ca)

**Canada Lands Company  
 (Société immobilière du Canada)**

1 University Avenue, Suite 1200  
 Toronto, Ontario M5J 2P1

General Enquiries ..... (416) 952-6100  
 Toll-free ..... 1-888-252-5263  
 Fax ..... (416) 952-6200  
 Access to Information / Privacy ..... (416) 952-6176  
 E-Mail..... [clc@clc.ca](mailto:clc@clc.ca)  
 Internet Site..... [www.clc.ca](http://www.clc.ca)

**Canada Mortgage and Housing Corporation  
 (Société canadienne d'hypothèques et de logement)**

700 Montreal Road  
 Ottawa, Ontario K1A 0P7

General Enquiries ..... (613) 748-2000  
 Fax ..... (613) 748-2098  
 Canadian Housing Information Centre (Library) ..... (613) 748-2367  
 Access to Information / Privacy ..... (613) 748-2843  
 ATIP Fax..... (613) 748-4098  
 E-Mail..... [chic@cmhc-schl.gc.ca](mailto:chic@cmhc-schl.gc.ca)  
 Internet Site..... [www.cmhc-schl.gc.ca](http://www.cmhc-schl.gc.ca)

**Canada Post Corporation  
 (Société canadienne des postes)**

2701 Riverside Drive, Suite N0870  
 Ottawa, Ontario K1A 0B1

General Enquiries ..... (416) 979-8822  
 Toll-free ..... 1-866-607-6301  
 TTY..... 1-800-267-2797  
 Privacy ..... (613) 734-8561

E-Mail..... [service@canadapost.ca](mailto:service@canadapost.ca)  
 Internet Site..... [www.canadapost.ca](http://www.canadapost.ca)

### **Canada Revenue Agency (Agence du revenu du Canada)**

Public Affairs Branch  
 Connaught Building  
 555 MacKenzie Avenue, 4<sup>th</sup> Floor  
 Ottawa, Ontario K1A 0L5

Access to Information and Privacy ..... (613) 688-9065  
 Business Information Services ..... 1-800-959-5525  
 Child Tax Benefit Program ..... 1-800-387-1193  
 Income Tax Refunds ..... 1-800-959-1956  
 Individual Tax Enquiries ..... 1-800-959-8281  
 International Tax Services Office..... 1-800-267-5177  
 GST / HST Credit Enquiries ..... 1-800-959-1953  
 Registered Charities..... 1-800-267-2384  
 Tax Information Phone Service (T.I.P.S.) ..... 1-800-267-6999  
 TTY ..... 1-800-665-0354  
 Internet Site..... [www.cra-arc.gc.ca/](http://www.cra-arc.gc.ca/)

### **Canada School of Public Service (Ecole de la fonction publique du Canada)**

373 Sussex Drive  
 Ottawa, Ontario K1N 6Z2

General Enquiries ..... (819) 953-5400  
     Toll-Free ..... 1-866-703-9598  
     Fax ..... (819) 953-7953  
     Toll-Free Fax ..... 1-866-944-6194  
     TTY..... (819) 934-6194  
 Library LaSalle Campus ..... (613) 947-0117  
 Library Asticou Campus ..... (819) 953-5295  
 Research Publications..... (613) 947-1072  
 Access to Information and Privacy ..... (613) 943-5658  
 Human Resources Enquiries..... (613) 992-3538

E-mail..... [info@csps-efpc.gc.ca](mailto:info@csps-efpc.gc.ca)  
 Internet Site..... [www.myschool-monecole.gc.ca](http://www.myschool-monecole.gc.ca)

**Canada Science and Technology Museum Corporation  
 (Société du Musée des sciences et de la technologie du Canada)**

P.O. Box 9724, Station T  
 Ottawa, Ontario K1G 5A3

General Enquiries ..... (613) 991-3044  
 Fax ..... (613) 990-3636  
 Publications..... (613) 991-6685  
 Library ..... (613) 991-2982  
 Access to Information / Privacy ..... (613) 991-6390  
 Human Resources..... (613) 991-2714  
 Internet Site..... [www.technomuses.ca](http://www.technomuses.ca)

**MUSEUM**

Toll-free ..... 1-866-442-4416  
 Fax ..... 613 993-7923  
 TTY ..... 613 991-9207  
 Public Affairs ..... 613 990-6302  
 Communications and Marketing ..... 613 996-7812  
 E-mail..... [cts@technomuses.ca](mailto:cts@technomuses.ca)  
 Internet Site..... [www.sciencetech.technomuses.ca](http://www.sciencetech.technomuses.ca)

**Canada – Newfoundland Offshore Petroleum Board  
 (Office Canada – Terre-Neuve des hydrocarbures extracôtiers)**

T.D. Place  
 140 Water Street, 5<sup>th</sup> Floor  
 St. John's, Newfoundland and Labrador A1C 6H6

General Enquiries ..... (709) 778-1400  
 Fax ..... (709) 778-1473  
 Access to Information / Privacy ..... (709) 778-1464  
 E-Mail..... [postmaster@cnlopb.nl.ca](mailto:postmaster@cnlopb.nl.ca)  
 Internet Site..... [www.cnlopb.nl.ca](http://www.cnlopb.nl.ca)

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**Canada – Nova Scotia Offshore Petroleum Board  
(Office Canada – Nouvelle-Écosse des hydrocarbures extracôtiers)**

T.D. Centre  
1791 Barrington Street, 6<sup>th</sup> Floor  
Halifax, Nova Scotia B3J 3K9

General Enquiries ..... (902) 422-5588  
 Fax ..... (902) 422-1799  
 Access to Information / Privacy ..... (902) 422-5588  
 E-Mail ..... [postmaster@cnsopb.ns.ca](mailto:postmaster@cnsopb.ns.ca)  
 Internet Site ..... [www.cnsopb.ns.ca](http://www.cnsopb.ns.ca)

**Canadian Air Transport Security Authority  
(Administration canadienne de la sûreté du transport aérien)**

99 Bank Street, 13<sup>th</sup> Floor  
Ottawa, Ontario K1P 6B9

General Enquiries ..... 1-888-294-2202  
 Fax ..... (613) 991-6726  
 Email ..... [feedback@catsa.gc.ca](mailto:feedback@catsa.gc.ca)  
 Internet Site ..... [www.catsa-acsta.gc.ca](http://www.catsa-acsta.gc.ca)

**Canadian Artists and Producers Professional Relations Tribunal  
(Tribunal canadien des relations professionnelles artistes-producteurs)**

240 Sparks Street, 1<sup>st</sup> Floor West  
Ottawa, Ontario K1A 1A1

General Enquiries ..... (613) 996-4052  
 Toll-free ..... 1-800-263-2787  
 Fax ..... (613) 947-4125  
 E-Mail ..... [info@.capprt-tcrpap.gc.ca](mailto:info@.capprt-tcrpap.gc.ca)  
 Internet Site ..... [www.capprt-tcrpap.gc.ca](http://www.capprt-tcrpap.gc.ca)

**Canadian Broadcasting Corporation  
(Société Radio-Canada)**

181 Queen Street  
Ottawa, Ontario K1P 1K9

General Enquiries ..... (613) 288-6000  
TTY ..... (613) 288-6455  
E-Mail ..... [commho@ottawa.cbc.ca](mailto:commho@ottawa.cbc.ca)  
Internet Site ..... [www.cbc.ca](http://www.cbc.ca)

**Canadian Centre for Occupational Health and Safety  
(Centre canadien d'hygiène et de sécurité au travail)**

135 Hunter Street East  
Hamilton, Ontario L8N 1M5

General Enquiries ..... (905) 570-8094  
Toll-free ..... 1-800-668-4284  
Fax ..... (905) 572-2206  
E-Mail ..... [clientservices@ccohs.ca](mailto:clientservices@ccohs.ca)  
Internet Site ..... [www.ccohs.ca](http://www.ccohs.ca)

**Canadian Centre on Substance Abuse  
(Centre canadien de lutte contre l'alcoolisme et les toxicomanies)**

75 Albert Street, Suite 300  
Ottawa, Ontario K1P 5E7

General Enquiries ..... (613) 235-4048  
Fax ..... (613) 235-8101  
Email ..... [info@ccsa.ca](mailto:info@ccsa.ca)  
Internet Site ..... [www.ccsa.ca](http://www.ccsa.ca)

**Canadian Children's Museum  
(Musée canadien des enfants)**

(See Canadian Museum of Civilization Corporation)

**Canadian Coast Guard  
(Garde côtière canadienne)**

200 Kent Street, 13<sup>th</sup> Floor, Station 13228  
Ottawa, Ontario K1A 0E6

General Enquiries ..... (613) 993-0999  
 Fax ..... (613) 990-1866  
 TTY ..... (613) 941-6517  
 E-Mail ..... [info@dfo-mpo.gc.ca](mailto:info@dfo-mpo.gc.ca)  
 Internet Site ..... [www.ccg-gcc.gc.ca](http://www.ccg-gcc.gc.ca)

**Canadian Commercial Corporation  
(Corporation commerciale canadienne)**

50 O'Connor Street, 11<sup>th</sup> Floor  
Ottawa, Ontario K1A 0S6

General Enquiries ..... (613) 996-0034  
 Toll-free ..... 1-800-748-8191  
 Fax ..... (613) 995-2121  
 Access to Information / Privacy ..... (613) 992-4415  
 E-Mail ..... [info@ccc.ca](mailto:info@ccc.ca)  
 Internet Site ..... [www.ccc.ca](http://www.ccc.ca)

**Canadian Conservation Institute  
(Institut canadien de conservation)**

1030 Innes Road  
Ottawa, Ontario K1A 0M5

General Enquiries ..... (613) 998-3721  
 Fax ..... (613) 998-4721  
 TTY ..... (819) 997-3123  
 E-Mail ..... [cci-icc\\_services@pch.gc.ca](mailto:cci-icc_services@pch.gc.ca)  
 Internet Site ..... [www.cci-icc.gc.ca](http://www.cci-icc.gc.ca)

**Canadian Cultural Property Export Review Board  
(Commission canadienne d'examen des exportations de biens culturels)**

15 Eddy Street, 3<sup>rd</sup> Floor  
Gatineau, Québec K1A 0M5

General Enquiries ..... (819) 997-7761  
 Fax ..... (819) 997-7757  
 Access to Information / Privacy ..... (819) 997-7751  
 E-Mail..... [revboard\\_sec@pch.gc.ca](mailto:revboard_sec@pch.gc.ca)  
 Internet Site..... [www.pch.gc.ca/progs/cebc-cperb](http://www.pch.gc.ca/progs/cebc-cperb)

**Canadian Dairy Commission  
(Commission canadienne du lait)**

Central Experimental Farm  
960 Carling Avenue  
Building 55, NCC Driveway  
Ottawa, Ontario K1A 0Z2

General Enquiries ..... (613) 792-2000  
 Fax ..... (613) 792-2009  
 TTY..... (613) 792-2082  
 Access to Information / Privacy ..... (613) 792-2040  
 E-Mail..... [cdc-ccl@agr.gc.ca](mailto:cdc-ccl@agr.gc.ca)  
 Internet Site..... [www.cdc-ccl.gc.ca](http://www.cdc-ccl.gc.ca)

**Canadian Environmental Assessment Agency  
(Agence canadienne d'évaluation environnementale)**

160 Elgin Street, 22<sup>nd</sup> Floor  
Ottawa, Ontario K1A 0H3

General Enquiries ..... (613) 957-0700  
 Fax ..... (613) 941-1001  
 Access to Information / Privacy ..... (613) 957-0179  
 E-Mail..... [info@ceaa.gc.ca](mailto:info@ceaa.gc.ca)  
 Internet Site..... [www.ceaa-acee.gc.ca](http://www.ceaa-acee.gc.ca)

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**Canadian Food Inspection Agency  
(Agence canadienne d'inspection des aliments)**

59 Camelot Drive, Room 211 East  
Nepean, Ontario K1A 0Y9

General Enquiries ..... (613) 225-2342  
 Access to Information / Privacy ..... (613) 225-2342(4728)  
 Fax ..... (613) 228-6639  
 E-Mail..... [cfiamaster@inspection.gc.ca](mailto:cfiamaster@inspection.gc.ca)  
 Internet Site..... [www.inspection.gc.ca](http://www.inspection.gc.ca)

**Canadian Forces Grievance Board  
(Comité des griefs des Forces canadiennes)**

60 Queen Street, 10<sup>th</sup> Floor  
Ottawa, Ontario K1P 5Y7

General Enquiries ..... (613) 996-8529  
 Toll-free ..... 1-877-276-4193  
 Fax ..... (613) 996-6491  
 Toll-free Fax ..... 1-866-716-6601  
 Access to Information / Privacy ..... (613) 995-7986  
 E-Mail..... [cfgb-cgfc@cfgb-cgfc.gc.ca](mailto:cfgb-cgfc@cfgb-cgfc.gc.ca)  
 Internet Site..... [www.cfgb-cgfc.gc.ca](http://www.cfgb-cgfc.gc.ca)

**Canadian Forest Service  
(Service canadien des forêts)**

580 Booth Street,  
Ottawa, Ontario K1A 0E4

General Enquiries ..... (613) 947-7341  
 Fax ..... (613) 947-7397  
 E-Mail..... [lrobert@nrcan.gc.ca](mailto:lrobert@nrcan.gc.ca)  
 Internet Site..... [www.nrcan.gc.ca/cfs-scf](http://www.nrcan.gc.ca/cfs-scf)



**Canadian General Standards Board  
(Office des normes générales du Canada)**

Place du Portage III  
11 Laurier Street, Room 6B1  
Gatineau, Quebec K1A 1G6

General Enquiries ..... (819) 956-0425  
Toll-free ..... 1-800-665-2472  
Fax ..... (819) 956-5644  
E-Mail..... [ncr.cgsb-ongc@pwgsc.gc.ca](mailto:ncr.cgsb-ongc@pwgsc.gc.ca)  
Internet Site..... [www.pwgsc.gc.ca/cgsb/](http://www.pwgsc.gc.ca/cgsb/)

**Canadian Grain Commission  
(Commission canadienne des grains)**

303 Main Street, Suite 600  
Winnipeg, Manitoba R3C 3G8

General Enquiries ..... (204) 983-2770  
Toll-free ..... 1-800-853-6705  
Fax ..... (204) 983-2751  
E-Mail..... [contact@grainscanada.gc.ca](mailto:contact@grainscanada.gc.ca)  
Internet Site..... [www.grainscanada.ca](http://www.grainscanada.ca)

**Canadian Heritage  
(Patrimoine canadien)**

Jules Léger Building, Les Terrasses de la Chaudière  
15 Eddy Street  
Gatineau, Quebec K1A 0M5

General Enquiries ..... (819) 997-0055  
Toll-free Hotline ..... 1-866-811-0055  
TTY ..... (819) 997-3123  
Knowledge Centre ..... (819) 994-5478  
Access to Information / Privacy ..... (819) 997-6874  
Internet Site..... [www.canadianheritage.gc.ca](http://www.canadianheritage.gc.ca)

**Canadian Human Rights Commission  
(Commission canadienne des droits de la personne)**

Canada Building  
344 Slater Street, 8<sup>th</sup> Floor  
Ottawa, Ontario K1A 1E1

