

Continuing Care in Alberta: Regional Health Authority and Operator Discussion Session

Alberta Long Term Care Association

Date: July 7, 2005

Location: Edmonton

Attendees: Executive Director and board members, including President, Vice President Public, and a Director

Key Themes:

- Standards should result in sustainable improvements to the continuing care system, meaning that all the improvements cannot happen immediately and all at once.
- It is important to understand what the standards mean and what is needed in order to put the new standards in place.
- Need more staff
- Recruiting and retaining staff is difficult.
- Creating a culture of continuous improvement will attract staff.
- A new assessment and care planning tool has shown to benefit residents by helping staff give residents the care they need.
- Time and funding would ensure this new tool is used properly and it helps to improve the care provided as much as possible.
- Everyone involved in continuing care needs to work together, including the government, regional health authorities, facility operators, staff members, residents and families.
- This will improve the care provided and the public's confidence in it.