



Public Service Management Matters!

Delivering on the Management Agenda



The Government of Canada Management Agenda is focused on making the public sector more vibrant, modern, efficient, transparent and effective. **It is based on four key elements:**

- ▶ improve service delivery and government operations – by integrating service delivery and improving internal administrative operations;
- ▶ contribute to the people and human resources modernization agenda – by enhancing our management capacity through recruitment, targeted learning, and improved human resources management processes;
- ▶ enhance governance, accountability, and management practices – by simplifying performance expectations and providing new tools to measure results more effectively; and
- ▶ strengthen expenditure and financial management – by enhancing our ability to reallocate on an ongoing basis and improve alignment of resources with priorities.

We have taken tangible action:

- ▶ The Office of the Comptroller General was re-established to strengthen financial management and internal audit;
- ▶ Information on travel, hospitality, contracting and reclassification of positions is now posted on the Internet to increase transparency;
- ▶ *The Review of the Governance Framework for Canada's Crown Corporations* maps out our actions to increase transparency, clarify the accountability structure and strengthen the governance of Crown corporations;
- ▶ The Public Servants Disclosure Protection Bill was introduced to strengthen the regime for investigating wrongdoing;
- ▶ Improvements to the Estimates documents make it easier for Parliament to hold the Government to account.

We highlighted more immediate actions we are prepared to undertake in the Budget 2005 booklet entitled *Strengthening and Modernizing Public Sector Management*.

governance

The next steps in implementing the Management Agenda will focus on:

- ▶ reforming our policy suite to streamline reporting requirements, provide greater policy clarity, and focus on key risk areas;
- ▶ further developing and strengthening our Management Accountability Framework to assess management practices and promote improvements;
- ▶ enhancing financial, management and performance information and reporting to Parliament to allow Canadians and their representatives to hold the Government to account;
- ▶ strengthening our financial management and internal audit to produce more rigorous and timely financial information, quality audit and verification practices and systems, as well as improved decision-making;
- ▶ transforming our internal and external service delivery to meet Canadians' evolving needs, expectations and priorities and to improve value for money;

The Public Service of Canada is transforming itself. It is changing the way it works, the way it accounts to Canadians and the way it serves them. It is forging a culture of modern, ethical management rooted in transparency, quality, effectiveness and efficiency.

The Government's Management Agenda is about pursuing a single, unifying vision for strengthening public sector management.

It pursues an integrated set of initiatives that promote greater delegation of authority to departments and agencies, coupled with better identification of areas of risk.

- ▶ contributing to the core learning agenda for the Public Service to build capacity through better assistance and tools, more effective and integrated planning of resources and strengthened accountability; and
- ▶ implementing the *Public Service Modernization Act* that will fundamentally change the way employees are hired, managed, supported and led.

accountability

For more information, visit: www.tbs-sct.gc.ca

stewardship