

## Canada-Newfoundland & Labrador Agreement on Labour Market Development (LMDA)

General Information	
Lead Department	Human Resources Development Canada (HRDC).
Partners	Government of Newfoundland & Labrador
Effective Date	March 24, 1997
Expiry Date	None. Labour Market Development Agreements are indeterminate agreements and are not subject to renewal. The agreement contains provisions for either party to give notice of termination.
Web Site	<a href="http://www.hrdc-drhc.gc.ca/ei/lma/nfld/tab_e.html">http://www.hrdc-drhc.gc.ca/ei/lma/nfld/tab_e.html</a>
Purpose	To give effect to the desire of the agreement partners to work in concert on the design and management of Canada's employment benefits and support measures and in the operation of the National Employment Service, in a manner complementary to Newfoundland & Labrador's provincial employment programs, and thereby achieve a new cooperative partnership between the two levels of government that will meet the needs and circumstances of Newfoundland & Labrador.
Roles and Contributions	<p>The roles and contributions of each party are described in the LMDA available via the web-site noted above.</p> <p>Partners to the agreement work in concert on the delivery of Canada's Employment Benefits and Support Measures (EBSM) under Part II of the <i>Employment Insurance Act</i>.</p> <p>Canada remains responsible for the implementation of activities under its employment benefits and support measures that are pan-Canadian in scope, such as activities in support of inter-provincial labour mobility and national sectoral partnerships.</p> <p>Canada also retains responsibility for Employment Insurance benefits under part I of the Act (passive support).</p>
Resources	
Program Funding	<p>2001/02: \$ 127,531,000 confirmed allocation</p> <p>2002/03: \$ 128,769,000 projected allocation</p>
Tracking and Reporting	The Employment Insurance Monitoring and Assessment Report is available at: <a href="http://www.hrdc-drhc.gc.ca/ae-ei/loi-law/eimar.shtml">http://www.hrdc-drhc.gc.ca/ae-ei/loi-law/eimar.shtml</a> . Chapter 3 covers Employment Benefits and Support Measures (EBSM) and the Labour Market Development Agreements under which these are funded and delivered.

<b>Measurement and Reporting</b>	
Outcomes	<ul style="list-style-type: none"> <li>• Harmonization of Employment Benefits and Support Measures with provincial programs and services</li> <li>• Employment and self-sufficiency for EBSM participants</li> <li>• Improved planning for labour market development.</li> <li>• Improved efficiency and effectiveness of program delivery</li> <li>• A joint accountability framework is included in the provisions of the LMDA.</li> </ul>
Indicators	<p>Key indicators include: Employment Insurance clients served, Clients who return to work, and potential Unpaid Employment Insurance Benefits, resulting from clients returning to work prior to exhausting their EI benefits claim.</p> <p>Client participation and key results indicators are tracked internally on a monthly basis</p>
Comparable Indicators	A Medium Term Indicators project is being implemented that will measure longer-term and incremental results of EBSM participation. The indicators and the methodology for their tracking have yet to be determined.
Evaluation/Third Party Assessments	The agreement provides for periodic evaluations of its provisions and of the programs and services delivered under its auspices. These evaluations are coordinated by a joint evaluation committee with representation from both parties.
Shared Information and Best Practices	An LMDA Working Group comprised of representatives from each regional office and NHQ shares information and best practices during regular conference calls and at annual conferences.
Public Reporting	The Employment Insurance Monitoring and Assessment Report is available at: <a href="http://www.hrdc-drhc.gc.ca/ae-ei/loi-law/eimar.shtml">http://www.hrdc-drhc.gc.ca/ae-ei/loi-law/eimar.shtml</a> . Chapter 3 covers Employment Benefits and Support Measures (EBSM) and the Labour Market Development Agreements under which these are delivered.
<b>Involving Canadians</b>	
Provisions for Citizens to Participate in Developing Social Priorities and Reviewing Outcomes	<p>Canadians are involved in the Labour Market Development Agreement through the regular evaluation process – through client surveys and third party evaluations.</p> <p>The Skills Development employment benefit is entirely client-driven – the client chooses, arranges, and pays for training. Eligible individuals are reimbursed for their training expenses.</p>
Feedback Mechanisms to the Public	<p><a href="http://www.hrdc.gc.ca/hrib/ebsm-pems/menu/contactus.shtml">http://www.hrdc.gc.ca/hrib/ebsm-pems/menu/contactus.shtml</a></p> <p>The Employment Benefits and Support Measures available under Part II of the Employment Insurance Act are high-visibility programs and services. The network of Human Resource Centres of Canada therefore represents a well known feedback mechanism for the public.</p>

<b>Service Commitments</b>	
Public Availability of Eligibility Criteria	Eligibility criteria are contained in section 58 of the Employment Insurance Act available at: <a href="http://www.hrdc-drhc.gc.ca/ae-ei/loi-law/ei_act_entry_page.shtml">http://www.hrdc-drhc.gc.ca/ae-ei/loi-law/ei_act_entry_page.shtml</a> . Other sites with the eligibility criteria: <ul style="list-style-type: none"> <li>• <a href="http://www.hrdc.gc.ca/hrib/ebsm-pems/menu/programs.shtml">http://www.hrdc.gc.ca/hrib/ebsm-pems/menu/programs.shtml</a></li> <li>• <a href="http://www.hrdc-drhc.gc.ca/ei/lma/nfld/tab_e.html">http://www.hrdc-drhc.gc.ca/ei/lma/nfld/tab_e.html</a></li> <li>• EBSM eligibility criteria are also available through contact with a Human Resource Centre of Canada (HRCC).</li> </ul>
Existence and Availability of Service Commitments	Where appropriate, service delivery arrangements are developed by Regional Committees (responsible for regions within the province). This allows maximum flexibility to ensure the most effective approach at the local level and to provide for experimentation and innovation.
Measurement and Public Reporting	Client satisfaction with services received is measured through the regular evaluation process. Findings of evaluations are included in the Employment Insurance Monitoring and Assessment Report.
<b>Appeals and Complaints</b>	
Existence, Availability and Communication of Mechanisms	Under section 64 of the Employment Insurance Act, decisions of the Commission made in relation to employment benefits or support measures, are not subject to appeal.
Tracking and Public Reporting	Not applicable
<b>Mobility</b>	
Existence of Measures	Not applicable

<sup>1</sup>**Not applicable:** when the section does not apply.