General Enquiries .....	(613) 995-1151
Toll-free .....	1-888-214-1090
Fax .....	(613) 996-9661
TTY .....	(613) 996-5211
TTY (Toll-free) .....	1-888-643-3304
Regional Offices .....	1-800-999-6899
Library .....	(613) 943-9523
Access to Information / Privacy .....	(613) 943-9008
E-Mail .....	<a href="mailto:info.com@chrc-ccdp.ca">info.com@chrc-ccdp.ca</a>
Internet Site .....	<a href="http://www.chrc-ccdp.ca">www.chrc-ccdp.ca</a>

**REGIONAL OFFICES**

**ATLANTIC REGION**

Cornwallis House  
5475 Spring Garden Road, Suite 504  
Halifax, Nova Scotia B3J 3T2

General Enquiries .....	(902) 426-8380
Toll-free .....	1-800-999-6899
Fax .....	(902) 426-2685
TTY .....	1-888-643-3304

**QUEBEC REGION**

425 de Maisonneuve Ouest, Suite 903  
Montréal, Quebec H3A 3G5

General Enquiries .....	(514) 496-1819
Toll-free .....	1-800-999-6899
TTY .....	1-888-643-3304
Fax .....	(514) 283-5084

**ONTARIO REGION**

South Tower  
175 Bloor Street East, Suite 1002  
Toronto, Ontario M4W 3R8

General Enquiries ..... (416) 973-5527  
Toll-free ..... 1-800-999-6899  
TTY ..... 1-888-643-3304  
Fax ..... (416) 973-6184

**PRAIRIES AND NUNAVUT REGION**

175 Hargrave Street, Suite 750  
Winnipeg, Manitoba R3C 3R8

General Enquiries ..... (204) 983-2189  
Toll-free ..... 1-800-999-6899  
TTY ..... 1-888-643-3304  
Fax ..... (204) 983-6132

**ALBERTA AND NORTHWEST REGION**

Highfield Place  
10010 106<sup>th</sup> Street, Suite 308  
Edmonton, Alberta T5J 3L8

General Enquiries ..... (780) 495-4040  
Toll-free ..... 1-800-999-6899  
TTY ..... 1-888-643-3304  
Fax ..... (780) 495-4044

**BRITISH COLUMBIA AND YUKON REGION**

1095 West Pender Street, Suite 301  
Vancouver, British Columbia V6E 2M6

General Enquiries ..... (604) 666-2251  
Toll-free ..... 1-800-999-6899  
TTY ..... 1-888-643-3304  
Fax ..... (604) 666-2386

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**Canadian Human Rights Tribunal  
(Tribunal canadien des droits de la personne)**

160 Elgin Street, Room A-100, 11<sup>th</sup> Floor  
Ottawa, Ontario K1A 1J4

General Enquiries ..... (613) 995-1707  
 Fax ..... (613) 995-3484  
 TTY (Collect calls accepted) ..... (613) 563-6460  
 E-Mail..... [registrar@chrt-tcdp.gc.ca](mailto:registrar@chrt-tcdp.gc.ca)  
 Internet Site..... [www.chrt-tcdp.gc.ca](http://www.chrt-tcdp.gc.ca)

**Canadian Ice Service  
(Service canadien des glaces)**

373 Sussex Drive, Block E, 3<sup>rd</sup> Floor  
Ottawa, Ontario K1A 0H3

General Enquiries ..... (613) 996-1550  
 Toll-free ..... 1-800-767-2885  
 Fax ..... (613) 947-9160  
 E-Mail..... [cis-scg.client@ec.gc.ca](mailto:cis-scg.client@ec.gc.ca)  
 Internet Site..... [www.ice-glaces.ec.gc.ca](http://www.ice-glaces.ec.gc.ca)

**Canadian Institutes of Health Research  
(Instituts de recherche en santé du Canada)**

160 Elgin Street, Room 97, AL 4809A  
Ottawa, Ontario K1A 0W9

General Enquiries ..... (613) 941-2672  
 Fax ..... (613) 954-1800  
 Access to Information / Privacy ..... (613) 954-1941  
 E-Mail..... [info@cihr-irsc.gc.ca](mailto:info@cihr-irsc.gc.ca)  
 Internet Site..... [www.cihr.gc.ca](http://www.cihr.gc.ca)

**Canadian Intellectual Property Office  
(Office de la propriété intellectuelle du Canada)**

Place du Portage, Phase I  
50 Victoria Street, Room C-114  
Gatineau, Quebec K1A 0C9

General Enquiries ..... (819) 997-1936  
(\$3 flat rate call) ..... 1-900-565-2476  
Fax ..... (819) 953-7620  
Fax (Submit IP documents) ..... (819) 953-2476  
TTY  
Copyrights/Trademarks/Integrated Circuits Topographies ..... (819) 997-2848  
Patents/Industrial Designs ..... (819) 997-2234  
Internet Site ..... [www.cipo.gc.ca](http://www.cipo.gc.ca)

**Canadian Intergovernmental Conference Secretariat  
(Secrétariat des conférences intergouvernementales canadiennes)**

222 Queen Street, 10<sup>th</sup> Floor  
P.O. Box 488, Station A  
Ottawa, Ontario K1N 8V5

General Enquiries ..... (613) 995-2341  
Fax ..... (613) 996-6091  
Information Services ..... (613) 995-4310  
E-Mail ..... [Info@scics.gc.ca](mailto:Info@scics.gc.ca)  
Internet Site ..... [www.scics.gc.ca](http://www.scics.gc.ca)

**Canadian International Development Agency  
(Agence canadienne de développement international)**

Place du Centre  
200 Promenade du Portage  
Gatineau, Québec K1A 0G4

Public Inquiries Service ..... (819) 997-5006  
Toll-free ..... 1-800-230-6349  
Fax ..... (819) 953-6088  
TTY ..... (819) 953-5023  
TTY (Toll-free) ..... 1-800-331-5018

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Library ..... (819) 953-1035  
 Access to Information / Privacy ..... (819) 997-0846  
 E-Mail ..... [info@acdi-cida.gc.ca](mailto:info@acdi-cida.gc.ca)  
 Internet Site ..... [www.acdi-cida.gc.ca](http://www.acdi-cida.gc.ca)

**Canadian International Grains Institute  
 (Institut international du Canada pour le grain)**

303 Main Street, Suite 1000  
 Winnipeg, Manitoba R3C 3G7

General Enquiries ..... (204) 983-5344  
 Fax ..... (204) 983-2642  
 Corporate Resources ..... (204) 983-7678  
 E-Mail ..... [cigi@cigi.ca](mailto:cigi@cigi.ca)  
 Internet Site ..... [www.cigi.ca](http://www.cigi.ca)

**Canadian International Trade Tribunal  
 (Tribunal canadien du commerce extérieur)**

333 Laurier Avenue West, 15<sup>th</sup> Floor  
 Ottawa, Ontario K1A 0J7

General Enquiries ..... (613) 990-2452  
 Fax ..... (613) 990-2439  
 Access to Information / Privacy ..... (613) 993-4717  
 E-Mail ..... [secretary@citt-tcce.gc.ca](mailto:secretary@citt-tcce.gc.ca)  
 Internet Site ..... [www.citt-tcce.gc.ca](http://www.citt-tcce.gc.ca)

**Canadian Museum of Civilization Corporation  
 (Musée canadien des civilisations, Société du)**

100 Laurier Street  
 P.O. Box 3100, Station B  
 Gatineau, Quebec J8X 4H2

General Enquiries ..... (819) 776-7000  
 Toll-free ..... 1-800-555-5621  
 TTY ..... (819) 776-7003  
 Fax ..... (819) 776-8300  
 IMAX Theatre ..... (819) 776-7010

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Group Services .....	(819) 776-7014
Boutique .....	(819) 776-7145
Library .....	(819) 776-7173
Media .....	(819) 776-7005
Public Affairs and Publishing.....	(819) 776-7162
Rentals - Banquets and Special Events .....	(819) 776-7018
Access to Information / Privacy .....	(819) 776-7120
E-Mail.....	<a href="mailto:web@civilization.ca">web@civilization.ca</a>
Internet Site.....	<a href="http://www.civilization.ca">www.civilization.ca</a>

### **Canadian Museum of Contemporary Photography (Musée canadien de la photographie contemporaine)**

1 Rideau Canal  
P.O. Box 465, Station A  
Ottawa, Ontario K1N 9N6

General Enquiries .....	(613) 990-8257
Fax .....	(613) 990-6542
Boutique.....	(613) 991-1024
E-Mail.....	<a href="mailto:cmcp@gallery.ca">cmcp@gallery.ca</a>
Internet Site.....	<a href="http://www.cmcp.gallery.ca">www.cmcp.gallery.ca</a>

### **Canadian Museum of Nature (Musée canadien de la nature)**

Metcalfe and McLeod Streets  
P.O. Box 3443, Station D  
Ottawa, Ontario K1P 6P4

General Enquiries .....	(613) 566-4700
Toll-free .....	1-800-263-4433
Fax .....	(613) 364-4020
TTY (Toll-free) .....	1-866-600-8801
Boutique.....	(613) 566-4727
Rentals and Events .....	(613) 566-4713
Corporate Communications Branch .....	(613) 566-4249
Publications.....	(613) 566-4292
Library .....	(613) 364-4042
Access to Information / Privacy .....	(613) 566-4214

E-Mail..... [questions@mus-nature.ca](mailto:questions@mus-nature.ca)  
 Internet Site..... [www.nature.ca](http://www.nature.ca)

**Canadian Nuclear Safety Commission  
 (Commission canadienne de sûreté nucléaire)**

280 Slater Street  
 P.O. Box 1046, Station B  
 Ottawa, Ontario K1P 5S9

General Enquiries ..... (613) 995-5894  
     Toll-free ..... 1-800-668-5284  
     Fax ..... (613) 995-5086  
 Library ..... (613) 943-1538  
 Access to Information / Privacy ..... (613) 995-5894  
 E-Mail..... [info@cnsccsn.gc.ca](mailto:info@cnsccsn.gc.ca)  
 Internet Site..... [www.nuclearsafety.gc.ca](http://www.nuclearsafety.gc.ca)

**Canadian Pari-Mutuel Agency  
 (Agence canadienne du pari mutuel)**

1130 Morrison Drive, Suite 100  
 Ottawa, Ontario K2H 9N6

General Enquiries ..... (613) 949-0735  
     Fax ..... (613) 949-0750  
 Toll-free (English) ..... 1-800-268-8835  
 Toll-free (French) ..... 1-800-326-3344  
 Email ..... [cpmawebacpm@agr.gc.ca](mailto:cpmawebacpm@agr.gc.ca)  
 Internet Site..... [www.cpma-acpm.gc.ca](http://www.cpma-acpm.gc.ca)

**Canadian Polar Commission  
 (Commission canadienne des affaires polaires)**

Constitution Square  
 360 Albert Street, Suite 1710  
 Ottawa, Ontario K1R 7X7

General Enquiries ..... (613) 943-8605  
     Toll-free ..... 1-888-765-2701  
     Fax ..... (613) 943-8607



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Access to Information / Privacy ..... (613) 943-8605  
E-Mail ..... [mail@polarcom.gc.ca](mailto:mail@polarcom.gc.ca)  
Internet Site ..... [www.polarcom.gc.ca](http://www.polarcom.gc.ca)

**Canadian Police College  
(Collège canadien de police)**

1 Sandridge Road  
Ottawa, Ontario K1G 3J2

General Enquiries ..... (613) 993-9500  
Fax ..... (613) 990-9738  
E-Mail ..... [cpc@cpc.gc.ca](mailto:cpc@cpc.gc.ca)  
Internet Site ..... [www.cpc.gc.ca](http://www.cpc.gc.ca)

**Canadian Postal Museum  
(Musée canadien de la poste)**

(See Canadian Museum of Civilization Corporation)

**Canadian Race Relations Foundation  
(Fondation canadienne des relations raciales)**

4576 Yonge Street, Suite 701  
Toronto, Ontario M2N 6N4

General Enquiries ..... (416) 952-3500  
Toll-free ..... 1-888-240-4936  
Fax ..... (416) 952-3326  
Fax (Toll-free) ..... 1-888-399-0333  
E-Mail ..... [info@crr.ca](mailto:info@crr.ca)  
Internet Site ..... [www.crr.ca](http://www.crr.ca)

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**Canadian Radio-television and Telecommunications Commission  
(Conseil de la radiodiffusion et des télécommunications canadiennes)**

Les Terrasses de la Chaudière, Central Building  
1 Promenade du Portage  
Gatineau, Quebec K1A 0N2

General Enquiries and Complaints .....	(819) 997-0313
Toll-free .....	1-877-249-2782
Fax .....	(819) 994-0218
TTY .....	(819) 994-0423
Library .....	(819) 997-4484
Access to Information / Privacy .....	(819) 997-4274
Personnel Enquiries .....	(819) 997-2219
E-Mail .....	<a href="mailto:procedure@crtc.gc.ca">procedure@crtc.gc.ca</a>
Internet Site .....	<a href="http://www.crtc.gc.ca">www.crtc.gc.ca</a>

**Canadian Security Intelligence Service  
(Service canadien du renseignement de sécurité)**

P.O. Box 9732, Station T  
Ottawa, Ontario K1G 4G4

General Enquiries .....	(613) 231-0100
Toll-free .....	1-800-267-7685
Fax .....	(613) 783-9363
TTY .....	(613) 991-9228
Public Liaison Officer .....	(613) 231-0100
Access to Information / Privacy .....	(613) 231-0107
Internet Site .....	<a href="http://www.csis-scrs.gc.ca">www.csis-scrs.gc.ca</a>

**Canadian Space Agency  
(Agence spatiale canadienne)**

6767 route de l'Aéroport  
St. Hubert, Quebec J3Y 8Y9

General Enquiries .....	(450) 926-4800
Fax .....	(450) 926-4878
Communications .....	(450) 926-4351
Library .....	(450) 926-4906

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Access to Information / Privacy .....	(450) 926-4866
Media Inquiries.....	(450) 926-4972
E-Mail.....	<a href="mailto:danielle.bourgie@space.gc.ca">danielle.bourgie@space.gc.ca</a>
Internet Site.....	<a href="http://www.space.gc.ca">www.space.gc.ca</a>

**Canadian Tourism Commission  
(Commission canadienne du tourisme)**

Four Bentall Centre  
1055 Dunsmuir Street, Suite 1400  
PO Box 49230  
Vancouver, British Columbia V7X 1L2

General Enquiries .....	(604) 638-8300
Fax .....	(604) 638-8425
Access to Information/Privacy .....	(613) 946-1369
E-Mail.....	<a href="mailto:ctx_feedback@ctc-cct.ca">ctx_feedback@ctc-cct.ca</a>
Internet Site.....	<a href="http://www.canadatourism.com">www.canadatourism.com</a>

**Canadian Transportation Agency  
(Office des transports du Canada)**

Les Terrasses de la Chaudière, Jules Léger Building  
15 Eddy Street  
Gatineau, Quebec K1A 0N9

General Enquiries .....	1-888-222-2592
Fax .....	(819) 997-6727
Air Travel Complaints .....	1-888-222-2592
Accessible Transportation .....	1-888-222-2592
TTY.....	(819) 953-9705
TTY (Toll-free) .....	1-800-669-5575
Library .....	(819) 997-7160
Access to Information / Privacy .....	(819) 994-2564
E-Mail.....	<a href="mailto:cta.comment@cta-otc.gc.ca">cta.comment@cta-otc.gc.ca</a>
Internet Site.....	<a href="http://www.cta.gc.ca">www.cta.gc.ca</a>

