

**Continuing Care in Alberta:
Regional Health Authority and Operator Discussion Session**

Alberta Senior Citizens' Housing Association

Date: July 7, 2005

Location: Edmonton

Attendees: Executive Director, President and Vice President

Key Themes:

- Ensure standards clearly address supportive living facilities and the social care that is given in these facilities.
- Develop an effective complaint resolution process.
- Develop a process to monitor how seniors housing operators are meeting the standards.
- The monitoring process should be unbiased and provide useful information and recommendations.
- All supportive living options should be licensed.
- Building codes should be reviewed.
- Develop a consistent, province-wide way for people to understand how to get in a variety of housing options for seniors.
- This could be done with a long-term plan between Alberta Health and Wellness, Alberta Seniors and Community Supports, regional health authorities, and seniors housing operators.
- With more and more seniors housing options becoming available, we need to ensure people are receiving the housing and health services that best meet their needs.