

Canada-Northwest Territories Agreement on Labour Market Development (LMDA)

General Information	
Lead Department	Human Resources Development Canada (HRDC).
Partners	Government of Northwest Territories
Effective Date	October 1, 1998
Expiry Date	None. Labour Market Development Agreements are indeterminate agreements and are not subject to renewal. The agreement contains provisions for either party to give notice of termination.
Web Site	http://www.hrdc-drhc.gc.ca/ei/lma/nwt/nwtagr_e.html
Purpose	To implement, within the scope of Part II of the Employment Insurance (EI) Act, new Canada-Northwest Territories arrangements in the area of labour market development that will enable the Northwest Territories to assume an expanded role in the design and delivery of labour market development programs and services in the Northwest Territories.
Roles and Contributions	<p>The roles and contributions of each party are described in the LMDA available via the web-site noted above.</p> <p>Northwest Territories designs, develops, and delivers provincial benefits and measures consistent with the guidelines and purpose of the EI Act Part II, and similar to the benefits and measures established by the Employment Insurance Commission.</p> <p>Canada retains responsibility for the delivery of insurance benefits under Part I of the Employment Insurance Act and for aspects of labour market development reflective of national interests, such as responding to national emergencies, activities in support of interprovincial labour mobility, the promotion and support of national sector councils, funding for the Regional Bilateral Agreements with Aboriginal organizations, the operation of national labour market information and national labour exchange systems, and innovative projects designed to test new approaches to improving the functioning of the labour market in Canada.</p> <p>To avoid overlap and duplication and promote cooperation in the conduct of their respective activities and initiatives in support of labour market research and innovative projects, Canada and the Northwest Territories further agree to keep each other regularly informed of their proposed activities and initiatives in this area.</p>

Resources	
Program Funding	2001/02: \$ 3,448,000 confirmed allocation 2002/03: \$ 3,610,000 projected allocation
Tracking and Reporting	The Employment Insurance Monitoring and Assessment Report is available at: http://www.hrdc-drhc.gc.ca/ae-ei/loi-law/eimar.shtml . Chapter 3 covers Employment Benefits and Support Measures (EBSM) and the Labour Market Development Agreements under which these are funded and delivered.
Measurement and Reporting	
Outcomes	<ul style="list-style-type: none"> • Reduced dependency of individuals on government assistance • Increased cooperation and partnership of labour market partners • Reduced overlap and duplication in labour market programming • A joint accountability framework is included in the provisions of the LMDA.
Indicators	<p>Key indicators include: Employment Insurance clients served, Clients who return to work, and potential Unpaid Employment Insurance Benefits, resulting from clients returning to work prior to exhausting their EI benefits claim.</p> <p>Client participation and key results indicators are tracked internally on a monthly basis</p>
Comparable Indicators	A Medium Term Indicators project is being implemented that will measure longer-term and incremental results of participation in programs and services. The indicators and the methodology for their tracking have yet to be determined.
Evaluation/Third Party Assessments	The agreement provides for periodic evaluations of its provisions and of the programs and services delivered under its auspices. These evaluations are coordinated by a joint evaluation committee with representation from both parties.
Shared Information and Best Practices	An LMDA Working Group comprised of representatives from each regional office and NHQ shares information and best practices during regular conference calls and at annual conferences.
Public Reporting	The Employment Insurance Monitoring and Assessment Report is available at: http://www.hrdc-drhc.gc.ca/ae-ei/loi-law/eimar.shtml . Chapter 3 covers Employment Benefits and Support Measures (EBSM) and the Labour Market Development Agreements under which these are delivered.
Involving Canadians	
Provisions for Citizens to Participate in Developing Social Priorities and Reviewing Outcomes	Canadians are involved in the Labour Market Development Agreement through the regular evaluation process – through client surveys and third party evaluations.

Feedback Mechanisms to the Public	http://www.hrdc.gc.ca/hrib/ebsm-pems/menu/contactus.shtml
Service Commitments	
Public Availability of Eligibility Criteria	<p>Programs and services delivered under the Canada-Northwest Territories LMDA are territorial programs. In order for the programs to be funded under the LMDA, the eligibility criteria in section 58 of the Employment Insurance Act must be respected. The EI Act is available at: http://www.hrdc-drhc.gc.ca/ae-ei/loi-law/ei_act_entry_page.shtml. Other sites with the eligibility criteria:</p> <ul style="list-style-type: none"> • http://www.hrdc.gc.ca/hrib/ebsm-pems/menu/programs.shtml • http://www.hrdc-drhc.gc.ca/ei/lma/nwt/nwtagr_e.html
Existence and Availability of Service Commitments	<p>In the LMDA, the parties agree that in the administration of the provincial programs and in carrying out the functions of the National Employment Service, the Northwest Territories will be guided by the following principles respecting services to clients:</p> <ul style="list-style-type: none"> • provide convenient access to federal and Territorial programs and services • provide courteous, empathetic and timely service • provide flexible and innovative approaches to labour market and community needs • optimize individual potential and human dignity, and • achieve measurable results within a well-defined framework of accountability
Measurement and Public Reporting	Client satisfaction with services received is measured through the regular evaluation process. Findings of evaluations are included in the Employment Insurance Monitoring and Assessment Report.
Appeals and Complaints	
Existence, Availability and Communication of Mechanisms	Under section 64 of the Employment Insurance Act, decisions made in relation to employment benefits or support measures, are not subject to appeal.
Tracking and Public Reporting	Not applicable ¹
Mobility	
Existence of Measures	Not applicable ¹

¹**Not applicable:** when the section does not apply.