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**Canadian War Museum  
(Musée canadien de la guerre)**

1 Vimy Place  
Ottawa, Ontario K1R 1C2

General Enquiries .....	(819) 776-8600
Toll-free .....	1-800-555-5621
TTY .....	(819) 776-7003
Fax .....	(819) 776-8623
Group Services .....	(819) 776-7014
Boutique .....	(819) 776-7145
Library .....	(819) 776-8652
Media / Public Affairs .....	(819) 776-8608
Rentals: Banquets and Special Events .....	(819) 776-7018
Access to Information and Privacy .....	(819) 776-7120
E-Mail .....	<a href="mailto:info@warmuseum.ca">info@warmuseum.ca</a>
Internet Site .....	<a href="http://www.WarMuseum.ca">www.WarMuseum.ca</a>

**Canadian Wheat Board  
(Commission canadienne du blé)**

423 Main Street  
P.O. Box 816, Station Main  
Winnipeg, Manitoba R3C 2P5

General Enquiries .....	(204) 983-0239
Toll-free .....	1-800-ASK4CWB
Fax .....	(204) 983-3841
Communications .....	(204) 983-3421
Library .....	(204) 983-3437
E-Mail .....	<a href="mailto:info@cwbc.ca">info@cwbc.ca</a>
Internet Site .....	<a href="http://www.cwbc.ca">www.cwbc.ca</a>

**Canadian Wildlife Service  
(Service canadien de la faune)**

Environment Canada  
Ottawa, Ontario K1A 0H3

General Enquiries ..... (819) 997-1095  
Fax ..... (819) 997-2756  
E-Mail ..... [cws-scf@ec.gc.ca](mailto:cws-scf@ec.gc.ca)  
Internet Site ..... [www.cws-scf.ec.gc.ca](http://www.cws-scf.ec.gc.ca)

**Cape Breton Development Corporation  
(Société de développement du Cap-Breton)**

PO Box 2500  
Sydney, Nova Scotia B1P 6K9

General Enquiries  
Fax ..... (902) 842-2680  
Email ..... [hmacdonald@devco.ca](mailto:hmacdonald@devco.ca)  
Internet Site ..... [www.devco.ca](http://www.devco.ca)

**Cape Breton Growth Fund Corporation  
(Corporation Fonds d'investissement du Cap Breton)**

15 Dorchester Street  
PO Box 1254  
Sydney, Nova Scotia B1P 6J9

General Enquiries ..... (902) 564-7330  
Fax ..... (902) 564-7339  
Email ..... [info@cgbf.ca](mailto:info@cgbf.ca)  
Internet Site ..... [www.cbfgf.ca](http://www.cbfgf.ca)

## **Citizenship and Immigration Canada (Citoyenneté et Immigration Canada)**

Jean Edmonds Tower South  
365 Laurier Avenue West, 19<sup>th</sup> Floor  
Ottawa, Ontario K1A 1L1

General Enquiries .....	(613) 954-9019
Fax .....	(613) 954-2221
Toll-free .....	1-888-242-2100
Permanent Resident Card (Toll-free) .....	1-800-255-4541
TTY .....	1-888-576-8502
Media Enquiries .....	(613) 952-7415
Library .....	(613) 954-4219
Access to Information / Privacy .....	(613) 946-0953
Internet Site .....	<a href="http://www.cic.gc.ca">www.cic.gc.ca</a>

## **Civil Aviation Tribunal (Tribunal de l'aviation civile)**

See Transportation Appeal Tribunal

## **Commission for Public Complaints Against the RCMP (Commission des plaintes du public contre la GRC)**

P.O. Box 3423, Station D  
Ottawa, Ontario K1P 6L4

General Enquiries .....	(613) 952-1471
Toll-free .....	1-800-267-6637
Fax .....	(613) 952-8045
Western Regional Office .....	1-800-665-6878
Access to Information / Privacy .....	(613) 952-1282
E-Mail .....	<a href="mailto:org@cpc-cpp.gc.ca">org@cpc-cpp.gc.ca</a>
Internet Site .....	<a href="http://www.cpc-cpp.gc.ca">www.cpc-cpp.gc.ca</a>

**Communications Research Centre Canada  
(Centre de recherches sur les communications Canada)**

3701 Carling Avenue  
P.O. Box 11490, Station H  
Ottawa, Ontario K2H 8S2

General Enquiries ..... (613) 991-3313  
Fax ..... (613) 998-5355  
E-Mail.....[info@crc.ca](mailto:info@crc.ca)  
Internet Site..... [www.crc.ca](http://www.crc.ca)

**Communications Security Establishment  
(Centre de la sécurité des télécommunications)**

P.O. Box 9703, Terminal  
Ottawa, Ontario K1G 3Z4

General Enquiries ..... (613) 991-7600  
Media Relations ..... (613) 991-7248  
Internet Site..... [www.cse-cst.gc.ca](http://www.cse-cst.gc.ca)

**Competition Tribunal  
(Tribunal de la concurrence)**

Thomas D'Arcy McGee Building  
90 Sparks Street, Suite 600  
Ottawa, Ontario K1P 5B4

General Enquiries ..... (613) 957-3172  
Fax ..... (613) 957-3170  
Internet Site..... [www.ct-tc.gc.ca/](http://www.ct-tc.gc.ca/)

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**Consulting and Audit Canada  
(Conseils et Vérification Canada)**

Place de Ville, Tower B  
112 Kent Street, 11<sup>th</sup> Floor  
Ottawa, Ontario K1A 0S5

General Enquiries ..... (613) 996-0188  
Fax ..... (613) 943-0405  
Internet Site..... [www.cvc.gc.ca](http://www.cvc.gc.ca)

**Contracts Canada  
(Contrats Canada)**

Place du Portage, Phase III  
11 Laurier Street, Room 6C1  
Gatineau, Quebec K1A 0S5

General Enquiries ..... (819) 956-3440  
Toll-free ..... 1-800-811-1148  
Fax ..... (819) 956-6123  
E-Mail..... [ncr.contractsCanada@pwgsc.gc.ca](mailto:ncr.contractsCanada@pwgsc.gc.ca)  
Internet Site..... [www.contractsCanada.gc.ca](http://www.contractsCanada.gc.ca)

**Co-operatives Secretariat  
(Secrétariat aux coopératives)**

1341 Baseline Road, Tower 7, 6<sup>th</sup> Floor  
Ottawa, Ontario K1A 0C5

General Enquiries ..... (613) 759-7193  
Fax ..... (613) 759-7489  
Toll-free ..... 1-888-781-2222  
E-Mail..... [coops@agr.gc.ca](mailto:coops@agr.gc.ca)  
Internet Site..... [www.agr.ca/policy/coop](http://www.agr.ca/policy/coop)



**Copyright Board Canada  
(Commission du droit d'auteur Canada)**

56 Sparks Street, Suite 800  
Ottawa, Ontario K1A 0C9

General Enquiries ..... (613) 952-8621  
    Fax ..... (613) 952-8630  
Access to Information / Privacy ..... (613) 952-8628  
E-Mail..... [secretariat@cb-cda.gc.ca](mailto:secretariat@cb-cda.gc.ca)  
Internet Site..... [www.cb-cda.gc.ca](http://www.cb-cda.gc.ca)

**Correctional Service of Canada  
(Service correctionnel Canada)**

Sir Wilfrid Laurier Building  
340 Laurier Avenue West  
Ottawa, Ontario K1A 0P9

General Enquiries ..... (613) 995-5364  
Communications / Media Enquiries ..... (613) 992-8421  
    Fax ..... (613) 947-0091  
Publications..... (613) 995-5364  
    Library..... (613) 991-2787  
Access to Information / Privacy ..... (613) 992-8248  
Personnel Enquiries ..... (613) 992-8452  
Internet Site..... [www.csc-scc.gc.ca](http://www.csc-scc.gc.ca)

**Courts Administration Service  
(Service administratif des tribunaux judiciaires)**

Ottawa, Ontario K1A 0H9

General Enquiries ..... (613) 996-4778  
    Fax ..... (613) 941-6197  
Media Contact..... (613) 992-8850  
Internet Site..... [www.cas-satj.gc.ca](http://www.cas-satj.gc.ca)

**Court Martial Appeal Court of Canada  
(Cour d'appel de la cour martiale du Canada)**

Ottawa, Ontario K1A 0H9

Enquiries ..... (613) 996-6795  
 Fax ..... (613) 952-7226  
 TTY ..... (613) 947-0407  
 Media ..... (613) 995-5063  
 Internet Site ..... <http://www.cmac-cacm.ca/>

**D**

**Defence Construction Canada  
(Construction de Défense Canada)**

Constitution Square  
 350 Albert Street, 19<sup>th</sup> Floor  
 Ottawa, Ontario K1A 0K3

General Enquiries ..... (613) 998-9548  
 Fax ..... (613) 998-1061  
 Access to Information / Privacy ..... (613) 998-9534  
 Internet Site ..... [www.dcc-cdc.gc.ca](http://www.dcc-cdc.gc.ca)

**Defence Research and Development Canada  
(Recherche et développement pour la défense Canada)**

See National Defence

**Department of Finance Canada  
(Ministère des Finances Canada)**

L'Esplanade Laurier, East Tower  
 140 O'Connor Street  
 Ottawa, Ontario K1A 0G5

Information Services ..... (613) 992-1573  
 Media ..... (613) 996-8080  
 Fax ..... (613) 995-6938  
 TTY ..... (613) 996-0035  
 Communications Branch ..... (613) 992-1573

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Distribution Centre .....	(613) 995-2855
Library .....	(613) 996-5494
Access to Information / Privacy .....	(613) 943-8850
Internet Site.....	<a href="http://www.fin.gc.ca">www.fin.gc.ca</a>

**Department of Justice Canada  
(Ministère de la Justice Canada)**

Justice Building  
284 Wellington Street  
Ottawa, Ontario K1A 0H8

General Enquiries .....	(613) 957-4222
TTY.....	(613) 992-4556
Fax .....	(613) 954-0811
Library .....	(613) 957-4606
Media Relations .....	(613) 957-4207
Access to Information / Privacy .....	(613) 952-8361
Email .....	<a href="mailto:webadmin@justice.gc.ca">webadmin@justice.gc.ca</a>
Internet Site.....	<a href="http://www.justice.gc.ca">www.justice.gc.ca</a>



**Elections Canada  
(Élections Canada)**

(see Office of the Chief Electoral Officer)

**Enterprise Cape Breton Corporation  
(Société d'expansion du Cap-Breton)**

Silicon Island  
70 Crescent Street  
Sydney, Nova Scotia B1S 2Z7

General Enquiries .....	(902) 564-3600
Fax .....	(902) 564-3825
Toll-free .....	1-800-705-3926
E-Mail.....	<a href="mailto:ecbcinfo@ecbc.ca">ecbcinfo@ecbc.ca</a>
Internet Site.....	<a href="http://www.ecbc.gc.ca">www.ecbc.gc.ca</a>

32 Paint Street, Unit 1  
 Light Industrial Park  
 Port Hawkesbury, Nova Scotia B9A 3J8

General Enquiries ..... (902) 625-3111  
 Fax ..... (902) 625-3266

**Environment Canada  
 (Environnement Canada)**

Les Terrasses de la Chaudière  
 10 Wellington Street  
 Gatineau, Quebec K1A 0H3

General Enquiries ..... (819) 997-2800  
 Toll-free ..... 1-800-668-6767  
 Fax ..... (819) 994-1412  
 TTY ..... (819) 994-0736  
 Library ..... (819) 997-1767  
 National Environmental Emergencies Centre ..... (819) 997-3742  
 Access to Information / Privacy ..... (819) 997-4552  
 E-Mail ..... [enviroinfo@ec.gc.ca](mailto:enviroinfo@ec.gc.ca)  
 Internet Site ..... [www.ec.gc.ca](http://www.ec.gc.ca)

**Export Development Canada  
 (Exportation et développement Canada)**

151 O'Connor Street  
 Ottawa, Ontario K1A 1K3

General Enquiries ..... (613) 598-2500  
 Fax ..... (613) 237-2690  
 Media ..... (613) 598-2904  
 Privacy ..... (613) 598-2899  
 E-Mail ..... [export@edc.ca](mailto:export@edc.ca)  
 Internet Site ..... [www.edc.ca](http://www.edc.ca)

**F****Farm Credit Canada  
(Financement agricole Canada)**

1800 Hamilton Street  
P.O. Box 4320  
Regina, Saskatchewan S4P 4L3

General Enquiries ..... (306) 780-8100  
Access to Information / Privacy ..... (306) 780-8668  
E-Mail ..... [privacy\\_coordinator@fcc-fac.ca](mailto:privacy_coordinator@fcc-fac.ca)  
Government and Industry Relations - Roger Shier ..... (613) 993-9897  
E-Mail ..... [roger.shier@fcc-fac.ca](mailto:roger.shier@fcc-fac.ca)  
Internet Site ..... [www.fcc-fac.ca](http://www.fcc-fac.ca)

**Federal Bridge Corporation Limited  
(Société des ponts fédéraux Limitée)**

55 Metcalfe, Suite 1210  
Ottawa, Ontario K1P 6L5

General Enquiries ..... (613) 993-6880  
Fax ..... (613) 993-6945  
E-mail ..... [info@federalbridge.ca](mailto:info@federalbridge.ca)  
Communications and Public Relations ..... (613) 998-8427  
E-mail ..... [andre.girard@federalbridge.ca](mailto:andre.girard@federalbridge.ca)  
Access to Information/Privacy ..... (613) 993-5345  
E-mail ..... [nwillans@federalbridge.ca](mailto:nwillans@federalbridge.ca)  
Internet Site ..... [www.federalbridge.ca](http://www.federalbridge.ca)

## **Federal Court (Cour fédérale)**

Ottawa, Ontario K1A 0H9

Enquiries (Non-Immigration).....	(613) 992-4238
Fax .....	(613) 952-3653
TTY.....	(613) 995-4640
Enquiries (Immigration) .....	(613) 995-9177
Fax .....	(613) 947-2141
TTY.....	(613) 995-4640
Media .....	(613) 947-3177
Internet Site.....	<a href="http://www.fct-cf.gc.ca">www.fct-cf.gc.ca</a>

## **Federal Court of Appeal (Cour d'appel fédérale)**

Ottawa, Ontario K1A 0H9

Enquiries .....	(613) 996-6795
Fax .....	(613) 952-7226
TTY.....	(613) 947-0407
Media .....	(613) 995-5063
Internet Site.....	<a href="http://www.fca-caf.gc.ca">www.fca-caf.gc.ca</a>

## **Financial Consumer Agency of Canada (Agence de la consommation en matière financière du Canada)**

Enterprise Building  
427 Laurier Avenue West, 6<sup>th</sup> Floor  
Ottawa, Ontario K1R 1B9

General Enquiries .....	(613) 996-5454
Toll-free (English) .....	1-866-461-3222
Toll-free (French) .....	1-866-461-2232
Fax .....	(613) 941-1436
Toll-free .....	1-866-814-2224
Access to Information/ Privacy .....	(613) 941-1424
E-Mail .....	<a href="mailto:info@fcac-acfc.gc.ca">info@fcac-acfc.gc.ca</a>
Publications .....	<a href="mailto:pub@fcac-acfc.gc.ca">pub@fcac-acfc.gc.ca</a>
Internet Site .....	<a href="http://www.fcac-acfc.gc.ca">www.fcac-acfc.gc.ca</a>

**Financial Transactions and Reports Analysis Centre  
(Centre d'analyse des opérations et déclarations financières)**

234 Laurier Avenue West  
Ottawa, Ontario K1P 1H7

General Enquiries ..... 1-866-346-8722  
Fax ..... (613) 943-7931  
Access to Information / Privacy ..... (613) 943-1347  
E-Mail.....[lesliej@fintrac.gc.ca](mailto:lesliej@fintrac.gc.ca)  
Internet Site.....[www.fintrac.gc.ca](http://www.fintrac.gc.ca)

**First Nations Financial Management Board  
(Commission de Gestion Financière des Premières nations)**

100 Park Royal South, Suite 905  
West Vancouver, British Columbia V7T 1A2

General Enquiries ..... (604) 925-6665  
Fax ..... (604) 925-6662  
Toll-free ..... 1-877-925-6665  
E-Mail.....[info@fnfmb.com](mailto:info@fnfmb.com)  
Internet Site.....[www.fnfmb.com](http://www.fnfmb.com)

**First Nations Statistical Institute  
(Statistiques des Premières nations)**

90 Elgin St., 2<sup>nd</sup> Floor  
Ottawa, Ontario K1A 0H4

General Enquiries ..... (613) 954-1374  
E-Mail.....[info@firststats.ca](mailto:info@firststats.ca)  
Internet Site.....[www.firststats.ca](http://www.firststats.ca)

HEAD OFFICE NORTH BAY  
C/O Union of Ontario Indians  
P.O. Box 711  
North Bay, Ontario P1B 8J8

General Enquiries ..... (705) 497-9127

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**First Nations Tax Commission**  
**(Commission de la fiscalité des Premières nations)**

90 Elgin St., 2<sup>nd</sup> Floor  
 Ottawa, Ontario K1A 0H4

General Enquiries ..... (613) 954-6201  
 Fax ..... (613) 954-2073  
 E-Mail ..... [mail@fntc.ca](mailto:mail@fntc.ca)  
 Internet Site ..... [www.fntc.ca](http://www.fntc.ca)

**Fisheries and Oceans Canada**  
**(Pêches et Océans Canada)**

200 Kent Street, 13<sup>th</sup> Floor East, Station 13E228  
 Ottawa, Ontario K1A 0E6

General Enquiries ..... (613) 993-0999  
 Fax ..... (613) 990-1866  
 TTY (Toll-free) ..... 1-800-465-7735  
 Library ..... (613) 993-2950  
 Access to Information / Privacy ..... (613) 993-3115  
 E-Mail ..... [info@dfo-mpo.gc.ca](mailto:info@dfo-mpo.gc.ca)  
 Internet Site ..... [www.dfo-mpo.gc.ca](http://www.dfo-mpo.gc.ca)

**Foreign Affairs Canada**  
**(Affaires étrangères Canada)**

Lester B. Pearson Building  
 125 Sussex Drive  
 Ottawa, Ontario K1A 0G2

General Enquiries ..... (613) 944-4000  
 Toll-free ..... 1-800-267-8376  
 TTY ..... (613) 944-9136  
 Fax ..... (613) 996-9709  
 Passport Enquiries ..... (819) 994-3550  
 Toll-free ..... 1-800-567-6868  
 TTY ..... (819) 994-3560  
 Library ..... (613) 992-6150  
 Media Relations Office ..... (613) 995-1874



Access to Information / Privacy ..... (613) 992-1425  
 E-Mail..... [enqserv@international.gc.ca](mailto:enqserv@international.gc.ca)  
 Internet Site..... [www.international.gc.ca](http://www.international.gc.ca)

**Fraser River Port Authority**  
**(Administration portuaire du fleuve Fraser)**

713 Columbia Street, Suite 500  
 New Westminster, British Columbia V3M 1B2

General Enquiries ..... (604) 524-6655  
 Fax ..... (604) 524-1127  
 E-Mail..... [fraserport@frpa.com](mailto:fraserport@frpa.com)  
 Internet Site..... [www.fraserportauthority.com](http://www.fraserportauthority.com)

**Freshwater Fish Marketing Corporation**  
**(Office de commercialisation du poisson d'eau douce)**

1199 Plessis Road  
 Winnipeg, Manitoba R2C 3L4

General Enquiries ..... (204) 983-6600  
 Fax ..... (204) 983-6497  
 Access to Information / Privacy ..... (204) 983-6461  
 E-Mail..... [sales@freshwaterfish.com](mailto:sales@freshwaterfish.com)  
 Internet Site..... [www.freshwaterfish.com](http://www.freshwaterfish.com)

**G**

**Geological Survey of Canada**  
**(Commission géologique du Canada)**

601 Booth Street  
 Ottawa, Ontario K1A 0E8

General Enquiries ..... (613) 996-3919  
 Fax ..... (613) 943-8742  
 Publications..... (613) 995-4342  
 Toll-free ..... 1-888-252-4301  
 Fax ..... (613) 943-0646

E-Mail..... [esic@nrcan.gc.ca](mailto:esic@nrcan.gc.ca)  
 Internet Site..... [www.gsc.nrcan.gc.ca](http://www.gsc.nrcan.gc.ca)

**Government Information Technology Services Branch  
 (Services des technologies de l'information)**

Place du Portage, Phase III  
 11 Laurier Street, Floor 4A1  
 Gatineau, Quebec K1A 0S5

Client Services Centre..... (819) 956-6085  
 Toll-free ..... 1-877-588-8801  
 Billing and Customer Assistance Centre ..... (819) 956-0000  
 Toll-free ..... 1-800-465-3030  
 Fax ..... (819) 956-3050  
 Toll-free Fax ..... 1-877-987-9472  
 E-Mail..... [its-sit@pwgsc.gc.ca](mailto:its-sit@pwgsc.gc.ca)  
 Internet Site..... [www.pwgsc.gc.ca/text/technology-e.html](http://www.pwgsc.gc.ca/text/technology-e.html)

**Governor General of Canada  
 (Gouverneure générale du Canada)**

Rideau Hall  
 1 Sussex Drive  
 Ottawa, Ontario K1A 0A1

General Enquiries ..... (613) 993-8200  
 Toll-free ..... 1-800-465-6890  
 Fax ..... (613) 998-1664  
 E-Mail..... [info@gg.ca](mailto:info@gg.ca)  
 Internet Site..... [www.gg.ca](http://www.gg.ca)

**Great Lakes Forestry Centre  
 (Centre de foresterie des Grands Lacs)**

1219 Queen Street East  
 Sault Ste. Marie, Ontario P6A 2E5

General Enquiries ..... (705) 949-9461  
 Fax ..... (705) 541-5700

Email ..... [glfcweb@nrcan.gc.ca](mailto:glfcweb@nrcan.gc.ca)  
 Internet Site ..... [www.nrcan-nrcan.gc.ca](http://www.nrcan-nrcan.gc.ca)

**Great Lakes Pilotage Authority Canada  
 (Administration de pilotage des Grands Lacs Canada)**

202 Pitt Street, 2<sup>nd</sup> Floor  
 Cornwall, Ontario K6J 3P7

General Enquiries ..... (613) 933-2991  
 Fax ..... (613) 932-3793  
 Access to Information / Privacy ..... (613) 933-2991  
 E-Mail ..... [administration@glpa-apgl.com](mailto:administration@glpa-apgl.com)  
 Internet Site ..... [www.glpa-apgl.com](http://www.glpa-apgl.com)

**Gwich'in Land and Water Board  
 (Office Gwich'in des terres et des eaux)**

3 Crescent Drive, Suite 1  
 P.O. Box 2018  
 Inuvik, Northwest Territories X0E 0T0

General Enquiries ..... (867) 777-7960  
 Fax ..... (867) 777-7970  
 E-Mail ..... [glwbpermit@inuvik.net](mailto:glwbpermit@inuvik.net)  
 Internet Site ..... [www.glwb.com](http://www.glwb.com)

**Gwich'in Land Use Planning Board  
 (Office Gwich'in d'aménagement territorial)**

P.O. Box 2478  
 Inuvik, Northwest Territories X0E 0T0

General Enquiries ..... (867) 777-7936  
 Fax ..... (867) 777-7970  
 Toll-free ..... 1-888-450-4443  
 E-Mail ..... [planner@gwichinplanning.nt.ca](mailto:planner@gwichinplanning.nt.ca)  
 Internet Site ..... [www.gwichinplanning.nt.ca](http://www.gwichinplanning.nt.ca)

**H****Halifax Port Authority  
(Administration portuaire de Halifax)**

P.O. Box 336  
Halifax, Nova Scotia B3J 2P6

General Enquiries ..... (902) 426-8222  
 Fax ..... (902) 426-7335  
 E-Mail..... [info@portofhalifax.ca](mailto:info@portofhalifax.ca)  
 Internet Site..... [www.portofhalifax.ca](http://www.portofhalifax.ca)

**Hamilton Port Authority  
(Administration portuaire de Hamilton)**

605 James Street North  
Hamilton, Ontario L8L 1K1

General Enquiries ..... (905) 525-4330  
 Toll-free ..... 1-800-263-2131  
 Fax ..... (905) 528-6554  
 E-Mail..... [info@hamiltonport.ca](mailto:info@hamiltonport.ca)  
 Internet Site..... [www.hamiltonport.ca](http://www.hamiltonport.ca)

**Hazardous Materials Information Review Commission  
(Conseil de contrôle des renseignements relatifs  
aux matières dangereuses)**

427 Laurier Avenue West, 7<sup>th</sup> Floor  
Ottawa, Ontario K1A 1M3

General Enquiries ..... (613) 993-4331  
 Fax ..... (613) 993-4686  
 Access to Information / Privacy ..... (613) 993-4331  
 Claim Related..... (613) 993-4685  
 E-Mail..... [hmirc-ccrmd@hc-sc.gc.ca](mailto:hmirc-ccrmd@hc-sc.gc.ca)  
 Internet Site..... [www.hmirc-ccrmd.gc.ca](http://www.hmirc-ccrmd.gc.ca)

**Health Canada  
(Santé Canada)**

Brooke Claxton Building, Tunney's Pasture  
Ottawa, Ontario K1A 0K9

General Enquiries ..... (613) 957-2991  
    Fax ..... (613) 941-5366  
    TTY (Toll-free) ..... 1-866-225-0709  
Publications ..... (613) 954-5995  
Library ..... (613) 957-1545  
Access to Information / Privacy ..... (613) 954-8744  
E-Mail ..... [info@www.hc-sc.gc.ca](mailto:info@www.hc-sc.gc.ca)  
Internet Site ..... [www.hc-sc.gc.ca](http://www.hc-sc.gc.ca)

**Historic Sites and Monuments Board of Canada  
(Commission des lieux et monuments historiques du Canada)**

Jules Léger Building  
25 Eddy Street  
Gatineau, Quebec K1A 0M5

General Enquiries ..... (819) 997-4059  
E-Mail ..... [hsmbc-clmhc@pc.gc.ca](mailto:hsmbc-clmhc@pc.gc.ca)  
Internet Site ..... [www.hsmbc.gc.ca](http://www.hsmbc.gc.ca)

**House of Commons  
(Chambre des communes)**

(see Parliament of Canada)

**Human Resources and Skills Development Canada  
(Développement des ressources humaines Canada)**

140 Promenade du Portage, Phase IV  
Gatineau, Quebec K1A 0J9

Publications Services  
    Fax ..... (819) 953-7260  
    Library ..... (819) 994-2603  
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Access to Information / Privacy ..... (819) 994-0416  
 Internet Site.....[www.hrsdc.gc.ca](http://www.hrsdc.gc.ca)



## **Immigration and Refugee Board (Commission de l'immigration et du statut de réfugié)**

Canada Building, Minto Place  
 344 Slater Street  
 Ottawa, Ontario K1A 0K1

General Enquiries ..... (613) 995-6486  
 Fax ..... (613) 943-1550  
 Communications ..... (613) 947-0803  
 Fax ..... (613) 996-0270  
 Library/Resource Center ..... (613) 996-0703  
 Fax ..... (613) 992-4723  
 Email ..... [reference.Ottawa@irb-cisr.gc.ca](mailto:reference.Ottawa@irb-cisr.gc.ca)  
 Access to Information / Privacy ..... (613) 995-3514  
 Fax ..... (613) 996-9305  
 Human Resource & Professional Development Enquiries..... (613) 996-4771  
 E-Mail..... [info@irb-cisr.gc.ca](mailto:info@irb-cisr.gc.ca)  
 Internet Site.....[www.irb-cisr.gc.ca](http://www.irb-cisr.gc.ca)

## **Indian and Northern Affairs Canada (Affaires indiennes et du Nord Canada)**

Les Terrasses de la Chaudière, North Tower  
 10 Wellington Street  
 Gatineau, Quebec K1A 0H4

General Enquiries ..... (819) 997-0380  
 Toll-free ..... 1-800-567-9604  
 TTY ..... (819) 997-1872  
 TTY Toll-free..... 1-866-553-0554  
 Fax ..... 1-866-817-3977  
 Communications ..... (819) 953-1160  
 Library ..... (819) 997-0811  
 Access to Information / Privacy ..... (819) 997-0867

E-Mail.....[infopubs@ainc-inac.gc.ca](mailto:infopubs@ainc-inac.gc.ca)  
 Internet Site..... [www.ainc-inac.gc.ca](http://www.ainc-inac.gc.ca)

**Indian Claims Commission  
 (Commission des revendications des Indiens)**

P.O. Box 1750, Station B  
 Ottawa, Ontario K1P 1A2

General Enquiries ..... (613) 943-2737  
 TTY..... (613) 943-3772  
 Fax ..... (613) 943-0157  
 E-Mail..... [feedback@indianclaims.ca](mailto:feedback@indianclaims.ca)  
 Internet Site..... [www.indianclaims.ca](http://www.indianclaims.ca)

**Indian Residential Schools Resolution Canada, Office of  
 (Resolution des questions des pensionnats indien Canada)**

90 Sparks Street, Room 341  
 Ottawa, Ontario K1A 0H4

General Enquiries ..... (613) 996-2686  
 Fax ..... (819) 934-7206  
 Access to Information / Privacy ..... (819) 934-7177  
 E-Mail ..... [kirklandm@irsr-rqpi.gc.ca](mailto:kirklandm@irsr-rqpi.gc.ca)  
 Communications and Media Relations ..... (613) 996-2609  
 E-Mail ..... [dauzn@irsr-rqpi.gc.ca](mailto:dauzn@irsr-rqpi.gc.ca)  
 Internet Site..... [www.irsr-rqpi.gc.ca](http://www.irsr-rqpi.gc.ca)

**Industry Canada  
 (Industrie Canada)**

C.D. Howe Building  
 235 Queen Street  
 Ottawa, Ontario K1A 0H5

General Enquiries ..... (613) 954-5031  
 TTY..... 1-866-694-8389  
 Publications..... (613) 941-5995  
 Fax ..... (613) 954-5779  
 E-Mail ..... [publications@pwgsc.gc.ca](mailto:publications@pwgsc.gc.ca)

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Library ..... (613) 954-2728  
 Access to Information / Privacy ..... (613) 954-2754  
 E-Mail ..... [strategis@ic.gc.ca](mailto:strategis@ic.gc.ca)  
 Internet Site ..... [www.ic.gc.ca](http://www.ic.gc.ca)

**Infrastructure Canada  
 (Infrastructure Canada)**

90 Sparks Street, 6<sup>th</sup> floor  
 Ottawa, Ontario K1P 5B4

General Enquiries ..... (613) 948-1148  
 TTY ..... 1-800-465-7735  
 Publications ..... (613) 948-1148  
 Access to Information / Privacy ..... (613) 946-4980  
 E-Mail ..... [info@infrastructure.gc.ca](mailto:info@infrastructure.gc.ca)  
 Internet Site ..... [www.infrastructure.gc.ca](http://www.infrastructure.gc.ca)

**Intergovernmental Affairs  
 (Affaires intergouvernementales)**

66 Slater Street  
 Ottawa, Ontario K1A 0A3

General Enquiries ..... (613) 947-6214  
 Fax ..... (613) 943-1857  
 E-Mail ..... [aiaweb@pco-bcp.gc.ca](mailto:aiaweb@pco-bcp.gc.ca)  
 Internet Site ..... [www.pco-bcp.gc.ca/aia](http://www.pco-bcp.gc.ca/aia)

**International Centre for Human Rights and Democratic Development  
 (Centre international des droits de la personne et  
 du développement démocratique)**

1001 de Maisonneuve Blvd. East, Suite 1100  
 Montreal, Quebec H2L 4P9

General Enquiries ..... (514) 283-6073  
 Fax ..... (514) 283-3792  
 E-mail ..... [dd-rd@dd-rd.ca](mailto:dd-rd@dd-rd.ca)  
 Internet Site ..... [www.ichrdd.ca/splash.html](http://www.ichrdd.ca/splash.html)



**International Development Research Centre  
(Centre de recherches pour le développement international)**

250 Albert Street  
P.O. Box 8500  
Ottawa, Ontario K1G 3H9

General Enquiries ..... (613) 236-6163  
Fax ..... (613) 238-7230  
Access to Information / Privacy ..... (613) 236-6163 (Ext. 2377)  
E-Mail ..... [info@idrc.ca](mailto:info@idrc.ca)  
Internet Site ..... [www.idrc.ca](http://www.idrc.ca)

**International Joint Commission  
(Commission mixte internationale)**

234 Laurier Avenue West, 22<sup>nd</sup> Floor  
Ottawa, Ontario K1P 6K6

General Enquiries ..... (613) 995-2984  
Fax ..... (613) 993-5583  
E-Mail ..... [commission@ottawa.ijc.org](mailto:commission@ottawa.ijc.org)  
Internet Site ..... [www.ijc.org](http://www.ijc.org)

**International Trade Canada  
(Commerce international Canada)**

Lester B. Pearson Building  
125 Sussex Drive  
Ottawa, Ontario K1A 0G2

General Enquiries ..... (613) 944-4000  
Toll-free ..... 1-800-267-8376  
Fax ..... (613) 996-9709  
TTY ..... (613) 944-9136  
Library ..... (613) 992-6150  
Media Relations Office ..... (613) 995-1874  
Access to Information / Privacy ..... (613) 992-1425  
E-Mail ..... [enqserv@international.gc.ca](mailto:enqserv@international.gc.ca)  
Internet Site ..... [www.international.gc.ca](http://www.international.gc.ca)

**J****Jacques Cartier and Champlain Bridges Incorporated, The  
(Ponts Jacques Cartier et Champlain Incorporée, Les)**

1111 St. Charles Street West, Suite 600, West Tower  
Longueuil, Quebec J4K 5G4

General Enquiries ..... (450) 651-8771  
 Fax ..... (450) 677-6912  
 Communications and Media Relations ..... (450) 468-5775  
 E-Mail ..... [info@pjcci.ca](mailto:info@pjcci.ca)  
 Internet Site ..... [www.jccbi.ca](http://www.jccbi.ca)

**L****Laurentian Forestry Centre  
(Centre de foresterie des Laurentides)**

1055 du P.E.P.S.  
P.O. Box 3800  
Sainte-Foy, Quebec G1V 4C7

General Enquiries ..... (418) 648-3335  
 Fax ..... (418) 648-5849  
 TTY ..... (613) 996-4397  
 Internet Site ..... [www.cfl.forestry.ca](http://www.cfl.forestry.ca)

**Laurentian Pilotage Authority Canada  
(Administration de pilotage des Laurentides Canada)**

555 René-Lévesque Boulevard West, Suite 1501  
Montreal, Quebec H2Z 1B1

General Enquiries ..... (514) 283-6320  
 Fax ..... (514) 496-2409  
 Access to Information / Privacy ..... (514) 283-6320 (Ext. 213)  
 E-Mail ..... [apl@apl.gc.ca](mailto:apl@apl.gc.ca)

**Law Commission of Canada  
(Commission du droit du Canada)**

222 Queen Street, Suite 1124  
Ottawa, Ontario K1A 0H8

General Enquiries .....	(613) 946-8980
Fax .....	(613) 946-8988
TTY .....	(613) 954-6950
Access to Information / Privacy .....	(613) 946-8980
E-Mail .....	<a href="mailto:info@lcc.gc.ca">info@lcc.gc.ca</a>
Internet Site .....	<a href="http://www.lcc.gc.ca">www.lcc.gc.ca</a>

**Library and Archives Canada  
(Bibliothèque et Archives Canada)**

395 Wellington Street  
Ottawa, Ontario K1A 0N4

General Enquiries .....	(613) 996-5115
Toll-free .....	1-866-578-7777
TTY (Research Services) .....	(613) 992-6969
TTY (Research Services – Toll-free).....	1-866-299-1699
Friends of the National Archives.....	(613) 992-8304
Genealogy .....	(613) 996-7458
Staff Resource Centre .....	(819) 934-4290
Media Relations .....	(613) 992-9361
Military and Civilian Records .....	(613) 995-5666
Photoduplication Orders.....	(613) 995-7778
Public Programs .....	(613) 947-1499
Textual Documents and Consultation.....	(613) 995-3991
Reference Services .....	(613) 992-3884
Fax .....	(613) 995-6274
Publications.....	(613) 996-1473
Access to Information / Privacy .....	(613) 947-4090
Fax .....	(613) 992-9350
E-Mail .....	<a href="mailto:atipd@lac-bac.gc.ca">atipd@lac-bac.gc.ca</a>
Internet Site.....	<a href="http://www.collectionscanada.ca">www.collectionscanada.ca</a>

**Library of Parliament  
(Bibliothèque du Parlement)**

(see Parliament of Canada)

**M**

**Mackenzie Valley Environmental Impact Review Board  
(Office d'examen des répercussions environnementales de  
la vallée du Mackenzie)**

Box 938  
Yellowknife, Northwest Territories X1A 2N7

Main Switchboard..... (867) 766-7050  
 Fax ..... (867) 766-7074  
 Media Inquiries..... (867) 766-7051  
 ATIP Inquiries..... (867) 766-7050  
 E-Mail..... [information@mveirb.nt.ca](mailto:information@mveirb.nt.ca)  
 Internet Site..... [www.mveirb.nt.ca](http://www.mveirb.nt.ca)

**Mackenzie Valley Land and Water Board  
(Office des terres et des eaux de la vallée du Mackenzie)**

Box 2130  
Yellowknife, Northwest Territories X1A 2P6

General Enquiries ..... (867) 669-0506  
 Fax ..... (867) 873-6610  
 E-Mail..... [mvlwbpermit@mvlwb.com](mailto:mvlwbpermit@mvlwb.com)  
 Internet Site..... [www.mvlwb.com/html/introduction.htm](http://www.mvlwb.com/html/introduction.htm)

**Marine Atlantic Inc.  
(Marine Atlantique S.C.C.)**

Baine Johnston Centre  
10 Fort William Place, Suite 802  
St. John's, Newfoundland A1C 1K4

General Enquiries ..... (709) 772-8957  
 Fax ..... (709) 772-8956

E-Mail..... [info@marine-atlantic.ca](mailto:info@marine-atlantic.ca)  
 Internet Site..... [www.marine-atlantic.ca/](http://www.marine-atlantic.ca/)

**Measurement Canada  
 (Mesures Canada)**

Standards Building No.4  
 Holland Avenue  
 Tunney's Pasture  
 Ottawa, Ontario K1A 0C9

General Enquiries ..... (613) 952-2631  
 Fax ..... (613) 952-5405  
 Internet Site..... [www.mc.ic.gc.ca](http://www.mc.ic.gc.ca)

**Military Police Complaints Commission  
 (Commission d'examen des plaintes concernant la police militaire)**

270 Albert Street, 10<sup>th</sup> Floor  
 Ottawa, Ontario K1P 5G8

General Enquiries ..... (613) 947-5625/5721  
 Toll-free ..... 1-800-632-0566  
 Fax ..... (613) 947-5713  
 Toll-free Fax ..... 1-877-947-5713  
 Access to Information / Privacy ..... (613) 947-5750  
 Internet Site..... [www.mpcc.gc.ca](http://www.mpcc.gc.ca)

**Montréal Port Authority  
 (Administration portuaire de Montréal)**

Port of Montreal Building, Wing No. 1, Cité du Havre  
 Montreal, Quebec H3C 3R5

General Enquiries ..... (514) 283-7050  
 Fax ..... (514) 283-0829  
 E-Mail..... [info@port-montreal.com](mailto:info@port-montreal.com)  
 Internet Site..... [www.port-montreal.com](http://www.port-montreal.com)

**N****NAFTA Secretariat, Canadian Section  
(Secrétariat de l'ALÉNA, Section canadienne)**

Thomas D'arcy McGee Building  
90 Sparks Street, Suite 705  
Ottawa, Ontario K1P 5B4

General Enquiries ..... (613) 992-9388  
Fax ..... (613) 992-9392  
E-Mail..... [webmaster@nafta-sec-alena.org](mailto:webmaster@nafta-sec-alena.org)  
Internet Site..... [www.nafta-sec-alena.org](http://www.nafta-sec-alena.org)

**Nanaimo Port Authority  
(Administration portuaire de Nanaimo)**

104 Front Street  
P.O. Box 131  
Nanaimo, British Columbia V9R 5K4

General Enquiries ..... (250) 753-4146  
Fax ..... (250) 753-4899  
E-Mail..... [info@npa.ca](mailto:info@npa.ca)  
Internet Site..... [www.npa.ca](http://www.npa.ca)

**National Arts Centre  
(Centre national des Arts)**

53 Elgin Street  
P.O. Box 1534, Station B  
Ottawa, Ontario K1P 5W1

General Enquiries ..... (613) 947-7000 Ext 260  
Fax ..... (613) 996-9578  
Privacy ..... (613) 947-7000 Ext. 614  
E-Mail..... [ggrace@nac-cna.ca](mailto:ggrace@nac-cna.ca)  
Internet Site..... [www.nac-cna.ca](http://www.nac-cna.ca)

**National Battlefields Commission  
(Commission des champs de bataille nationaux)**

390 de Bernières Avenue  
Quebec, Quebec G1R 2L7

General Enquiries ..... (418) 648-3506  
    Fax ..... (418) 648-3638  
Access to Information / Privacy ..... (418) 648-3506  
E-Mail..... [information@ccbn-nbc.gc.ca](mailto:information@ccbn-nbc.gc.ca)  
Internet Site..... [www.ccbn-nbc.gc.ca](http://www.ccbn-nbc.gc.ca)

**National Capital Commission  
(Commission de la Capitale nationale)**

40 Elgin Street, Suite 202  
Ottawa, Ontario K1P 1C7

General Enquiries ..... (613) 239-5555  
    Toll-free ..... 1-800-704-8227  
    Fax ..... (613) 239-5063  
Library ..... (613) 239-5123  
Access to Information / Privacy ..... (613) 239-5198  
Internet Site..... [www.canadacapital.gc.ca](http://www.canadacapital.gc.ca)

**National Defence  
(Défense nationale)**

National Defence Headquarters  
Major-General George R. Pearkes Building  
101 Colonel By Drive, 15 NT  
Ottawa, Ontario K1A 0K2

General Inquiries..... (613) 995-2534  
    Fax ..... (613) 992-4739  
    TTY..... 1-800-467-7877  
Internet Site..... [www.forces.gc.ca](http://www.forces.gc.ca)  
General Comments or Inquiries..... [information@forces.gc.ca](mailto:information@forces.gc.ca)  
Media Enquiries ..... (613) 996-2353  
    Fax ..... (613) 996-8330  
Personnel Enquiries ..... (613) 996-3333

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Fax ..... (613) 995-4017  
 National Defence Library ..... (613) 996-0831  
 Fax ..... (613) 995-8176  
 Access to Information and Privacy  
 General Enquiries ..... 1-888-272-8207  
 Fax ..... (613) 995-5777  
 Email ..... [atip@forces.gc.ca](mailto:atip@forces.gc.ca)

**National Energy Board  
(Office national de l'énergie)**

444 Seventh Avenue Southwest  
Calgary, Alberta T2P 0X8

General Enquiries ..... (403) 292-4800  
 Toll-free ..... 1-800-899-1265  
 Fax ..... (403) 292-5503  
 Email ..... [info@neb-one.gc.ca](mailto:info@neb-one.gc.ca)  
 Internet Site ..... [www.neb-one.gc.ca](http://www.neb-one.gc.ca)

**National Farm Products Council  
(Conseil national des produits agricoles)**

344 Slater Street, 10<sup>th</sup> Floor  
Ottawa, Ontario K1R 7Y3

General Enquiries ..... (613) 995-6752  
 Fax ..... (613) 995-2097  
 Access to Information / Privacy ..... (613) 759-6602  
 E-Mail ..... [nfpcweb@agr.gc.ca](mailto:nfpcweb@agr.gc.ca)  
 Internet Site ..... [www.nfpc-cnpa.gc.ca](http://www.nfpc-cnpa.gc.ca)



**National Film Board of Canada  
(Office national du film du Canada)**

Constitution Square  
360 Albert Street, Suite 1560  
Ottawa, Ontario K1A 0M9

3155 Côte de Liesse Road  
St-Laurent, Quebec H4N 2N4

General Enquiries – Ottawa .....	(613) 992-3615
Fax .....	(613) 947-2537
General Enquiries – Montreal.....	(514) 283-9246
Fax .....	(514) 283-8971
Access to Information / Privacy .....	(514) 283-9163
Fax .....	(514) 496-1646
Client Services	
Toll-free (Montreal area) .....	(514) 283-9000
Toll-free (outside Montreal area).....	1-800-267-7710
Internet Site.....	<a href="http://www.nfb.ca">www.nfb.ca</a>

**National Gallery of Canada  
(Musée des beaux-arts du Canada)**

380 Sussex Drive  
P.O. Box 427, Station A  
Ottawa, Ontario K1N 9N4

Guided Tours .....	(613) 990-1985
Toll-free .....	1-800-319-2787
Fax .....	(613) 993-4385
TTY.....	(613) 990-0777
Communications Branch .....	(613) 990-1936
Bookstore .....	(613) 990-1970
Library .....	(613) 998-8949
Access to Information / Privacy .....	(613) 993-4517
E-Mail.....	<a href="mailto:info@gallery.ca">info@gallery.ca</a>
Internet Site.....	<a href="http://www.national.gallery.ca">www.national.gallery.ca</a>

**National Joint Council  
(Conseil national mixte)**

P.O. Box 1525, Station B  
Ottawa, Ontario K1P 5V2

General Enquiries ..... (613) 990-1805  
 Fax ..... (613) 990-7071  
 E-Mail ..... [email.courrier@njc-cnm.gc.ca](mailto:email.courrier@njc-cnm.gc.ca)  
 Internet Site ..... [www.njc-cnm.gc.ca](http://www.njc-cnm.gc.ca)

**National Literacy Secretariat  
(Secrétariat national à l'alphabétisation)**

Constitution Square  
360 Albert Square, 15<sup>th</sup> Floor  
Ottawa, Ontario K1A 0J9

General Enquiries ..... (613) 946-1388  
 Fax ..... (613) 946-5882  
 E-Mail ..... [nls-sna@nald.ca](mailto:nls-sna@nald.ca)  
 Internet Site ..... <http://www.hrsdc.gc.ca/en/hip/lld/nls/About/aboutus.shtml>

**National Parole Board  
(Commission nationale des libérations conditionnelles)**

Leima Building  
410 Laurier Avenue West, 5<sup>th</sup> Floor  
Ottawa, Ontario K1A 0R1

General Enquiries ..... (613) 954-7474  
 Fax ..... (613) 995-4380  
 Communications / Media Enquiries ..... (613) 954-6549  
 Access to Information / Privacy ..... (613) 954-6619  
 Clemency / Pardons Enquiries (Toll-free) ..... 1-800-874-2652  
 Victims Information Line (Toll-free) ..... 1-866-789-4636  
 E-Mail ..... [Info@npb-cnlc.gc.ca](mailto:Info@npb-cnlc.gc.ca)  
 Internet Site ..... [www.npb-cnlc.gc.ca](http://www.npb-cnlc.gc.ca)

**National Research Council Canada  
(Conseil national de recherches Canada)**

Administration Building M-58  
Montreal Road  
Ottawa, Ontario K1A 0R6

General Enquiries ..... (613) 993-9101  
    Fax ..... (613) 952-9907  
Recruitment..... (613) 993-9150  
Publications..... (613) 993-2054  
Access to Information / Privacy ..... (613) 990-6111  
E-Mail..... [r&d@nrc.gc.ca](mailto:r&d@nrc.gc.ca)  
Internet Site..... [www.nrc.gc.ca](http://www.nrc.gc.ca)

**National Round Table on the Environment and the Economy  
(Table ronde nationale sur l'environnement et l'économie)**

Canada Building  
344 Slater Street, Suite 200  
Ottawa, Ontario K1R 7Y3

General Enquiries ..... (613) 992-7189  
    Fax ..... (613) 992-7385  
Access to Information / Privacy ..... (613) 996-0492  
E-Mail..... [leonardip@nrtee-trnee.ca](mailto:leonardip@nrtee-trnee.ca)  
Internet Site..... [www.nrtee-trnee.ca](http://www.nrtee-trnee.ca)

**National Search and Rescue Secretariat  
(Secrétariat national de recherche et sauvetage)**

275 Slater Street, Suite 400  
Ottawa, Ontario K1A 0K2

General Enquiries ..... (613) 996-1616  
    Toll-free ..... 1-800-727-9414  
    Fax ..... (613) 996-3746  
E-Mail..... [inquiry@nss.gc.ca](mailto:inquiry@nss.gc.ca)  
Internet Site..... [www.nss.gc.ca](http://www.nss.gc.ca)

**Natural Resources Canada  
(Ressources naturelles Canada)**

580 Booth Street  
Ottawa, Ontario K1A 0E4

General Enquiries ..... (613) 995-0947  
 Fax ..... (613) 992-7211  
 Library ..... (613) 996-8282  
 Access to Information / Privacy ..... (613) 995-1305  
 E-Mail ..... [webmaster@nrcan.gc.ca](mailto:webmaster@nrcan.gc.ca)  
 Internet Site ..... [www.NRCan.gc.ca](http://www.NRCan.gc.ca)

**Natural Sciences and Engineering Research Council of Canada  
(Conseil de recherches en sciences naturelles et en génie du Canada)**

Constitution Square  
350 Albert Street  
Ottawa, Ontario K1A 1H5

General Enquiries ..... (613) 995-5896  
 Fax ..... (613) 992-5337  
 Access to Information / Privacy ..... (613) 995-6214  
 E-Mail ..... [sectr@nserc.ca](mailto:sectr@nserc.ca)  
 Internet Site ..... [www.nserc.ca](http://www.nserc.ca)

**Northern Forestry Centre  
(Centre de foresterie du Nord)**

5320 122<sup>nd</sup> Street  
Edmonton, Alberta T6H 3S5

General Enquiries ..... (780) 435-7210  
 Fax ..... (780) 435-7359  
 TTY ..... (613) 996-4397  
 E-Mail ..... [inquiries@nofc.forestry.ca](mailto:inquiries@nofc.forestry.ca)  
 Internet Site ..... [www.nofc.cfs.nrcan.gc.ca](http://www.nofc.cfs.nrcan.gc.ca)

**Northern Pipeline Agency Canada (NPX)**  
**(Administration du pipe-line du Nord Canada – NPX)**

615 Booth Street, 4<sup>th</sup> floor  
Ottawa, Ontario K1A 0E9

General Enquiries ..... (613) 995-1150  
Fax ..... (613) 996-5354  
Access to Information / Privacy ..... (613) 995-1305  
E-Mail.....[sonyarupinder.singh@nrcan.gc.ca](mailto:sonyarupinder.singh@nrcan.gc.ca)

**North Fraser Port Authority**  
**(Administration portuaire du North–Fraser)**

7911 Grauer Road  
Richmond, British Columbia V7B 1N4

General Enquiries ..... (604) 273-1866  
Fax ..... (604) 273-3772  
E-Mail.....[info@nfpa.ca](mailto:info@nfpa.ca)  
Internet Site..... [www.nfpa.ca](http://www.nfpa.ca)

**Northwest Territories Water Board**  
**(Office des eaux des Territoires du Nord-Ouest)**

P.O. Box 1326  
Yellowknife, Northwest Territories X1A 2N9

General Enquiries ..... (867) 765-0106  
Fax ..... (867) 765-0114  
Access to Information / Privacy ..... (819) 953-2049  
E-mail.....[Losierv@nwtwb.com](mailto:Losierv@nwtwb.com)  
Website ..... [www.nwtwb.com](http://www.nwtwb.com)

**Nunavut Surface Rights Tribunal  
(Tribunal des droits de surface du Nunavut)**

P.O. Box 820  
Rankin Inlet, Nunavut X0C 0G0

E-mail.....[surface@arctic.ca](mailto:surface@arctic.ca)  
Website.....[www.nunanet.com/~nsrt/](http://www.nunanet.com/~nsrt/)

**Nunavut Water Board  
(Office des eaux du Nunavut)**

P.O. Box 119  
Gjoa Haven, Nunavut X0B 1J0

General Enquiries ..... (867) 360-6338  
Fax ..... (867) 360-6369  
E-mail.....[manager@nwb.nunavut.ca](mailto:manager@nwb.nunavut.ca)  
Website .....[nwb.nunavut.ca](http://nwb.nunavut.ca)



**Office of Energy Efficiency  
(Office de l'efficacité énergétique)**

Natural Resources Canada  
580 Booth Street, 18<sup>th</sup> Floor  
Ottawa, Ontario K1A 0E4

Energy Publications Line..... (613) 995-2943  
Toll-free ..... 1-800-387-2000  
Fax ..... (819) 779-2833  
E-Mail.....[general.oe@nrcan.gc.ca](mailto:general.oe@nrcan.gc.ca)  
Internet Site.....[www.oe.nrcan.gc.ca](http://www.oe.nrcan.gc.ca)

**Office of Energy Research and Development  
(Bureau de recherché et de developpement energetique)**

Natural Resources Canada  
580 Booth Street, 14<sup>th</sup> Floor  
Ottawa, Ontario K1A 0E4

General Enquiries ..... (613) 947-3481  
Fax ..... (613) 995-6146  
E-Mail..... [oerd.brde@nrcan.gc.ca](mailto:oerd.brde@nrcan.gc.ca)  
Internet Site..... [www.nrcan.gc.ca/es/oerd](http://www.nrcan.gc.ca/es/oerd)

**Office of Learning Technologies  
(Bureau des technologies d'apprentissage)**

Place du Portage, Phase IV  
140 Portage Street  
Gatineau, Quebec K1A 0J9

General Enquiries ..... (819) 953-0300  
Fax ..... (819) 997-6777  
Faxback..... 1-888-724-7344  
E-Mail..... [olt-bta@sdgc.gc.ca](mailto:olt-bta@sdgc.gc.ca)  
Internet Site..... [www.sdgc.gc.ca](http://www.sdgc.gc.ca)

**Office of the Auditor General of Canada  
(Bureau du Vérificateur général du Canada)**

C.D. Howe Building  
240 Sparks Street, 11<sup>th</sup> Floor West  
Ottawa, Ontario K1A 0G6

General Enquiries ..... (613) 995-3708  
Fax ..... (613) 957-0474  
E-Mail ..... [communications@oag-bvg.gc.ca](mailto:communications@oag-bvg.gc.ca)

**COMMISSIONER OF THE ENVIRONMENT AND**

**SUSTAINABLE DEVELOPMENT ..... (613) 952-0213 (Ext. 6231)**  
Fax ..... (613) 941-8286  
Privacy ..... (613) 995-3708

E-Mail..... [privacy@oag-bvg.gc.ca](mailto:privacy@oag-bvg.gc.ca)  
 Internet Site..... [www.oag-bvg.gc.ca](http://www.oag-bvg.gc.ca)

**Office of the Chief Electoral Officer  
 (Bureau du Directeur général des élections)**

257 Slater Street  
 Ottawa, Ontario K1A 0M6

General Enquiries ..... (613) 993-2975  
 Toll-free (Canada and the United States) ..... 1-800-463-6868  
 Toll-free (Mexico)..... 001-800-514-6868  
 Fax ..... 1-888-524-1444  
 TTY..... 1-800-361-8935  
 Privacy ..... (613) 990-5596  
 Fax ..... (613) 993-5880  
 Email ..... [info@elections.ca](mailto:info@elections.ca)  
 Internet Site..... [www.elections.ca](http://www.elections.ca)

**Office of the Commissioner for Federal Judicial Affairs  
 (Bureau du Commissaire à la magistrature fédérale)**

99 Metcalfe Street, 8<sup>th</sup> Floor  
 Ottawa, Ontario K1A 1E3

General Enquiries ..... (613) 995-5140  
 Toll-free ..... 1-877-583-4266  
 Fax ..... (613) 995-5615  
 E-mail ..... [info@fja.gc.ca](mailto:info@fja.gc.ca)  
 Internet Site..... [www.fja.gc.ca](http://www.fja.gc.ca)

**Office of the Commissioner of Official Languages  
 (Commissariat aux langues officielles)**

344 Slater Street, 3<sup>rd</sup> Floor  
 Ottawa, Ontario K1A 0T8

General Enquiries ..... (613) 996-6368  
 Toll-free ..... 1-877-996-6368  
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Library ..... (613) 995-0403  
Privacy ..... (613) 996-0537  
Personnel Enquiries ..... (613) 996-0040  
E-Mail ..... [message@ocol-clo.gc.ca](mailto:message@ocol-clo.gc.ca)  
Internet Site ..... [www.ocol-clo.gc.ca](http://www.ocol-clo.gc.ca)

**Office of the Correctional Investigator  
(Bureau de l'enquêteur correctionnel)**

P.O. Box 3421, Station D  
Ottawa, Ontario K1P 6L4

General Enquiries ..... (613) 990-2695  
Toll-free ..... 1-877-885-8848  
    Fax ..... (613) 990-9091  
Access to Information / Privacy ..... (613) 990-9482  
E-Mail ..... [org@oci-bec.gc.ca](mailto:org@oci-bec.gc.ca)  
Internet Site ..... [www.oci-bec.gc.ca](http://www.oci-bec.gc.ca)

**Office of the Information Commissioner of Canada  
(Commissariat à l'information du Canada)**

Place de Ville, Tower B  
112 Kent Street, 22<sup>nd</sup> Floor  
Ottawa, Ontario K1A 1H3

General Enquiries ..... (613) 995-2410  
    Toll-free ..... 1-800-267-0441  
    Fax ..... (613) 947-7294  
    TTY ..... (613) 992-9190  
E-Mail ..... [general@infocom.gc.ca](mailto:general@infocom.gc.ca)  
Internet Site ..... [www.infocom.gc.ca](http://www.infocom.gc.ca)

**Office of the Inspector General of the Canadian Security  
Intelligence Service  
(Bureau de l'Inspecteur général du Service canadien du renseignement  
de sécurité)**

Sir Wilfrid Laurier Building  
340 Laurier Avenue West, 11<sup>th</sup> Floor  
Ottawa, Ontario K1A 0P8

General Enquiries ..... (613) 990-2907  
Fax ..... (613) 990-8303  
Access to Information / Privacy ..... (613) 990-2729  
Internet Site..... [www.psepc-sppcc.gc.ca/index-en.asp](http://www.psepc-sppcc.gc.ca/index-en.asp)

**Office of the Ombudsman National Defence and Canadian Forces  
(Bureau de l'Ombudsman de la Défense nationale et  
des Forces canadiennes)**

100 Metcalfe Street, 12<sup>th</sup> Floor  
Ottawa, Ontario K1P 5M1

General Enquiries ..... (613) 992-0787  
Toll-free ..... 1-888-828-3626  
Fax ..... (613) 996-6730  
Fax (Toll-free) ..... 1-877-471-4447  
Access to Information / Privacy ..... (613) 996-8068  
Media Inquiries ..... (613) 992-6962  
Internet Site..... [www.ombudsman.forces.gc.ca](http://www.ombudsman.forces.gc.ca)

**Office of the Privacy Commissioner of Canada  
(Commissariat à la protection de la vie privée)**

Place de Ville, Tower B  
112 Kent Street, 3<sup>rd</sup> Floor  
Ottawa, Ontario K1A 1H3

General Enquiries ..... (613) 995-8210  
Toll-free ..... 1-800-282-1376  
Fax ..... (613) 947-6850  
TTY ..... (613) 992-9190

E-Mail..... [info@privcom.gc.ca](mailto:info@privcom.gc.ca)  
 Internet Site..... [www.privcom.gc.ca](http://www.privcom.gc.ca)

**Office of the Superintendent of Bankruptcy  
 (Bureau du Surintendant des faillites)**

Jean Emonds Tower South, 8<sup>th</sup> Floor  
 365 Laurier Avenue West  
 Ottawa, Ontario K1A 0C8

General Enquiries ..... (613) 941-1000  
 Fax ..... (613) 941-2862  
 Internet Site..... [www.osb-bsf.ic.gc.ca](http://www.osb-bsf.ic.gc.ca)

**Office of the Superintendent of Financial Institutions Canada  
 (Bureau du surintendant des institutions financières Canada)**

Kent Square  
 255 Albert Street, 12<sup>th</sup> Floor  
 Ottawa, Ontario K1A 0H2

General Enquiries ..... (613) 943-3950  
 Toll-free ..... 1-800-385-8647  
 Fax ..... (613) 990-5591  
 Research and Information Centre ..... (613) 998-5460  
 Access to Information / Privacy ..... (613) 990-7495  
 E-Mail..... [extcomm@osfi-bsif.gc.ca](mailto:extcomm@osfi-bsif.gc.ca)  
 Internet Site..... [www.osfi-bsif.gc.ca](http://www.osfi-bsif.gc.ca)

**Office of the Umpire, Employment Insurance Act  
 (Bureau du Juge-arbitre, Loi sur l'assurance-emploi)**

P.O. Box 8966  
 Ottawa, Ontario K1G 3J2

General Enquiries ..... (613) 992-8582  
 Fax ..... (613) 995-5008  
 E-mail..... [umpire-jugearbitre.inq-req@ou-bja.gc.ca](mailto:umpire-jugearbitre.inq-req@ou-bja.gc.ca)  
 Internet Site..... [www.ei-ae.gc.ca/en/umpire/umpire\\_home.shtml](http://www.ei-ae.gc.ca/en/umpire/umpire_home.shtml)

**Old Port of Montreal Corporation Inc.  
(Société du Vieux-Port de Montréal Inc.)**

333 de la Commune Street West  
Montreal, Quebec H2Y 2E2

General Enquiries ..... (514) 496-7678  
Toll-free ..... 1-800-971-7678  
Fax ..... (514) 283-8423  
Internet Site..... [www.oldportofmontreal.com](http://www.oldportofmontreal.com)



**Pacific Forestry Centre  
(Centre de foresterie du Pacifique)**

506 West Burnside Road  
Victoria, British Columbia V8Z 1M5

General Enquiries ..... (250) 363-0600  
Fax ..... (250) 363-0775  
Internet Site..... [www.pfc.cfs.nrcan.gc.ca](http://www.pfc.cfs.nrcan.gc.ca)

**Pacific Pilotage Authority Canada  
(Administration de pilotage du Pacifique Canada)**

1130 West Pender Street, Suite 1000  
Vancouver, British Columbia V6E 4A4

General Enquiries ..... (604) 666-6771  
Fax ..... (604) 666-1647  
Access to Information / Privacy ..... (604) 666-6771  
E-Mail..... [admins@ppa.gc.ca](mailto:admins@ppa.gc.ca)  
Internet Site..... [www.ppa.gc.ca](http://www.ppa.gc.ca)

**Parliament of Canada  
(Parlement du Canada)**

Information Service  
Parliament of Canada  
Ottawa, Ontario K1A 0A9

General Enquiries ..... (613) 992-4793  
Toll-free (Canada)..... 1-866-599-4999  
TTY..... (613) 995-2266  
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Internet Site..... [www.parl.gc.ca](http://www.parl.gc.ca)

**Parc Downsview Park Inc.  
(Parc Downsview Park Inc.)**

35 Carl Hall Road  
Toronto, Ontario M3K 2B6

General Enquiries ..... (416) 952-2222  
Fax ..... (416) 952-2225  
E-mail..... [info@pdp.ca](mailto:info@pdp.ca)  
Internet Site..... [www.pdp.ca](http://www.pdp.ca)

**Parks Canada  
(Parcs Canada)**

25 Eddy Street  
Gatineau, Quebec K1A 0M5

General Enquiries ..... 1-888-773-8888  
TTY..... 1-866-787-6221  
E-mail..... [information@pc.gc.ca](mailto:information@pc.gc.ca)  
Internet Site..... [www.pc.gc.ca](http://www.pc.gc.ca)

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**ATLANTIC**

Atlantic Service Centre, Historic Properties  
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Halifax, Nova Scotia B3J 1S9

General Enquiries ..... (902) 426-7217  
Fax ..... (902) 426-0755  
E-Mail..... [information@pc.gc.ca](mailto:information@pc.gc.ca)

**QUEBEC**

Quebec Service Centre  
3 Passage du Chien d'Or  
P.O. Box 6060, Haute-Ville  
Quebec, Quebec G1R 4V7

General Enquiries ..... (418) 648-4177  
Fax ..... (418) 649-6140  
E-Mail..... [parcscanada\\_que@pc.gc.ca](mailto:parcscanada_que@pc.gc.ca)

**ONTARIO**

Ontario Service Centre  
111 Water Street East  
Cornwall, Ontario K6H 6S3

General Enquiries ..... (613) 938-5879  
Fax ..... (613) 937-1331  
E-Mail..... [ontario-parkscanada-info@pc.gc.ca](mailto:ontario-parkscanada-info@pc.gc.ca)

**WESTERN and NORTHERN CANADA**

635 8<sup>th</sup> Avenue SW, Suite 1550  
Calgary, Alberta T2P 3M3

General Enquiries ..... (403) 292-4401  
Fax ..... (403) 292-4408  
E-Mail..... [NatlParks-AB@pc.gc.ca](mailto:NatlParks-AB@pc.gc.ca)

**Passport Office  
(Bureau des passeports)**

Foreign Affairs Canada  
Gatineau, Quebec K1A 0G3

General Enquiries (Ottawa-Gatineau and area) .....	(819) 994-3500
Toll-free .....	1-800-567-6868
Fax .....	(819) 953-5856
TTY.....	1-866-255-7655
Montreal and area .....	(514) 283-2152
Toronto and area.....	(416) 973-3251
Vancouver and area .....	(604) 586-2500
Internet Site.....	<a href="http://www.ppt.gc.ca">www.ppt.gc.ca</a>

**Patented Medicine Prices Review Board  
(Conseil d'examen du prix des médicaments brevetés)**

333 Laurier Avenue West, Suite 1400  
P.O. Box L40  
Ottawa, Ontario K1P 1C1

General Enquiries .....	(613) 952-7360
Toll-free .....	1-877-861-2350
Fax .....	(613) 952-7626
TTY.....	(613) 957-4373
Access to Information / Privacy .....	(613) 954-8299
E-Mail.....	<a href="mailto:pmprb@pmprb-cepmb.gc.ca">pmprb@pmprb-cepmb.gc.ca</a>
Internet Site.....	<a href="http://www.pmprb-cepmb.gc.ca">www.pmprb-cepmb.gc.ca</a>

**Pension Appeals Board  
(Commission d'appel des pensions)**

P.O. Box 8567, Station T  
Ottawa, Ontario K1G 3H9

General Enquiries ..... (613) 995-0612  
 Toll-free ..... 1-888-640-8001  
 Fax ..... (613) 995-6834  
 Access to Information / Privacy ..... (613) 995-0612  
 E-Mail ..... [info@pab-cap.gc.ca](mailto:info@pab-cap.gc.ca)  
 Internet Site ..... [www.pab-cap.gc.ca](http://www.pab-cap.gc.ca)

**Pest Management Regulatory Agency  
(Agence de réglementation de la lutte antiparasitaire)**

2720 Riverside Drive, A.L. 6606D2  
Ottawa, Ontario K1A 0K9

General Enquiries ..... (613) 736-3799  
 Toll-free ..... 1-800-267-6315  
 Fax ..... (613) 736-3798  
 E-Mail ..... [pmra\\_infoserv@hc-sc.gc.ca](mailto:pmra_infoserv@hc-sc.gc.ca)  
 Internet Site ..... [www.hc-sc.gc.ca/pmra-arla](http://www.hc-sc.gc.ca/pmra-arla)

**Port Alberni Port Authority  
(Administration portuaire de Port-Alberni)**

2750 Harbour Road  
Port Alberni, British Columbia V9Y 7X2

General Enquiries ..... (250) 723-5312  
 Fax ..... (250) 723-1114  
 E-Mail ..... [info@portalberniportauthority.ca](mailto:info@portalberniportauthority.ca)  
 Internet Site ..... [www.portalberniportauthority.ca](http://www.portalberniportauthority.ca)



**Prairie Farm Rehabilitation Administration  
(Administration du rétablissement agricole des Prairies)**

1800 Hamilton Street, Suite 408  
Regina, Saskatchewan S4P 4L2

General Enquiries ..... (306) 780-5070  
    Bilingual Telephone ..... (306) 780-5019  
    Fax ..... (306) 780-5018  
Information Centre ..... (306) 780-8408  
Communications ..... (306) 780-5884  
E-Mail ..... [pfraweb@agr.gc.ca](mailto:pfraweb@agr.gc.ca)  
Internet Site ..... [www.agr.ca/pfra](http://www.agr.ca/pfra)

**Prime Minister's Office  
(Cabinet du Premier ministre)**

80 Wellington Street  
Ottawa, Ontario K1A 0A2

General Enquiries ..... (613) 992-4211  
    Fax ..... (613) 941-6900  
Internet Site ..... [www.pm.gc.ca](http://www.pm.gc.ca)

**Prince Rupert Port Authority  
(Administration portuaire de Prince-Rupert)**

215 Cow Bay Road, Suite 200  
Prince Rupert, British Columbia V8J 1A2

General Enquiries ..... (250) 627-8899  
    Fax ..... (250) 627-8980  
E-Mail ..... [pcorp@rupertport.com](mailto:pcorp@rupertport.com)  
Internet Site ..... [www.rupertport.com](http://www.rupertport.com)

**Privy Council Office  
(Bureau du Conseil privé)**

Langevin Block  
80 Wellington Street  
Ottawa, Ontario K1A 0A3

General Enquiries ..... (613) 957-5153  
 Fax ..... (613) 957-5043  
 TTY..... (613) 957-5741  
 Communications Branch ..... (613) 957-5420  
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 Access to Information / Privacy ..... (613) 957-5210  
 Personnel Enquiries ..... (613) 952-4800  
 Internet Site..... [www.pco-bcp.gc.ca](http://www.pco-bcp.gc.ca)

**Public Health Agency of Canada  
(Agence de santé publique du Canada)**

130 Colonnade Road, AL 6501H  
Ottawa, Ontario K1A 0K9

General Enquiries ..... (613) 957-1329  
 Internet Site..... [www.phac-aspc.gc.ca](http://www.phac-aspc.gc.ca)

**Public Safety and Emergency Preparedness Canada  
(Ministère de la Sécurité publique et de la Protection civile)**

Sir Wilfrid Laurier Building  
340 Laurier Avenue West  
Ottawa, Ontario K1A 0P8

General Enquiries ..... (613) 991-3283  
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 Communications Group..... (613) 991-2800  
 Publications..... (613) 991-3283  
 Library ..... (613) 991-2787  
 Access to Information / Privacy ..... (613) 991-2929  
 Internet Site..... [www.psepc.gc.ca](http://www.psepc.gc.ca)

**Public Service Commission of Canada  
(Commission de la Fonction publique du Canada)**

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L'Esplanade Laurier, West Tower  
300 Laurier Avenue West  
Ottawa, Ontario K1A 0M7

General Enquiries .....	(613) 992-9562
Fax .....	(613) 992-9352
Media Relations .....	(613) 944-4460
Parliamentary Relations .....	(613) 996-4321
Publications .....	(613) 995-2855
Library .....	(613) 947-9872
Access to Information / Privacy .....	(613) 992-9879
E-Mail .....	<a href="mailto:info-com@psc-cfp.gc.ca">info-com@ psc-cfp.gc.ca</a>
Internet Site .....	<a href="http://www.psc-cfp.gc.ca">www.psc-cfp.gc.ca</a>

**REGIONAL AND DISTRICT OFFICES**

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1505 Barrington Street, 17<sup>th</sup> Floor South  
P.O. Box 1664, CRO  
Halifax, Nova Scotia B3J 3V3

General Enquiries .....	(902) 426-4698
Toll-free .....	1-800-645-5605
Fax .....	(902) 426-0507
TTY .....	(902) 426-0507
TTY .....	1-800-532-9397

**QUEBEC REGIONAL OFFICE**

200 René-Lévesque Boulevard West, East Tower, 8<sup>th</sup> Floor  
Montreal, Quebec H2Z 1X4

General Enquiries .....	1-800-645-5605
Fax .....	(514) 496-2404
.....	1-866-667-4936
TTY .....	1-800-532-9397

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**NATIONAL CAPITAL AND EASTERN ONTARIO REGIONAL OFFICE**

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Ottawa, Ontario K1A 0M7

General Enquiries ..... 1-800-645-5605  
 Fax ..... (613) 996-8048  
 TTY ..... 1-800-532-9397

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1 Front Street West, 6<sup>th</sup> Floor  
Toronto, Ontario M5J 2X5

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 Toll-free ..... 1-800-387-0776  
 Fax ..... (416) 973-1883  
 Fax ..... 1-888-515-4447  
 TTY ..... (416) 973-2269  
 TTY ..... 1-800-532-9397

**CENTRAL PRAIRIES REGIONAL OFFICE**

344 Donald Street, 1<sup>st</sup> Floor  
Winnipeg, Manitoba R3B 2L4

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 Toll-free ..... 1-800-645-5605  
 Fax ..... (204) 983-8188  
 TTY ..... (204) 983-6066  
 TTY ..... 1-800-532-9397

**WESTERN AND NORTHERN REGION REGIONAL OFFICE**

9700 Jasper Avenue, Room 830  
Edmonton, Alberta T5J 4G3

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 Toll-free ..... 1-800-645-5605  
 Fax ..... (780) 495-2098  
 TTY ..... 1-800-532-9397

**DISTRICT OFFICE**

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General Enquiries .....	(604) 666-7026
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Fax .....	(604) 666-6808
TTY.....	1-800-532-9397

**Public Service Human Resources Management Canada  
(Agence de gestion des ressources humaines de la fonction publique  
du Canada)**

L'Esplanade Laurier, West Tower  
300 Laurier Avenue West,  
Ottawa, Ontario K1A 0R3

General Enquiries .....	(613) 995-5877
TTY.....	1-800-926-9105
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Internet.....	<a href="http://www.hrma-agrh.gc.ca">www.hrma-agrh.gc.ca</a>

**Public Service Integrity Office  
(Agence de gestion des ressources humaines de la fonction publique  
du Canada)**

60 Queen Street, Suite 605  
Ottawa, Ontario K1P 5Y7

General Enquiries .....	(613) 941-6400
Toll-free .....	1-866-941-6400
Fascimile.....	(613) 941-6535
Email .....	<a href="mailto:integritas@psio-bifp.gc.ca">integritas@psio-bifp.gc.ca</a>
Internet Site.....	<a href="http://www.psio-bifp.gc.ca">www.psio-bifp.gc.ca</a>

**Public Service Staff Relations Board**  
**(Commission des relations de travail dans la fonction publique)**

C.D. Howe Building, West Tower  
 240 Sparks Street, 6<sup>th</sup> Floor  
 P.O. Box 1525, Station B  
 Ottawa, Ontario K1P 5V2

General Enquiries ..... (613) 990-1800  
 Fax ..... (613) 990-1849  
 Library ..... (613) 990-1813  
 Access to Information / Privacy ..... (613) 990-1757  
 E-Mail ..... [mail.courrier@pslrb-crtfp.gc.ca](mailto:mail.courrier@pslrb-crtfp.gc.ca)  
 Internet Site ..... [www.pslrb-crtfp.gc.ca](http://www.pslrb-crtfp.gc.ca)

**Public Works and Government Services Canada**  
**(Travaux publics et Services gouvernementaux Canada)**

Place du Portage, Phase III  
 11 Laurier Street  
 Gatineau, Quebec K1A 0S5

General Enquiries ..... 1-800-O-Canada  
 Fax ..... (819) 956-9062  
 TTY ..... (819) 994-5389  
 Communications Sector ..... (819) 956-2304  
 Media Requests ..... (819) 956-2315  
 Publications ..... 1-800-635-7943  
 Library ..... (819) 956-3465  
 Access to Information / Privacy ..... (819) 956-1820  
 Personnel Enquiries ..... 1-800-O-Canada  
 Internet Site ..... [www.tpsgc-pwgsc.gc.ca](http://www.tpsgc-pwgsc.gc.ca)

**Q****Québec Port Authority  
(Administration portuaire de Québec)**

150 Dalhousie Street  
P.O. Box 2268  
Quebec, Quebec G1K 7P7

General Enquiries ..... (418) 648-3640  
Fax ..... (418) 648-4186  
E-Mail ..... [marketing@portquebec.ca](mailto:marketing@portquebec.ca)  
Internet Site ..... [www.portquebec.ca](http://www.portquebec.ca)

**Queens Quay West Land Corporation  
(Queens Quay West Land Corporation)**

90 Sparks Street, 6<sup>th</sup> Floor  
Ottawa, Ontario K1P 5B4

General Enquiries ..... (613) 948-1148  
Toll-free ..... 1-800-622-6232  
TTY ..... 1-800-465-7735  
E-Mail ..... [info@infrastructure.gc.ca](mailto:info@infrastructure.gc.ca)  
Internet Site ..... [www.infrastructure.gc.ca/minister/qqwlc\\_e.shtml](http://www.infrastructure.gc.ca/minister/qqwlc_e.shtml)

**R****Review Tribunal  
(Commission de révision)**

Ottawa, Ontario K1A 0C6

General Enquiries ..... (613) 792-2087  
Fax ..... (613) 792-2088  
E-Mail ..... [houleca@agr.gc.ca](mailto:houleca@agr.gc.ca)  
Internet Site ..... [www.rt-cr.gc.ca](http://www.rt-cr.gc.ca)

**Ridley Terminals Inc.**  
**(Ridley Terminals Inc.)**

P.O. Bag 8000  
 Prince Rupert, British Columbia V8J 4H3

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 Fax ..... 1-250-624-4990  
 Internet Site..... [www.rti.ca](http://www.rti.ca)

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320 Sussex Drive  
 Ottawa, Ontario K1A 0G8

General Enquiries ..... (613) 993-2500  
 Toll-free ..... 1-800-267-1871  
 Fax (to place orders)..... (613) 993-4092  
 Boutique (Sales counter)..... (613) 993-8990  
 Tours..... (613) 993-8990  
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 Communications ..... (613) 991-5342  
 Fax ..... (613) 991-2628  
 Access to Information / Privacy ..... (613) 993-2711  
 Fax ..... (613) 990-4665  
 Personnel Enquiries ..... (613) 993-1249  
 Fax ..... (613) 998-0272  
 E-Mail..... [info@mint.ca](mailto:info@mint.ca)  
 Internet Site..... [www.mint.ca](http://www.mint.ca)

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 Winnipeg, Manitoba R2J 3E7

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 Tours..... (204) 983-6429  
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**Royal Canadian Mounted Police  
(Gendarmerie royale du Canada)**

1200 Vanier Parkway  
Ottawa, Ontario K1A 0R2

General Enquiries ..... (613) 993-7267  
TTY ..... (613) 993-3887  
Access to Information / Privacy ..... (613) 993-5162  
Internet Site..... [www.rcmp-grc.gc.ca](http://www.rcmp-grc.gc.ca)

**Royal Canadian Mounted Police External Review Committee  
(Comité externe d'examen de la Gendarmerie royale du Canada)**

P.O. Box 1159, Station B  
Ottawa, Ontario K1P 5R2

General Enquiries ..... (613) 998-2134  
Fax ..... (613) 990-8969  
Access to Information / Privacy ..... (613) 998-2874  
E-Mail..... [org@erc-cee.gc.ca](mailto:org@erc-cee.gc.ca)  
Internet Site..... [www.erc-cee.gc.ca](http://www.erc-cee.gc.ca)

**S**

**Saguenay Port Authority  
(Administration portuaire de Saguenay)**

6600 Quai-Marcel-Dionne Road  
Ville de La Baie, Quebec G7B 3N9

General Enquiries ..... (418) 697-0250  
Fax ..... (418) 697-0243  
E-Mail..... [apc@portsaguenay.ca](mailto:apc@portsaguenay.ca)  
Internet Site..... [www.portsaguenay.ca](http://www.portsaguenay.ca)

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**Sahtu Land & Water Board**  
**(Office des terres et des eaux du Sahtu)**

K'asho Got'ine Building  
 P.O. Box 1  
 Fort Good Hope, Northwest Territories X0E 0H0

General Enquiries ..... (867) 598-2413  
 Fax ..... (867) 598-2325  
 E-Mail..... [sahtuadm@allstream.net](mailto:sahtuadm@allstream.net)  
 Internet Site..... [www.slwb.com](http://www.slwb.com)

**Sahtu Land Use Planning Board**  
**(Office des terres et des eaux du Sahtu)**

P.O. Box 235  
 Fort Good Hope, Northwest Territories X0E 0H0

General Enquiries ..... (867) 598-2055  
 Fax ..... (867) 598-2545  
 E-Mail..... [info@sahtulanduseplan.com](mailto:info@sahtulanduseplan.com)  
 Internet Site..... [www.sahtulanduseplan.com](http://www.sahtulanduseplan.com)

**Saint John Port Authority**  
**(Administration portuaire de Saint John)**

133 Prince William Street, 5<sup>th</sup> Floor  
 Saint John, New Brunswick E2L 2B5

General Enquiries ..... (506) 636-4869  
 Fax ..... (506) 636-4443  
 E-Mail..... [port@sjport.com](mailto:port@sjport.com)  
 Internet Site..... [www.sjport.com](http://www.sjport.com)

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Access to Information/Privacy ..... (613) 993-5345  
    E-Mail ..... [nwillans@federalbridge.ca](mailto:nwillans@federalbridge.ca)  
Internet Site..... [www.sibc.ca](http://www.sibc.ca)

**Security Intelligence Review Committee  
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P.O. Box 2430, Station D  
Ottawa, Ontario K1P 5W5

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Access to Information / Privacy ..... (613) 990-6319  
E-Mail..... [ellardm@sirc-csars.gc.ca](mailto:ellardm@sirc-csars.gc.ca)  
Internet Site..... [www.sirc-csars.gc.ca](http://www.sirc-csars.gc.ca)

**Senate  
(Sénat)**

Information Service  
Parliament of Canada  
Ottawa, Ontario K1A 0A9

General Enquiries ..... (613) 992-4793  
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ATME ..... 1 (613) 995-2266  
E-Mail..... [info@parl.gc.ca](mailto:info@parl.gc.ca)  
Internet Site..... [www.parl.gc.ca](http://www.parl.gc.ca)

**Sept-Îles Port Authority**  
**(Administration portuaire de Sept-Îles)**

1 Quai Mgr-Blanche  
 Sept-Îles, Quebec G4R 5P3

General Enquiries ..... (418) 968-1231  
 Fax ..... (418) 962-4445  
 E-Mail ..... [portsi@portsi.com](mailto:portsi@portsi.com)  
 Internet Site ..... [www.portsi.com](http://www.portsi.com)

**Social Development Canada**  
**(Développement Social Canada)**

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 140 Promenade du Portage,  
 Gatineau, Quebec K1A 0J9

General Enquiries ..... (819) 994-6313  
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 Access to Information / Privacy ..... (819) 994-5470  
 Internet Site ..... [www.sdc.gc.ca](http://www.sdc.gc.ca)

**Social Sciences and Humanities Research Council of Canada**  
**(Conseil de recherches en sciences humaines du Canada)**

350 Albert Street  
 P.O. Box 1610  
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 Personnel Inquiries ..... (613) 995-6061  
 Internet Site ..... [www.sshrc.ca/web/home\\_e.asp](http://www.sshrc.ca/web/home_e.asp)

**Sport Canada  
(Sport Canada)**

15 Eddy Street, 16<sup>th</sup> Floor  
Gatineau, Quebec K1A 0M5

General Enquiries ..... (819) 956-8003  
Fax ..... (819) 956-8006  
Toll-free ..... 1-866-811-0055  
E-Mail..... [sportcanada@pch.gc.ca](mailto:sportcanada@pch.gc.ca)  
Internet Site..... [www.pch.gc.ca/sportcanada](http://www.pch.gc.ca/sportcanada)

**Standards Council of Canada  
(Conseil canadien des normes)**

70 Albert Street, Suite 200  
Ottawa, Ontario K1P 6N7

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Access to Information / Privacy ..... (613) 238-3222  
E-Mail..... [info@scc.ca](mailto:info@scc.ca)  
Internet Site..... [www.scc.ca](http://www.scc.ca)

**Statistics Canada  
(Statistique Canada)**

Statistical Reference Centre  
National Contact Centre  
120 Parkdale Avenue  
Ottawa, Ontario K1A 0T6

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Internet Site .....	<a href="http://www.statcan.ca">www.statcan.ca</a>

### **Status of Women Canada (Condition féminine Canada)**

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Internet Site .....	<a href="http://www.swc-cfc.gc.ca">www.swc-cfc.gc.ca</a>

### **St. John's Port Authority (Administration portuaire de St-John's)**

1 Water Street  
P.O. Box 6178  
St. John's, Newfoundland and Labrador A1C 5X8

General Enquiries .....	(709) 738-4782
Toll-free .....	1-888-277-0319
Fax .....	(709) 738-4784
E-Mail .....	<a href="mailto:info@sjpa.com">info@sjpa.com</a>
Internet Site .....	<a href="http://www.sjpa.com">www.sjpa.com</a>

**Supreme Court of Canada  
(Cour suprême du Canada)**

301 Wellington Street  
Ottawa, Ontario K1A 0J1

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 Fax ..... (613) 996-3063  
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 E-Mail ..... [reception@scc-csc.gc.ca](mailto:reception@scc-csc.gc.ca)  
 Internet Site ..... [www.scc-csc.gc.ca](http://www.scc-csc.gc.ca)

**T**

**Tax Court of Canada  
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 Fax ..... (613) 957-9034  
 Internet Site ..... [www.tcc-cci.gc.ca](http://www.tcc-cci.gc.ca)

**Telefilm Canada  
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360 St. Jacques, Suite 700  
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 Access to Information / Privacy ..... (514) 283-0838 Ext 2213  
 Fax ..... (514) 283-2365  
 Internet Site ..... [www.telefilm.gc.ca](http://www.telefilm.gc.ca)

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**Thunder Bay Port Authority**  
**(Administration portuaire de Thunder Bay)**

100 Main Street  
Thunder Bay, Ontario P7B 6R9

General Enquiries ..... (807) 345-6400  
 Fax ..... (807) 345-9058  
 E-Mail ..... [port@baynet.net](mailto:port@baynet.net)  
 Internet Site ..... [www.portauthority.thunder-bay.on.ca](http://www.portauthority.thunder-bay.on.ca)

**Toronto Port Authority**  
**(Administration portuaire de Toronto)**

60 Harbour Street  
Toronto, Ontario M5J 1B7

General Enquiries ..... (416) 863-2000  
 Fax ..... (416) 863-0495  
 E-Mail ..... [info@torontoport.com](mailto:info@torontoport.com)  
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**Translation Bureau**  
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E-Mail ..... [webfeedback@tc.gc.ca](mailto:webfeedback@tc.gc.ca)  
Internet Site ..... [www.tc.gc.ca](http://www.tc.gc.ca)

**Transportation Appeal Tribunal of Canada  
(Tribunal d'appel des transports du Canada)**

333 Laurier Avenue West, Room 1201  
Ottawa, Ontario K1A 0N5

General Enquiries ..... (613) 990-6906  
    Fax ..... (613) 990-9153  
E-Mail ..... [info@tadc.gc.ca](mailto:info@tadc.gc.ca)  
Internet Site ..... [www.cat-tac.gc.ca](http://www.cat-tac.gc.ca)

**Transportation Safety Board of Canada  
(Bureau de la sécurité des transports du Canada)**

Place du Centre  
200 Promenade du Portage, 4<sup>th</sup> Floor  
Gatineau, Quebec K1A 1K8

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Personnel Enquiries ..... (819) 994-8013  
E-Mail ..... [communications@tsb.gc.ca](mailto:communications@tsb.gc.ca)  
Internet Site ..... [www.tsb.gc.ca](http://www.tsb.gc.ca)

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**Treasury Board of Canada Secretariat  
(Secrétariat du Conseil du Trésor du Canada)**

L'Esplanade Laurier  
140 O'Connor Street  
Ottawa, Ontario K1A 0R5

General Enquiries .....	(613) 957-2400
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Internet Site.....	<a href="http://www.tbs-sct.gc.ca">www.tbs-sct.gc.ca</a>

**Trois-Rivières Port Authority  
(Administration portuaire de Trois-Rivières)**

1545 du Fleuve, Suite 300  
P.O. Box 999  
Trois-Rivières, Quebec G9A 5C7

General Enquiries .....	(819) 378-2887
Fax .....	(819) 378-2487
E-Mail.....	<a href="mailto:adm_gen@porttr.com">adm_gen@porttr.com</a>
Internet Site.....	<a href="http://www.porttr.com">www.porttr.com</a>



**Vancouver Port Authority**  
**(Administration portuaire de Vancouver)**

100 The Point  
 999 Canada Place  
 Vancouver, British Columbia V6C 3T4

General Enquiries ..... (604) 665-9000  
 Toll-free ..... 1-888-767-8826  
 Fax ..... (604) 665-9062  
 Access to Information / Privacy ..... (604) 665-9054  
 E-Mail ..... [public\\_affairs@portvancouver.com](mailto:public_affairs@portvancouver.com)  
 Internet Site ..... [www.portvancouver.com](http://www.portvancouver.com)

**Veterans Affairs Canada**  
**(Anciens Combattants Canada)**

Daniel J. MacDonald Building  
 161 Grafton Street  
 P.O. Box 7700  
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 Bureau of Pensions Advocates ..... 1-877-228-2250  
 Canada Remembers ..... 1-877-604-8489  
 Communications ..... 1-902-566-8195  
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 Internet Site ..... [www.vac-acc.gc.ca](http://www.vac-acc.gc.ca)

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 161 Grafton Street  
 P.O. Box 9900  
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Fax ..... (902) 566-6806  
 E-Mail.....[VRAB\\_TACRA@vac-acc.gc.ca](mailto:VRAB_TACRA@vac-acc.gc.ca)

**Veterans Review and Appeal Board Canada  
 (Tribunal des anciens combattants – révision et appel)**

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 161 Grafton Street  
 P.O. Box 9900  
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 Fax ..... (902) 566-6806  
 E-Mail.....[VRAB\\_TACRA@vac-acc.gc.ca](mailto:VRAB_TACRA@vac-acc.gc.ca)

**W**

**Western Economic Diversification Canada  
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 9700 Jasper Avenue, Suite 1500  
 Edmonton, Alberta T5J 4H7

General Enquiries ..... (780) 495-4164  
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 Saskatoon ..... (306) 975-4373  
 Winnipeg ..... (204) 983-4472  
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 Access to Information / Privacy ..... (780) 495-3194  
 Internet Site.....[www.wd-deo.gc.ca](http://www.wd-deo.gc.ca)

**Windsor Port Authority  
(Administration portuaire de Windsor)**

251 Goyeau Street, Suite 502  
Windsor, Ontario N9A 6V2

General Enquiries ..... (519) 258-5741  
Fax ..... (519) 258-5905  
E-Mail ..... [wpa@portwindsor.com](mailto:wpa@portwindsor.com)  
Internet Site ..... [www.portwindsor.com](http://www.portwindsor.com)



**Yukon Surface Rights Board  
(Office des droits de surface du Yukon)**

P.O. Box 31201  
Whitehorse, Yukon Y1A 5P7

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